Slip-Resistant
UCLA Mednet Employee Troubleshooting

Overview
This document provides guidance for UCLA Mednet employees who are having trouble logging into the RSS Slip-Resistant solution.

The Issue
Some UCLA Mednet employees, who have not used Slip-Resistant before, have an issue where their Authorized Purchaser cannot find them in the system to add them to the enrollment roster OR when they try to log in to RSS, they are asked for a password, rather than being redirected to the UCLA login screen. (See below)

Incorrect
![Incorrect login screen]

Correct
![Correct login screen]
The Solution

The person with a Mednet email address who does not see the UCLA Logon screen above or cannot be found in the system should create a UCLA Logon ID with the following steps:

1. Go to https://accounts.iam.ucla.edu/register. This step is necessary, even though you are a UCLA health system employee. (For questions or assistance creating the UCLA Logon ID, please contact the UCLA IT Support Center.)

2. Once the UCLA Logon ID has been created, log in at https://app.riskandsafety.com and enter your mednet email address.

3. You should now be redirected to the UCLA Logon screen shown in step 4 below.

4. **Important!** Use the Sign in with your Mednet username and password link at the bottom of the screen. (See below)
5. You will be routed to the following screen below. Enter your UCLA Mednet username and password.