Community Safety: Campus Progress Report

As of January 19, 2023

GUIDANCE FOR COMPLETION

Please complete and submit by February 28, 2023.

You may also email it to the Systemwide Director of Community Safety, jody.stiger@ucop.edu

Given previous progress reports, which are saved and publicly available to the UC community on the UC Community Safety Plan website, this progress report seeks to build upon the achievement of all milestones found in the plan. The progress report aims to foster the continuous improvement of community safety at UC and provide public accountability and transparency towards the goals set forth in the UC Community Safety Plan. The information provided here will underpin the ongoing evaluation and improvement envisioned by the plan. Campuses are invited to provide updates and responses to each prompt within a framework established by the guidelines of the plan. The Office of Systemwide Community Safety invites campuses to provide detailed information, though feel free to convey what is helpful. If campuses have also encountered issues or challenges, please include those, along with plans to address them.

Final reports will be published on the public-facing UC community website.

CAMPUS NAME: UC IRVINE

PROGRESS AND UPDATES

Provide updates on progress and continuous improvement efforts.

Guideline 1 — Community and Service-Driven Safety

All members of the UC community should feel valued, welcomed and free from any threat of physical, psychological or emotional harm. Our campus safety system must reflect the needs and values of a diverse campus community including those vulnerable to harm. Specific strategies and tactics in the campus plans will be shaped by a process that includes broad representation of the campus population and is sensitive to the needs of historically marginalized communities.

The campus safety system will provide high-quality service in a courteous and accessible manner that allows our community to feel safe and respected in every interaction. Interactions will be held to a high standard of respect and fairness and will be monitored. Hiring procedures and guidelines for campus safety personnel will involve participation of a broad representation of campus community groups including students, faculty and staff. This begins a continuous process of evaluation and improvement. Campuses will continually engage their communities and strengthen campus safety practices.

UNIVERSITY OF CALIFORNIA

Action 1:1

Please list all organized events, since July 2022, relating to community engagement associated to actions in Guideline 1.

Implementation detail / description of actions taken

1.   Office of Inclusive Excellence:

In the summer 2022, we concluded a suite of courses connected to our Inclusive Excellence Certificate Program, which is offered to staff and faculty as well as students. The program includes courses and modules on campus safety as well as sections concerning how the community can be, in accordance with Guideline 1, "sensitive to the needs of historically marginalized communities." Certificate Program courses focus on topics such as anti-racism and are in alignment with the Regents' "Statement of Principles Against Intolerance."

Courses offered through the Certificate Program included the following:

- "Public Safety" (Spring 2022) – "Mutual respect for human dignity is the cornerstone of UCI's Campus Safety Framework. This framework consists of three inter-related aspirational principles: safety, security and justice. Together they drive UCI's enduring commitment to build and sustain a campus community where all expect equity, support diversity, practice inclusion, and honor free speech. Each principle ultimately relies on our relationship to each other as well as our roles and responsibilities. When put to practice, the campus safety framework will enable students, employees, patients, visitors, and neighbors to experience a greater sense of community, thriving, and wellness as we work together toward advancing the mission of the university."
- "Community" – "This course continues an exploration of UCI's transformation into a Minority Serving Institution (MSI), focusing on the connection between community and inclusive excellence. Participants will consider the development of UCI as an inclusive place where everyone feels safe, respected and valued. In addition, participants will explore campus initiatives focused on topics including activism, building inclusive communities, international students and scholars, alumni, digital extremism, and campus climate."

For more information on our Certificate Program see https://inclusion.uci.edu/education-training/inclusive-excellence- certificate-program/

UCI Police Department:

The UCI Police Department hosted and partnered with other departments to host 170 community engagement events and projects on campus in 2022. Below is a select list of community engagement initiatives, and more information can be found on the UCIPD website.

