

Community Safety: Campus Progress Report

For activities between January 1, 2023, to June 30, 2023.

As of June 30, 2023

CAMPUS NAME: SANTA BARBARA

PROGRESS AND UPDATES

Provide updates on progress and continuous improvement efforts.

Guideline 1 — Community and Service-Driven Safety

All members of the UC community should feel valued, welcomed and free from any threat of physical, psychological or emotional harm. Our campus safety system must reflect the needs and values of a diverse campus community including those vulnerable to harm. Specific strategies and tactics in the campus plans will be shaped by a process that includes broad representation of the campus population and is sensitive to the needs of historically marginalized communities.

The campus safety system will provide high-quality service in a courteous and accessible manner that allows our community to feel safe and respected in every interaction. Interactions will be held to a high standard of respect and fairness and will be monitored. Hiring procedures and guidelines for campus safety personnel will involve participation of a broad representation of campus community groups including students, faculty and staff. This begins a continuous process of evaluation and improvement. Campuses will continually engage their communities and strengthen campus safety practices.

Action 1-1: Organized events

Please list all organized events, during the reporting period, relating to community engagement associated to actions in Guideline 1.

1-1 Organized events: Implementation detail / description of actions taken

- Restorative Justice (1/8/2023)
- "The Islanders" 5th Graders from Brandon Elementary (5/4/2023)
- Bike Light Event at the Pardall Center (2/15/2023)
- Bike Theft/Transportation Discussion (1/27/2023)
- CSO Information Session (2/9/2023)
- CSO/IVCSD Safety Tent (1/13/2023, 1/14/2023, 1/20/2023, 1/21/2023, 1/27/2023, 1/28/2023, 2/3/2023, 2/4/2023, 2/10/2023, 2/11/2023, 2/17/2023, 2/18/2023, 3/3/2023, 3/4/2023, 3/11/2023, 4/7/2023, 4/8/2023, 4/14/2023, 4/15/2023, 4/21/2023, 4/22/2023, 4/28/2023, 4/29/2023, 5/5/2023, 5/6/2023, 5/12/2023, 5/13/2023, 5/19/2023, 5/20/2023, 5/26/2023, 5/27/2023, 6/2/2023, 6/3/2023)
- Cycling with the Cops (5/18/2023)

- Department Safety Rep (DSR) Summit (3/24/2023)
- Guest speaker at Santa Barbara City College (3/9/2023)
- Guest speaker re: Race & Masculinities (6/6/2023)
- Hillel Town Hall (1/31/2023)
- Hostile Intruder Presentation/Training (1/18/23, 1/23/2023, 1/31/2023, 3/24/2023, 5/17/2023, 5/30/2023)
- Hostile Intruder/Public Safety/UCPD Resources (3/25/2023)
- Interview re: Crime Prevention in IV (6/7/2023)
- Interview re: Hostile Intruder (6/5/2023)
- Isla Vista Community Services District (IVCSD) Community Meeting (2/15/23, 4/13/2023)
- IVCSD Safety and Lighting Walk (2/22/2023)
- Michigan State University tragedy post (2/15/2023)
- Safety Assessment Program (1/17/2023, 1/26/2023, 2/8/2023, 3/7/2023, 3/21/2023, 5/2/2023, 5/30/2023)
- SB Act RAP (homeless advocacy) (3/23/2023, 5/1/2023, 5/8/2023, 5/15/2023, 6/5/2023, 6/12/2023)
- South Hall Safety Discussion (2/13/2023)
- Space Assessment (2/1/2023)
- Special Olympics Law Enforcement Torch Run (6/7/2023)
- Student Health Services Crime Prevention Meeting (2/6/2023)
- Students Against Sexual Assault Meeting (2/16/2023)
- UCSB Annual Lighting and Safety Walk (3/9/2023)

Action 1-2: Lessons learned

Provide lessons learned from past community engagement activities and describe how they informed (or will inform) future community engagement.

