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HEALTH

UC Health Fiscal Year 2023-24 Report on Covered Affiliations

Annual Report on Affiliations with Health Care Organizations that have Policy-Based Restrictions on Care

September 30, 2024

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OVERVIEW

In July 2021, the University of California Board of Regents approved *Regents Policy 4405: Policy on Affiliations with Healthcare Organizations that Have Adopted Policy-Based Restriction on Care*. This policy governs affiliations between healthcare organizations that have policy-based restrictions on care and the University, including the University of California Health's academic health centers (AHCs) and health professional schools. The Regents Policy, coupled with the *President's Policy on Affiliations with Certain Healthcare Organizations* released in December 2023, are intended to protect the ability of UC clinicians and trainees working at those organizations ("covered affiliates") to provide evidence-based, appropriate care to all patients.

To promote complete and consistent adoption of the policies across the system, UC Health faculty and staff worked together over the last several years to implement local procedures and measures. Beginning August 2022, UC Health locations provide an annual report on their progress. The following annual report for Fiscal Year 2023-24 (FY23-24) provides an overview on the finalization of policy implementation and reports on activity for the fiscal year related to health care organizations that have policy-based restrictions on care.

FY 2023-24 UPDATES (JULY 1, 2023 – JUNE 30, 2024)

1. Policy Implemented by December 31, 2023

The President's Policy on Affiliations with Certain Health Care Organizations was finalized and published on November 30, 2023, after significant stakeholder review and multiple systemwide academic reviews. **As of December 31, 2023, all UC Health locations have implemented policy requirements.** An overview of all requirements and implementation status is available in **Appendix A**.

Per policy, UC Health locations renegotiated agreements with covered affiliates to be in compliance with the policy or terminated the agreements. As a result of implementing these policies, **UC Health locations identified 225 total impacted agreements with private/non-profit covered affiliates as of the December 31, 2023 policy compliance deadline:**

- 46 agreements were new or expanded in compliance with the policy
- 122 agreements were renewed or amended with policy-compliant language
- 57 agreements were ended:
  - 11 agreements were terminated
  - 46 agreements were allowed to expire

Upon finalization of the policy, communication templates were revised and provided to the academic health centers. All locations have communications available on patient-facing websites as listed in **Appendix B**. Communications were also incorporated into locations' patient transfer processes and separate communications designed for faculty, staff and trainees were provided to

each health campus for local distribution and incorporation into ongoing communication and training processes. The messages provide an overview of the policy and expressly conveys the University's expectation that UC personnel and trainees make clinical decisions consistent with the standard of care and their independent professional judgment.

2. FY 23-24 Annual Report

The FY 23-24 annual report includes details on UC Health activity related to covered affiliations from July 1, 2023 through June 30, 2024 on impacted affiliation agreements, complaints that are related to care provided and/or received at covered affiliates, quality, and noncompliance as required by policy.

A. Covered Affiliation Agreements

Located in **Appendix C**, each UC Health location continues to utilize systems to complete due diligence and consistently report on new/expanded, renewed/amended, expired, or terminated agreements with covered affiliates.

UC Health locations updated approximately 96 total agreements with private/non-profit covered affiliates in FY 23-24:

- 16 agreements were new or expanded
- 59 agreements were renewed or amended
- 21 agreements were ended:
    - 7 agreements were terminated by UC with Dignity (5) and Adventist (2)
    - 14 agreements were not renewed upon expiration

B. Non-Compliance

All locations have implemented policy requirements and are reporting in the required areas of affiliations, complaints, and quality metrics. Per policy, by December 31, 2023, locations amended or terminated all agreements and are completing due diligence in advance of entering into any new agreements. At the time of this report, locations were not aware of any areas of non-compliance with policy requirements.

C. Complaints

UC Health faculty, staff, students, trainees and patients may submit complaints or grievances confidentially through available channels. Each location has identified contacts listed in **Appendix D** to receive and evaluate complaints or grievances about care provided or received at a covered affiliate location. Locations have received complaints through these established channels but after review and adjudication it was confirmed they were not related to care received or provided at an affiliate.

D. Quality Metrics

During FY 22-23, a framework was devised to monitor and report the quality of care provided at affiliate sites consistent with the Regents' and systemwide policies as listed in **Appendix E**. The defined quality standards for hospitals align with the quality domains of the Institute of Medicine[1], key elements of the reporting scorecard used by UC Health locations, and requirements of affiliation policies. Last year, the UC Health Covered Affiliations Quality Metrics Scorecard was finalized, and locations participated in baseline quality metrics reporting. For this year, locations again are reporting on these measures in the CY 2023 Quality Metrics Report available in **Appendix F**. Locations will continue reporting annually and evolve assessment of these metrics now that multiple years of data is available. All data sourced for quality metrics reporting is publicly available through the Centers for Medicare and Medicaid Services and the California Department of Healthcare Access and Information (HCAI).

3. Audit of Affiliations by Ethics, Compliance, and Audit Services (ECAS)

The policies require that Ethics, Compliance, and Audit Services (ECAS) within UCOP conducts an audit of an appropriate sample of contracts with covered affiliates to ensure their adherence to the contracting guidelines after the December 2023 deadline. In 2023, ECAS oversaw an interim systemwide audit across all campuses with academic health centers to assess UC's progress on policy implementation. A follow-up audit is in progress during 2024 to assess the implementation of items marked as in-progress. Thereafter, the frequency and scope of such audits will be determined by ECAS.

APPENDICES

A. Implementation Status of UC Health Affiliations Policies as of June 30, 2024
B. UC Health Location Websites for Patient Communications
C. UC Health Report on Covered Affiliations July 1, 2023 – June 30, 2024
D. Contacts for Complaints/Grievances about Care Provided/Received at Covered Affiliates
E. UC Health Covered Affiliations Quality Metrics Scorecard Definitions
F. UC Health Quality Metrics Report for Calendar Year 2023 by UC location

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[1] Institute of Medicine (IOM). Crossing the Quality Chasm: A New Health System for the 21st Century. Washington, D.C: National Academy Press; 2001.