UNIVERSITY
OF
CALIFORNIA

- In August 2022, UCIPD hosted a National Night Out event in the University Hills community. National Night Out is a national community-building campaign that promotes police-community partnerships. The event was held in the local park where residents interacted with members of the UCIPD.
- The Community Police Academy was held in Fall 2022, providing a behind-the-scenes view of UCIPD operations to the UCI community.
- Coffee and Donuts with a Cop events were held at the campus and medical center in Fall 2022.
- UCIPD assisted new students during student move-in week in Fall 2022.
- In partnership with campus partners, the annual toy drive collected and distributed toys to patients at the UCI Medical Center in December 2022.
- In person and virtual training and presentations on crime prevention, active shooter and safety were held. UCIPD conducted over 40 active shooter presentations/trainings at the campus and medical center between July and December 2022.
- Anti-hazing and drug and alcohol prevention education programs were held in Fall 2022 for student organizations, resident halls and Sorority & Fraternity Life.
- UCIPD detectives conducted a virtual town hall meeting in December 2022 with over 80 University Hills residents to discuss the recent burglaries in the community and shared prevention best practices.
- UCIPD personnel served on approximately five search committees and interview panels for the selection of key partners, including the director of the Cross Cultural Center.
- UCIPD's social media usage has increased significantly with announcements, such as the new K9 unit, bike registration, crime prevention and AirTag Personal Safety video.

Public Safety Advisory Committee (PSAC):

With broad representation from across the UCI community, the [Public Safety Advisory Committee](#) meets monthly to discuss issues that impact the safety and quality of life of students, faculty, staff and visitors to the campus and medical center.

In February 2023 PSAC hosted the PSAC Community Roundtable which provided members of the community the opportunity to share their ideas on transforming public safety at UCI. In addition, the hybrid event featured Jody Stiger, director of UC's Office of Systemwide Community Safety, who provided information about the UC Community Safety Plan implementation and participated in the roundtable discussions.

Action 1:2

Provide lessons learned from past community engagement activities and describe how they informed (or will inform) future community engagement.

Implementation detail / description of actions taken

Office of Inclusive Excellence:

The courses on Public Safety and other topics involved presentations from campus leaders working with under-served populations, including undocumented students. Information from participants and

presenters is being used to revise our courses next year. Our revised courses will continue to be available to staff, students, and faculty.

UCI Police Department:

The UCI Police Department expanded its in-person and virtual community engagement activities to reach larger numbers of students, faculty, staff and community members. Responding to some community members' concerns about uniforms, softer look uniforms were worn for some events and trainings. Crime prevention videos were produced to show the human side of UCIPD personnel. Social media was expanded for crime prevention education and to share about fun things happening with UCIPD, such as the addition of a new K9 unit.

Action 1:3

Please list future events, planned until June 2023, relating to community engagement associated with actions in Guideline 1.

Implementation detail / description of actions taken

Office of Inclusive Excellence:

We are in the process of hiring someone who will lead the syllabus preparation for the courses in our Inclusive Excellence Certificate Program. As in the past, our courses will include modules on campus safety and continue to support the creation of a campus where everyone feels valued and safe.

UCI Police Department:

- Community Police Academy twice annually.
- Will expand National Night Out event scheduled for August 2023.
- Encouraging UCIPD personnel to participate in campus events such as the Anti-Cancer Challenge.
- UCIPD is partnering with the Anteater Recreation Center to
- provide "Run, Hide, Fight" self-defense techniques to UCI Medical Center Staff.
- Expand the Active Shooter training program by training additional police officers to offer in-person and virtual training.
- Develop a video for Student Parent Orientation Program (SPOP) with safety and crime prevention information; topics to include emergency blue light phones, safety escorts, K9 unit, active shooter, tiered response, and the Text to 911 feature.
- Developing new initiatives to provide more access to police officers and the chief, with events such as Behind the Badge series, Lunch with Leadership and Walking with the Chief.
- Continue participation in the Inclusive Excellence Certificate Program offered by the Office of Inclusive Excellence. UCIPD has 17 employees who have completed the program, and 22 are currently enrolled.

Action 1:4

Describe how community input from periodically administrated surveys (Action 1.6) and from the real-time feedback platforms (Action 1.7) are informing decisions about community safety?

Implementation detail / description of actions taken

Office of Inclusive Excellence:

The 2022 UCI Community Safety Survey has been available to the campus and the public since July 2022 on the Office of Inclusive Excellence Dashboard. That survey was designed by several UCI offices and administered from February to April 2022 to provide UCI and UCI Health community members with opportunities to share their experiences and suggestions for ways to improve campus safety. Responses from the community provided valuable insights about perceptions of the UCIPD, respondents' knowledge of safety resources, and interactions with the UCIPD. The dashboard provides interactive visualization of survey results.

