

# UCOP Risk Summit 2015



University of California department and unit staff throughout the system are invited to attend this year's UCOP Risk Summit. This annual gathering of UC professionals is an opportunity to connect with colleagues to share perspectives, best practices, challenges and solutions that you can use to improve efficiency in your workplace.

## Before You Register

### FOR NEW AND RETURNING ATTENDEES

- We've switched to a new registration software. Prior conference attendees will need to set-up a new ID and password for 2015.
- If you have dietary requirements- gluten or dairy-free, vegan, vegetarian, Kosher or other requirements, please so note as you create your new profile.
- All meals, buffet style, are included during the conference as follows:
  - June 3 - Lunch (for those attending a workgroup meeting or registered exhibitors setting-up) and Dinner with no-host bar.
  - June 4 - Breakfast, Lunch, and Dinner with no-host bar, includes AM and PM snacks.
  - June 5 - Breakfast, Lunch, and AM snack.

*Note: Reimbursement for meals in lieu of those provided at the conference is NOT allowed under UC policy. Please refer to UC policy G-28, section E - Subsistence Expenses - 2.c.iii.*

- If you are ONLY attending a program workgroup meeting on June 3, please register for only that day.
- To avoid charges for your hotel night, please make sure the name on your hotel registration matches the event registration.
- Review the sessions-at-a-glance to select your personal program.
- OPRS is funding room nights via pre-paid room block (first come basis) for UC employees attending Risk Summit for the nights of June 3rd and 4th. Please check your local campus policy for eligibility.

## Registration

**Note that registration closes at Noon PT May 19, 2015. The hotel block closes at the end of the day May 12, 2015. Registration is closed for the OSHA class June 4-5, 2015.**

- **UC employees**, select [here](#) to register.
- **Non-UC attendees** (including OSHA course and additional exhibitor attendees), select [here](#).
- **Exhibitor booth** (including 2 booth staff), select [here](#).
- **Hotel information**, select [here](#).

# Conference Schedule At-a-Glance

## June 3-5th, 2015

WEDNESDAY, JUNE 3	THURSDAY, JUNE 4	FRIDAY, JUNE 5
8:00 AM Registration Open for Workgroup Meetings Only	7:30-8:30 AM Breakfast	7:00-8:00 AM Breakfast
10:00 AM-5:00 PM Program Workgroup Meetings	8:30-10:00 AM Opening Session, Conversations with Senior Leadership: President Napolitano, EVP/ CFO Nathan Brostrom, EVP/ COO Rachael Nava and Awards Ceremony	8:00-9:00 AM Session Tracks & Specialty Courses
1:00-5:00 PM Exhibitor Registration Open & Booth Set-Up		9:00-9:15 AM Break
4:00-5:00 PM EHS Workgroups "All Hands" Meeting	10:00-10:30 AM Break	9:15-10:15 AM Session Tracks & Specialty Courses
6:00-8:00 PM Dinner	10:30 AM-12:00 PM Workshops & Specialty Courses	10:15-10:30 AM Break
	12:00-2:00 PM Lunch	10:30-11:30 AM Session Tracks & Specialty Courses
	2:00-2:30 PM Conversations with Senior Leadership: SVP Dr. John Stobo	11:30 AM-12:30 PM Lunch
	2:30-2:45 PM Break	12:30-1:00 PM Keynote: A Message From the General Manager, EVP Nathan Brostrom
	2:45-3:45 PM Session Tracks & Specialty Courses	1:00-2:30 PM Workshops
	3:45-4:00 PM Break	2:30 PM Adjourn
	4:00-5:00 PM Session Tracks & Specialty Courses	
	6:00-8:00 PM Dinner with Exhibitors	

# Program Workgroup Meeting

Participation in Program Workgroup Meetings is limited to workgroup membership and invited guests. If you have any questions about the workgroup, please contact the individual listed as the contact. For workgroup participants: please contact your workgroup leader for the exact time, agenda, break schedule and any questions related to your meeting.

