

## Community Safety: Campus Progress Report

As of January 19, 2023

### GUIDANCE FOR COMPLETION

Please complete and submit by February 28, 2023.

You may also email it to the Systemwide Director of Community Safety, [jody.stiger@ucop.edu](mailto:jody.stiger@ucop.edu)

Given previous progress reports, which are saved and publicly available to the UC community on the UC Community Safety Plan website, this progress report seeks to build upon the achievement of all milestones found in the plan. The progress report aims to foster the continuous improvement of community safety at UC and provide public accountability and transparency towards the goals set forth in the UC Community Safety Plan. The information provided here will underpin the ongoing evaluation and improvement envisioned by the plan. Campuses are invited to provide updates and responses to each prompt within a framework established by the guidelines of the plan. The Office of Systemwide Community Safety invites campuses to provide detailed information, though feel free to convey what is helpful. If campuses have also encountered issues or challenges, please include those, along with plans to address them.

Final reports will be published on the public-facing UC community website.

### CAMPUS NAME: UC MERCED

### PROGRESS AND UPDATES

Provide updates on progress and continuous improvement efforts.

#### Guideline 1 — Community and Service-Driven Safety

All members of the UC community should feel valued, welcomed and free from any threat of physical, psychological or emotional harm. Our campus safety system must reflect the needs and values of a diverse campus community including those vulnerable to harm. Specific strategies and tactics in the campus plans will be shaped by a process that includes broad representation of the campus population and is sensitive to the needs of historically marginalized communities.

The campus safety system will provide high-quality service in a courteous and accessible manner that allows our community to feel safe and respected in every interaction. Interactions will be held to a high standard of respect and fairness and will be monitored. Hiring procedures and guidelines for campus safety personnel will involve participation of a broad representation of campus community groups including students, faculty and staff. This begins a continuous process of evaluation and improvement. Campuses will continually engage their communities and strengthen campus safety practices.

### **Action 1:1**

Please list all organized events, since July 2022, relating to community engagement associated to actions in Guideline 1.

#### **Implementation detail / description of actions taken**

The UC Merced Police Department has hosted numerous community engagement events since July 2022. Those include:

- 7/9/2023: New Student Orientation Fair and Parent/Family Session
- 7/12/2022: New Student Orientation Fair and Parent/Family Session
- 7/14/2022: New Student Orientation Fair and Parent/Family Session
- 7/16/2022: New Student Orientation Fair and Parent/Family Session
- 7/19/2022: New Student Orientation Fair and Parent/Family Session
- 7/21/2022: New Student Orientation Fair and Parent/Family Session
- 8/18/2022: Violent Intruder Response Training (VIRT)
- 8/22/2022: VIRT
- 8/23/2022: VIRT
- 9/2/2022: VIRT
- 9/5/2022: VIRT
- 9/22/2022: VIRT
- 9/23/2022: VIRT
- 10/4/2022: VIRT and Tabling
- 10/6/2022: Email Scams
- 10/11/2022: UCMPD tabling
- 10/11/2022: "Eye Witness" in Cat Quad
- 10/13/2022: Phone Call Scams tabling on Academic Walk
- 10/18/2022: Axe Toss
- 10/19/2022: Police Insight Program- Domestic Violence
- 10/20/2022: UCMPD tabling on Academic Walk
- 10/21/2022: Violent Intruder Response Training (VIRT)
- 10/25/2022: UCMPD tabling
- 10/26/2022: Police Insight Program- Human Trafficking
- 10/27/2022: Fentanyl Drug Safety
- 11/1/2022: UCMPD tabling
- 11/2/2022: Police Insight Program- Fentanyl Awareness
- 11/3/2022: Drunk Goggles Alcohol Awareness
- 11/8/2022: UCMPD tabling
- 11/8/2022: Police Insight Program- DUI
- 11/10/2022: Renting Scams
- 11/11/2022: Veterans Day Parade
- 11/15/2022: Driving Safety
- 11/16/2022: Police Insight Program- Traffic Stops
- 11/17/2022: VIRT and Speed Safety with Mario

