UNIVERSITY OF CALIFORNIA

Community Safety: Campus Progress Report

As of January 19, 2023

GUIDANCE FOR COMPLETION

Please complete and submit by February 28, 2023.

You may also email it to the Systemwide Director of Community Safety, jody.stiger@ucop.edu

Given previous progress reports, which are saved and publicly available to the UC community on the UC Community Safety Plan website, this progress report seeks to build upon the achievement of all milestones found in the plan. The progress report aims to foster the continuous improvement of community safety at UC and provide public accountability and transparency towards the goals set forth in the UC Community Safety Plan. The information provided here will underpin the ongoing evaluation and improvement envisioned by the plan. Campuses are invited to provide updates and responses to each prompt within a framework established by the guidelines of the plan. The Office of Systemwide Community Safety invites campuses to provide detailed information, though feel free to convey what is helpful. If campuses have also encountered issues or challenges, please include those, along with plans to address them.

Final reports will be published on the public-facing UC community website.

CAMPUS NAME: UCLA

PROGRESS AND UPDATES

Provide updates on progress and continuous improvement efforts.

Guideline 1 — Community and Service-Driven Safety

All members of the UC community should feel valued, welcomed and free from any threat of physical, psychological or emotional harm. Our campus safety system must reflect the needs and values of a diverse campus community including those vulnerable to harm. Specific strategies and tactics in the campus plans will be shaped by a process that includes broad representation of the campus population and is sensitive to the needs of historically marginalized communities.

The campus safety system will provide high-quality service in a courteous and accessible manner that allows our community to feel safe and respected in every interaction. Interactions will be held to a high standard of respect and fairness and will be monitored. Hiring procedures and guidelines for campus safety personnel will involve participation of a broad representation of campus community groups including students, faculty and staff. This begins a continuous process of evaluation and improvement. Campuses will continually engage their communities and strengthen campus safety practices.

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Action 1:1

Please list all organized events, since July 2022, relating to community engagement associated to actions in Guideline 1.

Implementation detail / description of actions taken

- Police Chief's Advisory Council (PCAC) Meetings (2) - 6/4/22, 10/12/22, 12/14/22, 3/20,23
- Bruin Walk Dismount Zone Meal Ticket Giveaway (link to article)
- Neighborhood Leaders Meeting - 11/17/22, 3/27/23
- Community Partner Award (link to article)
- Parents' Council Campus Safety Presentation - 8/19/22, 8/24/22, 8/30/22, 4/15/23
- New Parent & Family Orientation Presentations
- Coffee with a Cop (link to Feb 23, 2023 event)

Action 1:2

Provide lessons learned from past community engagement activities and describe how they informed (or will inform) future community engagement.

Implementation detail / description of actions taken

- **PCAC** is an ongoing meeting that takes place quarterly. This meeting is a valuable tool to provide transparent relationships between the community and UCPD. Resourceful information is disseminated during the meeting that allows us to evaluate UCPD's role within the community, address any outstanding issues, and provide updates on UCPD projects progress.
- The **Dismount Zone project**, in conjunction with Transportation, focused attention on the need for enforcement along the Bruin Walk corridor as it relates to dismounting e-scooters or bicycles. Enforcement in the dismount zone provides a measure of safety for pedestrians that are in the Bruin Walk corridor. Having an education component, along with the meal tickets instead of real tickets, allowed us to keep the focus on safety rather than enforcement. Achieving community buy-in for the safety makes it easier for the times that enforcement is necessary.
- The **Neighborhood Leaders Meeting** was the first of its kind but proved to be very valuable. The discussion was on matters that directly affected residents in the immediate area surrounding the UCLA campus proper. The main focus for this particular meeting was the impending subway transit system that will pass underneath the Westwood/UCLA campus area. Moving forward, these meetings will continue to allow healthy discussions and address other issues that directly affect the community including crime trends on and off campus and the impact of crime on the neighborhoods surrounding UCLA.
- Each year, at the UCPD Holiday party, an award is given to the Campus **Community Partner** that exceeded expectations with regard to interactions and relationship with UCPD. This year, the award went to the Behavioral Intervention Team Coordinator.
- The **Parents' Council Campus Safety Presentation** provided an opportunity for alumni parents who have students/children attending UCLA to engage in a Q&A session with UCPD. This is an annual event that was split into two sessions on that day.

