

Community Safety: Campus Progress Report

As of January 19, 2023

GUIDANCE FOR COMPLETION

Please complete and submit by February 28, 2023.

You may also email it to the Systemwide Director of Community Safety, jody.stiger@ucop.edu

Given previous progress reports, which are saved and publicly available to the UC community on the UC Community Safety Plan website, this progress report seeks to build upon the achievement of all milestones found in the plan. The progress report aims to foster the continuous improvement of community safety at UC and provide public accountability and transparency towards the goals set forth in the UC Community Safety Plan. The information provided here will underpin the ongoing evaluation and improvement envisioned by the plan. Campuses are invited to provide updates and responses to each prompt within a framework established by the guidelines of the plan. The Office of Systemwide Community Safety invites campuses to provide detailed information, though feel free to convey what is helpful. If campuses have also encountered issues or challenges, please include those, along with plans to address them.

Final reports will be published on the public-facing UC community website.

CAMPUS NAME: UC SANTA BARBARA

PROGRESS AND UPDATES

Provide updates on progress and continuous improvement efforts.

Guideline 1 — Community and Service-Driven Safety

All members of the UC community should feel valued, welcomed and free from any threat of physical, psychological or emotional harm. Our campus safety system must reflect the needs and values of a diverse campus community including those vulnerable to harm. Specific strategies and tactics in the campus plans will be shaped by a process that includes broad representation of the campus population and is sensitive to the needs of historically marginalized communities.

The campus safety system will provide high-quality service in a courteous and accessible manner that allows our community to feel safe and respected in every interaction. Interactions will be held to a high standard of respect and fairness and will be monitored. Hiring procedures and guidelines for campus safety personnel will involve participation of a broad representation of campus community groups including students, faculty and staff. This begins a continuous process of evaluation and improvement. Campuses will continually engage their communities and strengthen campus safety practices.

Action 1:1

Please list all organized events, since July 2022, relating to community engagement associated to actions in Guideline 1.

Implementation detail / description of actions taken

- -Student Services Orientation (7/8/22, 7/12/22, 7/15/22, 7/22/22, 7/26/22, 7/29/22, 8/2/22, 8/5/22)
- -Hostile Intruder Training (7/26/22, 7/28/22, 8/8/22, 8/16/22, 9/19/22, 9/21/22, 10/12/22, 11/17/22, 12/7/22, 12/15/22, 1/18/23, 1/23/23, 1/31/23)
- -Freshman Summer Start Welcome Program (7/30/22)
- -Basic Needs/Human Needs Meeting (8/3/22)
- -Safe Bars Project (8/12/22)
- -Housing Lead Staff Meet-and-Greet (8/18/22)
- -Space Assessment (8/25/22, 12/20/22, 2/1/23)
- -Restorative Justice Class (8/30/22, 9/20/22, 10/9/22, 10/11/22, 10/18/22, 11/15/22, 11/17/22, 12/20/22, 1/8/23, 1/17/23, 1/26/23, 2/8/23)
- -CSO/IVSD Safety Tent (ongoing, every Friday and Saturday)
- -SRB Employee Safety Training (9/16/22)
- -Bio TA Safety Orientation Presentation (9/16/22)
- -Storke Tower Job Fair (9/19/22)
- -Registration Tab Retention Information Outreach (10/4/22)
- -Isla Vista Community Services District Meeting (ongoing, twice per month)
- -Crime Prevention Through Environmental Design Assessment (10/20/22)
- -ICA Safety Presentation (11/2/22)
- -Isla Vista Mobility Plan Discussion (11/18/22)
- -Bike Theft/Transportation Discussion (1/27/23)
- -Hillel Town Hall (1/31/23)
- -Student Health Services Crime Prevention Meeting (2/6/23)
- -CSO Information Session (2/9/23)
- -South Hall Safety Discussion (2/13/23)
- -CHP/UCPD Bike Light Giveaway (2/15/23)
- -Students Against Sexual Assault Meeting (2/16/23)
- -Project Opioid Meeting (8/17/22)
- -IV Safe Meeting (9/14/22, 11/7/22)
- -Police Accountability Board Meeting (ongoing, monthly)
- -Meeting with Associated Students Leadership (10/27/22, 11/10/22, 1/19/23)
- -IVCSD Safety Walk (2/22/23)

Action 1:2

Provide lessons learned from past community engagement activities and describe how they informed (or will inform) future community engagement.

