

Community Safety: Campus Progress Report

For activities between July 1, 2023, to December 31, 2023.

As of February 1, 2024

UC RIVERSIDE:

PROGRESS AND UPDATES

Provide updates on progress and continuous improvement efforts.

Guideline 1 — Community and Service-Driven Safety

All members of the UC community should feel valued, welcomed and free from any threat of physical, psychological or emotional harm. Our campus safety system must reflect the needs and values of a diverse campus community including those vulnerable to harm. Specific strategies and tactics in the campus plans will be shaped by a process that includes broad representation of the campus population and is sensitive to the needs of historically marginalized communities.

The campus safety system will provide high-quality service in a courteous and accessible manner that allows our community to feel safe and respected in every interaction. Interactions will be held to a high standard of respect and fairness and will be monitored. Hiring procedures and guidelines for campus safety personnel will involve participation of a broad representation of campus community groups including students, faculty and staff. This begins a continuous process of evaluation and improvement. Campuses will continually engage their communities and strengthen campus safety practices.

Action 1-1: Organized events

Please list all organized events, during the reporting period, relating to community engagement associated to actions in Guideline 1.

1-1 Organized events: Implementation detail / description of actions taken

The Department continues to seek further opportunities for greater community engagement. This reporting period UCPD has been a part of many organized events involving both on and off campus communities. Events UCPD has participated in have been UCR Spring Splash, Block Party concerts and the HWS 2nd annual division wide fair. We have partnered with other HWS departments and a local animal shelter during finals week, to bring adoptable dogs and cats to campus in an event titled “PAWS for Finals”. Having these comfort animals on campus during a traditionally stressful period for students, allows them to interact with UCPD members while enjoying the emotional relief of a domestic pet to destress in between finals. Other events off campus included the city snow day, annual fly-in at Loma Linda Hospital, NAACP Veterans Luncheon, as well as Trunk or Treat events.

Action 1-2: Lessons learned

Provide lessons learned from past community engagement activities and describe how they informed (or will inform) future community engagement.

The campus continues to ask for new and non-traditional modes of engagement with the population. Most recently, this has led to informal, personal conversations between department leadership and the directors and associate directors of other departments, such as CARE and The HUB, to address such engagement and develop new ideas.

We also continue to see collaboration on individual events and campaigns between the police department and its sibling, Health, Well-being, and Safety Departments.

Lessons learned (Action 1-2): Implementation detail / description of actions taken

Action 1-3: Future events

Please list future events, planned between January and June 2024, relating to community engagement associated with actions in Guideline 1.

Future events (Action 1-3): Implementation detail / description of actions taken

Annual events will continue such as our involvement in student concerts, “PAWS for Finals” event and education presentations amongst students residing in housing facilities. Also planned are beginning stages of conversations regarding a “one stop” for students to access UCRPD in the core of campus to be more reachable to the community. UCPD will also be engaged in local civic events such as the Black History Parade, Riverside County Veterans Court, NAACP Annual Freedom Fund Gala, and Black Alumni Dinner on campus.

Action 1-4: Community input

Describe how community input from periodically administered surveys (Action 1.6) and from the real-time feedback platforms (Action 1.7) are informing decisions about community safety?

Community input (Action 1-4) Implementation detail / description of actions taken

Several existing processes highlighted in the responses provided to Department leadership via the SpidrTech software have resulted in changes to how the Department serves the campus community through completion of incident reports, as well as how the UCPD officers, Campus Safety Responders, and dispatch staff interact with those reporting crime. Likewise, minor performance issues that have been highlighted in these same responses have become apparent and are being, or have been, addressed with the employees.

Action 1-5: Training dates

Please provide dates that sworn and non-sworn personnel have received or will receive high quality and regulatory training as described in the plan (Action 1.4 and 1.11).

Training dates (Action 1-5): Implementation detail / description of actions taken

UCPD will participate in its third annual All-Department training date in July of 2024. That training, as was previously reported, will consist of various presentations of the Community Safety Plan, as well as topics presented by campus community partners, local mental health providers, and representatives from UCOP.

Action 1-6: Additional information

Is there anything else you would like to report progress on related to Guideline 1? UCR is utilizing trainings in alignment with CA county best practices for mental health mobile crisis. The [Medi-Cal Mobile Crisis Training and Technical Assistance Center \(M-TAC\)](#) is a DHCS-funded project, led by the Center for Applied Research Solutions (CARS), and is dedicated to supporting California counties in implementing the Medi-Cal Mobile Crisis Services Benefit through two distinct pathways, a standard implementation process and an expedited implementation process. M-TAC offers core module mental health trainings required for all County mobile crisis response providers. Enhanced trainings on crisis assessment, trauma-informed care, crisis intervention/de-escalation, harm reduction, and safety planning are also available. UCR is in the process of outlining which specific M-TAC trainings are most appropriate to recommend for Community Safety Responders working in collaboration with the Student Well-Being, Intervention & Follow-up Team (SWIFT) mobile crisis unit clinicians, as well as recommendations for UCRPD personnel generally. SWIFT team and Mental health providers will be completing both the Core and Enhanced M-TAC Training Modules as recommended, in addition to completing LPS certification (5150) training through the County of Riverside.

