Community Safety: Campus Progress Report

For activities between July 1, 2023, to December 31, 2023.

As of February 19, 2024

CAMPUS NAME: UNIVERSITY OF CALIFORNIA, IRVINE

PROGRESS AND UPDATES

Provide updates on progress and continuous improvement efforts.

Guideline 1 — Community and Service-Driven Safety

All members of the UC community should feel valued, welcomed, and free from any threat of physical, psychological or emotional harm. Our campus safety system must reflect the needs and values of a diverse campus community including those vulnerable to harm. Specific strategies and tactics in the campus plans will be shaped by a process that includes broad representation of the campus population and is sensitive to the needs of historically marginalized communities.

The campus safety system will provide high-quality service in a courteous and accessible manner that allows our community to feel safe and respected in every interaction. Interactions will be held to a high standard of respect and fairness and will be monitored. Hiring procedures and guidelines for campus safety personnel will involve the participation of a broad representation of campus community groups including students, faculty, and staff. This begins a continuous process of evaluation and improvement. Campuses will continually engage their communities and strengthen campus safety practices.

Action 1-1: Organized events

Please list all organized events, during the reporting period, relating to community engagement associated to actions in Guideline 1.

1-1 Organized events: Implementation detail/description of actions taken

- **UC Irvine Police Department (UCIDP) hosted several pop-up events explaining the Garage 529 program and the importance of registering bicycles and scooters on the application:**

  Spring and fall events were held on the academic campus. An additional event was held at Verano Housing and we served coffee and donuts to attendees.

- **UCIPD completed two Community Police Academies (Spring 2023 and Fall 2023):**

Over six weeks, a series of engaging and informative sessions were held every Wednesday, spanning 2 1/2 hours each, focused on various police duties. These sessions aimed to provide a comprehensive overview of UCIPD's operations and their integral role within the UC Irvine community. Each session had 30 attendees.

- **UCIPD hosted the annual National Night Out at the UCI Police Department (August 2023):**

    UCIPD hosted an open house with games and food for the community. Tours of the UC Irvine police facility were completed and interactive displays were used to engage with the attendees.

- **UCIPD participated in the annual BBQ in University Hills (September 2023):**

    UCIPD provided food to attendees of the 2023 University Hills BBQ. Officers and civilian staff engaged with the community and served dinner to those who attended the event. Over 700 plates of food were given out.

- **UCIPD participated in the 2023 Spooktacular in University Hills (October 2023):**

    UCIPD provided funds for actors and a movie to be played for attendees of the event. Additionally, officers handed out candy to trick-or-treaters.

- **UCIPD held their Annual Toy Drive 2023 (December 2023):**

    UCIPD served as a collection point for toys during the holiday season. The toys collected were wrapped and given to children receiving medical care at Gottschalk and UCI Medical Center as well as charitable organizations that serve the Irvine Community.

More information on our Community Engagement Program can be found on the UCIPD website.

Action 1-2: Lessons learned

Provide lessons learned from past community engagement activities and describe how they informed (or will inform) future community engagement.

Lessons learned (Action 1-2): Implementation detail/description of actions taken

UCIPD discovered that our community has a genuine desire to understand the daily operations and evolving strategies outlined in the Community Safety Plan. Participation in the Community Police Academy and National Night Out showed the community's

desire to connect and learn about UCIPD and law enforcement in general. We also found that we don't do a very good job of documenting all the community engagement our officers participate in and how much of our community we reach. We have come up with an easy fill-in-the-blank tracking mechanism and have encouraged our officers to fill it out when participating in any type of community engagement activity.

Action 1-3: Future events

Please list future events, planned between January and June 2024, relating to community engagement associated with actions in Guideline 1.

Future events (Action 1-3): Implementation detail/description of actions taken

In 2024, UCIPD is set to maintain continuity with several successful annual events held in 2023. Two Community Police Academies are already in the pipeline for spring and fall, along with our annual participation in the National Night Out event scheduled for August 2024, and our annual Toy Drive in December 2024. Additionally, UCIPD eagerly looks forward to engaging with the University Hills community through their annual BBQ and Spooktacular events.