Implementation detail / description of actions taken

1. Advertisement of Community Engagement Activities:

UCPD received verbal feedback on improving advertisement of community engagement events. Solutions/improvements included the following:

- -Reach out to UCSB Orgs and student groups prior to events to help spread the word about them. Moving forward this will enable us to reach a larger and more diverse group of community members.
- -Prominently display the names of collaborative organizations on flyers and advertisements for community engagement events. Moving forward this will make our events more accommodating for community members that would feel uncomfortable attending an event solely provided by law enforcement.
- -Increase involvement and coordination with CSOs during the event planning process. Moving forward, this will provide a student perspective on our engagement events, as well as encourage peer-to-peer safety education.

2. Opportunities for Collaboration: Received feedback from the Isla Vista Community Services District regarding opportunities to partner with UCSB and community organizations, such as groups attentive to racial equity and the fair treatment of all, in regards to the CSO tents and the delivery of other relevant resources and services. Moving forward, UCPD plans to increase its outreach to these stakeholders to collaborate and partner on providing holistic solutions to community safety and wellbeing.

Action 1:3

Please list future events, planned until June 2023, relating to community engagement associated with actions in Guideline 1.

Implementation detail / description of actions taken

- -Campuswide Lighting and Safety Walk (3/9/23)
- -Hostile Intruder (Active Shooter) Safety Talks (3/24/23, 5/17/23, 5/23/23, 5/31/23)
- -CSO Safety Tent Events (ongoing, every Friday and Saturday)
- -Restorative Justice Classes (ongoing, every other Tuesday)
- -Cycling with the Cops (5/18/23)
- -Race and Masculinities Speaking (6/6/23)
- -The Islanders Event (5/4/23)
- -Biology TAs Training (3/25/23)
- -Department Safety Rep Summit (3/24/23)
- -SBCC Ethics in the CJ System class presentation (3/9/23)
- -Isla Vista Community Services District Meeting (ongoing, twice per month)
- -Goleta Homeless Regional Action Plan Meetings (ongoing, every Monday)
- -Police Accountability Board Meeting (ongoing, monthly)
- -Meeting with Associated Students Leadership (5/10/23)

Action 1:4

Describe how community input from periodically administrated surveys (Action 1.6) and from the real-time feedback platforms (Action 1.7) are informing decisions about community safety?

Implementation detail / description of actions taken

Based on the most recent campuswide Climate Survey, although about 85% of Faculty and staff and two-thirds of students say they feel safe when they see UCPD, it also indicated that there is a significant portion of our campus community do not feel safe in the presence of law enforcement personnel. UCPD has been working with various campus stakeholders, the Police Accountability Board, and the Associated Students leadership on these concerns to fine-tune its visibility and presence, and how UCPD can better serve our community to enhance the sense of safety for all.

Through UCPD's Community Satisfaction Survey, UCPD has received feedback stating that its Hostile Intruder (Active Shooter) presentation had too many Campus acronyms in it, making it hard to understand for new university employees and international employees. Moving forward, UCPD will make sure to use the full names of campus buildings, organizations and service providers. UCPD will also adjust space in the presentations for clarifying questions/robust descriptions of resources.

Additionally, UCPD has also received feedback that when an officer took the time to build a rapport with our community, it "humanized" the police and created a more hospitable learning environment. Moving forward, UCPD strives to increase non-enforcement activities, such as rapport building, safety talks, and PR contacts in order to promote a sense of ease for our community members when they are around law enforcement, and decrease any hesitation to utilize police services.

Action 1:5

Please provide dates that sworn and non-sworn personnel have received or will receive high quality and regulatory training as described in the plan (Action 1.4 and 1.11).

Implementation detail / description of actions taken

For UCPD (from 7/2022 to 12/2022):

- -Lawful Use of Force and De-escalation: 07/2022, 08/2022.
- -Anti-bias policing, cultural competency and diversity, de-escalation and minimizing use of force: 10/2022.
- -Implicit Bias and Community Policing: 11/2022.
- -Cultural Intelligence for LEO: 10/2022.
- -Title IX Training: 10/2022.
- -UCPD Sexual Assault Response Training: 2/2022.
- -Personal Wellness (continuous; required for all career employees)
- -UC Sexual Violence and Sexual Harassment Prevention Training: UC Learning Portal (Annual).

Future Training for UCPD:

- -Verbal de-escalation and non-violent crisis intervention: 7/2023.
- -Lawful Use of Force and De-escalation: 07/2023.
- -Cultural competency and diversity: 07/2023.
- -Anti-racism, eliminating homophobia and transphobia: 07/2023.
- -Anti-biased policing and responses to certain offenses such as domestic violence, sexual violence and hate crimes: 07/2023.
- -Personal wellness: 7/2023.