Lessons learned (Action 1-2): Implementation detail / description of actions taken

UCPD continually seeks to improve the services we provide to our community and developing ways for community members to provide us with feedback is crucial in this process. Therefore, UCPD personnel provides community members whom we contact with the UCPD Community Survey link for the purpose of providing feedback about their experience following their contact or engagement with UCPD personnel. Additionally, the UCPD Community Outreach Team continually outreaches and creates venues for community members to share recommendations, observations, or concerns and to express their feedback on services provided by UCSB. These venues include, but are not limited to, the Isla Vista Restorative Justice (IVRJ) classes, presentations, orientations, and outreach events where attendees are encouraged to ask questions and to provide feedback.

Based on the feedback received during this reporting time frame, UCPD aims to:

- Increase partnership with Associated Students on the UCSB Lighting and Safety Walk and the promotion of the event
- Include sexual assault awareness training in the IVRJ Program
- Make IVRJ course more interactive and to include more qualifying violations for the program

Action 1-3: Future events

Please list future events, planned between July and December 2023, relating to community engagement associated with actions in Guideline 1.

Future events (Action 1-3): Implementation detail / description of actions taken

Upcoming Community Outreach Team Events:

#	Date	Event	Comment
1	Ongoing	Isla Vista Restorative Justice Classes	Every other Tuesday
2	Ongoing	Goleta Homeless RAP (Regional Action Plan) Meetings	Mondays
3	Ongoing	Isla Vista Community Services District Meetings	Twice Monthly
4	Ongoing	Isla Vista Community Network Committee	Monthly
5	8/09/23	Hostile Intruder Presentation for the Library	2 sessions
6	07/31/23	Workplace Safety/Hostile Intruder Presentation for Associated Students and the Multicultural Center	
7	06/13/23 – 08/4/23	Parent Orientations	8 sessions
8	TBD	Coffee with the Police	
9	TBD	Pizza with the Police	
10	Ongoing	SSP Safety Tent Events	Fridays and Saturdays
11	Ongoing	IV Coalition for Health Communities 805	Periodic Meetings
12	TBD	Hostile Intruder Presentation for Devereux	
13	TBD	Hostile Intruder Presentation for Bren Hall	
14	09/27/23	UCSB Career Fair	

Action 1-4: Community input

Describe how community input from periodically administrated surveys (Action 1.6) and from the real-time feedback platforms (Action 1.7) are informing decisions about community safety?

Community input (Action 1-4) Implementation detail / description of actions taken

We have utilized information gathered from the Campus Climate Survey and the Community Satisfaction Survey to enhance our approach and efforts to serve our community.

Community input from periodically administrated surveys (Action 1.6): In Spring of 2021, a Campus Climate Survey was distributed to UCSB students, faculty, and staff. This survey included a section on the campus community's experiences and perceptions of UCPD. From the survey, although about 85% of faculty and staff and two-thirds of students say they feel safe when they see UCPD, it also indicated that there is a significant portion of our campus community does not feel safe in the presence of law enforcement personnel. UCPD has been working with various campus stakeholders, the Police Accountability Board, and the Associated Students leadership on these concerns to fine-tune its visibility and presence, and how UCPD can better serve our community to enhance the sense of safety for all. A summary of the results of the survey can be found on the Police Accountability Board website: <https://www.pab.ucsb.edu/data-reports>.

Community input from real-time feedback platforms (Action 1.7): A link and a QR code to the online UCPD Community Satisfaction Survey are posted in the UCPD main lobby and printed on UCPD officers' business cards (which are handed out after UCPD officers interact with members of the public). Between January 1, 2023 and June 30, 2023, our community submitted their feedback via the UCPD Community Satisfaction Survey 18 times. The overwhelming majority of the feedback was positive. Of the 18 surveys, only 5 identified areas of improvement for the interactions with the Officers. The survey results were shared with the Chief of Police, the Administrative Lieutenant, and any relevant Officers named in the surveys. The five suggestions on how to improve the interactions with UCPD Officers are documented below:

- *"More foot patrol/bicycle patrol, less car patrols. Maybe set up some booths at the fun/holiday events on campus."*
- *"More opportunities to attend presentations by police officers/information"*
- *"More community outreach opportunities such as this one where officer Saunders came to our class to speak and answer questions."*
- *"Can I also have more info. regarding RAD training or equivalent training resources. Thank you."*
- *"Stop pulling over people of color who are poor and can't afford your quota traffic violations"*

Action 1:5: Training dates

Please provide dates, during the reporting period, that sworn and non-sworn personnel have received or will receive high quality and regulatory training as described in the plan (Action 1.4 and 1.11).

Training dates (Action 1-5): Implementation detail / description of actions taken

Completed Training:

February and April 2023:

New employees completed training by UCPD and various campus partners:

- Interpersonal Violence Training
- Mental Health Response (CIT) Training
- CARE Training

Future Training:

July 2023:

- Anti-Bias Training for Law Enforcement (PoliceOne Academy)
- Ethics in Law Enforcement (PoliceOne Academy)
- Identifying & Responding to Stalking on College Campus (IACLEA)
- Contempt of Cop! Ethical Decision Making (Lexipol)

August 2023:

- De-escalation & Reasonable Use of Force (PoliceOne Academy)
- Campus Policing (PoliceOne Academy)
- Active Shooter Response with SBSO, CHP, & SBCO Fire Department

September 2023:

- Use of Force (PoliceOne Academy)
- The Complexities of Patrolling Campuses (PoliceOne Academy)
- Sex Crime Investigations on College Campuses (PoliceOne Academy)
- The Use of De-escalation Tactics when Responding to a Crisis Call (PoliceOne Academy)

October 2023:

- Addressing the Homeless Populations (PoliceOne Academy)
- Duty to Intercede (PoliceOne Academy)

November 2023:

- Cultural Awareness & Diversity Overview (PoliceOne Academy)
- Hate Crimes Training for Law Enforcement (PoliceOne Academy)

December 2023:

- Implicit Bias (PoliceOne Academy)
- Procedural Justice (PoliceOne Academy)

Action 1-6: Additional information

Is there anything else you would like to report progress on related to Guideline 1?

Not at this time.

Additional information (Action 1-6): Implementation detail / description of actions taken

N/A

Guideline 2 — Holistic, Inclusive and Tiered Response Services

To ensure the safety of the UC community, a tiered response model will match a call for service with the appropriate type of response and responder(s). This holistic approach will include mental health, wellness, basic needs, bias/hate response, law enforcement, emergency response and other services through interdepartmental partnerships and cross-trainings. Multidisciplinary crisis teams will be available 24/7 and triage behavioral health crises, conduct wellness checks, and safely connect individuals to coordinated care, including health and social support resources. Non-sworn security personnel will more visibly render services such as residence hall foot patrols, providing safe shuttles/walks for students, staffing events requiring additional security, and diffusing unsafe behavior.

The University will prioritize deterrence and violent crime prevention over the enforcement of non-violent minor offenses, such as non-hazardous traffic violations. The University will reinforce existing guidelines that minimize police presence at protests, follow de-escalation methods in the event of violence and seek non-urgent mutual aid first from UC campuses before calling outside law enforcement agencies.

Action 2-1: Public safety tiers

Please provide names of units/teams that carry out the functions of the four tiers of public safety providers.

Public safety tiers (Action 2-1): Implementation detail / description of actions taken

1. Security and Public Safety Services:

UCPD Public Safety Dispatchers (PSDs) often serve as the first point of contact for our

community when they request first responder services. PSDs are mandated to complete cultural diversity and awareness training, crisis intervention and de-escalation training, and implicit bias training. Additional training to be identified for operating as part of the upcoming UCSB Community Safety Response Team (CSRT).

