UNIVERSITY
OF
CALIFORNIA

Community Safety: Campus Progress Report

For activities between January 1, 2023, to June 30, 2023.

As of July 25th, 2023

CAMPUS NAME: UC RIVERSIDE

PROGRESS AND UPDATES

Provide updates on progress and continuous improvement efforts.

Guideline 1 — Community and Service-Driven Safety

All members of the UC community should feel valued, welcomed and free from any threat of physical, psychological or emotional harm. Our campus safety system must reflect the needs and values of a diverse campus community including those vulnerable to harm. Specific strategies and tactics in the campus plans will be shaped by a process that includes broad representation of the campus population and is sensitive to the needs of historically marginalized communities.

The campus safety system will provide high-quality service in a courteous and accessible manner that allows our community to feel safe and respected in every interaction. Interactions will be held to a high standard of respect and fairness and will be monitored. Hiring procedures and guidelines for campus safety personnel will involve participation of a broad representation of campus community groups including students, faculty and staff. This begins a continuous process of evaluation and improvement. Campuses will continually engage their communities and strengthen campus safety practices.

Action 1-1: Organized events

Please list all organized events, during the reporting period, relating to community engagement associated to actions in Guideline 1.

1-1 Organized events: Implementation detail / description of actions taken

Department members continued their normal slate of campus engagement, including Highlander Orientation, as well as our membership on the various multi-disciplinary teams chaired by Case Management, AVC office and Counseling and Psychological Services. As was the case in the last update, the hiring panel for all open full-time positions included non-law enforcement, campus community input. The UCRPD Crime Prevention team in conjunction with the non-sworn Campus Safety Responders continually collaborate with Student Affairs and ASUCR through tabling at various student events on campus in order to increase the familiarization of the community with casual police department interaction.

Action 1-2: Lessons learned

Provide lessons learned from past community engagement activities and describe how they informed (or will inform) future community engagement.

Lessons learned (Action 1-2): Implementation detail / description of actions taken

The campus continues to ask for new and non-traditional modes of engagement with the population. Most recently, this has led to informal, personal conversations between department leadership and the directors and associate directors of other departments, such as CARE and The HUB, to address such engagement and develop new ideas.

Action 1-3: Future events

Please list future events, planned between July and December 2023, relating to community engagement associated with actions in Guideline 1.

Future events (Action 1-3): Implementation detail / description of actions taken

SWIFT personnel are set to begin limited operations in the Fall of 2023, discussions regarding response protocols will continue through the summer. The County of Riverside has provided a mental health professional to the campus on a limited basis; they too will begin working with the community in the Fall of 2023. UCRPD will continue to participate in future events as scheduled during the Fall 2023 academic calendar.

November, Health, Wellbeing & Safety Fair where all 9 departments will be present including but not limited to UCPD, CAPS the new department SWIFT and a county representative assigned to UCR.

Action 1-4: Community input

Describe how community input from periodically administrated surveys (Action 1.6) and from the real-time feedback platforms (Action 1.7) are informing decisions about community safety?

Community input (Action 1-4) Implementation detail / description of actions taken

Several existing processes highlighted in the responses provided to department leadership via the SpidrTech software have resulted in changes to how the department takes information related to reports, as well as how its officers interact with those reporting crime. Likewise, minor performance issues that have been highlighted in these same responses have become apparent and are being, or have been, addressed with the employees.

Action 1:5: Training dates

Please provide dates, during the reporting period, that sworn and non-sworn personnel have received or will receive high quality and regulatory training as described in the plan (Action 1.4 and 1.11).

Training dates (Action 1-5): Implementation detail / description of actions taken

The department will participate in its second annual all-department training date on July 26, 2023. That training, as was previously the case, will consist of various presentations of the Community Safety Plan, as well as topics presented by campus community members, local mental health providers, and representatives from UCOP.

Co-training opportunities regarding mental health and de-escalation are being considered for non-sworn staff in collaboration with he county and new swift department once staff is hired.

Action 1-6: Additional information

Is there anything else you would like to report progress on related to Guideline 1?

Additional information (Action 1-6): Implementation detail / description of actions taken

N/A

Guideline 2 — Holistic, Inclusive and Tiered Response Services

To ensure the safety of the UC community, a tiered response model will match a call for service with the appropriate type of response and responder(s). This holistic approach will include mental health, wellness, basic needs, bias/hate response, law enforcement, emergency response and other services through interdepartmental partnerships and cross-trainings. Multidisciplinary crisis teams will be available 24/7 and triage behavioral health crises, conduct wellness checks, and safely connect individuals to coordinated care, including health and social support resources. Non-sworn security personnel will more visibly render services such as residence hall foot patrols, providing safe shuttles/walks for students, staffing events requiring additional security, and diffusing unsafe behavior.

