



UNIVERSITY
OF
CALIFORNIA

Michael V. Drake, MD
President

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CAMPUSES

Berkeley
Davis
Irvine
UCLA
Merced
Riverside
San Diego
San Francisco
Santa Barbara
Santa Cruz

MEDICAL CENTERS

Davis
Irvine
UCLA
San Diego
San Francisco

NATIONAL LABORATORIES

Lawrence Berkeley
Lawrence Livermore
Los Alamos

September 16, 2020

The Honorable Holly J. Mitchell
Chair, Joint Legislative Budget Committee
1020 N Street, Room 553
Sacramento, California 95814

Dear Senator Mitchell:

Pursuant to Item 6440-001-0001, Provision 5(b), of the 2020 Budget Act (SB74, Chapter 6, Statutes of 2020), enclosed is the University of California's annual report to the Legislature on *Basic Needs*.

If you have any questions, Associate Vice President David Alcocer would be pleased to speak with you. David can be reached by telephone at (510) 987-9113, or by email at David.Alcocer@ucop.edu.

Sincerely,

Michael V. Drake, MD
President

Enclosure

cc: Senate Budget and Fiscal Review
The Honorable Richard D. Roth, Chair
Senate Budget and Fiscal Review Subcommittee #1
(Attn: Ms. Anita Lee)
(Attn: Ms. Jean-Marie McKinney)
The Honorable Kevin McCarty, Chair
Assembly Budget Subcommittee #2
(Attn: Mr. Mark Martin)
(Attn: Ms. Carolyn Nealon)
Mr. Hans Hemann, Joint Legislative Budget Committee
Ms. Erika Contreras, Secretary of the Senate
Ms. Amy Leach, Office of the Chief Clerk of the Assembly
Ms. Sue Parker, Office of the Chief Clerk of the Assembly

Mr. Jeff Bell, Department of Finance
Mr. Chris Ferguson, Department of Finance
Ms. Rebecca Kirk, Department of Finance
Mr. Gabriel Petek, Legislative Analyst Office
Ms. Jennifer Pacella, Legislative Analyst Office
Mr. Jason Constantouros, Legislative Analyst Office
Provost and Executive Vice President Michael Brown
Executive Vice President and Chief Financial Officer Nathan Brostrom
Senior Vice President Claire Holmes
Vice President and Vice Provost Yvette Gullatt
Associate Vice President David Alcocer
Associate Vice President and Director Kieran Flaherty
Associate Vice Provost Elizabeth Halimah



Introduction

The Budget Act of 2019 (Assembly Bill 74) included \$15 million to address food and housing insecurity at the University of California (UC). This report provides highlights of how UC campuses utilized these funds between June 2019 and June 2020 to ameliorate food and housing insecurity among UC students. Appendix I reflects the text from the Budget Act of 2019, to which this report responds.

Distribution of Funds to Campuses

Of the \$15 million the State of California allocated to UC to address food and housing insecurity, all but \$500,000 went directly to the campuses. To attain funding stability and sustainability, the UC Office of the President (UCOP) distributed \$5 million equally across campuses (\$500,000 per campus) to provide a common baseline level of support, and to ensure that every campus had the resources to maintain programs previously supported by one-time funds from the state and University. To align the funds with the scale of the challenges each campus faces, UCOP allocated \$7 million in proportion to the estimated number of students at each campus who are food and/or housing insecure. Two UC systemwide surveys, the UC Undergraduate Experience Survey (UCUES) and the UC Graduate Student Well-Being Survey (UCSWBS), informed these estimates. UCOP then made adjustments to reflect the latest available enrollment numbers.

UCOP also retained \$2.5 million in the form of Innovation Grants aimed at augmenting funds for campuses with particularly promising plans for reducing food and housing insecurity. This competitive grant program awarded over \$1 million in grant funds in fall 2019 to the most innovative and sustainable proposals to reduce the prevalence of food and housing insecurity among students. Priority was given to innovation grants that supported one-time investments in infrastructure or start-up costs of campus basic needs centers, food pantries, and other physical centers or offices; and cutting-edge ideas and emergent strategies. A second round of Innovation Grant funding was initially planned to be awarded in spring 2020. However, given the shift to remote instruction for campuses in response to the pandemic, as well as the additional basic needs challenges students faced throughout the transition, the remaining Innovation Grant funds were instead allocated across all ten campuses to augment their operational basic needs budgets in response to the basic needs challenges students faced as a result of the COVID-19 pandemic (See Appendix II). UCOP retained \$500,000 for staffing to support systemwide coordination and basic needs committee research and evaluation, support for a statewide and intersegmental conference on basic needs, and start-up funding for a new food pantry and student basic needs services at the UC Washington Center (UCDC).