- 11/18/2022: Susan Fridays
- 11/30/2022 Police Insight Program- Radar Experience
- 12/1/2022: Driving Safety
- 12/2/2022: Susan Fridays
- 12/3/2022: Downtown Christmas Parade
- 12/6/2022 Coco with Da Popo
- 12/7/2022: VIRT
- 1/12/2023: Property Registration Tabling
- 1/13/2023: Lost and Found Tabling
- 1/17/2023: Property Registration Tabling
- 1/19/2023: Property Registration Tabling
- 1/27/2023: Susan Fridays
- 1/31/2023: Find the Cow!
- 2/3/2023: Roadway Cleanup
- 2/6/2023: VIRT
- 2/7/2023: Find the Cow!
- 2/9/2023: Coco with Da Popo
- 2/14/2023: Meet a SSA
- 2/15/2023: Police Insight Program- Crime Scenes
- 2/16/2023: UCMPD tabling
- 2/21/2023: VIRT
- 2/22/2023: Police Insight Program- Fingerprinting
- 2/23/2023: Meet and Officer Event
- 2/24/2023: VIRT
- 2/28/2023: UCMPD tabling

### **Action 1:2**

Provide lessons learned from past community engagement activities and describe how they informed (or will inform) future community engagement.

#### **Implementation detail / description of actions taken**

Every person has their own identities, experiences, culture, and beliefs that influence how they experience the world and police. Understanding intersectionality guides UCMPD.

### **Action 1:3**

Please list future events, planned until June 2023, relating to community engagement associated with actions in Guideline 1.

#### **Implementation detail / description of actions taken**

UCMPD plans to continue to engage with event similar to what have already been conducted.

**Action 1:4**

Describe how community input from periodically administrated surveys (Action 1.6) and from the real-time feedback platforms (Action 1.7) are informing decisions about community safety?

**Implementation detail / description of actions taken**

Officers provide community members with a business card with contact information and a web link to submit commendations or complaints. Surveys are also sent to community members via SurveyMonkey.

The UC Merced Police Department has been collecting survey information from surveys sent to community members after interactions with officers, dispatchers, Public Service Ambassadors, and office staff. The surveys show positive feedback regarding services currently being provided.

**Action 1:5**

Please provide dates that sworn and non-sworn personnel have received or will receive high quality and regulatory training as described in the plan (Action 1.4 and 1.11).

**Implementation detail / description of actions taken**

The trainings listed below are specific to UCMPD personnel

- 7/11/2022 General Compliance Briefing: University of California Ethical Values and Conduct
- 7/12/2022 UC Sexual Violence and Sexual Harassment Prevention Training for Non-Supervisory Employees
- 7/15/2022 Beyond Bias: Racial & ID Profiling
- 7/18/2022 UC Cyber Security Awareness Fundamentals
- 8/4/2022 General Compliance Briefing: University of California Ethical Values and Conduct
- 8/21/2022 General Compliance Briefing: University of California Ethical Values and Conduct
- 8/21/2022 Clery Act Training for Campus Security Authorities (CSAs)
- 8/22/2022 UC Cyber Security Awareness Fundamentals
- 8/22/2022 General Compliance Briefing: University of California Ethical Values and Conduct
- 8/22/2022 Clery Act Training for Campus Security Authorities (CSAs)
- 8/22/2022 Clery Act Training for Campus Security Authorities (CSAs)
- 9/13/2022 Beyond Bias: Racial & ID Profiling Update
- 9/18/2022 Beyond Bias: Racial & ID Profiling UPD
- 9/18/2022 Beyond Bias: Racial & ID Profiling Update
- 9/21/2022 Beyond Bias: Racial & ID Profiling Update
- 9/21/2022 Beyond Bias: Racial & ID Profiling Update
- 9/23/2022 Beyond Bias: Racial & ID Profiling Update
- 9/23/2022 Beyond Bias: Racial & ID Profiling Update
- 9/23/2022 Beyond Bias: Racial & ID Profiling Update
- 9/24/2022 Beyond Bias: Racial & ID Profiling Update
- 9/28/2022 Beyond Bias: Racial & ID Profiling Update
- 9/30/2022 Beyond Bias: Racial & ID Profiling Update

- 10/2/2022 Beyond Bias: Racial & ID Profiling Update
- 10/28/2022 Beyond Bias: Racial & ID Profiling Update
- 11/7/2022 Beyond Bias: Racial & ID Profiling Update
- 12/22/2023 Use of Force (PSP)
- 12/17/2022 Use of Force (PSP)
- 1/18/2023 Crisis Intervention Training
- 1/19/2023 Crisis Intervention Training

### **Action 1:6**

Is there anything else you would like to report progress on related to Guideline 1?