The University will prioritize deterrence and violent crime prevention over the enforcement of non-violent minor offenses, such as non-hazardous traffic violations. The University will reinforce existing guidelines that minimize police presence at protests, follow de-escalation methods in the event of violence and seek non-urgent mutual aid first from UC campuses before calling outside law enforcement agencies.

As apart of our tiered response, UCR has an MOU in development with the County of Riverside to include a clinician employed by the county and assigned to UCR to respond to nonaffiliates and potentially affiliates on campus in need of mental health support, escalation, linkage to services, etc. This is planned to start Fall 2023.

Action 2-1: Public safety tiers

Please provide names of units/teams that carry out the functions of the four tiers of public safety providers.

Public safety tiers (Action 2-1): Implementation detail / description of actions taken

The department continues to field a campus safety responder on each of the patrol shifts, providing nearly 24-hour coverage. In this update period, these non-sworn personnel participated in several directed patrols, arranged by building managers who were attempting to address specific issues, as well as a "Pause for Paws" event in cooperation with a local animal shelter during Spring finals.

Action 2-2: FTE by tier

Please provide the FTE of personnel that carry out functions within each of the four of public safety providers.

FTE by tier (Action 2-2): Implementation detail / description of actions taken

Tier 1: Security and Public Safety

4

Tier 2: Student Safety Partners: Highlander Student Safety

15

Tier 3: Mental Health and Student Services Professionals - SWIFT

7: 2 Crisis Clinicians, 1 Crisis Director, 2 Well-Being Liaisons, 1 Administrative Professional,

 1 County Clinician

Tier 4: Sworn Peace Officers

Results and demographics can be found on the Systemwide Community Safety Data Dashboard

Action 2-3: Service calls by tier

Please provide the total number of calls for service for each tier of public safety providers.

Service calls by tier (Action 2-3): Implementation detail / description of actions taken

Tier 1: Security and Public Safety Services:

Approximately 50 calls per month on average.

Tier 2: Student Safety Partners

Approximately 200 calls for service per month on average.

Tier 3: Mental Health and Student Service Professionals

Have not yet begun field operations. The county clinician will begin onboarding Sept 13th, 2023.

Tier 4: Sworn Peace Officers

Results can be found on the Systemwide Community Safety Data Dashboard

Action 2-4: Budget for non-sworn tiers

Please provide the total campus budget for non-sworn tiered response providers (i.e., personnel in security, student services partners, and mental health and professionals).

Budget for non-sworn tiers (Action 2-4): Implementation detail / description of actions taken

Campus has not yet funded the non-sworn Campus Safety Responder positions, resulting in UCPD having to self-fund.

Action 2-5: Hours of mental health responders

Are non-sworn mental health responders and providers available 24 hours, 7 days a week? If not, please provide the days or hours of service.

Hours of mental health responders (Action 2-5): Implementation detail / description of actions taken

[YES/NO]

[Response if no]

As of Fall 2023, a county clinician will be available Wed- Sat 9am – 8pm, the hours for the UCR SWIFT clinicians are TBD.

SWIFT Clinician positions are posted and hours are tentatively M-F 12pm – 8 pm upon hiring and training completion.

Action 2-6: Restorative justice and/or neighborhood courts

Describe the utilization of restorative justice programs or neighborhood courts for the adjudication of nonviolent and low-level crimes. If your jurisdiction has limited the opportunities for this by formal partnerships, what alternatives are you exploring and implementing internally?

Restorative justice and/or neighborhood courts (Action 2-6): Implementation detail / description of actions taken

UCR and the Riverside County District Attorney's Office have joined in a formal partnership through a signed Restorative Justice Memorandum of Understanding, for nonviolent low-level crimes, effective January 3, 2023.

Action 2-7: Additional information

Is there anything else you would like to report progress on related to Guideline 2?

Additional information (Action 2-7): Implementation detail / description of actions taken

[Response or N/A]

Guideline 3 — Transparency and Continuous Improvement through Data

A systemwide dashboard with campus-level detail will be created and regularly updated to inform and empower the UC community. Based on new systemwide reporting requirements and uniform standards for data collection, this information will be used to assess campus safety practices, generate recommendations for best practices and hold the institution accountable.