See Appendix II for the annual campus allocations of basic needs funding for 2019-20 through 2021-22. At the end of the program's third year, the Office of the President, in consultation with the campuses, will revisit these allocations and potentially make adjustments, based on updated estimates of the number of food- and housing-insecure students.

Campus Use of Funds

The Office of the President reviewed and approved each campus spending plan prior to releasing the funds.

Due to the extensive labor needed to develop, coordinate, and deliver basic needs services on each campus, staffing was one of the largest funding categories. Campuses hired employees to serve as case managers to assist students in emergency situations, provide CalFresh application assistance, conduct financial analyses, coordinate data collection and analysis, provide financial aid advising, facilitate educational workshops, and

bolster outreach and marketing efforts, among other purposes fundamental to the success of basic needs services.

Appendix III includes a detailed summary of campuses' basic needs budgets. The Office of the President will report on any other funding used to supplement the General Fund in the March 2021 spending report, which will include a more in-depth analysis of fiscal year 2019-20 impacts.

Food Support

Programming Efforts

UC campuses used basic needs funding to support various efforts aimed at addressing student food and housing insecurity. This support varied by campus and included efforts such as food assistance, awareness and education, and operations, including:

Food Assistance

- Case management, such as providing individual assistance to housing-insecure students to help them access temporary housing in residence halls or hotels while they secure more permanent housing; help with navigating rental contracts; referrals to financial literacy workshops; and connections to services that provide technology loans and support
- Expansion of collaborations between county food banks and social services in order to improve outreach, case management and CalFresh enrollment counts
- Creation of food recovery programs, and mobile and satellite pantries
- Provision of "meal swipes" and grocery gift cards to students who do not qualify for CalFresh (students who are undocumented, international, etc.)
- Arrangements for contactless pick-up of grocery bags from on- and off-campus pantries

Awareness and Education

- Hosting regional basic needs summits for high school teachers and counselors
- Supporting programs geared toward enhancing basic needs skills at on-campus teaching kitchens

Operations

- Equipment for food storage (e.g., refrigerators, vending machines)
- Covering the full or partial salaries of (existing or new) career and student staff, to enable them to focus on providing administrative and logistical support for housing placements, disbursement of aid, and communication with community housing organizations

See Appendix IV for a complete list of funded program descriptions, by campus.

Electronic Benefit Transfer (EBT)

In an effort to provide a wider array of food store options for students enrolled in CalFresh, and thereby expand their access to nutritious food, the majority of campuses increased the number of on-campus point-of-sale (POS) locations that accept EBT payments. CalFresh issues an EBT card with benefits of up to \$192 monthly that can be spent on healthy foods. Figure 1 below summarizes the status of EBT implementation across UC campuses.

Figure 1: Status of EBT implementation at UC Campuses

UC Campus	Campus Locations Where EBT Is Accepted
Berkeley	Bear Market
Davis	All UC Davis Markets, including the UC Davis Farmers Market
Irvine	Campus dining services are contracted to Aramark, whose POS system is not compatible with EBT at this time.
Los Angeles	Efforts to obtain EBT are underway.
Merced	Out of Our Own Back Yard, Produce on the Go, and Summits Marketplace (since September 2018)
Riverside	Hub Scotty's Convenience Store and Market at Glenmore
San Diego	The Village Market, Goody's Market, Roger's Market, Earl's Market, and The Canyon Vista Market Place. EBT is now being established at Sunshine Market.
San Francisco	Pacific Coast Farmers Market Association and Subway
Santa Barbara	The Arbor
Santa Cruz	Kresge Food Coop, Center for Agroecology and Sustainable Food Systems Farm Stand, and the weekly Pop-Up mobile produce market

CalFresh

The University has worked in collaboration with the California Department of Social Services (CDSS) CalFresh program leads, as well as with partners at the California State University and California Community Colleges, to increase CalFresh awareness among undergraduate and graduate students, provide application assistance, and assure successful enrollment in benefits. UC's participation in a CDSS-led work group enabled the University to contribute service model designs, data infrastructure and reporting, and suggestions for real-time county and CDSS efforts to improve undergraduate and graduate student experiences.