Action 1:6

Is there anything else you would like to report progress on related to Guideline 1?

Implementation detail / description of actions taken

None

Guideline 2 — Holistic, Inclusive and Tiered Response Services

To ensure the safety of the UC community, a tiered response model will match a call for service with the appropriate type of response and responder(s). This holistic approach will include mental health, wellness, basic needs, bias/hate response, law enforcement, emergency response and other services through interdepartmental partnerships and cross-trainings. Multidisciplinary crisis teams will be available 24/7 and triage behavioral health crises, conduct wellness checks, and safely connect individuals to coordinated care, including health and social support resources. Non-sworn security personnel will more visibly render services such as residence hall foot patrols, providing safe shuttles/walks for students, staffing events requiring additional security, and diffusing unsafe behavior.

The University will prioritize deterrence and violent crime prevention over the enforcement of non-violent minor offenses, such as non-hazardous traffic violations. The University will reinforce existing guidelines that minimize police presence at protests, follow de-escalation methods in the event of violence and seek non-urgent mutual aid first from UC campuses before calling outside law enforcement agencies.

Action 2:1

Please provide names of units/teams that carry out the functions of the four tiers of public safety providers.

Implementation detail / description of actions taken

1. Security and Public Safety Services

UCPD Public Safety Dispatchers (PSDs) often serve as the first point of contact for our community when they request first responder services. PSDs are mandated to complete cultural diversity and awareness training, crisis intervention and de-escalation training, and implicit bias training. Additional training to be

identified for operating as part of the upcoming UCSB Community Safety Response Team (CSRT).

2. Student Safety Partners

Community Service Organization personnel provides safety escorts, staffs safety tents in Isla Vista, conducts security checks at residence halls, and staffs various campus events.

3. Mental Health and Student Service Professionals

Community Safety Response Team (CSRT) - Collaborative Co-Response with Behavioral Health and Police Department

4. Sworn Peace Officers

Police Officers prioritize the enforcement of violent crimes over minor non-violent offenses. Specialized CPTED-trained sworn personnel assists various campus and community partners by performing space assessments for crime prevention and safety enhancement. Community Outreach Team (COT) Officers provide crime prevention services in UCSB, Isla Vista, and Goleta, and represent UCPD at various outreach events and public safety meetings. These COT personnel also co-teach with personnel from the County Sheriff's Office at the Restorative Justice Classes.

Action 2:2

Please provide the FTE of personnel that carry out functions within each of the four of public safety providers.

Implementation detail / description of actions taken

1. Security and Public Safety Services

10 Public Safety Dispatchers authorized (5.45 FTE filled currently)

2. Student Safety Partners

85 Community Service Officers authorized (75 positions filled currently)

3. Mental Health and Student Service Professionals

4 FTEs authorized (1 FTE hired, 3 FTEs to be hired)

4. Sworn Peace Officers – DOES NOT NEED TO BE REPORTED HERE, INFORMATION CURRENTLY REPORTED AND FOUND ON SYSTEMWIDE COMMUNITY SAFETY DATA DASHBOARDS.

Action 2:3

Please provide the total number of calls for service for each tier of public safety providers.

Implementation detail / description of actions taken

1. Security and Public Safety Services

1910 (from 7/1/2022 to 12/31/2022)

2. Student Safety Partners

730 (from 7/1/2022 to 12/31/2022)

3. Mental Health and Student Service Professionals

14 (from 7/1/2022 to 12/31/2022)

4. Sworn Peace Officers – DOES NOT NEED TO BE REPORTED HERE, INFORMATION CURRENTLY REPORTED AND FOUND ON SYSTEMWIDE COMMUNITY SAFETY DATA DASHBOARDS.

Action 2:4

Please provide the total campus budget for non-sworn tiered response providers (i.e., personnel in security, student services partners, and mental health and professionals).

Implementation detail / description of actions taken

Public Safety Dispatchers: \$750,741.

Community Service Organization: \$400,867.

Mental health and professionals: \$360,000.

(Note: costs above are personnel salary costs only; benefit costs are not included)

Action 2:5

Are non-sworn mental health responders and providers available 24 hours, 7 days a week? If not, please provide the days or hours of service.

Implementation detail / description of actions taken

No. Pilot hours to begin in Spring/Summer 2023: 7 days/week, 3 pm to midnight

Action 2:6

Describe the utilization of restorative justice programs or neighborhood courts for the adjudication of nonviolent and low-level crimes. If your jurisdiction has limited the opportunities for this by formal partnerships, what alternatives are you exploring and implementing internally?

