Top 10 tips for survival/success

- Don’t sweat the small stuff/don’t be petty.
  - Corollary #1: Nothing’s less important than the score at half time
  - Corollary #2: Be flexible in your definition of winning

- Hire really smart people—surround yourself with smart people, don’t be afraid to hire smarter than you. Then do all you can to keep them happy.

- Trust your instincts.
  - Corollary: Never forget that you bring a lot to the table that is unique.

- It is more important to be effective than right.

- Maintain your own credibility.

- Embrace character-building experiences. They can show you the areas that need development if you want to be a leader.

- View change as an opportunity rather than an insult

- Develop relationships across a range of folks

- Take the long view

- And cut your hair off every once in a while.