(OCC/M) Marriott including adjacent Oakland Convention Center 550 10th St/1001 Broadway, Oakland (510) 451-4000	(CSU) CSU East Bay 1000 Broadway Oakland (510) 208-7001	(5 Star) Five Star 500 12th St, Ste. 105 Oakland (510) 830-1650	(CY) Courtyard 988 Broadway Oakland (510) 625-8282	(UCOP) Franklin 1111 Franklin Street Oakland (510) 987-9790
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WORKGROUP	LOCATION	CONTACT
Behavioral Intervention Team (BIT)	OCC/M Jr 1&2	<a href="mailto:phillip.vansaun@ucop.edu">phillip.vansaun@ucop.edu</a>
Campus Privacy Officials	CSU 1	<a href="mailto:roslyn.martorano@ucop.edu">roslyn.martorano@ucop.edu</a>
CAPS Directors	OCC/M 203	<a href="mailto:gmdunn@ucsc.edu">gmdunn@ucsc.edu</a>
Claims and Professional Liability	CSU 2&3	<a href="mailto:brenda.lillington@ucop.edu">brenda.lillington@ucop.edu</a>
Club Sports	OCC/M 205	<a href="mailto:gail.mametsuka@ucsf.edu">gail.mametsuka@ucsf.edu</a>
Disability Management/Vocational Rehabilitation Managers	OCC/M Jr 4	<a href="mailto:fjkarneges@ucdavis.edu">fjkarneges@ucdavis.edu</a>
Diving Safety Officers	CY Boardroom	<a href="mailto:ucbdiver@berkeley.edu">ucbdiver@berkeley.edu</a>
Emergency Managers - Campus	5 Star Parkway	<a href="mailto:john.ruiz@berkeley.edu">john.ruiz@berkeley.edu</a>
Ergonomics	OCC/M Grand H	<a href="mailto:jfletcher@ucsd.edu">jfletcher@ucsd.edu</a>
Fire Marshals	OCC/M Skyline	<a href="mailto:jacksons@uci.edu">jacksons@uci.edu</a>
Fitness Staff/WorkStrong Program	OCC/M Grand C	<a href="mailto:AFrink@mednet.ucla.edu">AFrink@mednet.ucla.edu</a>
Greek Life Staff	OCC/M California	<a href="mailto:belinda.vea@ucop.edu">belinda.vea@ucop.edu</a>
Hazardous Materials Shipping & Export (HMSEC)	OCC/M 210-211	<a href="mailto:cborromeo@berkeley.edu">cborromeo@berkeley.edu</a>
Hazardous Waste Action Group (HWAG)	OCC/M 204	<a href="mailto:kelley_e@berkeley.edu">kelley_e@berkeley.edu</a>
Industrial Hygiene (UCIH)	CY Salon A	<a href="mailto:cmlombar@ucsc.edu">cmlombar@ucsc.edu</a>
Medical Center Safety Managers	OCC/M 206	<a href="mailto:rjlawson@ucdavis.edu">rjlawson@ucdavis.edu</a>
Medical Center Safety Managers, Occupational Health, WC Managers <b>6-8 PM</b>	OCC/M 206	<a href="mailto:jason.barry@ucdmc.ucdavis.edu">jason.barry@ucdmc.ucdavis.edu</a>
Occupational Health Directors and Physicians (OHEAC)	M Kaiser	<a href="mailto:dliu@uhs.berkeley.edu">dliu@uhs.berkeley.edu</a>
Occupational Safety	CY Salon B	<a href="mailto:sconrrad@uci.edu">sconrrad@uci.edu</a>
Radiation Safety Officers	OCC/M Grand A	<a href="mailto:lakroger@ucdavis.edu">lakroger@ucdavis.edu</a>
Rec Sports Directors	OCC/M 201	<a href="mailto:gail.mametsuka@ucsf.edu">gail.mametsuka@ucsf.edu</a>
Risk Management Leadership Council - Campus	OCC/M 208	<a href="mailto:boatman@ucanr.edu">boatman@ucanr.edu</a>
Student Health Services Directors	OCC/M Grand F-G	<a href="mailto:lori.taylor@ucop.edu">lori.taylor@ucop.edu</a>
Student Programs and Activities Directors	OCC/M Grand B	<a href="mailto:belinda.vea@ucop.edu">belinda.vea@ucop.edu</a>
Systemwide Training & Education Workgroup (STEW)	5 Star Boardroom	<a href="mailto:mtbean@berkeley.edu">mtbean@berkeley.edu</a>
UC Ready/Business Continuity Managers	5 Star Paramount	<a href="mailto:amina.assefa@berkeley.edu">amina.assefa@berkeley.edu</a>
Wellness Program Coordinators	OCC/M Oakland	<a href="mailto:julie.chobdee@ucr.edu">julie.chobdee@ucr.edu</a>
Workers Compensation Managers	OCC/M Jr 3	<a href="mailto:kevin.confetti@ucop.edu">kevin.confetti@ucop.edu</a>
EHS Workgroups "All Hands" Meeting <b>4-5 PM</b>	OCC/M East Hall 1	<a href="mailto:ken.smith@ucop.edu">ken.smith@ucop.edu</a> or <a href="mailto:jcrocker@ucop.edu">jcrocker@ucop.edu</a>

# Tracks & Specialty Courses



## Thursday, June 4

TIME	SCHEDULE	LOCATION
7:30-8:30 AM	Breakfast	OCC/M West Hall
8:30-10 AM	Opening Session, Conversations with Senior Leadership: President Napolitano, EVP/CFO Nathan Brostrom, EVP/COO Rachael Nava and Awards Ceremony	OCC/M East Hall
10-10:30 AM	Break	OCC/M West Hall
10:30 AM-12 PM	Workshops	Various Locations
12-2:00 PM	Lunch	OCC/M West Hall
2:00-2:30 PM	Conversations with Senior Leadership: SVP Dr. John Stobo	OCC/M East Hall
2:30-2:45 PM	Break	OCC/M West Hall
2:45-3:45 PM	Session Tracks & Specialty Courses	Various Locations
3:45-4 PM	Break	OCC/M West Hall
4-5 PM	Session Tracks & Specialty Courses	Various Locations
6-8 PM	Dinner with Exhibitors	OCC/M West Hall

### WORKSHOPS

WORKSHOP	TIME	LOCATION
Exercising Influence	10:30 AM-12 PM	OCC/M Grand A-C
Protecting Sensitive Data: Our Method to this Madness	10:30 AM-12 PM	OCC/M 208
Risk Assessment Techniques	10:30 AM-12 PM	OCC/M Jr 1&2
UFit: Targeted Wellness at UC Davis Health Systems	10:30 AM-12 PM	OCC/M Jr 3

### SPECIALTY COURSES

For courses listed as "invitation only," please contact the individual listed below.