2022 UC Community Safety Report: https://inclusion.uci.edu/wp-content/uploads/2022/09/2022-Community-Safety-Survey.pdf

UCI Police Department:

UCIPD has been using the SPIDR Tech automated customer service platform for public safety since September 2021. When UCIPD is contacted through 911 or their non-emergency dispatch center, a text or email message acknowledges the call for service and advises if officers are delayed. Once crime reports are assigned to an investigator, crime victims are updated on their case, advised of important facts, including report number, resources and contact information. The acknowledgement includes an opportunity to provide feedback.

UCIPD offers a satisfaction survey which can be accessed via the UCIPD website or QR code located at the police stations on campus and the medical center, as well as on police officers' business cards that they hand out to individuals they contact and to members of the community. This community feedback helps to identify training needs and possibly changes in UCIPD's response to the community.

All survey responses go directly to the UCIPD leadership team within two business days. Everyone who completes the survey gets an automatic reply as follows: "Thank you for taking the survey! We appreciate the feedback and work hard to serve you." UCIPD leadership reaches out to customers who provide negative feedback or very positive feedback, thanking them for their response and/or providing an appropriate response. Survey responses are reviewed and managed as follows:

• Any dissatisfied customer or mention of dissatisfaction requires a review of the call which may include call recordings and body- worn camera footage. Follow-up may include a training issue or counseling the employee. If feedback reflects serious misconduct, a complaint may be generated through the formal complaint process.

• For very satisfied customers, feedback is forwarded to the individual officer or employee and their supervisor.

Action 1:5

Please provide dates that sworn and non-sworn personnel have received or will receive high quality and regulatory training as described in the plan (Action 1.4 and 1.11).

Implementation detail / description of actions taken

UCIPD is compliant with all POST training requirements for the two-year cycle (2021-2022). A list of additional training can be found on the UCIPD website, as well as the Training Guide/Plan for 2023.

Training in 2022 included Crisis Intervention, Use of Force, Inclusive Excellence Certificate Program, Hate Crimes Investigations, Diversity Awareness for Law Enforcement, and De-escalation.

Action 1:6

Is there anything else you would like to report progress on related to Guideline 1?

Implementation detail / description of actions taken

N/A

Guideline 2 — Holistic, Inclusive and Tiered Response Services

To ensure the safety of the UC community, a tiered response model will match a call for service with the appropriate type of response and responder(s). This holistic approach will include mental health, wellness, basic needs, bias/hate response, law enforcement, emergency response and other services through interdepartmental partnerships and cross-trainings. Multidisciplinary crisis teams will be available 24/7 and triage behavioral health crises, conduct wellness checks, and safely connect individuals to coordinated care, including health and social support resources. Non-sworn security personnel will more visibly render services such as residence hall foot patrols, providing safe shuttles/walks for students, staffing events requiring additional security, and diffusing unsafe behavior.

The University will prioritize deterrence and violent crime prevention over the enforcement of non-violent minor offenses, such as non-hazardous traffic violations. The University will reinforce existing guidelines that minimize police presence at protests, follow de-escalation methods in the event of violence and seek non-urgent mutual aid first from UC campuses before calling outside law enforcement agencies.

Action 2:1

Please provide names of units/teams that carry out the functions of the four tiers of public safety providers.

UNIVERSITY OF CALIFORNIA

Implementation detail / description of actions taken

1. Security and Public Safety Services

Reporting to UCI Police Department:

Police Officers

- Community Safety Ambassadors (CSA) – part-time student employees
- Public Safety Responders (PSR)
- Public Safety Ambassador (PSA) – Medical Center Only
- Orange County Psychiatric Emergency and Response Team (PERT)
- Be Well OC Mobile Response Team (planned to begin by July 2023)

2. Student Safety Partners

The list below represents the office and cross-functional teams that manage campus incidents, as well as community and individual behavioral issues which impact the university. They are comprised of representatives from multiple units on campus with expertise in their respective areas.