Every UC campus has organized CalFresh enrollment clinics to provide students with program information and application assistance support. Some campuses hosted mega- or super-clinics to facilitate the submission of high numbers of pre-screened CalFresh applications. Other campuses hosted smaller clinics, with greater frequency. In addition, campuses allocated funding to support the production of enhanced CalFresh marketing materials, to expand the availability of EBT capability at campus markets, and to purchase equipment and supplies for the sole purpose of supporting student CalFresh applications. Some campuses also established dedicated hours for CalFresh drop-in and scheduled appointments, and updated their campus CalFresh websites.

Campuses are in the initial stages of exploring the adoption of the Restaurant Meal Program (RMP). RMP is an optional county program that allows CalFresh recipients who are 60 years of age or older, disabled, or homeless to use their CalFresh benefits to purchase lower-cost prepared meals at participating restaurants in certain counties.

Coordination with State and Local Resources

In an effort to expand access to nutritious food for students, campuses collaborated with local food banks and community-based partners that recover food from various vendors and farmers market locations, grow fresh produce, and provide food donations. For instance, campuses partnered with City Community Meals and Housing to work with city governments on expanding housing support options for housing-insecure students. Many campuses received extra groceries and in-kind gift cards from local stores. The majority of campuses also expanded the number of on-campus point-of-sale locations that accept EBT payments.

See Appendix V for a full list of community partners that support UC’s housing and food security efforts.

Impact of Funds

According to campus estimates, nearly 50,000 unduplicated students have benefitted from campus basic needs services during the past fiscal year. Figure 2 below provides a breakdown of students served by campus.

Figure 2: Estimated number of students using campus basic needs services during Fiscal Year 2019-20, by campus

Campus	Unique students served*	Student contacts**
UC Berkeley	5,000	41,000
UC Davis	3,467	8,734
UC Irvine	7,681	28,117
UC Los Angeles	4,799	29,839
UC Merced	3,908	11,749
UC Riverside	4,665	16,749
UC Santa Barbara	3,235	32,863
UC Santa Cruz	5,301	22,461
UC San Diego	8,894	32,863
UC San Francisco	1,564	10,889
TOTAL	48,514	235,264

* The number of unique (unduplicated) students served is calculated by gathering the number of individual student identification card “swipes” registered at all basic needs services. The swipes amount to the total number of individual students served by state-funded basic needs programs.

** Student contacts represent the total number of student identification card “swipes,” or the total number of times students were served by state-funded basic needs programs.

Impact of Food Security Funds

All UC campuses made use of basic needs funding to provide meals to undergraduate and graduate students who were experiencing high levels of food insecurity. Depending on the campus, students received meal access in a variety of ways, including through expansion of campus meal-sharing programs, provision of supplemental meal swipes, grocery store gift cards, and low-cost prepared meals for distribution across campus pantry sites. Campus food pantries provide locally grown produce from campus and community gardens, as well as racks stocked with non-perishable healthy snacks placed at strategic resource centers that serve undocumented, LGBTQ+ and other student populations that are most vulnerable to food insecurity.

Ensuring Food Security During COVID-19

The COVID-19 pandemic has presented unique challenges to meeting students' basic needs. As campuses moved to remote instruction, the University identified basic needs centers as essential units, providing both onsite and distance-based support to students. Campuses have used their state funding to innovate effective basic needs support for students during the pandemic. This included the distribution of electronic grocery store gift cards; online CalFresh assistance; curbside grocery pickup from pantries; socially-distanced distribution of meal swipes for grab-and-go dining programs; expanded online basic needs workshops, trainings, resource orientations, and online case management; and the collection of community laptop donations, among other strategies.

Housing Support

Programmatic Efforts

While campus efforts around housing varied by campus, they generally comprised the following:

- Emergency case management for students in crises (e.g., if a student's housing situation is no longer safe, if a student can no longer access showers at the gym due to COVID-19-related closures, or if a student receives an eviction notice)
- Established or expanded partnerships with local housing non-profits or apartments to provide emergency housing to students
- Move-in assistance for students
- Financial assistance for students' rental deposits and first-month's rent
- Creation of bridge housing programs that provide temporary shelter to students who lack the necessary resources to secure or maintain adequate housing during University breaks and holidays
- Coordination of workshops on lease signing, roommate selection, conflict resolution, financial literacy and budgeting, navigating rental agreements in the face of COVID-19

Emergency Housing

All UC campuses offer emergency housing, and assistance with securing long-term housing, to students facing housing insecurity. While the types of emergency housing available to students differs slightly across campuses, they include: bridge housing programs that provide temporary shelter to students who lack the necessary resources to secure or maintain adequate housing during University breaks and holidays; year-round and on-campus housing for former foster youth, who are particularly vulnerable to housing insecurity; on-campus housing units reserved for students in need of emergency housing; partnerships with community organizations that provide emergency housing; agreements with private entities, such as hotels, motels, and commercial apartment companies to ensure students have short- to long-term housing options.