SPECIALTY COURSE (INVITATION ONLY)	TIME	LOCATION
Theater Safety: OSHA Certification ( <b>Limited to 40</b> ) <i>Brent Cooley</i> <b>Note: This is a 2-day, 10 hour course.</b>	10:30 AM-5:30 PM	OCC/M Skyline
Student Organizations - Policy Compliance Forms in the UC System ( <b>Invitation Only</b> ) <i>Belinda Vea</i>	10:15 AM-12 PM	OCC/M 202
Rec Sports Directors Training ( <b>Invitation Only</b> ) <i>Gail Mametsuka</i>	10:30 AM-5 PM	OCC/M 207
Club Sports Directors Training ( <b>Invitation Only</b> ) <i>Gail Mametsuka</i>	10:30 AM-5 PM	OCC/M 204
UCOP Department Safety Officers Training ( <b>Invitation Only</b> ) <i>Kristie Elton</i>	10:15 AM-12:30 PM	OCC/M 210-211

# Tracks & Specialty Courses *...continued*



## TRACK INFORMATION

TRACK	2:45-3:45 PM	4-5 PM	LOCATION
<b>Collaborating Toward Risk Mitigation</b>	Working with Traditions and Major Events	Concentrating on the Big Stuff: How Audit, Compliance and Risk Collaborate to Achieve Results	OCC/M Grand F
<b>Cyberisk</b>	Privacy and Information Security: They're the Same Thing, Right?	Cloud Computing Risk Mitigation Via Contract Negotiation & Vendor Management	OCC/M 205
<b>EH&amp;S</b>	From Accident Analysis to Accident Prevention	Safety in the Arts: Caution... Creative Minds at Work!	OCC/M 208
<b>Emerging Risk</b>	Prepare-Monitor-Respond: A Collaborative Approach to Risk Management	Strategies & Interventions for Working with Minors	OCC/M Jr 4
<b>ERM</b>	A Risk Intelligent Framework: Navigating the Path Ahead	Guerrilla ERM: How to Overcome Obstacles	OCC/M 201
<b>Hospital &amp; Professional Liability</b>	From Simple to Sophisticated	Getting to Zero on Pressure Ulcers	OCC/M 206
<b>Human Capital</b>	The Wedge, Recognizing the Obstacles	The Wedge, Removing the Obstacles	OCC/M Grand G&H
<b>Student Life &amp; Health</b>	Sexual Assault & High Risk Student Populations: A Path Towards Prevention	Advising for Student Organizations	OCC/M 210-211

# Tracks & Specialty Courses



## Friday, June 5

TIME	SCHEDULE	LOCATION
7-8 AM	Breakfast	OCC/M East Hall
8-9 AM	Session Tracks & Specialty Courses	Various Locations
9-9:15 AM	Break	OCC/M 10th St. Hall
9:15-10:15 AM	Session Tracks & Specialty Courses	Various Locations
10:15-10:30 AM	Break	OCC/M 10th St. Hall
10:30-11:30 AM	Session Tracks & Specialty Courses	Various Locations
11:30 AM-12:30 PM	Lunch	OCC/M East Hall
12:30-1 PM	Keynote: A Message From the General Manager, EVP Nathan Brostrom	OCC/M East Hall
1-2:30 PM	Workshops	Various Locations

### WORKSHOPS

WORKSHOP	TIME	LOCATION
Active Shooter	1-2:30 PM	OCC/M G&H
Managing Mental Health Patients in the Emergency Department	1-2:30 PM	OCC/M 201
Managing Reputational Risk Through Customer Service	1-2:30 PM	OCC/M Grand B&C
Terms and Conditions May Apply	1-2:30 PM	OCC/M Jr 3

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SPECIALTY COURSE (INVITATION ONLY)	TIME	LOCATION
Theater Safety: OSHA Certification <b>(Limited to 40)</b> <i>Brent Cooley</i> <b>Note:</b> This is a 2-day, 10 hour course.	8 AM-2:30 PM	OCC/M Skyline

# Tracks & Specialty Courses *...continued*



## TRACK INFORMATION

TRACK	8-9 AM	9:15-10:15 AM	10:30-11:30 AM	LOCATION
<b>Collaborating Toward Risk Mitigation</b>	Collaborating to Mitigate Risk for Student Organization Events	UCSB's Strong Culture of Emergency Management	Lessons Learned in the Aftermath of the 2014 Isla Vista Tragedy	OCC/M 208
<b>Cyberisk</b>	Can't Buy Me Love?	UC Cyber Insurance: A Risk Transfer Solution That Drives Risk Reduction	GERI: The Cybersecurity Initiative	OCC/M 201
<b>EH&amp;S</b>	Rebranding Safety Culture: A Marketer's Take on Changing a Culture	The CA State Fire Marshal & UC Campus Fire Marshals: Working Together for Campus Safety	It Came from the Bio Lab: Got BSL3 Training?	OCC/M Grand B&C
<b>Emerging Risk</b>	Who's Driving Miss Daisy? Using Information to Manage Auto Liability	Drones? Really?	Higher Education Crisis Management	OCC/M Jr 1&2
<b>ERM</b>	Changing Safety Culture Using the Power of Data	The Two-Headed Monster of Risk	Driving Project Success with Organizational Change Management	OCC/M Jr 3
<b>Hospital &amp; Professional Liability</b>	Operation Move	The Three-Headed Monster of Pain Management	The E-World: How the Electronic Health Record, Email, and Social Media Have Changed Medicine	OCC/M 202
<b>Human Capital</b>	Human Capital Campus Risk Managers Dashboard	Reducing Risk Through Sustainable Practices	CANs: Complaints of the Arm, Neck, Shoulder - a UCSF Prevention Program	OCC/M 210-211
<b>Student Life &amp; Health</b>	UC Immunization Policy	A Tale of Two Campuses	Students as Risk Managers	OCC/M Jr 4