- UCPD participates in summer **New Parent & Family Orientation** sessions where parents of future Bruins receive information from UCPD, OEM, and Student Affairs regarding public safety at UCLA.
- **Coffee with a Cop** is a fun and informal event that allows the campus community to interface with UCPD and our K-9s. This has been a useful platform for people to ask questions, get to know one another, and form a working trust based on the mutual goal of creating a safer community. These are open conversations with community members.

Action 1:3

Please list future events, planned until June 2023, relating to community engagement associated with actions in Guideline 1.

Implementation detail / description of actions taken

- Pancake with a Cop/Open House – April 4, 2023 (tentative)
- Women in Engineering Safety Presentation – March 8, 2023
- Active Shooter Training UCLA School of Law – March 2023

Action 1:4

Describe how community input from periodically administrated surveys (Action 1.6) and from the real-time feedback platforms (Action 1.7) are informing decisions about community safety?

Implementation detail / description of actions taken

Results from UCPD's real-time feedback surveys and customer satisfaction surveys consistently show high levels of satisfaction with UCPD services. Both positive and negative feedback is reviewed to determine if any operational changes are necessary. Survey results indicate a perception that UCPD is understaffed, a desire for additional UCPD presence on campus, and more timely response to calls for service and crime report follow-up.

Other input that has informed UCPD operations includes feedback from the Charting a New Course for Public Safety at UCLA: Report of the UCLA Co-Chairs including items such as providing data transparency through UCOP Data Dashboards and information on the UCPD website, working towards increasing community engagement through community events and striving to hire diverse and committed police officers. Please note that while the scope of this effort was not exclusive to UCPD, it informed many actions associated with the CSP.

Action 1:5

Please provide dates that sworn and non-sworn personnel have received or will receive high quality and regulatory training as described in the plan (Action 1.4 and 1.11).

Implementation detail / description of actions taken

Sworn

- Verbal de-escalation and non-violent crisis intervention (SB230) November-December 2022: This training satisfies Senate Bill 230 and Assembly Bill 392, including the use of force and de-escalation. The course covers the legal and policy standards regarding using force and the duty to intercede under Assembly Bill 26. In addition, the course incorporates elements of implicit and explicit bias, mental health awareness, and learning strategies for using force and de-escalation. The State of California Commission on Peace Officer Standards and Training (POST) vetted the curriculum. Required for all officers (approx. 35) and sergeants (11).
- Lawful use of force training (SB230) November-December 2022: This course is designed to provide updated perishable skills training related to arrest and control techniques and addresses local, state, and federal law and department policy regarding the use of force. This course also provides updated legislative content of California Penal Code section 835A. Required for all officers (approx. 35) and sergeants (11).
- Anti-racism, eliminating homophobia and transphobia (LGBT Awareness for Law Enforcement) December 2021: This course teaches awareness as specified in California Penal Code section 13519.41 for academy students, peace officers, dispatchers, and other law enforcement professionals in a train-the-trainer format. Training was provided to five officers.
- Cultural competency and diversity (Museum of Tolerance) August 2021: This training is a diversity awareness workshop utilizing the dynamics of a highly interactive technology-based Museum of Tolerance facility to promote understanding of prejudice and intolerance for both in-service and law enforcement agency personnel in public contact positions. Required for all sworn personnel (approx. 35 officers, 11 sergeants, 5 lieutenants, 2 captains, and 1 chief of police).
- The potential for biased policing and responses to certain offenses, sexual violence and hate crimes (Strategic Communication) 2021: This training teaches the student mindfulness, active listening, de-escalation, persuasion, responding to people in crisis, and team communication during a critical incident. Required for all officers (approx. 35) and sergeants (11).

