Community Safety: CAMPUS VEHICLES, UNIFORMS, AND EQUIPMENT (VUE) PROGRESS REPORT

As of September 30, 2023

GUIDANCE FOR COMPLETION

Please complete and submit by October 31, 2023.

Email submissions to CampusSafety@ucop.edu

Recommendation 16 of the Vehicles, Uniforms, and Equipment (VUE) Workgroup Guidelines and Recommendations provided that:

In consultation with the UC community, campuses and medical centers are to develop an implementation plan regarding these guidelines and recommendations by March 31, 2023.

• These plans must address how each recommendation will be achieved and may prioritize actions based on resource availability and considerations such as vehicle and equipment turnover.
• All recommendations should be implemented as soon as practically possible.

If the recommendation has been implemented, state “fully implemented” for the recommendation with no further explanation.

Final reports will be published on the public-facing UC community safety website. Please provide a detailed description of your campus’s implementation of each listed recommendation. Additionally, pictures or photos are highly encouraged.

CAMPUS NAME: UCLA

PROGRESS AND UPDATES

Provide updates on progress.

Recommendation 1 — Distinctiveness of sworn police officers’ VUE

All public safety providers who are not sworn police officers will not have badges, stars, patches, or other overt VUE similarities to those of sworn police officers.

Implementation detail / description of actions taken

UCPD: Completed, In Progress, Not Started
Fully Implemented

UCLA Parking Enforcement: Completed, In Progress, Not Started

Fully Implemented

ASUCLA Security: Completed, In Progress, Not Started

N/A. Loss Prevention staff is in uniforms with patches and credentials in order to be visible and to effect the necessary response if/when they need to detain an individual for violating CA penal codes related to theft/larceny/burglary. They are not confused for police officers.

Hammer Museum Security: Completed, In Progress, Not Started

Fully Implemented

Housing & Hospitality Security: Completed, In Progress, Not Started

Fully Implemented

UCLA Health Security: Completed, In Progress, Not Started

N/A. UCLA Health officers have transitioned to Polo shirts with patches that state they are UCLA Health Security Officers. Due to the unique nature of a healthcare/patient care environment, it’s important that UCLA Health Security personnel are distinguished as persons of authority.

UCLA Fire: Completed, In Progress, Not Started

Fully Implemented

Crisis Evaluation and Response in the Field (CERF): Completed, In Progress, Not Started

Fully Implemented

Recommendation 2 — Distinctiveness of sworn police officer titles

Campuses will not call any public safety personnel, other than sworn police officers, “officers.”

UCPD: Completed, In Progress, Not Started
N/A. Public safety providers are not called “officers”, with the sole exception of “CSO” and “CSO Programs”, which are maintaining their names of Community Services Officer and Community Services Officer Programs with the approval of the Chief of Police and Administrative Vice Chancellor. CSO Programs have been in place at UCLA since 1977 and there is value in the brand recognition of “Community Service Officers”. CSOs are well-known throughout campus as student employees and they are not misperceived as sworn police officers.

**UCLA Parking Enforcement:** Completed, In Progress, Not Started

**Fully Implemented**

**AS UCLA Security:** Completed, In Progress, Not Started

Currently Loss Prevention staff are referred to as Loss Prevention Officers, as they have been for over 25 years. “Agents” or “Specialists” are being considered.

**Hammer Museum Security:** Completed, In Progress, Not Started

**Fully Implemented**

**Housing & Hospitality Security:** Completed, In Progress, Not Started

**Fully Implemented**

**UCLA Health Security:** Completed, In Progress, Not Started

UCLA Health staff are hired as “officers” as it is marketed as such and in the job description when advertised by human resources. Will the JD be changed system wide? The Security leaders from the UC Medical Centers created a group to review the VUE and develop a standardized, Health focused strategy that would be more conducive to the unique environment that a hospital presents. This group has a coordination relationship with the UCOP Safety/Security Leaders and the outcome of the group’s work will inform the implementation strategy for this VUE recommendation. UC Health locations will document where each location is regarding compliance and document that a broader UC Health strategy is forthcoming.

**UCLA Fire:** Completed, In Progress, Not Started

**Fully Implemented**

**Crisis Evaluation and Response in the Field (CERF):** Completed, In Progress, Not Started

**Fully Implemented**
Recommendation 3 — VUE of non-sworn public safety personnel

Seeking to decrease the visibility of public safety individuals who look like sworn police officers, no other public safety personnel will look, carry equipment, or drive vehicles substantially similar to those of sworn police officers.

a. Parking enforcement personnel uniforms should consist of a polo-style uniform with an embroidered logo and the words “PARKING” printed across their back. Their vehicles shall be clearly identifiable as parking enforcement.