Implementation detail / description of actions taken

UCPD partners with the Santa Barbara County Sheriff's Office on the Restorative Justice (RJ) program. Officers teach 2-hour RJ classes about the effects, consequences, and solutions associated violations, such as alcohol/drug abuse, noise violations, crimes, and etc., affecting the campus community. These classes are composed of lectures, Q&A, community service, and critical thinking activities.

Action 2:7

Is there anything else you would like to report progress on related to Guideline 2?

Implementation detail / description of actions taken

Tentative Timeline for CSRT:

-Winter 2023: identify current employees for CSRT roles; design, recruit, and hire new positions; develop response protocols with CSRT member input; and seek student and community input.

-Spring/Summer 2023: conclude hiring; conduct staff training; launch community outreach campaign; and begin co-response pilot.

2023-24 Academic Year: conduct assessment and revisions; consider transportation options; and collaborate with County for campus LPS designation.

Guideline 3 — Transparency and Continuous Improvement through Data

A systemwide dashboard with campus-level detail will be created and regularly updated to inform and empower the UC community. Based on new systemwide reporting requirements and uniform standards for data collection, this information will be used to assess campus safety practices, generate recommendations for best practices and hold the institution accountable.

Action 3:1

Are you reporting all data described in the UC Community Safety Plan for publication on the Systemwide Data Dashboard. If not, please describe any challenges with data reporting.

Implementation detail / description of actions taken

Yes

Action 3:2

Has campus safety data informed community safety decisions and continuous improvement? If so, describe how and provide examples.

Implementation detail / description of actions taken

The campus safety data is regularly reviewed to identify trends in crime, workforce, stops, use of force, complaints, and etc. For example, reviewing of crime trends helps UCPD determine the focus of its outreach and education efforts to help our community better protect itself from being victimized. Analyzing calls for service allows UCPD to deploy its resources more effectively and efficiently.

Action 3:3

How are you using the Systemwide Data Dashboards as an analytical and comparison tool for continuous improvement?

Implementation detail / description of actions taken

Systemwide Data Dashboards are reviewed to identify trends and to determine areas of concern, success, and where improvements can be made to enhance the delivery of campus safety services.

Action 3:4

Is there anything else you would like to report progress on related to Guideline 3?

Implementation detail / description of actions taken

None

Guideline 4 — Accountability and Independent Oversight

Campus complaint processes are essential mechanisms for the community to report misconduct and ensure that officers are acting consistently with rules, policies and the law. A standardized and robust complaint and investigation process will be implemented through police accountability boards.

The Office of President will designate a full-time position in service to the campuses to coordinate campus safety, ensure continuous improvement through best practices and monitor the implementation of the UC Community Safety Plan.

Two UC campuses are currently accredited by IACLEA, the International Association of Campus Law Enforcement Administrators. IACLEA is grounded in President Obama's Task Force on 21st Century Policing and continually evaluates and implements best practices for campus safety as part of its accreditation standards. The remaining eight UC campuses will seek this accreditation. Review and accreditation by independent third-party experts will ensure operational readiness, align policies and procedures with modern professional standards and best practices, promote a strong emphasis on the safety of the public and officers, offer additional community input opportunities, and provide an independent and ongoing audit and review function.

Action 4:1

Is your Police Accountability Board (PAB) or equivalent committee operational and have trainings been conducted (4.1b)? If not, when is the projected date to be established?

Implementation detail / description of actions taken

Yes, the board has been operational since Fall 2020. We have had informal training on an ongoing basis. We are in the process of establishing a formal, ongoing basis for training the board as a whole, and/or new members as they are appointed.

Action 4:2

Please provide any links to a member roster, by-laws, procedures, and PAB website.

Implementation detail / description of actions taken

- <https://dev-pab-ucsb-edu-v01.pantheonsite.io/>
- <https://dev-pab-ucsb-edu-v01.pantheonsite.io/pab-bylaws>
- <https://dev-pab-ucsb-edu-v01.pantheonsite.io/pab-code-ethics>

Action 4:3

Please describe your progress and status on IACLEA certification.

Implementation detail / description of actions taken

UCPD is in the self-assessment phase of IACLEA accreditation and is currently reviewing its operational practices and written directives to ensure they comply with the standards, and making modifications as necessary. UCPD has all levels of its organization involved in the accreditation process, implemented PowerDMS for its accreditation assessment and policy management, and is on-track to comply with all of the applicable standards.

Action 4:4

Is there anything else you would like to report progress on related to Guideline 4?

Implementation detail / description of actions taken

None.

Other updates

Please provide any other updates or comments associated with the implementation and continuous improvement of the UC Community Safety Plan.