Additional information (Action 1-6): Implementation detail / description of actions taken

N/A

Guideline 2 — Holistic, Inclusive and Tiered Response Services

To ensure the safety of the UC community, a tiered response model will match a call for service with the appropriate type of response and responder(s). This holistic approach will include mental health, wellness, basic needs, bias/hate response, law enforcement, emergency response and other services through interdepartmental partnerships and cross-trainings. Multidisciplinary crisis teams are already available and will be enhancing with mobile crisis response that will expand service hours and support the available 24/7 phone support, with the ability to provide in-person triage for behavioral health crises, conduct wellness checks, and safely connect individuals to coordinated care, including health and social support resources. Non-sworn security personnel will more visibly render services such as residence hall

foot patrols, providing safe shuttles/walks for students, staffing events requiring additional security, and diffusing unsafe behavior.

The University will prioritize deterrence and violent crime prevention over the enforcement of non-violent minor offenses, such as non-hazardous traffic violations. The University will reinforce existing guidelines that minimize police presence at protests, follow de-escalation methods in the event of violence and seek non-urgent mutual aid first from UC campuses before calling outside law enforcement agencies.

Action 2-1: Public safety tiers

Please provide names of units/teams that carry out the functions of the four tiers of public safety providers.

Public safety tiers (Action 2-1): Implementation detail / description of actions taken

The Department continues to schedule a Campus Safety Responder on each of the patrol shifts, providing nearly 24-hour coverage. In this update period, these non-sworn personnel participated in several directed patrols, arranged by building managers who were attempting to address specific issues, as well as a “Paws for Finals” event in cooperation with a local animal shelter during Spring finals.

UCRPD is in the midst of expanding its non-sworn Campus Safety Responder program, with staffing plans in place for the UC PATH IntelliCenter and enhanced UCPD services to the new Student Health/Counseling Center building. These expansion efforts will bring UCPD members physically closer to the community on a daily basis, in a more visible manner than has traditionally been deployed.

Action 2-2: FTE by tier

Please provide the FTE of personnel that carry out functions within each of the four of public safety providers.

FTE by tier (Action 2-2): Implementation detail / description of actions taken

Tier 1: Security and Public Safety

4 current Campus Safety Responder staff with 4 additional in the hiring process.

Tier 2: Highlander Student Safety

30

Tier 3: Mental Health and Student Service Professionals

UCR currently has a variety of mental health services providing holistic mental health care as well as mental health support/crisis services. We are happy to include our newest Health Well-Being and Safety Division department, SWIFT, as a critical mental health crisis support focusing on mobile response.

Below is a listing of the range of these funded FTE supporting mental health, both existing, new and in recruitment.

NEW DEPARTMENT- SWIFT: Current staffing includes **1FTE** -Licensed clinician/SWIFT Director/mobile crisis provider; **1FTE** student support professional/well-being liaison providing outreach and education related to mental health access to services; **1 FTE** administrative support professional; and **2 FTE** Funded Mental Health mobile crisis providers- in recruitment, with one pending offer.

Note SWIFT: program soft launch scheduled for April 2024.

EXISTING MENTAL HEALTH SERVICES:

Counseling and Psychological Services (CAPS) –includes **20.5 FTE** funded licensed clinicians, **1 FTE** post-doctoral fellow with **2 FTE** post docs in recruitment; **3 FTE** Pre-Doctoral Interns- all providing clinical services. CAPS provides a full range of mental health therapy services and specifically support mental health crises through: daily walk-in urgent services; daily virtual walk-in consultation services; crisis support and planning as part of clinical care; outreach and education on working with distressed and distressing students with **1 FTE** dedicated to those efforts. **3 FTE** administrative support professional

Case Management- **3 FTE** (one director and two case managers) who serve as non-clinical case managers supporting the campus community with specific focus on co-leading our campus BIT team, providing mental health resources to the community, and supporting students who have been in behavioral health hospitalization and arranging /supporting their after care.

The Well Health Promotion and Education Department - **1 FTE** dedicated Mental Health Educator in recruitment- focused on education, programing and supporting skill building for the range of mental health and well-being of the campus community.