Impact of Housing Security Funds

From June 2019 to June 2020, campuses served approximately 2,150 housing-insecure students across the University of California system. This number is an estimate, as campuses independently tracked the number of students they served and did so using different metrics. Generally, campuses defined the number of students served as those who received emergency housing, temporary housing and hotel vouchers, rent and deposit assistance, placements in short- and long-term housing, and case management that connected them to wrap-around services. Many of these students already had permanent housing, but due to unexpected circumstances, such as the loss of a job or unexpected medical bills, they found themselves unable to pay rent.

Over 550 students either obtained permanent housing and/or received support such as rent subsidies to help them remain in their current housing. Fifteen housing-insecure students who received this support have graduated, and the rest remain enrolled at their respective campuses. The final count of students served may change, as UC campuses are working toward a common metric for tracking the number of housing-insecure students served.

Ensuring Housing Security During COVID-19

To continue supporting students who reside on campus during COVID-19, residence halls have continued to operate, and each campus has put in place its own guidelines for social distancing practices and supervising students in campus housing. Through a case-management model, basic needs staff employ rapid rehousing practices by helping housing-insecure or homeless students to access temporary housing while they secure more permanent arrangements. Some centers are holding online workshops and trainings about how students can navigate rental contracts and agreements in the face of COVID-19. Many centers have granted direct emergency aid to students struggling with affording rent; one campus is looking into assistance grants specifically for graduate students. Basic needs staff connect students with loaned laptops and technology support so they can access remote instruction as they transition to quarantine housing situations.

Office of the President Use of Funds

As noted, UCOP retained funding for staffing to support systemwide coordination and basic needs committee research and evaluation, support for a statewide and intersegmental conference on basic needs, and start-up funding for a new food pantry and student basic needs services at the UC Washington Center (UCDC).

Systemwide Coordination

The University's systemwide basic needs efforts have long benefited from strong centralized coordination. Beginning in 2014 under the President's Global Food Initiative as a food security focused effort lead by systemwide Co-Chairs Ruben Canedo (Berkeley) and Tim Galarneau (Santa Cruz), the focus soon broadened to include housing security and adopt the broader language of basic needs. With funding support from the Office of the President, the same Co-Chairs have continued to lead systemwide and campus coordination efforts to address basic needs. In their role as Co-Chairs, they facilitate monthly systemwide video conference calls with campus basic needs leadership, meet regularly with UCOP leadership, and coordinate 2-3 annual systemwide in-person meetings for campus basic needs staff. In addition to working closely with the campuses, the Co-Chairs participate in educational trainings and presentations at regional, state, and national conferences to share best practices from UC's Basic Needs Model. They also participate in intersegmental meetings with basic needs partners at the California State University and California Community Colleges, through the California Higher Education Basic Needs Alliance (CHEBNA). To coordinate basic needs research and evaluation in a consistent fashion across campuses the Office of the President funded Dr. Suzanna Martinez at UC San Francisco to facilitate annual evaluation and reporting, create academic peer-reviewed journal publications informed by data collected from the UC Basic Needs Model, and to facilitate trainings with UC staff to maximize their understanding and application of data to their basic needs work.

California Higher Education Basic Needs Alliance (CHEBNA) 2020 Summit

In February 2020, over 750 leaders from across the CSU, CCC, and UC systems came together for the CHEBNA 2020 Summit: Advancing Student Success. Students, staff, faculty and community partners explored the efforts of advancing basic needs security in order to address student success on an individual, communal, and institutional level. Summit sessions included topics such as how to establish economic crisis teams, cultivating students as co-researchers, and efforts to measure housing and food insecurity among college students.

CHEBNA leadership from CSU, CCC, and UC plan to hold future summits to continue facilitating intersegmental dialogue and opportunities to share best practices.