### **Implementation detail / description of actions taken**

Nothing further to report.

## **Guideline 2 — Holistic, Inclusive and Tiered Response Services**

To ensure the safety of the UC community, a tiered response model will match a call for service with the appropriate type of response and responder(s). This holistic approach will include mental health, wellness, basic needs, bias/hate response, law enforcement, emergency response and other services through interdepartmental partnerships and cross-trainings. Multidisciplinary crisis teams will be available 24/7 and triage behavioral health crises, conduct wellness checks, and safely connect individuals to coordinated care, including health and social support resources. Non-sworn security personnel will more visibly render services such as residence hall foot patrols, providing safe shuttles/walks for students, staffing events requiring additional security, and diffusing unsafe behavior.

The University will prioritize deterrence and violent crime prevention over the enforcement of non-violent minor offenses, such as non-hazardous traffic violations. The University will reinforce existing guidelines that minimize police presence at protests, follow de-escalation methods in the event of violence and seek non-urgent mutual aid first from UC campuses before calling outside law enforcement agencies.

### **Action 2:1**

Please provide names of units/teams that carry out the functions of the four tiers of public safety providers.

### **Implementation detail / description of actions taken**

1. Security and Public Safety Services – UC Merced Police Department Public Service Ambassadors (PSAs)
2. Student Safety Partners – Health Ambassadors, Health Peer Educators, Campus Advocate Peer Mentors, Resident Assistants
3. Mental Health and Student Service Professionals – Staff Psychologists, Behavior Health Specialist,

Post-doc Interns,

4. Sworn Peace Officers – UC Merced Police Department

**Action 2:2**

Please provide the FTE of personnel that carry out functions within each of the four of public safety providers.

**Implementation detail / description of actions taken**

1. Security and Public Safety Services –6 PSAs- Current FTEs (\*See Note in progress section regarding PSAs)

2. Student Safety Partners – This academic year, the student safety partners outside of PD include the following hires:

- 14 Health Peer Educators
- 13 CARE Student Advocates
- 20 Health Ambassadors
- 68 Resident Assistants

3. Mental Health and Student Service Professionals – No new hires to date

4. Sworn Peace Officers – DOES NOT NEED TO BE REPORTED HERE, INFORMATION CURRENTLY REPORTED AND FOUND ON SYSTEMWIDE COMMUNITY SAFETY DATA DASHBOARDS.

**Action 2:3**

Please provide the total number of calls for service for each tier of public safety providers.

**Implementation detail / description of actions taken**

1. Security and Public Safety Services – 1,104 (majority were checks logged during the course of PSA shifts)

2. Student Safety Partners: 415

3. Mental Health and Student Service Professionals: since start of academic year, 119 calls for mental health concerns, 15 calls for suicidal concerns. This does not include after-hours crisis calls or drop in crisis situations at CAPS

4. Sworn Peace Officers – DOES NOT NEED TO BE REPORTED HERE, INFORMATION CURRENTLY REPORTED AND FOUND ON SYSTEMWIDE COMMUNITY SAFETY DATA DASHBOARDS.

**Action 2:4**

Please provide the total campus budget for non-sworn tiered response providers (i.e., personnel in security, student services partners, and mental health and professionals).

**Implementation detail / description of actions taken**

New funding has been allocated of \$300K, but has not been spent, as we are still in the recruitment process.

**Action 2:5**

Are non-sworn mental health responders and providers available 24 hours, 7 days a week? If not, please provide the days or hours of service.

**Implementation detail / description of actions taken**

Yes. CAPS personnel are available during business hours, with emergency after hours phone service.

**Action 2:6**

Describe the utilization of restorative justice programs or neighborhood courts for the adjudication of nonviolent and low-level crimes. If your jurisdiction has limited the opportunities for this by formal partnerships, what alternatives are you exploring and implementing internally?