2. Student Safety Partners (SSPs):

SSPs are part of UCPD's Community Service Organization personnel. They perform non-law enforcement duties for the community, such as staffing the Isla Vista (IV) Safety Tents to provide a safe space for our community to obtain water, charge cell phones, request safety escorts, and communicate with emergency service; performing residential foot and bike patrols; providing safety escorts; conducting bicycle registration, impound, and temporary storage; and providing security at special events.

3. Mental Health and Student Service Professionals

UCSB Student Health psychologists and counselors, and Counseling and Psychological Services (CAPS) provide mental health services to our community members and work collaboratively with law enforcement and emergency medical services (paramedics and fire department). The Campus Advocacy Resources and Education (CARE) Office provides advocacy, resources, and education to the UCSB community and works collaboratively with law enforcement and other UC departments and non-UC agencies to provide these services. Upon request and when available, Santa Barbara County Department of Behavioral Wellness and their Crisis Services, CIT and SAFETY provide field services to those suffering from mental health concerns. UCSB is in the process of implementing its own Community Safety Response Team (CSRT), a collaborative co-response team consisting of personnel from UCSB Student Health and UCPD. Additionally, the UCSB Demonstration Response Team (DRT) responds to campus protests, strikes, or other sensitive campus events to address concerns that do not involve threats of violence or personal safety.

4. Sworn Peace Officers

Police Officers prioritize the enforcement of violent crimes over minor non-violent offenses. Specialized CPTED-trained sworn personnel assists various campus and community partners by performing space assessments for crime prevention and safety enhancement. Community Outreach Team (COT) Officers provide crime prevention services in UCSB, Isla Vista, and Goleta, and represent UCPD at various outreach events and public safety meetings. These COT personnel also co-teach with personnel from the County Sheriff's Office at the Restorative Justice Classes. UCPD members work collaboratively with the above tier partners to connect people with resources and services, and if possible, in lieu of, or prior to the need for law enforcement action.

Action 2-2: FTE by tier

Please provide the FTE of personnel that carry out functions within each of the four of public safety

providers.

FTE by tier (Action 2-2): Implementation detail / description of actions taken

Tier 1: Security and Public Safety Services

10 Public Safety Dispatchers (PSDs) authorized (5.45 FTE filled currently).

Tier 2: Student Safety Partners

85 Student Safety Partners authorized (64 filled currently).

Tier 3: Mental Health and Student Service Professionals

1 FTE hired at Counseling and Psychological Services. This position was hired and incumbent is now taking a new position – we will need to rehire for coordination with the Co-Response Team.

3 FTEs of Social Workers authorized for Behavioral Health – 1 FTE is posted and hiring is in process (this is the second recruitment to try to hire a social worker for the Co-Response Team. This position will coordinate with the team on post-hospitalizations). The other 2 positions will be posted for hiring this month. These 2 social workers will be part of the mobile response team with UCPD.

Tier 4: Sworn Police Officers

N/A – Reported on Data Dashboard

Action 2-3: Service calls by tier

Please provide the total number of calls for service for each tier of public safety providers.

Service calls by tier (Action 2-3): Implementation detail / description of actions taken

Tier 1: Security and Public Safety Services

Public Safety Dispatchers handled 2,171 calls for service.

Tier 2: Student Safety Partners

Student Safety Partners handled 1,014 calls for service.

Tier 3: Mental Health and Student Service Professionals

Currently the CSRT is not yet operational, thus it has no service call.

Tier 4: Sworn Police Officers

N/A – Reported on Data Dashboard

Action 2-4: Budget for non-sworn tiers

Please provide the total campus budget for non-sworn tiered response providers (i.e., personnel in security, student services partners, and mental health and professionals).

Budget for non-sworn tiers (Action 2-4): Implementation detail / description of actions taken

Public Safety Dispatchers: \$750,741.

Community Service Organization/Student Safety Partners: \$645,000.

4 FTE in Mental health: \$672,472.

Action 2-5: Hours of mental health responders

Are non-sworn mental health responders and providers available 24 hours, 7 days a week? If not, please provide the days or hours of service.