UCPD: Completed, In Progress, Not Started
Fully Implemented

UCLA Parking Enforcement: Completed, In Progress, Not Started

Current uniforms do not say “PARKING” on the back; all other items are complete.

ASUCLA Security: Completed, In Progress, Not Started
Fully Implemented

Hammer Museum Security: Completed, In Progress, Not Started
Fully Implemented

Housing & Hospitality Security: Completed, In Progress, Not Started
Fully Implemented

UCLA Health Security: Completed, In Progress, Not Started

N/A. UCLA Health Personnel are not armed, but are equipped with restraints and pepper foam. Security personnel respond to dangerous and violent situations that call for police intervention, and as such require restraints and pepper foam for patient safety.

UCLA Fire: Completed, In Progress, Not Started
Fully Implemented

Crisis Evaluation and Response in the Field (CERF): Completed, In Progress, Not Started
Fully Implemented
Recommendation 4 — Sworn police roles

Campuses should evaluate a sworn police role to respond to calls for service that do not require a visibly armed and traditionally uniformed sworn police and to serve in a campus and community affairs-related position. These officers’ uniforms should be distinguishable from those of regular patrol police officers, such that uniforms should be a polo shirt or plain clothes.

**UCPD:** Completed, In Progress, Not Started

**Fully Implemented**

Recommendation 5 — Alternative vehicles for sworn-officer patrols

Campuses should evaluate and increase the use of alternative vehicles other than traditional patrol car — for example bicycles, e-bikes, electric vehicles, or golf-carts — for sworn-officer patrols.

**UCPD:** Completed, In Progress, Not Started

**Fully Implemented**

**CERF:** Completed, In Progress, Not Started

CERF Staff will be trained to drive the departmental electronic cart and the plan to purchase a transport van remains as an option pending staffing hires. One Interim Director has been hired, and staffing search will begin January 2024.

UCPD PSA unit has plans to acquire an unmarked van for CERF-related transports but details are still being discussed (ETA summer 2024).

Recommendation 6 — Load-bearing vests

Load-bearing vests will not be issued as standard equipment for new hires of sworn police officers.

- Understanding the potential needs for load-bearing vests (not limited to ergonomics, officer safety, etc.), such vests will be approved on a case-by-case basis by the Police Chief or designee.

**UCPD:** Completed, In Progress, Not Started
Fully Implemented

UCLA Health Security: Completed, In Progress, Not Started

Fully Implemented

Recommendation 7 — Less than lethal weapons

In addition to existing required equipment, including firearms, less than lethal weapons shall be required equipment for all sworn police officers and carried on their person as required equipment.

UCPD: Completed, In Progress, Not Started

Fully Implemented

Recommendation 8 — UCPD identification

Any marking of “POLICE” must identify that the police officer, equipment, or vehicle is that of the University of California, such that a marking, badge, or insignia shall say “UC POLICE” or “CAMPUS POLICE” or “UNIVERSITY OF CALIFORNIA POLICE,” or similar.

UCPD: Completed, In Progress, Not Started

Markings of ‘police’ will include additional descriptive information when space permits on the applicable item. While a majority of items have already been addressed and labeled accordingly, markings/badges/insignia will be evaluated and updated on an ongoing basis and/or as items are scheduled for repair. Markings on vehicles, badges, patches, and clothing items such as police caps are already compliant, and pending items are anticipated to be addressed by December 2024 or as they are reordered.

Recommendation 9 — UCPD sworn police patrol cars

Sworn police patrol cars should be distinguishable from local law enforcement authorities, with patrol cars displaying “University of California Police” or the campus name with any marking of police. Campuses and medical centers are encouraged to move from a black and white patrol car to a solid white patrol car or other approved alternative color (solid blue, etc.) to distinguish the vehicle from local law enforcement.

UCPD: Completed, In Progress, Not Started
UCPD vehicles are distinguishable from LAPD and are clearly marked “UC Los Angeles Police”. We will continue evaluating potential vehicle modifications.

**Recommendation 10 — Need for fully-uniformed officer**

Campuses and medical centers should develop procedures to determine if a fully-uniformed patrol police officer is needed for specific events and functions. For example, plain-clothed police officers providing security and protection services for visiting dignitaries.

**UCPD:** Completed, In Progress, Not Started

**Fully Implemented**

**Recommendation 11 — Uniforms for medical center non-sworn public safety personnel**

Medical centers should reimagine security services by having a public safety ambassador wearing a professional blazer-style uniform and more typical safety or security personnel wearing a utility-style uniform.