**Implementation detail / description of actions taken**

UC Merced PD are responding to low-level crimes only when the incident is identified as violent or life threatening. Residence Education staff are responding and referring to campus conduct for more restorative justice approaches. Talks have started with newly elected district attorney to expand to community related incidents.

**Action 2:7**

Is there anything else you would like to report progress on related to Guideline 2?

**Implementation detail / description of actions taken**

The six (6) personnel referred to in the "Security and Public Safety Services category are called Public Service Ambassadors (PSAs). PSAs are assigned to mostly fixed positions at Castle, DCC, and Fresno Center. UCMPD does not employ a sufficient number of PSA personnel that can be utilized to respond in lieu of police officers in a tiered response model.

### Guideline 3 — Transparency and Continuous Improvement through Data

A systemwide dashboard with campus-level detail will be created and regularly updated to inform and empower the UC community. Based on new systemwide reporting requirements and uniform standards for data collection, this information will be used to assess campus safety practices, generate recommendations for best practices and hold the institution accountable.

#### **Action 3:1**

Are you reporting all data described in the UC Community Safety Plan for publication on the Systemwide Data Dashboard. If not, please describe any challenges with data reporting.

#### **Implementation detail / description of actions taken**

YES

#### **Action 3:2**

Has campus safety data informed community safety decisions and continuous improvement? If so, describe how and provide examples.

#### **Implementation detail / description of actions taken**

There have been no significant changes to UCMPD operations because of dashboard information.

#### **Action 3:3**

How are you using the Systemwide Data Dashboards as an analytical and comparison tool for continuous improvement?

#### **Implementation detail / description of actions taken**

There have been no significant changes to UCMPD operations because of dashboard information.

#### **Action 3:4**

Is there anything else you would like to report progress on related to Guideline 3?

#### **Implementation detail / description of actions taken**

Nothing further to report.

### Guideline 4 — Accountability and Independent Oversight

Campus complaint processes are essential mechanisms for the community to report misconduct and

ensure that officers are acting consistently with rules, policies and the law. A standardized and robust complaint and investigation process will be implemented through police accountability boards.

The Office of President will designate a full-time position in service to the campuses to coordinate campus safety, ensure continuous improvement through best practices and monitor the implementation of the UC Community Safety Plan.

Two UC campuses are currently accredited by IACLEA, the International Association of Campus Law Enforcement Administrators. IACLEA is grounded in President Obama's Task Force on 21st Century Policing and continually evaluates and implements best practices for campus safety as part of its accreditation standards. The remaining eight UC campuses will seek this accreditation. Review and accreditation by independent third-party experts will ensure operational readiness, align policies and procedures with modern professional standards and best practices, promote a strong emphasis on the safety of the public and officers, offer additional community input opportunities, and provide an independent and ongoing audit and review function.

#### ***Action 4:1***

Is your Police Accountability Board (PAB) or equivalent committee operational and have trainings been conducted (4.1b)? If not, when is the projected date to be established?

#### ***Implementation detail / description of actions taken***

No

Timeline:

- April 2023-- developing new procedures and gently revising bylaws for existing PAB committee review with finalization by end of April – will also seek input as to which members want to continue next FY
- May 2023 – solicit new membership and finalized committee
- Aug 2023 – training for PAB on bylaws and procedures
- FY 23-24 – set up regular meetings and town halls for raising awareness about campus community policing issues

#### ***Action 4:2***

Please provide any links to a member roster, by-laws, procedures, and PAB website.

#### ***Implementation detail / description of actions taken***

<https://pab.ucmerced.edu/>

**Action 4:3**

Please describe your progress and status on IACLEA certification.

**Implementation detail / description of actions taken**

UCMPD is an applicant agency applicant with IACLEA. However, we are having difficulty progressing with the self-assessment process due to the volume of work prior to the Community Safety Plan and the lack of personnel that can be dedicated to keep accreditation moving forward. UCMPD is currently recruiting for an Accreditation Manager.

**Action 4:4**

Is there anything else you would like to report progress on related to Guideline 4?

**Implementation detail / description of actions taken**

Nothing further to report.

**Other updates**

Please provide any other updates or comments associated with the implementation and continuous improvement of the UC Community Safety Plan.

Nothing further to report.