Hours of mental health responders (Action 2-5): Implementation detail / description of actions taken

UCSB's mental health responders are not currently responding 24/7. Our Co-Response Team will be on duty from 2 pm – 12 am, 7 days a week, for campus locations ONLY. The CAPS clinician assigned to the Co-Response Team is responding during business hours when needed for an urgent situation (campus locations ONLY).

Action 2-6: Restorative justice and/or neighborhood courts

Describe the utilization of restorative justice programs or neighborhood courts for the adjudication of nonviolent and low-level crimes. If your jurisdiction has limited the opportunities for this by formal partnerships, what alternatives are you exploring and implementing internally?

Restorative justice and/or neighborhood courts (Action 2-6): Implementation detail / description of actions taken

UCPD Restorative Justice Programs:

1. Isla Vista Restorative Justice (IVRJ) Program

UCPD and the Santa Barbara County Sheriff's Office, in compliance with the Santa Barbara Superior Courts, have initiated a diversion program called the Isla Vista Restorative Justice (IVRJ) Program. Officers teach 2-hour RJ classes about the effects, consequences, and solutions associated with violations, such as alcohol/drug abuse, noise violations, crimes, etc., affecting the campus community. These classes are composed of lectures, Q&A, community service, and critical thinking activities.

2. Campus Restorative Justice

UCPD collaborates with the UCSB Office of Student Conduct for adjudication as another approach to seeking justice rather than utilizing the criminal justice system. Restorative justice may be used when students are involved in non-violent crimes. Cases may be selected only when the offender, the harmed party, and affected community members are willing to participate in engaging in a restorative justice conference. UCSB Office of Student Conduct hired a new full-time professional to lead restorative justice efforts at UCSB.

Action 2-7: Additional information

Is there anything else you would like to report progress on related to Guideline 2?

No

Additional information (Action 2-7): Implementation detail / description of actions taken

N/A

Guideline 3 — Transparency and Continuous Improvement through Data

A systemwide dashboard with campus-level detail will be created and regularly updated to inform and empower the UC community. Based on new systemwide reporting requirements and uniform standards for data collection, this information will be used to assess campus safety practices, generate recommendations for best practices and hold the institution accountable.

Action 3-1: Data reporting

Are you reporting all data described in the UC Community Safety Plan for publication on the Systemwide Data Dashboard. If not, please describe any challenges with data reporting.

Data reporting (Action 3-1): Implementation detail / description of actions taken

Yes

Action 3-2: Data-informed decisions

Has campus safety data informed community safety decisions and continuous improvement? If so, describe how and provide examples.

Decisions informed by data (Action 3-2): Implementation detail / description of actions taken

UCPD continues to strive towards providing excellent public safety services for all community members. The campus safety data is regularly reviewed to identify trends in crime, workforce, stops, use of force, complaints, etc. For example, reviewing crime trends confirms that the vast majority of our crime reports are theft related and it helps UCPD determine the focus of its outreach and education efforts to help our community better protect itself from being victimized.

Analyzing calls for service allows UCPD to deploy its resources more effectively and efficiently. Per our data dashboard, UCPD's activity levels reflect a high volume of allied agency assists and contacts/arrests of non-affiliate individuals. UCPD also receives a higher rate of sex offense reports in comparison to the systemwide average. This information guides UCPD in its staffing deployment and the collaborative effort with the Santa Barbara County Sheriff's Office to provide joint law enforcement services within the community of Isla Vista.

Action 3-3: Data as a tool for improvement

How are you using the Systemwide Data Dashboards as an analytical and comparison tool for continuous improvement?

Data as a tool for improvement (Action 3-3): Implementation detail / description of actions taken

Systemwide Data Dashboards are reviewed to identify trends and to determine areas of concern, success, and where improvements can be made to enhance the delivery of campus safety services. For example, the workforce data dashboard was used to analyze our data for areas of opportunity for improvement and how our workforce compares with the other UCPDs. The stop data dashboard was also used in a similar way. The data dashboards will be utilized on an ongoing basis and be presented and discussed at supervisory staff meetings and at squad briefings.