University of California Washington Center

During the winter 2020 term at UC's Washington Center (UCDC), UC students participating in the program brought forward concerns about their basic needs while living in Washington D.C. While the Center provides housing, complete with in-unit kitchens, students participating in the program can struggle to access affordable food and manage the overall costs of living in Washington D.C. In response to these concerns, the Office of the President allocated new funding to the program for the specific purpose of starting a food pantry on-site, as well as to provide students with overall basic needs services. UCDC staff began participating in the regularly scheduled systemwide basic needs meetings and UC's basic needs Co-Chairs have served as advisors to the UCDC team as they start-up their own basic needs services. These new services and relationships have also allowed for the UCDC team to begin coordinating with campus basic needs staff to ensure students accessing basic needs services on-campus continue to receive support when they enter the UCDC program. The Office of the President will include the UCDC program in annual basic needs allocations moving forward to ensure that the program has sustained funding for its new basic needs program.

Appendix I

Text from the Budget Act of 2019

From Senate Bill 106, Chapter 55, Statutes of 2019, including the following subsections of provision 5.2 of the University's appropriation:

"5.2

- (a) Of the funds appropriated in this item, \$15,000,000 shall be available to support meal donation programs, food pantries serving students, CalFresh enrollment and other means of directly providing nutrition assistance to students. The funds shall be used assist homeless and housing-insecure students in securing stable housing.
- (b) The University of California shall report to the Department of Finance and relevant policy and fiscal committees of the Legislature by March 1, 2020, and each year thereafter regarding the use of funds specified in this provision. The report shall include, but not necessarily be limited to, all of the following information:
 - (1) The amount of funds distributed to the campuses, and identification of which campuses received funds.
 - (2) For each campus, a programmatic budget summarizing how the funds were spent. The budget shall include any other funding used to supplement the General Fund.
 - (3) A description of the types of programs in which each campus invested.
 - (4) A list of campuses that accept or plan to accept electronic benefit transfer.
 - (5) A list of campuses that participate or plan to participate in the CalFresh Restaurant Meals Program.
 - (6) A list of campuses that offer or plan to offer emergency housing or assistance with long-term housing arrangements.
 - (7) A description of how campuses leveraged or coordinated with other state or local resources to address housing and food insecurity.
 - (8) An analysis describing how funds reduced food insecurity and homelessness among students, and, if feasible, how funds impacted student outcomes such as persistence or completion.
 - (9) Other findings and best practices implemented by campuses."

Appendix II

Basic Needs Budgets, by Campus, Fiscal Year 2019-20 to 2021-22

Campus	Base Allocations	Allocations based on estimated number of food and housing-insecure students	Approved Innovation Grant Proposals	Allocations of Remaining Innovation Grant Funds	Total
Berkeley	\$500,000	\$896,000		\$164,000	\$1,560,000
Davis	\$500,000	\$977,000		\$173,500	\$1,650,500
Irvine	\$500,000	\$945,000		\$169,700	\$1,614,700
Los Angeles	\$500,000	\$850,000	\$400,000	\$158,600	\$1,908,600
Merced	\$500,000	\$291,000		\$92,909	\$883,909
Riverside	\$500,000	\$740,000	\$338,516	\$145,600	\$1,724,116
San Diego	\$500,000	\$903,000	\$180,500	\$164,800	\$1,748,300
San Francisco	\$500,000	\$49,000		\$64,500	\$613,500
Santa Barbara	\$500,000	\$762,000		\$148,200	\$1,410,200
Santa Cruz	\$500,000	\$587,000	\$171,475	\$127,700	\$1,386,175
UCOP (Systemwide Coordination/ Evaluation)					\$500,000
TOTALS	\$5,000,000	\$7,000,000	\$1,090,491	\$1,409,509	\$15,000,000