Professional Staff
- Cultural competency and diversity / Anti-racism, eliminating homophobia and transphobia (Museum of Tolerance) August 2021: This training is a diversity awareness workshop utilizing the dynamics of a highly interactive technology-based Museum of Tolerance facility to promote understanding of prejudice and intolerance for both in-service and law enforcement agency personnel in public contact positions. Approximately 12 police dispatchers attended this training with sworn personnel.
- Verbal de-escalation and non-violent crisis intervention: UCPD Security Services personnel are trained in weaponless defense upon hire (19 current security guards).
- Police dispatchers are trained upon request in strategic communication and callers in crisis.

NOTE: Applicable training is also provided to department personnel regularly through daily briefing training, online learning management system training, in-person state-certified training, and in-person interactions with supervisors.

Action 1:6

Is there anything else you would like to report progress on related to Guideline 1?

Implementation detail / description of actions taken

As a follow-up to the August 2022 progress report specific to Guideline 1.1, UCPD has engaged USAC and GSA with regard to the Police Chief's Advisory Council. GSA and USAC were also members of the recent Threat Response Task Force (website). Finally, USAC was invited to serve on the interview panel for the Interim Police Chief recruitment late 2022 (USAC President participated). These community engagement efforts have been successful and will continue to be a priority as new workgroups/task forces are established.

Guideline 2 — Holistic, Inclusive and Tiered Response Services

To ensure the safety of the UC community, a tiered response model will match a call for service with the appropriate type of response and responder(s). This holistic approach will include mental health, wellness, basic needs, bias/hate response, law enforcement, emergency response and other services through interdepartmental partnerships and cross-trainings. Multidisciplinary crisis teams will be available 24/7 and triage behavioral health crises, conduct wellness checks, and safely connect individuals to coordinated care, including health and social support resources. Non-sworn security personnel will more visibly render services such as residence hall foot patrols, providing safe shuttles/walks for students, staffing events requiring additional security, and diffusing unsafe behavior.

The University will prioritize deterrence and violent crime prevention over the enforcement of non-violent minor offenses, such as non-hazardous traffic violations. The University will reinforce existing guidelines that minimize police presence at protests, follow de-escalation methods in the event of violence and seek non-urgent mutual aid first from UC campuses before calling outside law enforcement agencies.

Action 2:1

Please provide names of units/teams that carry out the functions of the four tiers of public safety providers.

Implementation detail / description of actions taken

1. Security and Public Safety Services

- - UCPD
- - EMS (Emergency Medical Services)
- - CSO (Community Service Officers)
- - PSA (Public Safety Aides)
- - Security Services
- - UCLA Parking Enforcement
- - ASUCLA Security
- - Hammer Museum Security
- - Housing & Hospitality Security
- - UCLA Health Security
- - UCLA Fire

2. Student Safety Partners

- Consultation and Response Team (CRT) / Case Management Services (CMS)
- Crisis Evaluation and Response in the Field (CERF)
- Counseling and Psychological Services (CAPS)

3. Mental Health and Student Service Professionals

- - Behavioral Intervention Team (BIT)
- - Consultation and Response Team (CRT) / Case Management Services (CMS)
- - Crisis Evaluation and Response in the Field (CERF)
- - Counseling and Psychological Services (CAPS)

4. Sworn Peace Officers

UCPD

Action 2:2

Please provide the FTE of personnel that carry out functions within each of the four of public safety providers.