A. Implementation Status of UC Health Affiliations Policies as of June 30, 2024

KEY:	Implemented 🟢	In Progress 🔵	Not Started ⚫

#	Category	Requirement Description	Policy	Policy Due Date	Implementation Date	Implementation Status						
						UCOP	UCD Health	UCI Health	UCLA Health	UCR Health	UCSD Health	UCSF Health
1	Moratorium on non-compliant contracts	Moratorium on new non-compliant agreements with covered affiliates	Regents & President's	07/01/21	07/01/21	🟢	🟢	🟢	🟢	🟢	🟢	🟢
2	Contract Language	Contracts must include compliant language that: 1) recites UC's role as public entity and commitment to non-discrimination and evidence-based care; 2) requires all parties comply with federal and state anti-discrimination laws; 3) requires affiliates offer any procedure or service they provide on a non-discriminatory basis; 4) ensures no provisions that require UC or its personnel or trainees to enforce or abide by policy-based restrictions on care including, but not limited to, religious directives, or that include any "gag clauses" interfering with their ability to counsel all patients on their treatment options; 5) retains UC's option to terminate an agreement in its sole discretion including breach of UC providers' freedom to advise, refer, prescribe, or provide emergency items and services without restriction including any necessary items and services to any patient for whom referral or transfer to another facility would risk material deterioration to the patient's condition	Regents & President's		09/22/21	🟢	🟢	🟢	🟢	🟢	🟢	🟢
3	Contract Language	A covered organization may not be granted responsibility or authority to operate or manage a UC facility or program on behalf of UC.	President's		09/22/21	🟢	🟢	🟢	🟢	🟢	🟢	🟢
4	Contract Language	Document that the University's evidence-based standards of care govern the medical decisions made by its personnel.	President's		09/22/21	🟢	🟢	🟢	🟢	🟢	🟢	🟢
5	Contract Language	Recite that, under the California Constitution UC must be "entirely independent of political or sectarian influence in the … administration of its affairs."	President's		09/22/21	🟢	🟢	🟢	🟢	🟢	🟢	🟢
6	Due Diligence	Document the rationale for the affiliation, including: (1) any anticipated risks and benefits to UC's mission; (2) any anticipated risks and benefits to the broader patient community; (3) the consequences of not proceeding with the transaction; and (4) verify access to policy-restricted services will be maintained or improved as a result of the affiliation	Regents & President's		9/22/2021	🟢	🟢	🟢	🟢	🟢	🟢	🟢

#	Category	Requirement Description	Policy	Policy Due Date	Implementation Date	Implementation Status						
						UCOP	UCD Health	UCI Health	UCLA Health	UCR Health	UCSD Health	UCSF Health
7	Review and Approval	Local contracting offices confirm that contract meet all elements of the Affiliations Checklist; deviation must be escalated to **local counsel and the VC for Health Sciences or designee for review**	President's		9/13/2021	🟢	🟢	🟢	🟢	🟢	🟢	🟢
8	Review and Approval	Submit new or renewed agreements or arrangements with accompanying documentation of rationale and impact to the **Chancellor or designee for review and approval prior to execution**	President's		9/13/2021	🟢	🟢	🟢	🟢	🟢	🟢	🟢
9	Communication	Develop and implement a process to inform UC patients, faculty, staff, and trainees: (i) about such restrictions at sites to which they may be referred or assigned; (ii) that such referrals or assignments are voluntary; and (iii) and that information about alternative sites for care, practice, and training will be provided upon request	Regents		12/15/24	🟢	🟢	🟢	🟢	🟢	🟢	🟢
10	Communication	Inform faculty, staff, or trainees who may be invited to staff or train at a covered affiliate's site of: (i) the site's restrictions on care; (ii) any requirements the site has adopted that such individuals certify adherence to policy-based restrictions on care and the contractual agreements that nevertheless protect their rights to counsel, prescribe, and refer or transfer, as well as to provide emergency items and services, without limitation, including any necessary items and services to any patient for whom referral or transfer to another facility would risk material deterioration to the patient's condition; and (iii) that working or learning at the covered affiliate site is entirely voluntary and that if they have an objection, alternative sites will be identified.	President's		12/15/24	🟢	🟢	🟢	🟢	🟢	🟢	🟢
11	Communication	Document and communicate to personnel voluntarily performing services or training at covered facilities the expectation that they adhere to evidence-based standards of care and their professional judgment wherever they are providing services	President's		12/15/24	🟢	🟢	🟢	🟢	🟢	🟢	🟢

#	Category	Requirement Description	Policy	Policy Due Date	Implementation Date	Implementation Status						
						UCOP	UCD Health	UCI Health	UCLA Health	UCR Health	UCSD Health	UCSF Health
12	Communication	Develop a mechanism to inform its patients of limitations on services provided at an affiliate's facility that might otherwise be offered if the patient were at a UC facility. At a minimum, such limitations must be published on the applicable UC academic health center website.	President's		09/22/22	🟢	🟢	🟢	🟢	🟢	🟢	🟢
13	Complaint Resolution	Develop and implement processes for receiving, evaluating, and resolving complaints or grievances	Regents		05/30/22	🟢	🟢	🟢	🟢	🟢	🟢	🟢
14	Complaint Resolution	Identify for all UC trainees, faculty and staff working at a covered affiliate a contact at the UC Health location to whom they can reach out for assistance if they believe that their professional judgment or freedom to counsel patients, prescribe medication or services, or otherwise refer or transfer them to UC or other alternative locations for care, or to provide emergency items and services is being impeded at the affiliate's facility	President's		05/30/22	🟢	🟢	🟢	🟢	🟢	🟢	🟢
15	Complaint Resolution	Establish a formal process for UC Health patients receiving care at covered affiliate facilities to share concerns or complaints regarding their care	President's		05/30/22	🟢	🟢	🟢	🟢	🟢	🟢	🟢
16	Complaint Resolution	Identify an individual employed by UC and charged with reviewing and promptly resolving patient, trainee, faculty, and staff concerns or complaints related to care received or provided at covered affiliate facilities.	President's		05/30/22	🟢	🟢	🟢	🟢	🟢	🟢	🟢
17	Complaint Resolution	Any concerns raised about perceived impediments to accessing comprehensive reproductive health care, gender affirming services, or end-of-life care must be reported promptly to the UC Health location's **Chief Executive Officer or designee.**	President's		05/30/22	🟢	🟢	🟢	🟢	🟢	🟢	🟢