Riverside University Health System- Behavioral Health- County of Riverside partner to UCR- has funds for **2 FTE** dedicated clinicians working out of UCR to support UCR students/staff/faculty and community members in crisis. Currently 1 FTE is hired and 1 FTE in recruitment. While not UCR staff, these are staff assigned to UCR specifically.

Tier 4: Sworn Peace Officers

Results and demographics can be found on the Systemwide Community Safety Data Dashboard.

Action 2-3: Service calls by tier

Please provide the total number of calls for service for each tier of public safety providers.

Service calls by tier (Action 2-3): Implementation detail / description of actions taken

Tier 1: Security and Public Safety Professionals

Approximately 50 calls for service, monthly.

Tier 2: Student Safety Partners

Approximately 200 calls for service, monthly.

Tier 3: Mental Health and Student Service Professionals

Current UCR Mental Health Services

Utilization numbers are limited to crisis/urgent services only and not inclusive of the full range of services provided by departments for the period of July 1-December 31, 2023:

- CAPS Urgent services walk-in appointments: **126** appointments
- CAPS Virtual walk-in appointments: **381** appointments
- Case Management Team - Mental Health related **495** total cases with **250** of them focused on mental health related crises issues.
- Behavioral Intervention Team (CSI) Mental Health related cases – **15** students
- Hospitalization support - **22 total** (9 involuntary)

After hours crisis support (CAPS & Protocoll) – After-hours services allows for 24/7 access to phone support by mental health providers.

- *July 2023* 39
- *Aug 2023* 48
- *Sep 2023* 53
- *Oct 2023* 116
- *Nov 2023* 95
- *Dec 2023* 48

Total 399 calls for the period

- Riverside University Health System- Behavioral Health- County of Riverside UCR embedded Behavioral Health Justice Services: Total calls: **13**
- Total follow-up appointments: **19**
- Total diversions: **9**
- Postvention Grief Groups conducted in collaboration with CAPS: **3**

SWIFT will enhance current services, projected soft launch scheduled for April 2024.

projected Fall 2024.

Tier 4: Sworn Peace Officers

Data can be found on the Systemwide Community Safety Data Dashboard.

Action 2-4: Budget for non-sworn tiers

Please provide the total campus budget for non-sworn tiered response providers (i.e., personnel in security, student services partners, and mental health and professionals).

Budget for non-sworn tiers (Action 2-4): Implementation detail / description of actions taken

Campus has not yet funded the non-sworn Campus Safety Responder positions, resulting in UCRPD having to absorb and self-fund the program.

Action 2-5: Hours of mental health responders

Are non-sworn mental health responders and providers available 24 hours, 7 days a week? If not, please provide the days or hours of service.

- Yes, licensed clinicians available by phone 24/7 through contracted agency.
- Yes, Riverside County in-person clinician available for 4 days/10 hr shifts Wed-Saturday and 24 /7 availability by county crisis team.

Hours of mental health responders (Action 2-5): Implementation detail / description of actions taken

- Current mental health resources available Monday-Friday 8 am – 5 pm within CAPS and as needed after hours. Response is available by the county Wednesday – Saturday 9:30 am – 8 pm (10 hours).
- In the process of planning SWIFT hours. The soft launch for April 2024 hours expected M-F 11 am to 8 pm.

Action 2-6: Restorative justice and/or neighborhood courts

Describe the utilization of restorative justice programs or neighborhood courts for the adjudication of nonviolent and low-level crimes. If your jurisdiction has limited the opportunities for this by formal partnerships, what alternatives are you exploring and implementing internally? See below.

Restorative justice and/or neighborhood courts (Action 2-6): Implementation detail / description of actions taken

UCR and the Riverside County District Attorney's Office have joined in a formal partnership through a signed Restorative Justice Memorandum of Understanding, for nonviolent low-level crimes, effective January 3, 2023. To date, there have been no UCPD instances where the Restorative Justice Program has been utilized, based on no UCR affiliates being formally charged in a qualifying criminal matter.

Action 2-7: Additional information

Is there anything else you would like to report progress on related to Guideline 2?

Additional information (Action 2-7): Implementation detail / description of actions taken

N/A

Guideline 3 — Transparency and Continuous Improvement through Data

A systemwide dashboard with campus-level detail will be created and regularly updated to inform and empower the UC community. Based on new systemwide reporting requirements and uniform standards for data collection, this information will be used to assess campus safety practices, generate recommendations for best practices and hold the institution accountable.

Action 3-1: Data reporting

Are you reporting all data described in the UC Community Safety Plan for publication on the Systemwide Data Dashboard. If not, please describe any challenges with data reporting.

Data reporting (Action 3-1): Implementation detail / description of actions taken

Yes, all data described in the UC Community Safety Plan is being published to the Systemwide Dashboard.

Action 3-2: Data-informed decisions

Has campus safety data informed community safety decisions and continuous improvement? If so, describe how and provide examples.