Action 3-4: Additional information

Is there anything else you would like to report progress on related to Guideline 3?

No

Additional information (Action 3-4): Implementation detail / description of actions taken

N/A

Guideline 4 — Accountability and Independent Oversight

Campus complaint processes are essential mechanisms for the community to report misconduct and ensure that officers are acting consistently with rules, policies and the law. A standardized and robust complaint and investigation process will be implemented through police accountability boards.

The Office of President will designate a full-time position in service to the campuses to coordinate campus safety, ensure continuous improvement through best practices and monitor the implementation of the UC Community Safety Plan.

Two UC campuses are currently accredited by IACLEA, the International Association of Campus Law Enforcement Administrators. IACLEA is grounded in President Obama's Task Force on 21st Century Policing and continually evaluates and implements best practices for campus safety as part of its accreditation standards. The remaining eight UC campuses will seek this accreditation. Review and accreditation by independent third-party experts will ensure operational readiness, align policies and procedures with modern professional standards and best practices, promote a strong emphasis on the safety of the public and officers, offer additional community input opportunities, and provide an independent and ongoing audit and review function.

Action 4-1: Police Accountability Board status

Is your Police Accountability Board (PAB) or equivalent committee operational and have trainings been conducted (4.1b)? If not, when is the projected date to be established?

The UCSB PAB has been operational for the past year. The PAB adopted a set of by-laws, policies and guidelines in Spring 2022, and met monthly from Fall 2022-Spring 2023 as an accountability board. The PAB conducts orientation meetings for new members and plans to have additional training available to all members in the coming year. We are in discussions with Chief Yao to schedule and conduct this expanded training in the coming year, preferably in the Fall.

Police Accountability Board status (Action 4-1): Implementation detail / description of actions taken

The PAB established its guidelines, bylaws, and policies in Spring 2022. In the 2022-2023 academic year we met on a monthly basis and held two town hall meetings open to the public (a third meeting was cancelled due to the strike). In addition, in Winter 2023 we received notification of the first complaint regarding a UCSB PD officer since we transitioned to an accountability board. The board met and discussed how the PAB will review and respond to the complaint, and the ethical and legal guidelines that will guide our deliberations and decisions once the investigation has been completed. Although the investigation has yet to be completed, the process of taking up the complaint prompted some revisions to our guidelines. In Spring 2023, the committee proposed and unanimously adopted a set of revisions to these guidelines and procedures that take into account the role of UC Davis in conducting investigations regarding complaints.

Action 4-2: Links to PAB information

Please provide any links to a member roster, by-laws, procedures, and PAB website.

All members, by-laws, and procedures are publicly available on the PAB website:
<https://www.pab.ucsb.edu/>

Links to PAB information (Action 4-2): Implementation detail / description of actions taken

The PAB developed its website in the 2022/2023 academic year. The website went live in Spring 2023, and since then we have made several revisions to it. In addition to posting the PAB's membership, by-laws, policies and procedures, the PAB has posted all extant reports composed or collected since the board's inception in 2020.

Action 4-3: Certification status

Please describe your progress and status on IACLEA certification.

Certification status (Action 4-3): Implementation detail / description of actions taken

UCPD is updating its policies and developing standard operating procedures for IACLEA standards requiring written directives. It is on track to have all of its written directives completed by the end of 2023. UCPD has also begun collecting proofs for standards, with that process continuing into fall 2023 and winter/spring 2024. It is about to send its approval request for its non-applicable standards to IACLEA and 37 of the remaining standards have already been addressed as it worked on its written directives. The remaining standards will be addressed in the coming months.

Action 4-4: Additional information

Is there anything else you would like to report progress on related to Guideline 4?

No

Additional information (Action 4-4): Implementation detail / description of actions taken

N/A

Other updates

Please provide any other updates or comments associated with the implementation and continuous improvement of the UC Community Safety Plan.

N/A