# Session & Speaker Information



SESSION TITLE	DATE & TIME	COURSE & SPEAKER INFORMATION
Active Shooter Training	Friday 1-2:30 PM	<p>This DYNAMIC workshop, geared to members of the campus community, presents strategies to increase the likelihood of surviving an active shooter incident. The presentation covers the three steps for increasing your chances of surviving an active shooter.</p> <p><i>Speakers: Matt Carmichael, Chief of Police, UC Davis; Mary Macias, Safety Officer, Student Health @ Counseling Services, UC Davis; Mike Valenzuela, Student Affairs Officer, Dean's Office of Letters and Sciences, UC Davis; Rocci Twitchell, Fire Extinguisher Technician, Safety Services, UC Davis</i></p>
Advising for Student Organizations	Thursday 4-5 PM	<p>This workshop will review the current constitution templates offered throughout the UC system. Information will be shared on the different options for student organizations while writing their constitutions. There will also be time to discuss a systemwide approach that will be beneficial to advisors and the student organizations.</p> <p><i>Speakers: Joesph Valencia-Martinez, Senior Coordinator, Student Organizations @ Campus Vitality, UC Riverside</i></p>
CA State Fire Marshal & UC Campus Fire Marshals: Working Together for Campus Safety	Friday 9:15-10:15 AM	<p>This is an overview of the Memorandum of Understanding (MOU) between the California State Fire Marshal's Office and the UC system. It explains which activities the Campus Fire Marshal oversees and how they can be a strong partner across many campus units, e.g. lab safety, new construction.</p> <p><i>Speakers: Morgana Yahnke, Fire Marshal, UC Davis; Chief Michael Richwine, Assistant California State Fire Marshal, Office of the State Fire Marshal</i></p>
CANS: Complaints of the Arm, Neck, Shoulder - a UCSF Prevention Program	Friday 10:30-11:30 AM	<p>UCSF Occupational Health Services is conducting a pre-injury program to reduce complaints of the arm, neck and shoulder (CANS) in computer users. The CANS program utilizes an ergonomic training session along with individualized exercises utilizing a foam roller. Come hear about our promising preliminary results aimed at reducing CANS!</p> <p><i>Speakers: Cathy O'Connor, MS, PT, OCS, RN, CANS Coordinator, UC San Francisco; Erin Anderson, NP, OHS Administrative Director, UC San Francisco; Robert Kosnik, MD, Medical Director, UC San Francisco</i></p>
Can't Buy Me Love?	Friday 8-9 AM	<p>We all know that it's important to address data issues related to vendor contracts. But what are the actual privacy and security risks, and what best practices can you use on your campus to assess vendors?</p> <p><i>Speakers: Maria Shanle, Senior Counsel-Governance @ Compliance, UCOP; Lisa Ho, Campus Privacy Officer, UC Berkeley; Isaac Straley, Information Security Officer, UC Irvine</i></p>
Changing Safety Culture Using the Power of Data	Friday 8-9 AM	<p>Explore ways of demonstrating accountability in various risk-based programs. Using EH&amp;S metrics to compile and present data, we will focus on the art of story-telling using technical and sterile information. Reports and metrics can create an impetus for positive change in a safety culture.</p> <p><i>Speakers: Janette de la Rosa Ducut, Ed.D, Training Director, UC Riverside; Russell Vernon, Ph.D., Director, EHS, UC Riverside; Cassandra Greenawalt, Analyst, EHS, UC Riverside</i></p>



# Session & Speaker Information



SESSION TITLE	DATE & TIME	COURSE & SPEAKER INFORMATION
Cloud Computing Risk Mitigation Via Contract Negotiation & Vendor Management	Thursday 4-5 PM	<p>The use of cloud computing services comes with a unique set of risks. This presentation will highlight a framework for understanding and mitigating these risks via contract negotiation and vendor management in the following areas:</p> <ul style="list-style-type: none"> <li>• Infrastructure/Security</li> <li>• Service Level Agreements</li> <li>• Data Protection, Access &amp; Location</li> <li>• Vendor Relationship</li> </ul> <p><i>Speakers: Thomas Trappier, Senior IT Commodity Manager, UCOP</i></p>
Collaborating to Mitigate Risk for Student Organization Events	Friday 8-9 AM	<p>This workshop will describe an intervention strategy at UC Irvine for student organization dance practices. Panelists will describe the dilemma, rationale for the intervention, and how Risk Management, Student Organization Leaders, UCOP Risk Services, and Mercer/CampusConnexions worked together to provide best practices, access to insurance coverage and help to mitigate risk.</p> <p><i>Speakers: Nida Niravanh, Risk Manager, Purchasing @ Risk Services, UC Irvine; Vincent Vigil, Director, Campus Organizations, UC Irvine; Karen Hsi, Liability Programs Analyst, UCOP; Mary Fumagalli, CIC, Vice President, Global Risk Management, Marsh</i></p>
Concentrating on the Big Stuff: How Audit, Compliance and Risk Collaborate to Achieve Results	Thursday 4-5 PM	<p>Our practical and collaborative risk assessment process maximizes coverage and input from campus constituents and helps inform Senior Leadership of the highest risks for action. We'll share our process and how the results help shape our audit and compliance risk plans as well as our anti-fraud and Campus Culture programs.</p> <p><i>Speakers: Sheryl Ireland, CPA, CFE, CGFM, Director of Policy @ Accountability, UC Merced; Todd Kucker, CPA, CIA, CISA, CFE, Director of Internal Audit, UC Merced; Cindi Zimmerman, Risk @ Insurance Analyst, UC Merced</i></p>
Driving Project Success with Organizational Change Management	Friday 10:30-11:30 AM	<p>Want to increase the likelihood of success of your organization's projects or initiatives? Join this session to learn how implementing organizational change management (OCM) processes and tools, such as stakeholder engagement, communications and training can help.</p> <p><i>Speakers: Carrie Frandsen, MBA, ARM-E, ERM Program Manager, UCOP; Caroline Griswold, MBA, Managing Consultant, IBM; Jasmine Jarvis, Senior Consultant, IBM</i></p>
Drones? Really?	Friday 9:15-10:15 AM	<p>Drones are increasingly in the news and usually not for a positive reason. They can be useful in many ways, like inspecting the interior of a damaged structure or looking for Timmy in the well. They are also used in research. Hear from the Office of General Counsel on the legal aspects of drone use, hear how UC is using them in research, and hear from a researcher.</p> <p><i>Speakers: Ken Smith, CHP, CIH, RRPT, Executive Director, EHS, UCOP; Ellen Auriti, Senior Counsel, Educational Affairs @ Campus Services, Office of General Counsel, UCOP; Jeff Hall, Director, Research Policy Development, UCOP</i></p>
The E-World: How the Electronic Health Record, Email and Social Media Have Changed Medicine	Friday 10:30-11:30 AM	<p>This presentation will illustrate the way in which all modes of electronic communication have impacted the practice of medicine; from the manner in which patients and health care providers communicate, to the use of social media, to the pros and cons of electronic health records and the impact of all these modes on patient safety and defending a medical legal case.</p> <p>There will be a particular focus on the benefits and unintended consequences of the implementation of the electronic health record.</p> <p><i>Speakers: Susan Penney, UC San Francisco Medical Center; Heidi Collins, UC San Francisco</i></p>