Decisions informed by data (Action 3-2): Implementation detail / description of actions taken

Community Safety and preventative actions have been emphasized over enforcement actions where appropriate. Department processes have been modified when feedback from the community has

demanded or encouraged that modification. UCPD has been steadily adapting Department processes to this same ethos of transparency and data collection, and moving away from analog, cumbersome workflows that do not lend themselves to rapid, accurate analysis and reporting. Crime mapping and Crime Analysis have been recent data informed improvements implemented within UCPD.

Action 3-3: Data as a tool for improvement

How are you using the Systemwide Data Dashboards as an analytical and comparison tool for continuous improvement?

Data as a tool for improvement (Action 3-3): Implementation detail / description of actions taken

The data continues to be one piece of an overall, continuous assessment of campus needs and realities, as well as the effectiveness of specific Department efforts to address those needs and realities.

Action 3-4: Additional information

Is there anything else you would like to report progress on related to Guideline 3?

Additional information (Action 3-4): Implementation detail / description of actions taken

N/A

Guideline 4 — Accountability and Independent Oversight

Campus complaint processes are essential mechanisms for the community to report misconduct and ensure that officers are acting consistently with rules, policies and the law. A standardized and robust complaint and investigation process will be implemented through police accountability boards.

The Office of President will designate a full-time position in service to the campuses to coordinate campus safety, ensure continuous improvement through best practices and monitor the implementation of the UC Community Safety Plan.

Three UC campuses are currently accredited by IACLEA, the International Association of Campus Law Enforcement Administrators. IACLEA is grounded in President Obama's Task Force on 21st Century Policing and continually evaluates and implements best practices for campus safety as part of its accreditation standards. The remaining seven UC campuses will seek this accreditation. Review and accreditation by independent third-party experts will ensure operational readiness, align policies and procedures with modern professional standards and best practices, promote a strong emphasis on the safety of the public and officers, offer additional community input opportunities, and provide an independent and ongoing audit and review function.

Action 4-1: Police Accountability Board status

Is your Police Accountability Board (PAB) or equivalent committee operational and have trainings been

conducted (4.1b)? If not, when is the projected date to be established?

Police Accountability Board status (Action 4-1): Implementation detail / description of actions taken

The UCR PAB has been fully implemented and its members received formalized training on the UC Davis model on July 17, 2023.

Action 4-2: Links to PAB information

Please provide any links to a member roster, by-laws, procedures, and PAB website.

Links to PAB information (Action 4-2): Implementation detail / description of actions taken

- UCR PAB Website redesigned Nov 2023 - <https://diversity.ucr.edu/ucr-police-accountability-board>
- Current Member Roster

Name	Accepted Invitation	Title
Michael Cabral	Yes (Ex Oficio)	Riverside District Attorney's office
Alton Carswell	Yes	Health and Wellness Case Manager
Vincent Terrell	Yes	Law enforcement and community member
Elizabeth Romero	Yes (Ex Oficio)	AVC, Gov't and Community Relations
Jalani Bakari	Yes	Community member
Kiersten Boyce	Yes (Ex Oficio)	Chief Compliance Officer
Jeffrey Talbott	Guest	Chief of Police
Jamie Lopez	Guest	Campus Counsel
TBD		Associate Dean of Students
Marko Princevac	Yes	Professor of Mechanical Engineering
Ivett Gabriella	Yes	GSA President

Angel Renteria	Yes	ASUCR Representative
Shalaurey Jones	Yes	Health and Wellness Policy Analyst
Kalina Michalska	Yes	Senate Rep; Assistant Professor of Psychology
Jianzhong Wu	Yes	Senate Rep; Professor of Chemical & Environmental Engineering
Mariam Lam	Yes	VC DEI
Estela Gavosto	Yes	Interim for VC Lam

Please see the draft charter document [linked here](#)

By-Laws and Procedures are under revision

Action 4-3: Certification status

Please describe your progress and status on IACLEA certification.

Certification status (Action 4-3): Implementation detail / description of actions taken

UCR has a full-time IACLEA Accreditation Manager in place and continues to work independently and in collaboration with other UC accreditation personnel in fulfilling IACLEA certification requirements. The IACLEA Accreditation Manager, as well as Department management staff participate in regularly schedule UPAC meetings in collaboration with the other UC campuses to further the preparedness for the on-site review process. UCPD is currently on track for IACLEA Accreditation within the 36-month timeframe from initial application.

Action 4-4: Additional information

Is there anything else you would like to report progress on related to Guideline 4?

Additional information (Action 4-4): Implementation detail / description of actions taken

N/A

Other updates

Please provide any other updates or comments associated with the implementation and continuous improvement of the UC Community Safety Plan.

N/A