Appendix III

Summary of Campus Programmatic Budgets

Funding Categories	Berkeley	Davis	Irvine	Los Angeles	Merced	Riverside	Santa Barbara	Santa Cruz	San Diego	San Francisco	Totals
Basic Needs Center	\$58,959	\$60,500	\$126,412	\$150,000	\$96,389	\$35,000	\$39,760	\$81,890	\$59,000	\$63,750	\$771,660
Pre-College Outreach and Preparation	\$80,000	\$13,000	\$30,000	\$30,000	\$23,000	\$18,000	\$19,937	\$0	\$77,500	\$13,750	\$305,187
1st Year Student Experience	\$31,319	\$28,600	\$3,000	\$160,000	\$20,000	\$18,000	\$13,880	\$30,000	\$3,000	\$5,300	\$313,099
Housing Services and Support	\$0	\$582,800	\$0				\$0			\$0	\$582,800
Direct Student Awards	\$440,973	\$145,000	\$358,167	\$345,000	\$233,972	\$234,000	\$313,418	\$106,379		\$111,200	\$2,288,109
CalFresh	\$41,256	\$26,274	\$7,000	\$65,000	\$263	\$10,000	\$15,907	\$0	\$42,600	\$4,000	\$212,300
Basic Needs Skills Development	\$54,228	\$130,894	\$10,500	\$12,000	\$6,744	\$100,000	\$16,125		\$150,650	\$41,500	\$522,641
Emergency Relief/Crisis Resolution	\$106,000	\$93,080	\$340,000	\$223,000	\$52,283	\$0	\$332,783	\$35,500	\$632,000	\$3,500	\$1,818,146
Career Staff Coordination (FTE)	\$375,105	\$273,052	\$425,121	\$276,000	\$275,991	\$595,000	\$276,160	\$552,141	\$335,250	\$284,000	\$3,667,820
Student Staff Coordination	\$207,160	\$93,400	\$124,800	\$66,000	\$79,958	\$160,000	\$195,304	\$185,240	\$70,000	\$17,000	\$1,198,862
Evaluation & Reporting	\$1,000	\$30,400	\$20,000	\$23,000	\$2,400	\$70,000	\$38,725	\$95,850	\$33,000	\$5,000	\$319,375
Totals	\$1,396,000	\$1,477,000	\$1,445,000	\$1,350,000	\$791,000	\$1,240,000	\$1,262,000	\$1,087,000	\$1,403,000	\$549,000	\$12,000,000

Appendix IV

Description of the types of programs in which each campus invested

UC Campus	Food Assistance	Housing Support
Berkeley	<ul style="list-style-type: none"> • Created a student- and staff-led strategic plan for pre-college basic needs into new student onboarding and programming • Generated population analyses to identify priority populations for the provision of basic needs crisis prevention awards. • Enhanced county food bank and social services collaborations in order to improve outreach, case management, and CalFresh enrollment services. • Hired basic needs career staff (7) and student staff (25) to provide financial analyses, communications coordination, financial aid advising, and case management. • Conducted an assessment of all positions, identified areas of improvement and opportunities for innovation, and determined both funding and priorities moving forward. 	<ul style="list-style-type: none"> • Generated population analyses to identify priority populations for housing services, direct student awards, and crisis resolution services. • Hired career staff (1) and student staff (2) to provide case management on rapid rehousing.
Davis	<ul style="list-style-type: none"> • Provided summer bridge students with basic needs content and storage. • Expanded locations on campus where students can use CalFresh/EBT benefits. • Dedicated more resources to promoting CalFresh program awareness in order to increase enrollment. • Provided meal swipes and/or grocery gift cards to students who qualify. • Created a food recovery program, mobile pantries, and satellite pantries. • Provided direct financial support to students in the form of basic needs grants. • Hired Basic Needs Coordinators, such as food and case managers. • Hired a contract Financial Aid position to award and evaluate basic needs grants. 	<ul style="list-style-type: none"> • In the process of exploring with campus housing and a private property management company the potential for a 12-bed master lease for College-Focused Rapid Rehousing. • Hired a College-Focused Rapid Rehousing Manager to develop and deliver programming. • Provided rent and move-in assistance to homeless students. • Partnered with a local rapid rehousing provider to support homeless students. • Provided rent and move-in assistance to homeless students. • Provided immediate shelter to homeless students using hotel vouchers.

UC Campus	Food Assistance	Housing Support
Irvine	<ul style="list-style-type: none"> • Purchased one-time equipment to optimize pantry operations in the FRESH Basic Needs Hub: two fridges, one freezer, and one electrical cargo van. • Hosted regional basic needs summits for high school teachers and counselors. • Hosted a summit for all UCI staff who work with pre-college students. • Presented on basic needs at Student-Parent Orientation program, welcome week events, orientations, and resource fairs. • Hosted quarterly enrollment events for CalFresh in partnership with the Orange County Social Services Agency. • Provided financial resources to students with children and dependents (provided they acquired these resources through the FRESH Basic Needs Hub and the campus Financial Aid Office). • Increased funds for emergency grants. • Hosted free quarterly cooking classes. • Implemented a financial wellness program, where students receive coaching, support, and advice through a peer-to-peer program. • Augmented the Emergency Meal Swipe Program. • Increased procurement of toiletries and nutritious groceries for campus food pantry. • Hired a basic needs social worker, assistant director, and administrative assistant for the Basic Needs Hub. • Employed student staff for the Basic Needs Hub. 	<ul style="list-style-type: none"> • Established an emergency housing fund. • Assisted students with off-campus issues, such as failure to make rent and deposits. • Provided wrap-around support for students who require medium- to long-term assistance. • Established a Bridge Housing program to provide temporary housing assistance for students who lack the necessary resources to secure or maintain housing during University breaks. • Hired a rapid rehousing project manager.
Los Angeles	<ul style="list-style-type: none"> • Expanded the UCLA Community Programs Office (CPO) Food Closet into the CPO Basic Needs Center, which will serve as a resource hub and as a nexus for meetings with the Basic Needs Team and CalFresh Initiative. • Hosted two Food Justice Luncheons during UCLA’s admit events for 	<ul style="list-style-type: none"> • Provided housing assistance grants for students in need to cover rental deposits, move-in/move-out costs, and emergency housing in the UCLA Residence Halls. • Created a dedicated and safe 24-hour space on campus for long distance commuting students to study, store belongings, and rest.