In addition to these planned activities, UCIPD officers and public safety team will remain actively engaged in various ad hoc events and speaking engagements throughout the year. Whether it is participating in student events, staff meetings, active shooter training, and other opportunities to continuously foster meaningful connections and promote public safety awareness.

Action 1-4: Community input

Describe how community input from periodically administrated surveys (Action 1.6) and from the real-time feedback platforms (Action 1.7) are informing decisions about community safety?

Community input (Action 1-4) Implementation detail/description of actions taken

UCIPD uses Spidrtech which is a real-time feedback mechanism that allows UCIPD to automatically send individual text messages and emails to callers with updates and/or status on their case as well as PD contact information.   Additionally, after a call for service is completed, surveys are sent to measure customer satisfaction and determine how to better serve the community. Information provided by our customers helps to determine any training needs and/or necessary improvements to customer service. No significant actions were taken during this reporting period.

Action 1:5: Training dates

Please provide dates that sworn and non-sworn personnel have received or will receive high-quality and regulatory training as described in the plan (Action 1.4 and 1.11).

Training dates (Action 1-5): Implementation detail/description of actions taken

It is the practice of the UCIPD to administer a training program that will provide for the professional growth and continued development of its personnel. By doing so, the UCI Police Department will ensure its personnel possesses the knowledge and skills necessary to provide a professional level of service that meets the needs and expectations of the community.

The UCI Police Department is committed to identifying future training needs and future trends in effective training, and to be as proactive as possible in providing such training.

The UCI Police Department's website provides information on the department training and when that training was completed. It also includes the yearly Training Guide that outlines required and scheduled training. https://www.police.uci.edu/how-do-i/police-training.php

Action 1-6: Additional information

Is there anything else you would like to report progress on related to Guideline 1?

Additional information (Action 1-6): Implementation detail/description of actions taken

N/A

Guideline 2 — Holistic, Inclusive and Tiered Response Services

To ensure the safety of the UC community, a tiered response model will match a call for service with the appropriate type of response and responder(s). This holistic approach will include mental health, wellness, basic needs, bias/hate response, law enforcement, emergency response and other services through interdepartmental partnerships and cross-trainings. Multidisciplinary crisis teams will be available 24/7 and triage behavioral health crises, conduct wellness checks, and safely connect individuals to coordinated care, including health and social support resources. Non-sworn security personnel will more visibly render services such as residence hall foot patrols, providing safe shuttles/walks for students, staffing events requiring additional security, and diffusing unsafe behavior.

The University will prioritize deterrence and violent crime prevention over the enforcement of non-violent minor offenses, such as non-hazardous traffic violations. The University will reinforce existing guidelines that minimize police presence at protests, follow de-escalation methods in the event of violence and seek non-urgent mutual aid first from UC campuses before calling outside law enforcement agencies.

Action 2-1: Public safety tiers

Please provide names of units/teams that carry out the functions of the four tiers of public safety providers.

Public safety tiers (Action 2-1): Implementation detail/description of actions taken

Community Service Ambassador (CSA)
CSAs are part-time student employees who serve as the 'eyes and ears' of UCIPD. They work to deter crime and promote safety awareness to the campus community. Their current duties include campus patrols, safety escorts, patrolling community functions and special events, client-based security details, building unlocks and lockups, reporting campus emergency blue phone and campus lighting outages, and PD front desk services that include customer service and Lost & Found.

Public Safety Ambassador (PSA) – Medical Center Only
PSAs are full-time unarmed civilian employees at the UCI Health Medical Center. PSAs provide a highly visible security presence in designated public entrances to protect and guard university property, support community safety, monitor and control entry to restricted areas, and inspect areas to help prevent accidents and other hazards. PSAs also monitor hospital security cameras, alarms, and access control.