# Session & Speaker Information



SESSION TITLE	DATE & TIME	COURSE & SPEAKER INFORMATION
<b>Exercising Influence</b>	Thursday 10:30 AM - 12 PM	<p>Exercising Influence provides a practical communications framework for building relationships and getting positive results in an academic organization. Whether work challenges stem from organizational culture or interpersonal interactions, applying EI intentionally and strategically empowers successful transformation of ideas into action and facilitates success in our roles as managers.</p> <p><i>Speakers: Semar Prom, Fabrications Shop Manager, College of Environmental Design, UC Berkeley; Scott McCormick, R&amp;D Engineering Manager, Department of Mechanical Engineering, UC Berkeley; Missy Wong, Manager, Financial Planning &amp; Analysis, Operational Excellence Program Office, UC Berkeley; Jim Gilson, Senior Safety Engineer, UC Berkeley; Nancy Duranteau, Organizational Consultant, Talent &amp; Organizational Performance, UC Berkeley; Norman Tom, R&amp;D Engineering Manager, College of Chemistry, UC Berkeley</i></p>
<b>From Accident to Analysis</b>	Thursday 2:45-3:45 PM	<p>The UC Center for Laboratory Safety has conducted research on accidents at UCLA. The results suggest an approach that should guide recommendations for accident prevention. Special focus is given on improving laboratory safety training and an example for a student-led method for improving laboratory safety culture is presented.</p> <p><i>Speakers: Craig Merlic, Ph.D., Executive Director, UC Center for Laboratory Safety, Associate Professor, Department of Chemistry and Biochemistry, UCLA; Imke Schroeder, Ph.D., Senior Research Project Manager, UC Center for Laboratory Safety, Program Officer, Safety Training Consortium, Adjunct Associate Professor, Department of Microbiology, Immunology &amp; Molecular Genetics</i></p>
<b>From Simple to Sophisticated</b>	Thursday 2:45-3:45 PM	<p>Healthcare organizations have an abundance of data available in their event reporting and claims management systems, but often do not use the data efficiently or effectively. This program will highlight how both simple and sophisticated data analytics can help organizations quickly identify areas for risk mitigation and drive change.</p> <p><i>Speaker: Ann Gaffey, RN, MSN, CPHRM, DFASHRM, Senior Vice President, Healthcare Risk Management &amp; Patient Safety, Sedgwick</i></p>
<b>GERI: The Cybersecurity Initiative</b>	Friday 10:30-11:30 AM	<p>The Cybersecurity Risk Reduction Initiative has brought together key stakeholders in <u>General Counsel</u>, <u>Ethics</u>, <u>Compliance</u>, <u>Audit</u>, <u>Privacy</u>, <u>Risk</u> and <u>Information Technology</u> - GERI - to identify, explore and prioritize cybersecurity risks in a coordinated manner. This session will discuss the goals of the GERIs across UC and provide an opportunity for GERI participants to share their successes and challenges.</p> <p><i>Speakers: Norm Hamill, Senior Counsel, UCOP; Matt Hicks, Systemwide Audit Director, UCOP; Gary Leonard, Executive Director, Liability &amp; Property Programs, UCOP; Roslyn Martorano, Privacy Manager, UCOP; David Rusting, Chief Information Security Officer, UCOP</i></p>
<b>Getting to Zero on Pressure Ulcers</b>	Thursday 4-5 PM	<p>This presentation will emphasize the importance of having systems in place that will reduce the risk of patients developing pressure ulcers as well as systems to enable health care providers to defend themselves in the event of litigation. Through case discussion, the speakers will address the importance of consistency in documentation, hand-offs, discharge instructions and photography of pressure ulcers. This specialized training will help nurses and physicians understand patient safety implications of skin care as it relates to treating the patient as a whole and thereby reducing their risks.</p> <p><i>Speakers: Susan Barber, RN, UC San Francisco Medical Center; Susan Penney, UC San Francisco Medical Center</i></p>