- Office of Equal Opportunity and Diversity/Title IX (OEOD)
- Cross-functional teams:
    - o Case Management Team (CMT) - Coordinates on reported sexual violence incidents on campus to ensure that the campus' institutional response is trauma- informed, timely, and equitable for all parties involved
    - o Incident Response Team (IRT) – Coordinates on reported sexual violence incidents at the medical center
    - o Consultation Team (CT) – Coordinates and manages complex issues to campus safety or well-being, involving students, faculty, staff and community members
    - o Constructive Engagement Team – Coordinates response that supports the exercise and protection of freedom of speech and expression for activities and events

3. Mental Health and Student Service Professionals

In addition to Orange County Psychiatric Emergency and Response Team (PERT) and the Be Well OC Mobile Response Team mentioned in #1 under Security and Public Safety Services and report to the UCI Police Department, below is a list of mental health and student services:

- Counseling Center
- Student Health Psychiatry
- Campus Assault Resources & Education (CARE)
- Social Work Office
- Office of Academic Integrity & Student Conduct
- Center for Student Wellness & Health Promotion
- Office of the Dean of Students – Student Life & Leadership

4. Sworn Peace Officers

Police Officers

Action 2:2

Please provide the FTE of personnel that carry out functions within each of the four of public safety providers.

Implementation detail / description of actions taken

1. Security and Public Safety Services

- Police Officers: campus-35; medical center-15
- Community Safety Ambassadors (CSA): 40 part-time student employees
- Public Safety Responders (PSR): campus-4; medical center-29
- Public Safety Ambassador (PSA): medical center only-23
- Orange County Psychiatric Emergency and Response Team (PERT)
- – 1 part-time employee at no cost to the university
- Be Well OC Mobile Response Team (planned to begin by July 2023): 7.1 FTE provided by Be Well OC, as specified by agreement

2. Student Safety Partners

The units and departments that respond to student safety concerns are comprised of cross-functional teams that include various units across the campus, depending on the issue. Due to the range and variety of student issues or concerns it is not possible to provide an exact number of personnel needed to respond.

3. Mental Health and Student Service Professionals

- Counseling Center – 36.6
- Student Health Psychiatry – 9.4
- Campus Assault Resources & Education (CARE) - 8
- Social Work Office – 6.5
- Office of Academic Integrity & Student Conduct – 7
- Center for Student Wellness & Health Promotion – 6.23
- Office of the Dean of Students – Student Life & Leadership - 7 FTE
- in the Office of the Dean of Students; 85.7 FTE in Student Life & Leadership units.

4. Sworn Peace Officers – DOES NOT NEED TO BE REPORTED HERE, INFORMATION CURRENTLY REPORTED AND FOUND ON SYSTEMWIDE COMMUNITY SAFERY DATA DASHBOARDS.

UNIVERSITY
OF
CALIFORNIA

Action 2:3

Please provide the total number of calls for service for each tier of public safety providers.

Implementation detail / description of actions taken

1. Security and Public Safety Services

   Calls for Service (CFS) 2022:

CAMPUS	Calls for Service (CFS)	Officer/ Responder Initiated	Total
CSA	534**	-	534
PSR*	220	208	428
Police Officer	6,163	13,609	19,772
MEDICAL CENTER			
PSA***	-	-	
PSR	10,338	11,532	21,870
Police Officer	1,846	4,818	6,664

*PSR Program on campus started in July 2022.

**CSAs are assigned specific tasks (e.g. building lock/unlock and events that are not recorded as CFS); 454 of the CFS are safety escorts.

***PSAs – medical center only; do not handle CFS.

2. Student Safety Partners

The units and departments that respond to student safety concerns are comprised of cross-functional teams that include various units across the campus, depending on the issue. Due to the range and variety of student issues or concerns it is not possible to provide data on "calls for service".

3. Mental Health and Student Service Professionals

- Counseling Center – 3,056 in FY 21-22 were provided with clinical services; 13,317 outreach contacts which includes students, staff and faculty members
- Student Health Psychiatry – 786 unique patients during FY 21-22; 4,403 total appointments
- Campus Assault Resources & Education (CARE) – 292 during FY 21-22
- Social Work Office – 1,215 unique clients during FY 21-22
- Office of Academic Integrity & Student Conduct
- Center for Student Wellness & Health Promotion – 17,589 students served in FY 21-22

UNIVERSITY
OF
CALIFORNIA

Office of the Dean of Students – Student Life & Leadership programs support 17 student-serving units which have varying degrees of student support. These units also provide indirect mental health support in the form of community events and programs. The nature of this work makes it difficult to provide information on the number of students served by this area.