Public Safety Responder (PSR)
PSRs are full-time, unarmed civilian employees at the Irvine campus and UCI Medical Center where an armed police officer is not required. PSRs protect and guard university property, support community safety, monitor and control entry to restricted areas, respond to calls for service that do not need the response of an armed Police Officer, and inspect areas to help prevent accidents and other hazards.

Police Officers
Police Officers provide a uniformed response to emergency calls for service, to protect life and property, enforce laws, and investigate criminal activity, as well as conduct safety assessments and provide recommendations for crime prevention.

Be Well OC Mobile Response Team
The Be Well OC Mobile Response Team, developed after the nationally recognized CAHOOTS model, is a two-person mobile crisis response team that will respond to a broad range of problems, including mental health crises, intoxication, minor health needs, shelter needs, and more. This team has been embedded into the police response systems, with dispatch staff trained to triage, and when appropriate divert certain calls for service to the mobile crisis response team.

Action 2-2: FTE by tier

Please provide the FTE of personnel that carry out functions within each of the four public safety providers.

FTE by tier (Action 2-2): Implementation detail/description of actions taken

Tier 1: Community Safety Ambassador

FTE 18

Tier 2: Public Safety Ambassador (Medical Center Only)

FTE 22

Tier 3: Public Safety Responder

FTE 28 (Medical Center)

FTE 2 (Campus)

Tier 4: Police Officers

FTE 45

Action 2-3: Service calls by tier

Please provide the total number of calls for service for each tier of public safety providers.

Service calls by tier (Action 2-3): Implementation detail / description of actions taken

Tier 1: Community Safety Ambassadors

Campus 380

Tier 2: Public Safety Ambassadors

They do not respond to calls for service, fixed posts only.

Tier 3: Public Safety Responders

Medical Center 4,605

Campus 364

Tier 4: Police Officers

       Campus 2,766

       Medical Center 919

Action 2-4: Budget for non-sworn tiers

Please provide the total campus budget for non-sworn tiered response providers (i.e., personnel in security, student services partners, and mental health and professionals).

Budget for non-sworn tiers (Action 2-4): Implementation detail / description of actions taken

Campus:

       Community Safety Ambassadors $70,718

       Public Safety Responders $85,969

       Mental Health Clinicians $392,038

Medical Center (Contract Recharge)

       Public Safety Ambassadors $819,500

       Public Safety Responders $1,147,300

       Public Safety Supervisors $309,920

Action 2-5: Hours of mental health responders

Are non-sworn mental health responders and providers available 24 hours, 7 days a week? If not, please provide the days or hours of service.

Hours of mental health responders (Action 2-5): Implementation detail/description of actions taken

No.

UC Irvine currently has responders from Be Well OC on a part-time basis as we struggle to hire personnel. The plan is for a full-time, 12-hour-a-day team working 7 days a week.

UCIPD is working closely with our vendor to make this happen as soon as possible.

To learn more about our mental health response team, Be Well OC, please see our website at https://police.uci.edu/about-us/be-well.php

Action 2-6: Restorative justice and/or neighborhood courts

Describe the utilization of restorative justice programs or neighborhood courts for the adjudication of nonviolent and low-level crimes. If your jurisdiction has limited the opportunities for this by formal partnerships, what alternatives are you exploring and implementing internally?

Restorative justice and/or neighborhood courts (Action 2-6): Implementation detail/description of actions taken

UCIPD works closely with Student Conduct for alternative discipline for students who commit minor crimes or incidents that do not rise to the level of a criminal filing.

The Orange County District Attorney's Office currently does not have a restorative justice program for adults. They have established a committee to discuss this. They are in their infancy stages but UCIPD has a detective assigned to this committee.

Action 2-7: Additional information

Is there anything else you would like to report progress on related to Guideline 2?

Additional information (Action 2-7): Implementation detail / description of actions taken

N/A

Guideline 3 — Transparency and Continuous Improvement through Data

A systemwide dashboard with campus-level detail will be created and regularly updated to inform and empower the UC community. Based on new systemwide reporting requirements and uniform standards for data collection, this information will be used to assess campus safety practices, generate recommendations for best practices and hold the institution accountable.