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SESSION TITLE	DATE & TIME	COURSE & SPEAKER INFORMATION
Guerrilla ERM: How to Overcome Obstacles	Thursday 4-5 PM	<p>This session will introduce the concept of “Guerrilla ERM,” which is about how to apply the principles of ERM to your campus in a way that is within your control and adds real day-to-day value, while working to foster greater senior management interest and involvement.</p> <p><i>Speaker: Hans Gude, ARM-E, Manager, Enterprise Risk Management, UC Berkeley; Andy Goldblatt, Manager, Traditional Risk Management, UC Berkeley</i></p>
Higher Education Crisis Management	Friday 10:30-11:30 AM	<p>The range of non-traditional reputational risks – cyber threats, sexual assault, research failings, social / political issues or perceived misplaced financial priorities – is proliferating and their impact on your campus, whipped up by social media, can be severe. We'll discuss recent examples and outline the four critical components of effective crisis management you need to have in place on your campus.</p> <p><i>Speakers: Simon Barker, Managing Partner, Blue Moon Consulting Group; Sara Latham, Vice Chancellor, Business @ Administrative Services, UC Santa Cruz</i></p>
Human Capital Campus Risk Managers Dashboard	Friday 8-9 AM	<p>Our presentation will introduce the Human Capital Dashboard (HCD) developed for UC Campus Risk Managers. We will share our design and development process and also demonstrate the current capabilities of this dashboard.</p> <p><i>Speakers: Andy Goldblatt, Manager, Traditional Risk Management, UC Berkeley; Eric Kvigne, Risk Manager, UC Davis; Elena Fiske, Managing Consultant, IBM; Shruti Kataria, User Experience Consultant, IBM; Svyat Nakonechny, Data Visualization Consultant, IBM</i></p>
It Came from the Bio Lab: Got BSL-3 Training?	Friday 10:30-11:30 AM	<p>Take a virtual tour of UCI's BSL-3 training lab and discuss the training program with a panel including the Training Director, Gary Landucci, and members of the Presidential Task Force on Biosafety and Biosecurity.</p> <p><i>Speakers: Gary Landucci, UC Irvine; Ken Smith, CHP, CIH, RRPT, Executive Director, EHS, UCOP; Ellen Auriti, Senior Counsel, Educational Affairs @ Campus Services, Office of General Counsel, UCOP; Jeff Hall, Director, Research Policy Development, UCOP; David Lane, Ph.D., Deputy Director, Compliance, UCOP</i></p>
Lessons Learned in the Aftermath of the 2014 Isla Vista Tragedy	Friday 10:30-11:30 AM	<p>In the midst of crisis, UCSB staff, faculty and students united to provide support, promote healing and improve our community. Join us for a presentation of how UCSB Student Affairs responded to the May 23, 2014 tragedy in Isla Vista and a candid discussion of what we have learned in the weeks and months since.</p> <p><i>Speakers: Katya Armistead, Ed.D., Associate Dean, Student Life @ Activities, UC Santa Barbara; Miles Ashlock, Associate Director, Office of Student Life, UC Santa Barbara; Angela Andrade, Associate Dean, Student Wellness Services, UC Santa Barbara</i></p>
Managing Mental Health Patients in the Emergency Department	Friday 1-2:30 PM	<p>A review of the LPS Act (5150 laws) and EMTALA, with guidelines for dealing with psychiatric patients in crisis who are brought to your ED for “medical clearance.” We will discuss how collaboration with community partners (County Mental Health, law enforcement and transport agencies) can improve outcomes and reduce risk.</p> <p><i>Speaker: Linda J. Garrett, JD, Partner, Risk Management Services</i></p>
Managing Reputational Risk Through Customer Service	Friday 1-2:30 PM	<p>Our reputation at work is our most valued asset. Reputational damage can result in an unshakable lack of customer trust, negative word-of-mouth, and worst of all, it can take years to repair. This presentation outlines how reputational risk at work can be successfully mitigated by offering world-class customer service.</p> <p><i>Speaker: Shola Richards, Director of Training, UCLA Medical Center</i></p>

# Session & Speaker Information



SESSION TITLE	DATE & TIME	COURSE & SPEAKER INFORMATION
Operation Move	Friday 8-9 AM	<p>On Feb. 1, 2015, UCSF Medical Center transported 131 patients from Parnassus and Mt. Zion locations to the new facility at Mission Bay. These 131 patients, which included adults, but mainly children, with various diagnoses were safely transported throughout the City of San Francisco in 40 ambulances within 8 1/2 hours.</p> <p><i>Speakers: Michelle Cathcart, UC San Francisco Medical Center; Chau Vu, UC San Francisco Medical Center</i></p>
Prepare-Monitor-Respond: A Collaborative Approach to Risk Management	Thursday 2:45-3:45 PM	<p>Hear case studies of successful emergency evacuations. Look ahead 18-36 months to identify future risks that could impact travelers. Discuss risk mitigation strategies to prepare travelers for safer trips.</p> <p><i>Speakers: Barbara Vitkauskas, iJET International; Dave McCreary, ACE; Helmut Terjung, Europ Assist; Alex Zeron, Mercer</i></p>
Privacy and Information Security: They're the Same Thing, Right?	Thursday 2:45-3:45 PM	<p>What is a privacy concern or an information security concern? Hint: Their roles extend far beyond breach response. With the increasing speed at which universities must comply with regulation and meet the demands of expanding knowledge and technological advancements, privacy and information security are key roles in driving campus values and practices.</p> <p><i>Speakers: Roslyn F. Martorano, Systemwide Privacy Manager, UCOP; David Rusting, Chief Information Security Officer, UCOP</i></p>
Protecting Sensitive Data: Our Method to this Madness	Thursday 10:30 AM-12 PM	<p>Many organizations have been targets of cybersecurity attacks that have led to the compromise or loss of sensitive data. In this presentation, we will review some of the recent incidents and discuss what can be learned from them with the goal of not repeating the past mistakes of others. Further, these incidents will be broken down to show what went wrong and what could have been done differently to prevent the incident. We will then review and present some best practice security controls implemented by the Health Cyberinfrastructure Division of the San Diego Supercomputer Center (SDSC) at UCSD in operating a FISMA and HIPAA-compliant environment to help improve and better secure sensitive data.</p> <p><i>Speakers: Sandeep Chandra, Director, Health Cyberinfrastructure, San Diego Supercomputer Center, UC San Diego; Winston Armstrong, Chief Information Security Officer, San Diego Supercomputer Center, UC San Diego; Leslie Morsek, Project Manager, Health Cyberinfrastructure, San Diego Supercomputing Center, UC San Diego</i></p>
Rebranding Safety: A Marketer's Take on Changing a Culture	Friday 8-9 AM	<p>Get an inside perspective on UC Berkeley's culture change process borrowed from the techniques of marketers. Learn to put together wide-scale research studies, analyze the results and run your own culture change workshop.</p> <p><i>Speakers: Robyn Fukumoto, Outreach Communications Specialist, EHS Office, UC Berkeley</i></p>
Reducing Risk through Sustainable Practices	Friday 9:15-10:15 AM	<p>A three-person panel from the UCLA Health System Safety Department will provide a lecture on their organization's efforts to reduce risk to employees while incorporating sustainable practices. This presentation includes conversations on getting buy-in from senior leadership and employees, partnering with vendors, what works/what doesn't and how to promote programs.</p> <p><i>Speakers: Erik Eggins, UCLA Medical Center; Elizabeth Genta, UCLA Medical Center; Jennifer Mempin, UCLA Medical Center</i></p>