Implementation detail / description of actions taken

1. Security and Public Safety Services

- UCPD
    - - EMS: 11 FTE (1 manager who generally does not carry out these response functions and 21 student EMTs at 49%)
    - - CSO: 39 FTE (2 managers, 7 staff, and 61 student CSOs at 49%)
    - - PSA: 6 FTE (1 supervisor, 5 PSAs)
    - - Security Services: 23 FTE (1 police captain who manages the unit**, 1 police lieutenant who oversees the unit**, 1 police sergeant who supervises the unit, 1 police officer who assists with unit admin**, and 19 security guards) - ** = in addition to regular assignment
- UCLA Parking Enforcement - 11 FTE (8 parking specialists, 2 supervisors, 1 manager)
- ASUCLA Security - 4 FTEs
- Hammer Museum Security - 18.8 FTEs
- Housing & Hospitality Security - 21 FTE Career Safety Ambassadors (Security Guard, Senior)
    - 29 FTE Student Safety Ambassadors (i.e., 60 at about 49%).
    - 4 FTE Managers that oversee the Safety Ambassadors (Career and Students)
    - 4 FTE that work with the physical security program (e.g. electronic locks, cameras, intercoms, etc.)
- **UCLA Health Security** - 112 FTEs (UCLA RRMC and SM Hospital combined)

- **UCLA Fire** - 7 FTEs (response and inspection/prevention services)
  - o

2. Student Safety Partners

- - 7.5 FTE: Case Management Services (CMS) / Consultation and Response Team (CRT) (In addition, 25 CRT committee members from across campus disciplines)
- - 4 FTE: Crisis Evaluation and Response in the Field (CERF) (not yet hired)
- - 89 FTE: Counseling and Psychological Services (CAPS) (includes 72 clinicians)

3. Mental Health and Student Service Professionals

- - 2.0 FTE Behavioral Intervention Team (BIT) (In addition, 21 BIT committee members from across campus disciplines)
- - 7.5 FTE: Case Management Services (CMS) / Consultation and Response Team (CRT) (In addition, 25 CRT committee members from across campus disciplines)
- - 4 FTE: Crisis Evaluation and Response in the Field (CERF) (not yet hired)
- - 89 FTE: Counseling and Psychological Services (CAPS) (includes 72 clinicians)

4. Sworn Peace Officers – DOES NOT NEED TO BE REPORTED HERE, INFORMATION CURRENTLY REPORTED AND FOUND ON SYSTEMWIDE COMMUNITY SAFERY DATA DASHBOARDS.

Action 2:3

Please provide the total number of calls for service for each tier of public safety providers.

Implementation detail / description of actions taken

1. Security and Public Safety Services

- **UCPD** - 6,416 (as of 2/7/23) –
  - o EMS: 1,161
  - o CSO: 5,255
  - o PSA: 0 (not operational yet - PSAs hired and onboarded week of 2/20)
  - o Security Services: 0
- **UCLA Parking Enforcement** - 185 (as of 2/7/23)
- **ASUCLA Security** - Approx. 90
- **Hammer Museum Security** - 24 (as of 1/31/2023), 3 of which required UCPD assistance.
- **Housing & Hospitality Security** - 102 (as of 2/1/2023), 8 of which required UCPD assistance.
- **UCLA Health Security** - 33,514 (UCLA RRMC) / 28,919 (SM Hospital)
- **UCLA Fire** - 295 (as of 2/14/2023)

2. Student Safety Partners

- Consultation and Response Team (CRT) / Case Management Services (CMS) - 705 unique students; 805 unique cases
- Crisis Evaluation and Response in the Field (CERF) - 0 (group is not yet launched)
- Counseling and Psychological Services (CAPS) - 6,839 unique students; Approx. 35k visits p/year

3. Mental Health and Student Service Professionals

- Behavioral Intervention Team (BIT) - 119; of these, 20 cases were triaged to another campus response group
- Consultation and Response Team (CRT) - 116 cases / Case Management Services (CMS) - 705 unique students; 805 unique cases
- Crisis Evaluation and Response in the Field (CERF) - 0 (group is not yet launched)
- Counseling and Psychological Services (CAPS) - 6,839 unique students; Approx. 35k visits p/year

4. Sworn Peace Officers – DOES NOT NEED TO BE REPORTED HERE, INFORMATION CURRENTLY REPORTED AND FOUND ON SYSTEMWIDE COMMUNITY SAFERY DATA DASHBOARDS.