#	Category	Requirement Description	Policy	Policy Due Date	Implementation Date	Implementation Status						
						UCOP	UCD Health	UCI Health	UCLA Health	UCR Health	UCSD Health	UCSF Health
18	Transfer Process	Inform patients being transferred from UC to a covered facility about the restrictions and alternative options at UCH or other facilities.	President's		09/22/22	🟢	🟢	🟢	🟢	🟢	🟢	🟢
19	Transfer Process	Develop and implement process to transfer patients who need restricted services to a UC or other location where the services can be provided.	Regents & President's		09/22/22	🟢	🟢	🟢	🟢	🟢	🟢	🟢
20	Monitoring and Reporting	Provide annual report to Regents HSC 1) listing new and renewed agreements, 2) summarizing complaints or grievances, 3) documenting performance on standardized quality indicators, and 4) reporting on noncompliance	Regents & President's		08/17/22	🟢	🟢	🟢	🟢	🟢	🟢	🟢
21	Monitoring and Reporting	Monitor the quality of care provided at covered affiliate's facility related to services provided by UC	President's		Define - 8/30/2022 Report - 8/30/2023	🟢	🟢	🟢	🟢	🟢	🟢	🟢
22	Joint Committee	EVP UCH and Chair of the Academic Senate shall establish and co-chair a joint clinical advisory committee to review reports when issued, solicit feedback from stakeholders, and provide input on UCH's policies on affiliations with institutions that have adopted policy-based restrictions on care. The committee will be comprised of: (i) the Executive Vice President or designee, (ii) the Academic Senate Chair or designee, (iii) the Chief Medical Officer of each UC academic health system or designee, (iv) an Academic Senate appointee who is an active (at least 0.5 FTE) clinician from each campus with an academic health system; and (v) three additional members selected by the President not representing either UCH or the Academic Senate.	President's		05/31/22	🟢	n/a - implemented by UCH, AS, and PEO	n/a - implemented by UCH, AS, and PEO	n/a - implemented by UCH, AS, and PEO	n/a - implemented by UCH, AS, and PEO	n/a - implemented by UCH, AS, and PEO	n/a - implemented by UCH, AS, and PEO

#	Category	Requirement Description	Policy	Policy Due Date	Implementation Date	Implementation Status						
						UCOP	UCD Health	UCI Health	UCLA Health	UCR Health	UCSD Health	UCSF Health
23	Audit	ECAS conducts an audit of an appropriate sample of then-current contracts with Covered Affiliates to ensure their adherence to the contracting guidelines. Thereafter, the frequency and scope of such audits will be determined by ECAS in consultation with the Chairs of the Regents Compliance & Audit Committee and Regents Health Services Committee. (Note different dates in policies)	Regents & President's	After December 2023 deadline	Begin after 12/31/23	🔵	n/a - implemented by ECAS at UCOP	n/a - implemented by ECAS at UCOP	n/a - implemented by ECAS at UCOP	n/a - implemented by ECAS at UCOP	n/a - implemented by ECAS at UCOP	n/a - implemented by ECAS at UCOP
24	Amend or Terminate Existing Agreements	Amend all agreements with covered affiliates in compliance with the Regents and Presidential Policies, or terminate any that are not in compliance	Regents & President's	12/31/23	12/31/23	🟢	🟢	🟢	🟢	🟢	🟢	🟢
25	Compliance	Adopt and implement new policy requirements, Non-Discrimination Addendum, and Affiliations Checklist by December 31, 2023	President's	12/31/23	12/31/23	🟢	🟢	🟢	🟢	🟢	🟢	🟢

B. UC Health Location Websites for Patient Communications

UC Health Location	Patient Information Website
UCD	[UC Davis Health – Getting Care at Covered Affiliates](#)
UCI	[UCI Health – Care at Affiliated Organizations](#)
UCLA	[UCLA Health – Getting Care at Affiliated Organizations](#)
UCR	[UCR Health – Getting Care at Affiliated Organizations](#)
UCSD	[UC San Diego Health – Getting Care at Affiliated Organizations](#)
UCSF	[UCSF Health – Getting Care at Affiliated Organizations](#)

C. UC Health Report on Covered Affiliations July 1, 2023 – June 30, 2024

The following is the second annual UC Health Report on Covered Affiliations, which includes data on covered health affiliations from July 1, 2023 through June 30, 2024.

Section I includes a summary of data on covered affiliations and **Section II** provides details on each new, renewed, expired, or terminated agreement with non-public organizations covered under the affiliations policies. Note, this report excludes public entities, such as Veteran's Affairs and Indian Health Services.

SUMMARY OF COVERED AFFILIATIONS

All UC Health locations are now utilizing policy-compliant language in new and renewed agreements as of December 31, 2023. In FY 23-24, UC Health locations identified approximately **226 total impacted agreements with private/non-profit covered affiliates**. In FY 23-24, **96 of those agreements underwent a contract action.**

FY23-24 Summary of Agreement Actions
The following tables provide summary data on updates to agreements with covered affiliations with private healthcare organizations from July 1, 2023 through June 30, 2024. Detailed information can be found in **Section II.**

Outlined in **Figure 1**, in FY23-24 UC Health locations entered into **16 new or expanded policy-compliant agreements and renewed or amended 59 existing agreements with policy-compliant language**. They also allowed **14 agreements to expire** which departments did not seek to renew. **Seven agreements** were terminated as they were no longer in use.

Figure 1. Updated Agreements by UC Health Location 7/1/23 – 6/30/24

UC Health Location	New/ Expanded	Renewed/ Amended	Total
UCD	1	14	**15**
UCI		24	**24**
UCLA	5	9	**14**
UCR	4		**41**
UCSD	1		
UCSF	5	12	**17**
Total	**16**	**59**	**75**

UC Health Location	Expired	Terminated	Total
UCD	5	7	**12**
UCI			
UCLA			
UCR	1		**1**
UCSD			
UCSF	8		**8**
Total	**14**	**7**	**21**

NEW/EXPANDED AGREEMENTS

UC Health locations negotiated **16 new or expanded policy-compliant agreements with policy-compliant language**. As outlined in **Figure 2**, these agreements are primarily for training opportunities.

Figure 2. New/Expanded Agreements by Covered Affiliate 7/1/23 – 6/30/24

Covered Affiliate	Administrative	Clinical Services	Training	Total
Adventist Health		2	1	3
Dignity Health		1	1	2
Inland Vineyard			1	1
Lestonnac Free Clinic			1	1
Loma Linda			2	2
Providence Health	1		5	6
Trinity Health			1	1
Total	**1**	**3**	**12**	**16**

RENEWED/AMENDED AGREEMENTS

Outlined in **Figure 3**, UC Health locations **renegotiated 59 existing agreements with policy-compliant language**.

Figure 3. Renewed/Amended Agreements by Covered Affiliate 7/1/23 – 6/30/24

Covered Affiliate	Administrative	Clinical Services	Training	Total
Adventist Health		7	4	11
Dignity Health	2	8	7	17
Loma Linda			1	1
Providence Health	3	8	18	29
QueensCare Health Centers			1	1
Total	**5**	**23**	**31**	**59**

EXPIRED AGREEMENTS

UC Health locations allowed **14 agreements to expire,** one of which was under negotiation at the time of this report and 13 of which will not be renewed. **Figure 4** provides an overview of covered affiliates and types of contracts that expired.