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Risk Assessment Techniques	Thursday 10:30 AM-12 PM	Delphi, SWIFT and Scenario Analysis: This risk assessment workshop introduces a variety of risk assessment techniques. Through examples we will demonstrate how to select and apply the appropriate technique, including facilitating a risk assessment session and to concisely present risk information that aligns to organizational objectives.  <i>Speakers: Leo Constantino, MBA, CPCU, ARM-E, Enterprise Risk Management, Bickmore; Carrie Frandsen, MBA, ARM-E, ERM Program Manager, UCOP</i>
A Risk Intelligent Framework: Navigating the Path Ahead	Thursday 2:45-3:45 PM	Learn from UCSC how they reviewed their risk and compliance structure; how they are rolling out a new process for collecting, reviewing and reporting risks; and they'll describe how they are moving UCSC further towards a 'risk intelligence' framework.  <i>Speakers: Sarah Latham, Vice Chancellor, Business @ Administrative Services, UC Santa Cruz; Barry Long, Director, Internal Audit @ Advisory Services, UC Santa Cruz</i>
Safety in the Arts: Caution...Creative Minds at Work!	Thursday 4-5 PM	Safety concerns have been recognized in traditional Arts programs; however, EH&S Professionals may not be aware of emerging risks in new areas. In this presentation, I will describe my experience in providing EH&S and Risk Management recommendations for non-traditional, interactive art exhibits within the UCSC Digital Arts and New Media Program  <i>Speaker: Brent Cooley, CIH, CSP, Arts Health @ Safety Advisor, UC Santa Cruz</i>
Sexual Assault & High Risk Student Populations: A Path Towards Prevention	Thursday 2:45-3:45 PM	This presentation will provide a practical framework for engaging students and advocates on the issue of sexual assault, and educate participants on consent, bystander intervention and developing a sustainable culture for change. Both presenters will provide practical examples on how to engage and empower students through education to reduce sexual assaults on campus.  <i>Speakers: Dylan Howser, M.Ed., Coordinator for Fraternity @ Sorority Advising and Leadership Development, UC Berkeley; Thomas Whitcher, Sorority @ Fraternity Life Coordinator, M.Ed., UC Davis Health System</i>
Strategies & Interventions for Working with Minors	Thursday 4-5 PM	This workshop will showcase an approach at UC Irvine to educate student organization leaders about best practices for interactions with minors. Risk Management and Campus Organizations will examine their strategies and provide reflective insights. In addition, Praesidium will explain their partnership and provide additional strategies to mitigate risks with minors.  <i>Speakers: Vincent Vigil, Director, Campus Organizations, UC Irvine; Nida Niravanh, Risk Manager, Purchasing @ Risk Services, UC Irvine; Aaron Lundberg, Vice President, COO, Praesidium, Inc.; Sophia Spann, Mentorship Chair, CampMed, UC Irvine</i>
Students as Risk Managers	Friday 10:30-11:30 AM	In Student Affairs, the \$1 million risk question is: how might students gain a sense of shared responsibility for the campus community? This workshop by student leaders will explore the Student Agency Model at UCSC and how it helped build a culture of shared responsibility amongst high risk organizations.  <i>Speakers: Sayo Fujioka, Director, SOMeCA, UC Santa Cruz; Adlemy Garcia, Student, UC Santa Cruz; Cory Fong, Student, UC Santa Cruz; Saoimanu Sope, Student, UC Santa Cruz</i>

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A Tale of Two Campuses	Friday 9:15-10:15 AM	<p>Integrated campus counseling and medical services provides opportunity for synergies in care delivery, but also raises challenges with respect to communication and risk management principles. Two UC campuses have commenced the journey to integrated care and will share their experiences. Focus will be panel discussion with ample time for discussion.</p> <p><i>Speakers: Kristin Parker, RN, Student Health Risk Manager, UCOP; Rachel Nosowsky, Esq., Deputy General Counsel, UCOP; Cory Vu, OD, Quality Improvement Manager, UC Davis Student Health @ Counseling Services (SHCS); Gary Dunn, Ph.D., Counseling @ Psychiatry Services Director, UC Santa Cruz Student Health @ Counseling Services; Sarah Hahn, Ph.D., Counseling Services Director, UC Davis SHCS; Edwin Feliciano, MD, Behavioral Health Director, UC Santa Barbara; Michelle Famula, MD, Executive Director, UC Davis SHCS; Drew Malloy, MD, Medical Director, UC Santa Cruz SHS</i></p>
Terms and Conditions May Apply	Friday 1-2:30 PM	<p>Ever wonder what you're really agreeing to when you click that ubiquitous "I Agree" button? Turns out, a lot! The privacy documentary Terms and Conditions May Apply explores a far-reaching and largely invisible world of data collection and use behind the scenes. Discussion with privacy professionals will follow the screening.</p> <p><i>Speakers: Jon Good, Director, Information Security, UCOP; Rosalyn F. Martorano, Systemwide Privacy Manager, UCOP; Marti Arvin, Chief Compliance Officer, UCLA Medical Center; Isaac Straley, Information Security Officer, UC Irvine</i></p>
The Three-Headed Monster of Pain Management	Friday 9:15-10:15 AM	<p>Narcotics can help manage pain, but wide-spread diversion and abuse has altered how authorities view pain management. This presentation highlights many of the significant changes in the area, including how providers are viewed in a civil, administrative and criminal context.</p> <p><i>Speakers: Raymond J. McMahon, ESQ, Doyle, Schafer, McMahon; Steve Meister, ESQ, Meister Law Offices</i></p>
The Two-Headed Monster of Risk	Friday 9:15-10:15 AM	<p>Over the last three years the enterprise risk manager and traditional risk manager at Berkeley have noted how much confusion (and at times aversion) the two types of risk managers feel toward the other's work. But after having worked through much of that confusion, they came to appreciate that traditional and enterprise risk managers carry out overlapping endeavors and that, far from rivals, each can in fact help the other become more effective. In this session they will share what they have learned, with a view to helping bridge the (largely unacknowledged) divide between traditional and enterprise risk managers.</p> <p><i>Speakers: Andy Goldblatt, Manager, Traditional Risk Management, UC Berkeley; Hans Gude, ARM-E, Manager, Enterprise Risk Management, UC Berkeley</i></p>
UC Cyber Insurance: A Risk Transfer Solution that Drives Risk Reduction	Friday 9:15-10:15 AM	<p>Join this panel presentation for a discussion of the business impacts of information security breaches, how UC redefined the rules of cyber insurance using a "reverse underwriting" approach and the evolution of a program that will drive improvement and best practices into the future.</p> <p><i>Speakers: Gary Leonard, Executive Director, Liability @ Property Programs, UCOP</i></p>