UC Campus	Food Assistance	Housing Support
	<p>prospective freshmen, prospective transfer students, and their families.</p> <ul style="list-style-type: none"> • Allocated funds for food and other basic necessities to campus departments serving diverse student populations, and to student organizations. • Increased CalFresh application and enrollment by hiring dedicated student staff to oversee outreach efforts, hosting Basic Needs/CalFresh Enrollment Fairs, and providing in-person and online assistance. • Established a fresh meal vending machine program and provide refrigerated lockers to students. • Provided students with emergency relief through programs such as the UCLA CPO Food Closet, the Economic Crisis Response Team (ECRT) Meal Voucher Program, and others. • Supported programming geared to enhance basic needs skills, such as an on-campus Teaching Kitchen and a student project dedicated to providing physical and nutrition education. • Provided emergency financial assistance to students through the ECRT Short Term Loan Program, ECRT Basic Needs Grants, and other efforts. • Provided work opportunities for students and staff who are vital to UCLA Basic Needs programs. 	<ul style="list-style-type: none"> • There has been growing awareness at UCLA of the needs of commuter students, including those who commute extreme distances due to high housing costs or personal/familial circumstances. Some of these students do now have their own vehicles and must depend on public transportation to travel long distances each day. Consequently, extreme commuter students feel disengaged or isolated from the UCLA community and the campus resources that are critical to their overall success. • In order to meet the needs of extreme commuter students, UCLA provided them with safe and reliable transportation from campus using the CPO Commuter Van Service. Currently, the CPO Commuter Van Service operates within a 30-mile radius of campus, transporting students to residences in the Greater Los Angeles Area in order to ensure they can participate in campus activities. • Provided vouchers for rideshare services to ensure commuter students have a guaranteed and safe ride home.
Merced	<ul style="list-style-type: none"> • Retrofit a basic needs center workspace to support additional staffing and programming. • Host a high school advisors lunch in service of enhanced outreach. • Provide room and board to 15-20 summer bridge program participants. • Conduct targeted outreach to new graduate students, transfer students, and incoming freshmen through orientation programming. • Increase size of CalFresh outreach student staff team to enhance awareness of the program/increase enrollment. • Provide students with meal swipe 	<ul style="list-style-type: none"> • Administered direct student awards for emergency housing. • Established account to provide students with housing deposit advances. • Established relationships with local nonprofit organizations to offer emergency services. • Supported existing career staff and hired new student staff to deliver marketing and educational workshops.

UC Campus	Food Assistance	Housing Support
	<p>plans.</p> <ul style="list-style-type: none"> • Deliver cooking classes, wellbeing initiatives, and financial management programs. • Support food inventory for pantry, gift cards, food recovery, and meal assistance during holiday breaks. • Hire career and student staff for outreach efforts, management of the Bobcat Pantry, CalFresh pre-screening, and development of financial wellness programs. 	
Riverside	<ul style="list-style-type: none"> • Opened and operated a centrally located student kitchen/basic needs hub that provides students with a space to heat/prepare food, sign up for CalFresh benefits, and wash/dry clothes. It also serves as a central location for food recovery/redistribution efforts. • Distributed direct financial awards to students with the highest need, based on basic needs insecurities/crises. • Created a dashboard to help compile and report basic needs data. • Offered basic needs training to 100% of students, faculty, and staff. • Increased production of fresh produce through the campus garden. • Established a meal plan program for food insecure students (and those without a meal plan), in collaboration with UCR Dining. • Hired a Basic Needs Coordinator, Basic Needs Financial Literacy Liaison, and establish a Basic Needs Crisis Response Team. • Hired a graduate student to help with research, evaluation, and reporting. 	<ul style="list-style-type: none"> • Established a basic needs housing crisis response team. • Distribute rapid rehousing support to students. • Formed a partnership with Riverside County to ensure availability of emergency housing for students.
San Diego	<ul style="list-style-type: none"> • Coordinated CalFresh clinics to support students with application and scheduling. • Connected basic needs student self-referrals with campus resources and case management. • Expanded locations on campus where students can use EBT benefits. • Developed a grocery shuttle program. 	<ul style="list-style-type: none"> • Created a deposit loan program and rental certification program. • Coordinated workshops on lease signing, roommate selection, conflict resolution, financial literacy, and budgeting. • Hired Peer Educators. • Implemented temporary housing protocols.