Figure 4. Expired Agreements by Covered Affiliate 7/1/23 - 6/30/24

Covered Affiliate	Administrative	Clinical Services	Training	Total
Adventist Health		6	2	8
Dignity Health	1	2	1	4
Providence Health			2	2
Total	**1**	**8**	**5**	**14**

TERMINATED AGREEMENTS

UC Health locations terminated 7 agreements in FY23-24. UCD terminated 2 agreements with Adventist Health and 5 Dignity Health, all of which were training agreements no longer in use. **Figure 5** provides an overview of covered affiliates and types of contracts that were terminated.

Figure 5. Terminated Agreements by Covered Affiliate 7/1/23 - 6/30/24

Covered Affiliate	Training	Total
Adventist Health	2	2
Dignity Health	5	5
Total	**7**	**7**

I.   UC HEALTH DETAILED REPORT ON COVERED AFFILIATIONS JULY 1, 2023 – JUNE 30, 2024

UC Health Location(s)	School(s)/Department(s)	Contract Action - New, Renewed, Expired, or Terminated	Affiliated Parent/System Organization Name	Affiliated Organization(s) Name	Specialty/Professional (If Applicable)	In or Out of State	Affiliation Type(s) - Training, Research, Clinical Services, Administrative	Start Date	End Date	Comments/Reason for expiration or termination (if applicable)
UCR	School of Medicine	Expired	Dignity Health	Dignity Health - St. Bernardine's Medical Center	Internal Medicine/Cardiology	In-State	Clinical Services	07/08/22	05/03/24	
UCR	School of Medicine	New/Expanded	Inland Vineyard	Inland Vineyard Medical Mission and Free Clinic	Undergraduate Medical Education	In-State	Training	10/24/23	02/21/28	
UCR	School of Medicine	New/Expanded	Loma Linda	Faculty Physicians and Surgeons of LLUSM dba Loma Linda University Faculty Medical Group	Pediatrics - Undergraduate Medical Education	In-State	Training	07/01/23	06/30/26	
UCR	School of Medicine	New/Expanded	Dignity Health	Dignity Health - Community Hospital of San Bernardino	Undergraduate Medical Education	In-State	Training	01/01/24	Indefinite	
UCR	School of Medicine	New/Expanded	Lestonnac Free Clinic	Lestonnac Free Clinic	Family Medicine - Graduate Medical Education	In-State	Training	01/04/24	05/24/28	
UCSD	School of Medicine	New/Expanded	Providence Health	Swedish Medical Center	Department of Family Medicine	In-State	Training	04/21/24	05/06/24	
UCD	Health System	Renewed/Amended	Dignity Health	Dignity Health - Mercy Medical Center Redding	Medical Education	In-State	Training	09/08/16	Indefinite	
UCD	Health System	Renewed/Amended	Adventist Health	Adventist Health - Lodi Memorial Hospital	Medical Education	In-State	Training	03/13/17	Indefinite	
UCD	Health System	Renewed/Amended	Adventist Health	Adventist Health and Rideout	Medical Education	In-State	Training	05/01/19	Indefinite	
UCD	Health System	Renewed/Amended	Adventist Health	Adventist Health and Rideout	Pediatrics	In-State	Clinical Services	04/06/19	Auto-Renew	
UCD	Health System	Terminated	Dignity Health	Dignity Health - Marian Regional Medical Center	Medical Education	In-State	Training	04/04/17	Indefinite	Terminated, no longer in use
UCD	Health System	Terminated	Dignity Health	Dignity Health - St. Joseph's Medical Center	Medical Education	In-State	Training	03/08/17	Indefinite	Terminated, no longer in use
UCD	Health System	Terminated	Dignity Health	Dignity Health - Mercy General, San Juan, Folsom	Medical Education	In-State	Training	10/10/17	Indefinite	Terminated, no longer in use
UCD	Health System	Terminated	Dignity Health	Dignity Health - Woodland Memorial Hospital	Medical Education	In-State	Training	01/01/18	Indefinite	Terminated, no longer in use
UCD	Health System	Terminated	Dignity Health	Dignity Health - St Mary's Medical Center	Medical Education	In-State	Training	08/30/18	Indefinite	Terminated, no longer in use
UCD	Health System	Terminated	Adventist Health	Adventist Health - White Memorial Medical Center	Medical Education	In-State	Training	05/11/19	05/10/24	Terminated, no longer in use
UCD	Health System	Terminated	Adventist Health	Adventist Health - San Joaquin Community Hospital	Administration	In-State	Training	01/01/15	12/31/23	Terminated, no longer in use
UCD	Health System	Expired	Adventist Health	Adventist Health and Rideout	Lab Outreach	In-State	Clinical Services	01/15/21	12/31/23	Contract ended - did not seek renewal
UCD	Health System	Renewed/Amended	Adventist Health	Adventist Health - Lodi Memorial Hospital	Regional Affiliations	In-State	Clinical Services	07/01/18	06/30/25	
UCD	Health System	Renewed/Amended	Adventist Health	Adventist Medical Center - Reedley	Medical Microbiology and Immunology	In-State	Clinical Services	12/02/13	Auto-Renew	