Action 3-1: Data reporting

Are you reporting all data described in the UC Community Safety Plan for publication on the Systemwide Data Dashboard. If not, please describe any challenges with data reporting.

Data reporting (Action 3-1): Implementation detail/description of actions taken

Yes, UCIPD has information on its website that includes crimes, arrests, calls for service, complaints, and use of force. For more information, please visit their website at

police.uci.edu and take a look at our [data dashboard](#).

Action 3-2: Data-informed decisions

Has campus safety data-informed community safety decisions and continuous improvement? If so, describe how and provide examples.

Decisions informed by data (Action 3-2): Implementation detail / description of actions taken

UCIPD constantly evaluates data, whether it be through crime trends, complaints, use of force incidents or the customer satisfaction survey (Spidrtech) to determine police response and action as well as department training needs. UCIPD did not taken any actions for this reporting period related to data dashboards.

Action 3-3: Data as a tool for improvement

How are you using the Systemwide Data Dashboards as an analytical and comparison tool for continuous improvement?

Data as a tool for improvement (Action 3-3): Implementation detail / description of actions taken

UCIPD uses the systemwide data dashboard to compare where we are among our sister universities and look for any crime trends that might affect our campus.

Action 3-4: Additional information

Is there anything else you would like to report progress on related to Guideline 3?

Additional information (Action 3-4): Implementation detail / description of actions taken

N/A

Guideline 4 — Accountability and Independent Oversight

Campus complaint processes are essential mechanisms for the community to report misconduct and ensure that officers are acting consistently with rules, policies and the law. A standardized and robust complaint and investigation process will be implemented through police accountability boards.

The Office of President will designate a full-time position in service to the campuses to coordinate campus safety, ensure continuous improvement through best practices and monitor the implementation of the UC Community Safety Plan.

Three UC campuses are currently accredited by IACLEA, the International Association of Campus Law

Enforcement Administrators. IACLEA is grounded in President Obama's Task Force on 21st Century Policing and continually evaluates and implements best practices for campus safety as part of its accreditation standards. The remaining seven UC campuses will seek this accreditation. Review and accreditation by independent third-party experts will ensure operational readiness, align policies and procedures with modern professional standards and best practices, promote a strong emphasis on the safety of the public and officers, offer additional community input opportunities, and provide an independent and ongoing audit and review function.

Action 4-1: Police Accountability Board status

Is your Police Accountability Board (PAB) or equivalent committee operational and have trainings been conducted (4.1b)? If not, when is the projected date to be established?

Police Accountability Board status (Action 4-1): Implementation detail/description of actions taken

> UCI Irvine's PAB has been established since 2023 and is part of the Office of Inclusive Excellence. All training has been completed for the current members. For more information about UC Irvine's Police Accountability Board, including their Bylaws, reports, and how to file a complaint, please visit their website at https://sites.uci.edu/policeaccountabilityboard

Action 4-2: Links to PAB information

Please provide any links to a member roster, by-laws, procedures, and the PAB website.

Links to PAB information (Action 4-2): Implementation detail / description of actions taken

> UC Irvine Police Accountability Board: https://sites.uci.edu/policeaccountabilityboard/

Action 4-3: Certification status

Please describe your progress and status on IACLEA certification.

Certification status (Action 4-3): Implementation detail / description of actions taken

> UCIPD has successfully completed mock assessments on 12 of the 17 chapters involved in the certification. The remaining five chapters will undergo a mock assessment once the last three policies (complaint, promotional, and performance evaluation) are completed. Assuming the remaining mock assessments go well and it can be completed quickly, UCIPD aims to reach out to IACLEA at the end of March to

schedule an official on-site assessment. Accreditation status is expected to be completed by the end of summer 2024.

Action 4-4: Additional information

Is there anything else you would like to report progress on related to Guideline 4?

Additional information (Action 4-4): Implementation detail/description of actions taken

N/A

Other updates

Please provide any other updates or comments associated with the implementation and continuous improvement of the UC Community Safety Plan.

N/A