4. Sworn Peace Officers – DOES NOT NEED TO BE REPORTED HERE, INFORMATION CURRENTLY REPORTED AND FOUND ON SYSTEMWIDE COMMUNITY SAFERY DATA DASHBOARDS.

Action 2:4

Please provide the total campus budget for non-sworn tiered response providers (i.e., personnel in security, student services partners, and mental health and professionals).

Implementation detail / description of actions taken

UCI Police Department salary and benefits:

- Campus Public Safety Dispatchers: $370,828.80
- Campus Community Safety Ambassadors: $149,841.00
- Medical Center Public Safety Responders: $2,804,600.00
- Medical Center Public Safety Ambassadors: $1,539,389.44
- Orange County Psychiatric Emergency and Response Team (PERT): no cost
- Be Well OC Mobile Response Team (planned to begin by July 2023) - $1.1 million first year

Student Affairs departments:

- Counseling Center – $4,189,258*
- Student Health Psychiatry - $1,892.159*
- Campus Assault Resources & Education (CARE) – $850,546*
- Social Work Office – $431,994*

* Estimates for FY 22/23 allocations as of 7/1/22. Figures do not include: 1.) benefits, as those are covered by OVCSA (except Psychiatry that is funded on self-supported funds), 2.) one-time and carryforward funds 3.) any additional permanent allocations for this year.

- Office of Academic Integrity & Student Conduct - $549,593
- Center for Student Wellness & Health Promotion - $743,393
- Office of the Dean of Students – Student Life & Leadership – Budget for the Office of the Dean of Students is $1.17M; budget for Student Life & Leadership is $14.2K

Action 2:5

Are non-sworn mental health responders and providers available 24 hours, 7 days a week? If not, please

provide the days or hours of service.

Implementation detail / description of actions taken

UCIPD currently partners with Orange County Psychiatric Emergency and Response Team (PERT) for service to UCI campus community, providing one clinician at UCI every Thursday from 1:00-9:00 p.m.

UCI has a signed agreement with Mind OC/Be Well OC (BWOC) for crisis intervention workers to provide a mobile mental health response on campus 12 hours a day (10:00 a.m. – 10:00 p.m.), 7 days a week. Be Well OC does not currently offer 24-hour service. UCIPD will continue to evaluate and work towards 24-hour service. UCI police officers will continue to respond to mental health calls when BWOC crisis intervention workers are not on campus.

24/7 crisis care resources can be found on the [Counseling Center](#) [website](#).

Action 2:6

Describe the utilization of restorative justice programs or neighborhood courts for the adjudication of nonviolent and low-level crimes. If your jurisdiction has limited the opportunities for this by formal partnerships, what alternatives are you exploring and implementing internally?

Implementation detail / description of actions taken

Through the Office of Academic Integrity & Student Conduct, Student Affairs works with CARE and OEOD on SVSH-related cases that would best be served through the Restorative Justice process. Non-SVSH and low-level cases are managed through the student conduct adjudication process.

UCIPD partners with the Office of Academic Integrity & Student Conduct to refer low level crimes and policy violations committed by students. In 2021, UCIPD referred 31 cases, and in 2022, 27 cases were referred to the Office of Academic Integrity & Student Conduct.

Action 2:7

Is there anything else you would like to report progress on related to Guideline 2?

Implementation detail / description of actions taken

N/A

Guideline 3 — Transparency and Continuous Improvement through Data

A systemwide dashboard with campus-level detail will be created and regularly updated to inform and empower the UC community. Based on new systemwide reporting requirements and uniform standards for data collection, this information will be used to assess campus safety practices, generate recommendations for best practices and hold the institution accountable.

Action 3:1

Are you reporting all data described in the UC Community Safety Plan for publication on the Systemwide Data Dashboard. If not, please describe any challenges with data reporting.

Implementation detail / description of actions taken

Yes

Action 3:2

Has campus safety data informed community safety decisions and continuous improvement? If so, describe how and provide examples.