Action 3-1: Data reporting

Are you reporting all data described in the UC Community Safety Plan for publication on the Systemwide Data Dashboard. If not, please describe any challenges with data reporting.

Data reporting (Action 3-1): Implementation detail / description of actions taken

Yes, all data described in the UC Community Safety Plan is being published to the Systemwide Dashboard.

Action 3-2: Data-informed decisions

Has campus safety data informed community safety decisions and continuous improvement? If so, describe how and provide examples.

Decisions informed by data (Action 3-2): Implementation detail / description of actions taken

Community Safety and preventative actions have been emphasized over enforcement actions where appropriate. Department processes have been modified when feedback from the community has demanded or encouraged that modification. We have been steadily adapting other department processes to this same ethos of transparency and data collection, and moving away from analog, cumbersome workflows that do not lend themselves to rapid, accurate analysis and reporting.

Action 3-3: Data as a tool for improvement

How are you using the Systemwide Data Dashboards as an analytical and comparison tool for continuous improvement?

Data as a tool for improvement (Action 3-3): Implementation detail / description of actions taken

The data continues to be one piece of an overall, continuous assessment of campus needs and realities, as well as the effectiveness of specific department efforts to address those needs and realities.

Action 3-4: Additional information

Is there anything else you would like to report progress on related to Guideline 3?

Additional information (Action 3-4): Implementation detail / description of actions taken

[Response or N/A]

Guideline 4 — Accountability and Independent Oversight

Campus complaint processes are essential mechanisms for the community to report misconduct and ensure that officers are acting consistently with rules, policies and the law. A standardized and robust complaint and investigation process will be implemented through police accountability boards.

The Office of President will designate a full-time position in service to the campuses to coordinate campus safety, ensure continuous improvement through best practices and monitor the implementation of the UC Community Safety Plan.

Two UC campuses are currently accredited by IACLEA, the International Association of Campus Law Enforcement Administrators. IACLEA is grounded in President Obama's Task Force on 21st Century Policing and continually evaluates and implements best practices for campus safety as part of its accreditation standards. The remaining eight UC campuses will seek this accreditation. Review and accreditation by independent third-party experts will ensure operational readiness, align policies and procedures with modern professional standards and best practices, promote a strong emphasis on the safety of the public and officers, offer additional community input opportunities, and provide an independent and ongoing audit and review function.

Action 4-1: Police Accountability Board status

Is your Police Accountability Board (PAB) or equivalent committee operational and have trainings been conducted (4.1b)? If not, when is the projected date to be established?

Police Accountability Board status (Action 4-1): Implementation detail / description of actions taken

The UCR PAB has been fully implemented and received formalized training on the UC Davis model on July 17, 2023.

Action 4-2: Links to PAB information

Please provide any links to a member roster, by-laws, procedures, and PAB website.

Links to PAB information (Action 4-2): Implementation detail / description of actions taken

There is not a current website developed. The PAB has hosted an initial meetings and training.

Administration of the PAB and Meetings:

- Collaboration between DE&I and HW&S

- Public Meetings (Advisory) quarterly – setting up internal processes now

- Confidential Meetings (Investigatory) bi-monthly

Membership:

- ASUCR Undergraduate Students

- GSA Graduate/Professional Students

- 2 Staff Representatives

- 2 Faculty Representatives

- 1 Community Representative

- 1 Community Law Enforcement Representative (external)

- Community Legal Affairs Expert (external)

- 1 VC-DEI

- 1 Project Policy Analyst

- 1 Government & Community Relations Representative   (ex oficio)

- 1 Policy/Compliance Representative (ex oficio)

- Guests on occasion: UCR Campus Counsel and UCR Director of Campus Safety/Chief of Police

Action 4-3: Certification status

Please describe your progress and status on IACLEA certification.

Certification status (Action 4-3): Implementation detail / description of actions taken

UCR has a full-time IACLEA Accreditation Manager in place and continues to work independently and in collaboration with UC Davis accreditation personnel in fulfilling IACLEA certification requirements.

Action 4-4: Additional information

Is there anything else you would like to report progress on related to Guideline 4?

Additional information (Action 4-4): Implementation detail / description of actions taken

[Response or N/A]

Other updates

Please provide any other updates or comments associated with the implementation and continuous improvement of the UC Community Safety Plan.

[Response or N/A]