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UCD	Health System	Renewed/Amended	Adventist Health	Adventist Medical Center - Hanford & Selma	Medical Microbiology and Immunology	In-State	Clinical Services	08/01/13	Auto-Renew	
UCD	Health System	Renewed/Amended	Adventist Health	Adventist Health and Rideout	Cancer Center	In-State	Training	12/01/99	Auto-Renew	
UCD	Health System	Renewed/Amended	Adventist Health	Adventist Health - Lodi Memorial Hospital	OB/GYN	In-State	Clinical Services	05/01/19	06/30/25	
UCD	Health System	Expired	Adventist Health	Ukiah Valley Medical Center	Pediatrics	In-State	Clinical Services	01/16/13	01/31/24	Contract ended - did not seek renewal
UCD	Health System	Expired	Adventist Health	Ukiah Valley Medical Center	Pediatrics	In-State	Clinical Services	01/11/13	01/31/24	Contract ended - did not seek renewal
UCD	Health System	Renewed/Amended	Adventist Health	Adventist Health - Lodi Memorial Hospital	Neurology	In-State	Clinical Services	11/15/16	12/31/25	
UCD	Health System	Renewed/Amended	Dignity Health	Dignity Health Medical Foundation dba Mercy Medical Group	Graduate Medical Education	In-State	Training	02/01/18	01/31/29	
UCD	Health System	Renewed/Amended	Dignity Health	Dignity Health Medical Foundation dba Mercy Medical Group	Public Health Sciences	In-State	Clinical Services	07/01/19	03/31/26	
UCD	Health System	Expired	Adventist Health	Adventist Health and Rideout	Regional Affiliations	In-State	Clinical Services	01/30/20	06/30/24	Contract ended - did not seek renewal
UCD	Health System	Expired	Dignity Health	Dignity Health - Mercy Medical Center Redding	Pediatrics	In-State	Clinical Services	08/31/22	08/31/23	Contract ended - did not seek renewal
UCD	Health System	Renewed/Amended	Dignity Health	Dignity Health - Mercy Medical Center Redding	Health Technology	In-State	Clinical Services	07/01/19	06/30/24	
UCD	Health System	Renewed/Amended	Dignity Health	Dignity Health - St. Joseph's Medical Center	Lab Outreach	In-State	Clinical Services	04/13/22	04/12/25	
UCD	Health System	New/Expanded	Providence Health	Providence Medical Group & Physician Enterprise	School of Nursing	In-State	Training	10/13/23	10/13/25	
UCLA	Center for Prehospital Care	Renewed/Amended	Dignity Health	Dignity Community Care dba Northridge Hospital Medical Center	ACLS, PALS, NRS	In-State	Training	07/31/15	10/31/24	
UCLA	Center for Prehospital Care	Renewed/Amended	Dignity Health	Dignity Health dba Northridge Hospital Medical Center	ACLS, PALS, NRS	In-State	Training	11/01/23	10/31/24	
UCLA	Department of Human Genetics	Renewed/Amended	Providence Health	St. Mary Medical Center St. Jude Hospital Mission Hospital Regional Medical Center St. Joseph Hospital of Orange Providence Saint John's Health Center John Wayne Cancer Institute Santa Monica Teaching Clinics, LLC Tarzana Medical Center, LLC d/b/a Providence Cedars-Sinai Tarzana Medical Center Facey Medical Foundation Providence Medical Institute Providence Saint John's Medical Foundation d/b/a Saint John's	Master of Science in Genetic Counseling	In-State	Training	07/01/23	06/30/25	

UC Health Location(s)	School(s)/Department(s)	Contract Action - New, Renewed, Expired, or Terminated	Affiliated Parent/System Organization Name	Affiliated Organization(s) Name	Specialty/Professional (If Applicable)	In or Out of State	Affiliation Type(s) - Training, Research, Clinical Services, Administrative	Start Date	End Date	Comments/Reason for expiration or termination (if applicable)
				Physician Partners Providence Trinity Care Hospice						
UCLA	Health System, Department of Pediatrics	Renewed/Amended	Dignity Health	California Hospital Medical Center	Pediatrics	In-State	Training	01/01/11	12/31/24	
UCLA	School of Medicine, Department of Pediatrics	New/Expanded	Providence Health	Providence Health System - Southern California dba Providence Saint Joseph Medical Center	Medical Genetics Residency Program - Dept of Pediatrics	In-State	Training	09/01/23	08/30/28	
UCLA	School of Nursing	Renewed/Amended	QueensCare Health Centers	QueensCare Health Centers	Nursing	In-State	Training	01/09/24	03/01/30	
UCLA	School of Nursing	Renewed/Amended	Adventist Health	White Memorial Medical Center dba Adventist Health White Memorial	Nursing	In-State	Training	01/31/22	04/04/27	
UCLA	Center for Prehospital Care	Renewed/Amended	Dignity Health	Dignity Community Care (Systemwide)	Emergency Medical Services	In-State	Training	02/01/19	01/31/29	
UCLA	School of Medicine, Department of Surgery	New/Expanded	Providence Health	Providence Health System - Southern California dba Providence Saint Joseph Medical Center	Neurotology Fellowship Program	In-State	Training	09/01/23	08/30/28	
UCLA	School of Medicine, Department of Geriatrics and Palliative Medicine	New/Expanded	Providence Health	Providence TrinityCare Hospice d/b/a Providence Hospice LA County	Hospice & Palliative Medicine Fellowship Program	In-State	Training	09/28/23	09/27/28	
UCLA	Semel Institute Practicum Program	Renewed/Amended	Loma Linda	Loma Linda University	Clinical Psychology	In-State	Training	08/15/21	11/01/26	
UCLA	School of Medicine, Department of Human Genetics	New/Expanded	Loma Linda	Loma Linda University Medical Center, Loma Linda University Children's Hospital, Loma Linda University East Campus Hospital, Loma Linda University Surgical Hospital, Loma Linda University Health Care, Loma Linda University Behavioral Medicine Center, and Loma Linda University Medical Center-Murrieta	Masters in Genetic Counseling	In-State	Training	05/01/24	04/20/29	
UCLA	School of Nursing	Renewed/Amended	Providence Health	St. John's Hospital, and Little Company of Mary	Nursing	In-State	Training	05/06/24	09/30/26	
UCLA	Center for Prehospital Care	New/Expanded	Adventist Health	Adventist Health System/West	EMS Educational Training	In-State	Training	04/04/24	04/04/27	
UCSF	Pharmacy; Graduate Division	Expired	Adventist Health	Delano Regional Medical Center	Pharmacy	In-State	Training	08/01/13	08/01/23	Contract ended - did not seek renewal
UCSF	Nursing; Graduate Division	Expired	Adventist Health	Adventist Medical Center - Reedley	Nursing	In-State	Training	09/01/18	08/31/23	Contract ended - did not seek renewal
UCSF	School of Medicine, Department of Pediatrics (Cardiology)	Expired	Adventist Health	Willits Hospital, Inc	Pediatric Cardiology	In-State	Clinical Services	01/22/19	10/31/23	Contract ended - did not seek renewal
UCSF	Schools of Medicine, Nursing and Pharmacy	Expired	Dignity Health	Dignity Health Medical Foundation	Medicine, Nursing, and Pharmacy	In-State	Training	07/01/20	08/31/23	Contract ended - did not seek renewal
UCSF	School of Medicine, Department of Pediatrics (Cardiology)	Expired	Adventist Health	Adventist Health System/West	Pediatric Cardiology	In-State	Clinical Services	05/01/21	04/30/24	Contract ended - did not seek renewal