Implementation detail / description of actions taken

UCI Police Department uses safety data to identify trends in both criminal and officer activity which contributes towards continuous improvement. One example is an increase in burglaries in the University Hills community. Temporary resources on loan from other law enforcement agencies were deployed to address the issue, and UCIPD continues to explore permanent solutions to help deter and investigate these crimes, such as Automated License Plate Readers and community members' home cameras. A virtual town hall meeting with the community was held to provide crime prevention tips.

Action 3:3

How are you using the Systemwide Data Dashboards as an analytical and comparison tool for continuous improvement?

Implementation detail / description of actions taken

UCIPD regularly reviews the systemwide data dashboard to determine how UCIPD compares to other campus police departments.

Action 3:4

Is there anything else you would like to report progress on related to Guideline 3?

Implementation detail / description of actions taken

N/A

Guideline 4 — Accountability and Independent Oversight

Campus complaint processes are essential mechanisms for the community to report misconduct and

ensure that officers are acting consistently with rules, policies and the law. A standardized and robust complaint and investigation process will be implemented through police accountability boards.

The Office of President will designate a full-time position in service to the campuses to coordinate campus safety, ensure continuous improvement through best practices and monitor the implementation of the UC Community Safety Plan.

Two UC campuses are currently accredited by IACLEA, the International Association of Campus Law Enforcement Administrators. IACLEA is grounded in President Obama's Task Force on 21st Century Policing and continually evaluates and implements best practices for campus safety as part of its accreditation standards. The remaining eight UC campuses will seek this accreditation. Review and accreditation by independent third-party experts will ensure operational readiness, align policies and procedures with modern professional standards and best practices, promote a strong emphasis on the safety of the public and officers, offer additional community input opportunities, and provide an independent and ongoing audit and review function.

Action 4:1

Is your Police Accountability Board (PAB) or equivalent committee operational and have trainings been conducted (4.1b)? If not, when is the projected date to be established?

Implementation detail / description of actions taken

The Police Accountability Board (PAB) will be fully appointed by first week of Spring quarter 2023. Board members have been nominated and invited to participate. We are completing interviews and preparing the appointment letters. Training sessions are planned for Spring 2023, meaning the PAB will be in operation by the end of the academic year 2022-23. At that point, a website, by-laws, and procedures will be in place.

Action 4:2

Please provide any links to a member roster, by-laws, procedures, and PAB website.

Implementation detail / description of actions taken

Following is the composition of the PAB Membership:

- Graduate student
- Undergraduate student
- Student from the medical center
- Community member from University Hills
- Faculty member from main campus
- Faculty member from medical center
- Staff member from main campus
- Staff member from medical center

UNIVERSITY
OF
CALIFORNIA

• Representative of Student Affairs Division

Action 4:3

Please describe your progress and status on IACLEA certification.

Implementation detail / description of actions taken

UCIPD initiated IACLEA's rigorous self-assessment stage in February 2022. Against the backdrop of the three-year time limit for completion, UCIPD is progressing well:

• 55% of standards are on track for completion.
• 39% of standards are complete.
• The remaining 6% of standards comprise elective and core standards which are in their nascent stages as written directives and procedures are developed to meet the standards' criteria. One example is the required quarterly testing of campus panic alarms. Considering this is a new requirement, it was an arduous task to verify the 400+ alarms installed at UCI. During winter quarter 2023, UCIPD will implement an inaugural testing cycle for each alarm. Other standards in this 'early stage' category also fall within the same challenges that require forethought and planning.

IACLEA allows free selection of their 48 elective standards to accomplish. The only stipulation is that an agency must achieve at least 60% of them. These elective standards are considered important and relevant to a police department, yet supplemental to the core standards. UCIPD has set a stretch goal to achieve 90% of elective standards. The intent of this stretch goal is to both enhance services for the community and to advance internal operations across UCIPD.

A mock assessment is planned midyear to allow time to make adjustments before scheduling the official onsite review by IACLEA in early 2024.

Action 4:4

Is there anything else you would like to report progress on related to Guideline 4?

Implementation detail / description of actions taken

N/A

Other updates

Please provide any other updates or comments associated with the implementation and continuous improvement of the UC Community Safety Plan.