**UCLA Health:** Completed, In Progress, Not Started

**Fully Implemented**

**Recommendation 12 — VUE of unarmed security and public safety services personnel**

Given the importance of unarmed security and public safety services as part of the UC Community Safety Plan and each location’s tiered response models, campuses and medical centers with personnel in this tier shall adopt the minimum for systemwide consistency:

a. These personnel shall not carry a firearm.

b. Identification: Non-sworn safety personnel with a primary role of ensuring safety and security shall be identified systemwide as “University of California Protective Services”. Campuses will not identify these individuals as officers, but as protective services, community partners, public safety partners, or another similar title.

c. Uniform: Clearly distinguishable from sworn police officers, such as khaki utility pants and a light blue uniform or polo shirt, with insignia that identifies the individual as “University of California Protective Services.”

d. Equipment: Duty belt to hold a radio, flashlight, and a self-defense device, such as pepper spray.
e. Vehicles: Identifiable as part of UC protective services, with no stars or other markings similar to those of sworn police patrol cars.

**UCPD:** Completed, In Progress, Not Started

**Fully Implemented**

**UCLA Parking Enforcement:** Completed, In Progress, Not Started

**Fully Implemented**

**ASUCLA Security:** Completed, In Progress, Not Started

**Fully Implemented**

**Hammer Museum Security:** Completed, In Progress, Not Started

**Fully Implemented**

**Housing & Hospitality Security:** Completed, In Progress, Not Started

**Fully Implemented**

**UCLA Health Security:** Completed, In Progress, Not Started

**Fully Implemented**

**UCLA Fire:** Completed, In Progress, Not Started

**Fully Implemented**

**Crisis Evaluation and Response in the Field (CERF):** Completed, In Progress, Not Started

**Fully Implemented**

**Recommendation 13 — VUE of mental health and student service professionals**

Mental health and student service professionals responding to a known mental health emergency call as part of a campus’ tiered response model must wear professional, clinical, or similar attire.

a. They must wear a hanging style photograph identification card, which shall indicate that they are mental health, clinical professionals, or another type of safety responder.
b. The equipment they carry should be directly related to their responsibilities within the campus’ tiered response model.

c. If they are required by the campus to carry equipment on their person, a smock-type vest is recommended with insignia identifying them as mental health professionals.

UCPD: **Completed, In Progress, Not Started**  
**Fully Implemented**

UCLA Health Security: N/A

CERF: Completed, In Progress, Not Started

The department has not yet rolled out responding to crisis calls as staffing is pending. Once CERF is ready to pilot a response, the department will ensure to comply with above recommendations. One Interim Director has been hired, and staffing search will begin January 2024. Pilot program will likely launch in Summer 2024.

**Recommendation 14 — VUE of student safety partners**

Student Safety Partners should highlight their role as student-peers trained to provide safety escorts to fellow students and staff. Their uniforms should consist of polo-style shirts with no stars, badges, police department patches, or logos. The campus mascot and campus colors should be utilized as a part of the uniform.

a. Campuses that use the word officer in the identification of these personnel should reimage these positions as student safety partners.

b. When providing safety escorts, a hanging style photograph identification card must be visible indicating that they are students.

c. Their uniforms should have reflective or other high-visibility elements for night-time safety.

UCPD: **Completed, In Progress, Not Started**  
**Fully Implemented**

UCLA Transportation: **Completed, In Progress, Not Started**  
**Fully Implemented**

CERF: Completed, In Progress, Not Started
The department has not yet rolled out responding to crisis calls as staffing is pending. Once CERF is ready to pilot a response, the department will ensure to comply with above recommendations. One Interim Director has been hired, and staffing search will begin January 2024. Pilot program will likely launch in Summer 2024.

**Recommendation 15 — Changes to VUE**

Any changes to VUE for public safety personnel shall be made in consultation with the campus’ responsible administration officer and with the systemwide director of community safety.

**Completed, In Progress, Not Started**

**Fully Implemented**

**Recommendation 16 — VUE implementation plan**

In consultation with the UC community, campuses and medical centers are to develop an implementation plan regarding these guidelines and recommendations by March 31, 2023.

a. These plans must address how each recommendation will be achieved and may prioritize actions based on resource availability and considerations such as vehicle and equipment turnover.

b. All recommendations should be implemented as soon as practically possible

There are ongoing efforts within UCLA Administration and its tiered response partners within UCLA Health, ASUCLA and Student Affairs to continue implementing the VUE recommendations as outlined above.

**Other updates**