UC Health Location(s)	School(s)/Department(s)	Contract Action - New, Renewed, Expired, or Terminated	Affiliated Parent/System Organization Name	Affiliated Organization(s) Name	Specialty/Professional (If Applicable)	In or Out of State	Affiliation Type(s) - Training, Research, Clinical Services, Administrative	Start Date	End Date	Comments/Reason for expiration or termination *(if applicable)*
UCSF	Schools of Medicine, Nursing and Pharmacy	Expired	Providence Health	Queen of the Valley Medical Center	Medicine, Nursing, and Pharmacy	In-State	Training	06/30/22	12/31/23	Contract ended - did not seek renewal
UCSF	Schools of Medicine, Nursing and Pharmacy	Expired	Providence Health	Santa Rosa Memorial Hospital	Medicine, Nursing, and Pharmacy	In-State	Training	06/30/22	12/31/23	Contract ended - did not seek renewal
UCSF	Health System	Expired	Dignity Health	Sequoia Hospital	Urologic Oncology	In-State	Administrative	05/15/23	05/31/24	Contract ended - did not seek renewal
UCSF	School of Medicine, Department of Neurology	Renewed/Amended	Adventist Health	Adventist Health St. Helena	Neurology	In-State	Clinical Services	07/01/23	06/30/24	
UCSF	Schools of Medicine, Nursing and Pharmacy	Renewed/Amended	Providence Health	Santa Rosa Memorial Hospital	Medicine, Nursing and Pharmacy	In-State	Training	07/01/23	11/30/27	
UCSF	School of Medicine, Department of Pediatrics	New/Expanded	Providence Health	Santa Rosa Memorial Hospital	Pediatrics	In-State	Administrative	08/01/23	12/31/24	
UCSF	School of Medicine	New/Expanded	Trinity Health	Saint Agnes Medical Center	Medical Student Education	In-State	Training	09/01/23	06/30/28	
UCSF	Schools of Medicine, Nursing, and Pharmacy	Renewed/Amended	Dignity Health	Dignity Health Medical Foundation	Medicine, Nursing, and Pharmacy	In-State	Training	09/01/23	08/31/28	
UCSF	School of Medicine, Department of Medicine, Division of Cardiology	New/Expanded	Adventist Health	Ukiah Valley Medical Center	Cardiology	In-State	Clinical Services	10/01/23	09/30/26	
UCSF	Schools of Pharmacy, Nursing	Renewed/Amended	Providence Health	Petaluma Valley Hospital	Nursing and Pharmacy	In-State	Training	12/01/23	11/30/27	
UCSF	School of Medicine, Department of Pediatrics	Renewed/Amended	Providence Health	Santa Rosa Memorial Hospital	Pediatrics	In-State	Clinical Services	02/01/24	07/31/24	
UCSF	School of Medicine, Department of Medicine, Division of Cardiology	Renewed/Amended	Dignity Health	St. Francis Memorial Hospital and St. Mary's Medical Center	Cardiology - Diagnostic Test Interpretation	In-State	Clinical Services	02/01/24	01/31/26	Will be removed from future reporting due to acquisition
UCSF	School of Medicine, Department of Medicine, Division of Cardiology	Renewed/Amended	Dignity Health	Saint Francis Memorial Hospital	Cardiology - Hospital Coverage	In-State	Clinical Services	02/01/24	01/31/27	Will be removed from future reporting due to acquisition
UCSF	School of Medicine, Department of Neurological Surgery	New/Expanded	Adventist Health	Adventist Health System/West	Neurological Surgery	In-State	Clinical Services	03/28/24	11/30/24	
UCSF	Health System	Renewed/Amended	Dignity Health	St. Mary's Medical Center	Hospitalist Services	In-State	Clinical Services	04/01/24	09/30/24	Will be removed from future reporting due to acquisition
UCSF	Health System	Renewed/Amended	Dignity Health	St. Mary's Medical Center	Bed Reservation	In-State	Administrative	04/01/24	09/30/24	Will be removed from future reporting due to acquisition
UCSF	School of Medicine, Department of Surgery	Renewed/Amended	Dignity Health	St. Mary's Medical Center	Surgery	In-State	Clinical Services	04/15/24	04/14/25	Will be removed from future reporting due to acquisition
UCSF	School of Medicine, Department of Neurology	New/Expanded	Dignity Health	St. Joseph's Medical Center Stockton	Pediatric Neurology	In-State	Clinical Services	04/15/24	04/30/26	
UCSF	Health System	Renewed/Amended	Dignity Health	Sequoia Hospital	Urology Oncology	In-State	Clinical Services	05/01/24	05/31/25	

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UCSF	Health System	Renewed/Amended	Dignity Health	St. Mary's Medical Center	Management Services	In-State	Administrative	06/05/24	12/31/24	Will be removed from future reporting due to acquisition
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	Female Pelvic Medicine Fellowship	In-State	Training	07/01/19	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	Gynecologic Oncology Fellowship	In-State	Training	07/01/19	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	Diagnostic Radiology - ESIR Track	In-State	Training	07/01/19	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	Interventional Radiology - Integrated Residency	In-State	Training	07/01/19	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	Interventional Radiology - Independent Fellowship	In-State	Training	07/01/19	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	Master Affiliation Agreement	In-State	Training	07/01/19	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	Maternal Fetal Medicine Fellowship	In-State	Training	07/01/19	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	Neonatal-Perinatal Medicine Fellowship	In-State	Training	07/01/19	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	OB Hospitalist Fellowship	In-State	Training	07/01/19	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	OBGYN Residency	In-State	Training	07/01/19	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	Pediatric Hospitalist Medicine Fellowship	In-State	Training	07/01/19	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	Pediatrics Residency	In-State	Training	07/01/19	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	OB/GYN - Gynecologic Oncology MDA	In-State	Administrative	12/01/16	06/30/25	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	OB/GYN - Gynecologic Oncology PSA	In-State	Clinical Services	07/01/17	06/30/25	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	OB/GYN - Hospitalist MDA/PSA	In-State	Clinical Services	07/01/16	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	OB/GYN - Maternal Fetal Medicine On-Call	In-State	Clinical Services	02/01/18	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	OB/GYN - Uro/Gyn - Pelvic Floor Program CO-MDA	In-State	Administrative	10/09/17	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	OB/GYN - Uro/Gyn - Pelvic Floor Program PSA	In-State	Clinical Services	10/01/20	06/30/25	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Jude Medical Center	OB/GYN - Maternal Fetal Medicine MDA/PSA	In-State	Clinical Services	10/01/17	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	St. Jude Medical Center	Pediatric Genetics	In-State	Clinical Services	07/01/17	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	Mission Hospital	General Surgery	In-State	Training	07/01/23	06/30/24	
UCI	School of Medicine	Renewed/Amended	Providence Health	Mission Hospital (CHOC at Mission Hospital)	Pediatric Hospitalist Medicine Fellowship	In-State	Training	06/01/19	06/30/24	