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UC Immunization Policy	Friday 8-9 AM	<p>This presentation will review the rationale for, current status of and future plans for implementing the new systemwide Immunization Policy at UC. Panel speakers will discuss the factors that prompted the creation of this policy, and the alignment of the policy with recommendations from CA Department of Public Health and the American College Health Association. The panel will present challenges faced by the creation of this policy, and strategies taken to address these difficulties. The group will also discuss the need to partner with other stakeholders, on and off campus, and how the use of technology has influenced the ability to move forward with this public health strategy.</p> <p><i>Speakers: Tom Ferguson, MD, Ph.D., Medical Director, Student Health @ Counseling, UC Davis; Mary Knudtson, DNSc, NP, FAAN, Executive Director, Student Health Services, UC Santa Cruz; David B. Baron, MD, FAAFP, Executive Director, Ashe Center, Student Health @ Wellness, UCLA; Adele Anfinson, Director, Student Health @ Counseling Services, UC San Francisco; Mary Ferris, MD, Executive Director, Student Health, UC Santa Barbara; Gina Flemming, MD, MPSH, Medical Director, UC SHIP, UCOP</i></p>
UCSB's Strong Culture of Emergency Management	Friday 9:15-10:15 AM	<p>On May 23, 2014, the University of California Santa Barbara community was affected by an unprecedented act of violence when a man killed six UCSB students and injured 13 others in Isla Vista, an unincorporated area adjacent to UCSB. Although the life-safety portion of the incident was contained within minutes by first responders, the university mounted a robust crisis management operation following the incident. UCSB activated its Emergency Operations Center, a UCSB call center and a student services operation. Four days after the incident, UCSB also planned and implemented a memorial service attended by more than 20,000 people.</p> <p><i>Speaker: James Caesar, Campus Emergency Manager, UC Santa Barbara</i></p>
UFit: Targeted Wellness at UC Davis Health Systems	Thursday 10:30-11:30 AM	<p>Learn about UCDHS' innovative program to improve health and wellness for employees challenged with musculoskeletal or chronic conditions. UFit incorporates fitness training, coaching and stress management classes for employees under full or intermittent FMLA.</p> <p><i>Speakers: Julie Gross, PT, Section Chief, PM@R Wellness Programs, UC Davis Health System; Valerie Adamé, Manager, PM@R Wellness Programs, UC Davis Health System</i></p>
The Wedge	<b>Part 1: Thursday 2:45-3:45 PM</b>  <b>Part 2: Thursday 4-5 PM</b>	<p>Whatever the conflict, wedges are the byproduct. Wedges are driven in between individuals, teams, departments or institutions. Left unattended, wedges can result in a functioning team becoming dysfunctional unless there are leaders who understand the process for extracting wedges and engage in the process. This session focuses on the process and tools needed to extract wedges and improve workplace environments. The Wedge, both parts, is strongly recommended for all Managers and Supervisors.</p> <p><i>Speaker: Gerry Preciado, J.D., Director, Litigation Management, Bickmore</i></p>
Who's Driving Miss Daisy? Using Information to Manage Auto Liability	Friday 8-9 AM	<p>Harness the power of information and automation to monitor your vehicle operator's and identify risks. Through case studies you will learn how your campus or medical center can access Samba Safety, the University's service provider, and benefit from their programs designed to simplify the driver selection and review process.</p> <p><i>Speakers: Randy Trujillo, Samba Safety</i></p>

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<b>Working with Traditions and Major Events</b>	<b>Thursday 2:45-3:45 PM</b>	<p>Every campus has its traditions and major events. Many promote positive attributes of a campus, but others may perpetuate inappropriate behavior and present serious safety concerns. Failing to address the latter can result in devastating consequences. At this session, UC Davis will present on its 101-year-old campus tradition Picnic Day and how a wide group of university administrators and community partners continuously work together to maintain a safe and fun event. Attendees will explore how to develop a collaborative, proactive approach to major events on their own campuses.</p> <p><i>Speakers: Paul Cody, Assistant Director, Center for Student Involvement, UC Davis; Jen Garcia, Acting Lieutenant, UC Davis Police Department; Andrea Tsatoke, Mission Continuity Planner, UC Davis; Molly Bechtel, Center for Student Involvement, UC Davis</i></p>