Action 2:4

Please provide the total campus budget for non-sworn tiered response providers (i.e., personnel in security, student services partners, and mental health and professionals).

Implementation detail / description of actions taken

Budget approximations for FY 2022-23

- -**UCPD Non-Sworn:** Approx. $5.4M** (includes CSO budget, EMS budget, PSA projected costs, and Security Services approximate costs including both insourced security and outsourced security to cover vacancies)
  ** = does not include external security hired by UCPD for special events (e.g. security guards needed for Undie Run, UCLA basketball games, labor strikes, demonstrations, etc.)
- **UCLA Parking Enforcement** - Approx. $2.1M
- **ASUCLA Security** - Approx. $486k
- **Hammer Museum Security** - Approx. $95k
- **Housing & Hospitality Security** - Approx. $2.9M
- **UCLA Health Security** - Approx. $17.5M (UCLA RRMC and SM Hospital combined)
- **UCLA Fire** - Approx. $880k (includes GAEL BSAS funding of ~$99k)
- **Behavioral Intervention Team (BIT)** - $297k (includes operating costs and 2 dedicated FTEs - does not include all BIT committee member salaries)
- **Consultation and Response Team (CRT)** / **Case Management Services (CMS)** - Approx. $989k (in addition, approx. $27k CRT operating costs only - does not include committee member salaries)
- **Crisis Evaluation and Response in the Field (CERF)** - Approx. $1.0M approved
- **Counseling and Psychological Services (CAPS)** - Approx. $14.3M

Action 2:5

Are non-sworn mental health responders and providers available 24 hours, 7 days a week? If not, please provide the days or hours of service.

Implementation detail / description of actions taken

No.

CAPS hours of operations: M, T, & TH: 8am-6pm, W: 9am-6pm, F: 8am-5pm (By appointment only after 4pm on weekdays and closed on University holidays) Triage assessment hours: Monday-Thursday 9am-4pm, Fridays 9am-3pm

CERF (once deployed): Pilot M-F 12pm-8pm (will revisit/expand hours as CERF gets more staff).

Clinicians will be deployed as triage or clinical coordination coverage when not deployed to crisis calls. After Hours, clinicians will be stationed in Residential Life (De eve Plaza) and can provide "drop-in support" for CAPS when not deployed to crisis calls.

Action 2:6

Describe the utilization of restorative justice programs or neighborhood courts for the adjudication of nonviolent and low-level crimes. If your jurisdiction has limited the opportunities for this by formal partnerships, what alternatives are you exploring and implementing internally?

Implementation detail / description of actions taken

No change from July 2022 update:

The L.A. County D.A.'s office has limited diversion options due to the nature of criminal cases presented to that office (felonies only). UCLA PD felony cases are eligible for all diversion and restorative justice options offered by the L.A. County D.A.'s office.

UCLA PD continues to work with the L.A. City Attorney's Office on alternatives to prosecuting misdemeanors, which are the cases students are usually involved in. The L.A. City Attorney's office has multiple diversion programs and a robust restorative justice program in which eligible cases are resolved outside the traditional criminal justice system. All UCLA PD misdemeanor cases are reviewed for processing through those programs. After discussion with the L.A. City Attorney's office, it was determined to be infeasible for UCLA to implement a separate diversion or restorative justice program independent of the L.A. City Attorney's office.

Action 2:7

Is there anything else you would like to report progress on related to Guideline 2?

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Implementation detail / description of actions taken

N/A

Guideline 3 — Transparency and Continuous Improvement through Data

A systemwide dashboard with campus-level detail will be created and regularly updated to inform and empower the UC community. Based on new systemwide reporting requirements and uniform standards for data collection, this information will be used to assess campus safety practices, generate recommendations for best practices and hold the institution accountable.