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UCI	School of Medicine, OB/GYN, Division of Maternal Fetal Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	Maternal Fetal Medicine MDA	In-State	Administrative	12/01/18	06/30/25	
UCI	School of Medicine, OB/GYN, Division of Maternal Fetal Medicine	Renewed/Amended	Providence Health	St. Joseph Hospital - Orange	Maternal Fetal Medicine PSA	In-State	Clinical Services	11/01/20	06/30/25	

D. Contacts for Complaints/Grievances about Care Provided/Received at Covered Affiliates

UC Health faculty, staff, students, trainees and patients may submit complaints or grievances related to care received or provided at covered affiliates confidentially through available channels and the following individuals are responsible for receiving, evaluating, and reporting on concerns.

UC Health Location	Faculty	Staff	Students/Trainees	Patient
UCD	• Teresa Porter, Interim Chief Compliance Officer, UCDH Compliance • Academic Personnel: Coleen Clancy, Associate Vice Chancellor for Academic Personnel	Risk Management	• Residents, fellows, and medical students: Roy Rai, MBA, Assistant Dean for Medical Education • School of Nursing: Amy A. Nichols, Ed.D., R.N., C.N.S., C.H.S.E., A.N.E.F., Associate Dean for Academics and Clinical Professor	Patient Relations
UCI	John Gross, MD, Vice Dean for Faculty and Clinical Affairs	Brad Giafaglione, MBA, Director of Experience and Care Operations	• Kyle Ahn, MD, MBA, Associate Dean for Graduate Medical Education • Daniel Kang, MD, Assistant Dean for Graduate Medical Education • Laura Fitzmaurice, MD, Assistant Dean for Graduate Medical Education	Brad Giafaglione, MBA, Director of Experience and Care Operations
UCLA	Joaquin Madrenas, MD, Vice Dean for Faculty	Dr. Eve Glaizer, President of the UCLA Health Faculty Practice Group	• Graduate Medical Education trainees: Nelson Soohoo, MD, Associate Dean for GME • Medical Students: Jason Napolitano, MD, Associate Dean for Curricular Affairs • Center for Prehospital Care: Todd LeGassick, Executive Director, Center for Prehospital Care • School of Public Health: Julienne Jose-Chen, Assistant Dean of Student Services, Kyle McJunkin, Assistant Dean for Academic Programs • School of Public Affairs: Susan Lares-Nakaokoa, Director of Field Education • School of Nursing: Barbara M. Bates-Jensen, PhD, RN FAAN, Associate Dean of Academic Affairs, Theresa Brown, DNP, ACNP-BC, AACC, FAANP, Director, Advanced Practice Registered Nursing Program, Emma Cuenca, DNP, RN, CCRN, CSC, CNS, Director of Clinical Nursing Prelicensure Programs • School of Dentistry: Paul Krebsbach, DDS., PhD., Dean, School of Dentistry	Patient Experience
UCR	Paul Hackman, Chief Compliance and Privacy Officer, SOM Compliance	Paul Hackman, Chief Compliance and Privacy Officer, SOM Compliance	• Medical Students: Confidential Grievance Reporting Line (951) 827-7826, OR via email to: grievance@medsch.ucr.edu or Paul Hackman, Chief Compliance and Privacy Officer, SOM Compliance • Residents and Fellows: SOM Graduate Medical Education Office, via email to: gme@medsch.ucr.edu or Paul Hackman, Chief Compliance and Privacy Officer, SOM Compliance	Christine Davis, Compliance and Privacy Manager; Paul Hackman, Chief Compliance and Privacy Officer, SOM Compliance
UCSD	Maria Hopper, RN, Director of Patient Safety and Specialty Services in Quality & Patient Safety	Maria Hopper, RN, Director of Patient Safety and Specialty Services in Quality & Patient Safety	• Sean Evans, Associate Dean for Undergraduate Medical Education • Charles Goldberg, Associate Dean for Graduate Medical Education • Christina Mnatzaganian, Associate Dean for Experiential Education, Skaggs School of Pharmacy	Patient Experience
UCSF	Neal Cohen, MD, Vice Dean, Affiliations and Compliance	Kim Dimino, UCSF Risk Management	• John Davis, PhD, MD, Associate Dean for Curriculum (School of Medicine) • Mary Lynch, DNP, MPH, PNP, School of Nursing • Sharon Youmans, PharmD, MPH, School of Pharmacy • Brian Bast, DDS, MD, School of Dentistry • Stacy Sawtelle Vohra, MD, Interim DIO, UCSF Fresno	Patient Relations

E. UC Health Covered Affiliations Quality Metrics Scorecard Definitions

The following quality standards aligns with the quality domains of the Institute of Medicine[2] and will be utilized for annual quality metrics reporting of covered affiliate hospitals. All data sourced for quality metrics reporting is publicly available through the Center for Medicare and Medicaid Services and the California Department of Healthcare Access and Information (HCAI).

	30-day All-Cause Unplanned Readmissions (%)	HCAHPS Overall Rating	% Hospital Medi-Cal Patients	Centers for Medicare & Medicaid Services (CMS) Stars
Description	Rate of readmission after discharge from hospital. High-quality care can keep patients from returning to the hospital.	Hospital Consumer Assessment of Healthcare Providers and System (HCAHPS) survey measures patient experience of care.	Measures health equity by assessing % of adult patients using all types of California's public health insurance program Medi-Cal.	The overall star rating is based on how well a hospital performs across different areas of quality.
Data Period	CY 23 – data available as of 3/31/24	CY 23 – data available as of 3/31/24	CY 23 – data available as of 3/31/24	CY 23 – data available as of 3/31/24
Data Source	CMS Care Compare	CMS Care Compare	CA HCAI –Medi-Cal Discharges (all types)	CMS Care Compare
Website Location	https://www.medicare.gov/care-compare/	https://www.medicare.gov/care-compare/	https://data.chhs.ca.gov/dataset/hospital-quarterly-financial-utilization-report-complete-data-set	https://www.medicare.gov/care-compare/

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[2] Institute of Medicine (IOM). Crossing the Quality Chasm: A New Health System for the 21st Century. Washington, D.C: National Academy Press; 2001.

