Overview
This document provides guidance for UCLA Mednet employees who are having trouble logging into the RSS Slip-Resistant solution.

The Issue
Some UCLA Mednet employees who have not used Slip-Resistant before experience one of the following issues:

1. Their Authorized Purchaser cannot find them in the system to add them to the employee roster.
2. When they try to log in to RSS, they are asked for a password, rather than being redirected to the UCLA login screen. (See below)

Incorrect

Correct

![Incorrect login screen](image)

![Correct login screen](image)
The Solution

The person with a Mednet email address who does not see the UCLA Logon screen above or cannot be found in the system should create a UCLA Logon ID with the following steps:

1. Go to https://accounts.iam.ucla.edu/register. This step is necessary even though you are a UCLA Health employee. (For questions or assistance creating the UCLA Logon ID, please contact the UCLA IT Support Center.)
2. Once Step 1 is complete, your Authorized Purchaser must successfully add you to the employee roster before you proceed to Step 3.
3. Once the UCLA Logon ID has been created, log in at https://app.riskandsafety.com and enter your Mednet email address.
4. You should now be redirected to the UCLA Logon screen shown in step 4 below.
5. **Important**: Use the **Sign in with your Mednet username and password** link at the bottom of the screen. (See below)
6. You will be routed to the following screen below. Enter your UCLA Mednet username and password.