Action 3:1

Are you reporting all data described in the UC Community Safety Plan for publication on the Systemwide Data Dashboard. If not, please describe any challenges with data reporting.

Implementation detail / description of actions taken

Yes

Action 3:2

Has campus safety data informed community safety decisions and continuous improvement? If so, describe how and provide examples.

Implementation detail / description of actions taken

In conjunction with the following question, we review our statistics and compare them to other campuses to ensure our numbers are commensurate with the unique activity levels at UCLA PD. Any outliers are reviewed to ensure accuracy. For example, UCLA PD's crime data shows that UCLA is subject to similar crime trends that affect the Greater Los Angeles area such as drug offenses and thefts. Like most of the other campuses, theft is the most common crime. In addition, arrest statistics consistently show that nearly all subjects arrested by UCLA PD are not affiliated with the University.

Action 3:3

How are you using the Systemwide Data Dashboards as an analytical and comparison tool for continuous improvement?

Implementation detail / description of actions taken

We review our statistics and compare them to other campuses to ensure our numbers are commensurate with the unique activity levels at UCLA PD. Any outliers are reviewed to ensure accuracy.

Action 3:4

Is there anything else you would like to report progress on related to Guideline 3?

Implementation detail / description of actions taken

N/A

Guideline 4 — Accountability and Independent Oversight

Campus complaint processes are essential mechanisms for the community to report misconduct and ensure that officers are acting consistently with rules, policies and the law. A standardized and robust complaint and investigation process will be implemented through police accountability boards.

The Office of President will designate a full-time position in service to the campuses to coordinate campus safety, ensure continuous improvement through best practices and monitor the implementation of the UC Community Safety Plan.

Two UC campuses are currently accredited by IACLEA, the International Association of Campus Law Enforcement Administrators. IACLEA is grounded in President Obama's Task Force on 21st Century Policing and continually evaluates and implements best practices for campus safety as part of its accreditation standards. The remaining eight UC campuses will seek this accreditation. Review and accreditation by independent third-party experts will ensure operational readiness, align policies and procedures with modern professional standards and best practices, promote a strong emphasis on the safety of the public and officers, offer additional community input opportunities, and provide an independent and ongoing audit and review function.

Action 4:1

Is your Police Accountability Board (PAB) or equivalent committee operational and have trainings been conducted (4.1b)? If not, when is the projected date to be established?

Implementation detail / description of actions taken

NO

UCLA is in the process of forming the UCLA Campus Safety Oversight Committee (CSOC), which will serve as a PAB-equivalent entity but with a broader charge. The group will have multi-disciplinary representation and will be involved with various elements of the Community Safety Plan, including overseeing UCPD complaint procedures and issuing recommendations associated with response strategies, tiered response model, etc. The CSOC will be Co-Chaired by an Administrator and a faculty member (both have been appointed), and members are in the process of being established now. The Co-Chairs met on Feb 6 to finalize procedures and committee details, and CSOC is anticipated to be operational late Winter Quarter 2023.

Action 4:2

Please provide any links to a member roster, by-laws, procedures, and PAB website.

Implementation detail / description of actions taken

The CSOC Co-Chairs are finalizing member appointments/selections and its Charge now, and the UCPD complaint procedures are in final stages of review. CSOC is anticipated to be operational by late Winter Quarter 2023.

Action 4:3

Please describe your progress and status on IACLEA certification.

Implementation detail / description of actions taken

Interviews for a full-time IACLEA Accreditation Manager were conducted on February 1, 2023. The new IACLEA Manager will start upon successful completion of a background investigation. Department personnel are reviewing various requirements of the accreditation in preparation of having a full-time manager.

Action 4:4

Is there anything else you would like to report progress on related to Guideline 4?

Implementation detail / description of actions taken

N/A

Other updates

Please provide any other updates or comments associated with the implementation and continuous improvement of the UC Community Safety Plan.