F. UC Health Quality Metrics Report for Calendar Year 2023 by UC Location

UC Davis

State	UC Health Location	30-day All-Cause Unplanned Readmissions	HCAHPS Overall Rating	% Hospital Medi-Cal Patients	Centers for Medicare & Medicaid Services (CMS) Stars
CA	UCD	14.8%	3	37.7%	4

State	Affiliated Hospital Name	30-day All-Cause Unplanned Readmissions (%)	HCAHPS Overall Rating	% Hospital Medi-Cal Patients	Centers for Medicare & Medicaid Services (CMS) Stars
CA	Lodi Memorial	15.0%	2	31.4%	4
CA	Rideout	15.3%	2	31.1%	2
CA	Adventist Medical Center Reedley	14.2%	3	72.6%	N/A*
CA	Adventist Medical Center Hanford	15.4%	2	38.6%	1
CA	St. Helena Hospital	13.9%	4	30.3%	5
CA	Clear Lake	13.7%	3	32.5%	4
CA	Howard Memorial	14.0%	4	22.4%	4
CA	Ukiah Valley	13.5%	2	39.7%	3
CA	Mendocino Coast	14.2%	3	15.7%	2
CA	Sonora	14.6%	3	18.1%	4
CA	Mercy Medical Center Redding	13.4%	3	27.7%	2
CA	Mercy Medical Center Merced	14.8%	3	45.0%	3
CA	St. Joseph's Medical Center Stockton	14.2%	3	35.8%	3
CA	Mercy San Juan	14.5%	3	34.9%	3
CA	Methodist Hospital	14.3%	3	45.4%	3
CA	Redwood Memorial Hospital	12.8%	N/A*	19.1%	N/A*

UC Irvine

State	UC Health Location	30-day All-Cause Unplanned Readmissions	HCAHPS Overall Rating	% Hospital Medi-Cal Patients	Centers for Medicare & Medicaid Services (CMS) Stars
CA	UCI	15.5%	3	39.6%	3

State	Affiliated Hospital Name	30-day All-Cause Unplanned Readmissions (%)	HCAHPS	% Hospital Medi-Cal Patients	Centers for Medicare & Medicaid Services (CMS) Stars
CA	Providence St. Jude Medical Center	14.2%	3	16.1%	4
CA	Providence Mission Hospital	13.8%	3	16.2%	4
CA	Providence St. Joseph Hospital	14.6%	4	30.0%	3

UC Los Angeles

State	UC Health Location	30-day All-Cause Unplanned Readmissions	HCAHPS Overall Rating	% Hospital Medi-Cal Patients	Centers for Medicare & Medicaid Services (CMS) Stars
CA	Ronald Reagan UCLA Medical Center	14.0%	4	24.7%	5
CA	Santa Monica - UCLA Medical Center & Orthopaedic Hospital	14.7%	3	16.8%	5

State	Affiliated Hospital Name	30-day All-Cause Unplanned Readmissions	HCAHPS Overall Rating	% Hospital Medi-Cal Patients	Centers for Medicare & Medicaid Services (CMS) Stars
CA	St. John's Regional Medical Center	14.6%	3	26.4%	3
CA	Bakersfield Memorial Hospital	14.5%	3	46.6%	1
CA	California Hospital Medical Center	15.2%	2	77.6%	4
CA	Northridge Hospital Medical Center	15.2%	3	31.9%	5
CA	Little Company of Mary-San Pedro	15.1%	4	34.6%	2
CA	Little Company of Mary-Torrance	14.6%	3	22.9%	4
CA	St. John's Health Center	14.0%	3	8.8%	5
CA	St. Joseph Hospital	14.6%	4	30.0%	3
CA	St. Joseph Medical Center	17.0%	3	26.5%	4
CA	Cedars-Sinai Tarzana Medical Center	14.8%	2	23.0%	3

UC Riverside

State	Affiliated Hospital Name	30-day All-Cause Unplanned Readmissions	HCAHPS Overall Rating	% Hospital Medi-Cal Patients	Centers for Medicare & Medicaid Services (CMS) Stars
CA	St. Bernardine's Medical Center	15.0%	3	46.2%	4
WA	Providence Sacred Heart Medical Center	12.3%	3	N/A**	3
CA	Providence Saint John's Health Center	14.0%	3	8.8%	5

UC San Diego

UC San Diego					
State	UC Health Location	30-day All-Cause Unplanned Readmissions	HCAHPS Overall Rating	% Hospital Medi-Cal Patients	Centers for Medicare & Medicaid Services (CMS) Stars
CA	UCSD	14.8%	4	34.0%	5

State	Affiliated Hospital Name	30-day All-Cause Unplanned Readmissions	HCAHPS Overall Rating	% Hospital Medi-Cal Patients	Centers for Medicare & Medicaid Services (CMS) Stars
CA	Loma Linda University Medical Center - Murrieta	14.8%	2	26.7%	1

UC San Francisco

State	UC Health Location	30-day All-Cause Unplanned Readmissions	HCAHPS Overall Rating	% Hospital Medi-Cal Patients	Centers for Medicare & Medicaid Services (CMS) Stars
CA	UCSF Medical Center	14.9%	4	25.1%	5

State	Affiliated Hospital Name	30-day All-Cause Unplanned Readmissions	HCAHPS Overall Rating	% Hospital Medi-Cal Patients	Centers for Medicare & Medicaid Services (CMS) Stars
CA	Adventist Health St. Helena	13.9%	4	31.7%	5
CA	Dignity Health - Mark Twain Medical Center	13.8%	4	20.2%	2
CA	Dignity Health - Saint Francis Memorial Hospital	15.5%	2	46.4%	3
CA	Dignity Health - Sequoia Hospital	13.8%	4	7.3%	5
CA	Dignity Health - St. Joseph's Medical Center Stockton	14.2%	3	35.6%	3
CA	Dignity Health - St. Mary's Medical Center	14.0%	2	24.7%	3
CA	Petaluma Valley Hospital	13.6%	2	27.9%	3
CA	Providence Santa Rosa Memorial Hospital	13.3%	2	26.6%	4
CA	Saint Agnes Medical Center - Fresno	16.7%	2	40.5%	2
CA	Ukiah Adventist Hospital - Ukiah Valley Medical Center	13.5%	3	39.4%	3

*too few responses to calculate overall score
** out-of-state, score unavailable

Data Sources
Center for Medicare and Medicaid Services (CMS): January 2024 Upload to https://data.cms.gov/provider-data/
(i.e., Care Compare)
Data from Q1-Q3 2023 from https://data.chhs.ca.gov/dataset/hospital-quarterly-financial-utilization-report-complete-data-set