UC Campus	Food Assistance	Housing Support
	<ul style="list-style-type: none"> Delivered workshops on food preparation and financial literacy. Built a new pantry in graduate student housing. Increased locally recovered food for redistribution. Expanded emergency relief such as the Emergency Meal Assistance Program. Supported existing staff and hired CalFresh interns. Establish a non-CalFresh food benefit program. 	
San Francisco	<ul style="list-style-type: none"> Maintained relationships with SF-Marin Food Bank and Alameda County Community Food Bank. Strengthened UCSF's MOU with Alameda County to increase CalFresh student registration. Identified a liaison with the County of SF that is a CalFresh representative to help students register for CalFresh outside of CalFresh sign-up days. Produced and disseminated promotional materials for the "Food 4 UCSF" student app (an opt-in text message notification system for untouched food leftover from UCSF catered events). Students who receive text notifications through this app have 30 minutes to pick up the free food. Developed a streamlined communications strategy to inform students about basic needs resources. Offered basic needs orientations and workshops to all incoming UCSF students. Provided eligible students with \$200 per month in grocery gift cards. Taught instant pot cooking classes and nutrition workshops. Hired federal work-study students to provide logistical support for various initiatives such as the Student Food Market. Covered a portion of the salaries and benefits of part-time staff engaged in these activities. 	<ul style="list-style-type: none"> Developed a communication strategy for students to access rapid rehousing. Identified local community partnerships that assist students with finding affordable housing. Formed a committee to develop a protocol and review cases to provide emergency housing grants to students.
Santa Barbara	<ul style="list-style-type: none"> Invested in more programming for the Associated Students Food Bank, UCSB's 	<ul style="list-style-type: none"> Procured housing vouchers to help students cover rent and stay in their

UC Campus	Food Assistance	Housing Support
	<p>most highly utilized in-person basic needs resource.</p> <ul style="list-style-type: none"> • Opened a new Basic Needs Advising Center for the CalFresh Advocate and Food Security Peer Advising Offices. • Partnered with the Student-Initiated Outreach Programs (SIOP) and the Early Academic Outreach Program (EAOP) to include basic needs information in their pre-college outreach efforts. Harnessing students to help raise awareness might decrease the stigma associated with signing up for basic needs resources. • “Food for All” Resource Fair for incoming freshman and transfer students. • Expand CalFresh enrollment through a new location for basic needs advising in the Student Center, increased mailings to targeted students, a new door-to-door canvassing campaign, and more tabling. • Offer subsidized seven-meal and 14-meal plans. • Invest in paid student internship opportunities to lead education and outreach efforts. 	<p>homes while they receive advising from case managers.</p> <ul style="list-style-type: none"> • Piloted a small Deposit Loan Program, in which students who are homeless or about to be homeless can receive a small no-interest loan for the cost of the first month’s deposit on a new home. • Rented two suites at an apartment complex off campus to accommodate immediate needs. • Subsidized summer housing.
Santa Cruz	<ul style="list-style-type: none"> • Increased dedicated case managers at student crisis management center (“Slug Support”) from 2 FTE to 4. • Increased accessibility to UCSC’s no-cost café to 65 hours per week; hired a site supervisor and student employees to staff café; and increased meals, workshops, and advising services. • Developed a basic needs module for the summer orientation program for incoming students. • Provided peer support and materials to residential assistants who may be able to identify students facing food insecurity; developed programming for students moving to off-campus housing. • Launched a centralized campus communication campaign and 	<ul style="list-style-type: none"> • Established a year-round on-campus housing program for students who are former foster youth. • Increased emergency housing capacity to accommodate more students and longer stays. • Partially supported two case managers to assist with housing insecurity, rapid rehousing, and related efforts. • Supported three students to assist with marketing efforts to educate student body on available resources, and to establish and improve partnerships with organizations that can support students with housing insecurity.

UC Campus	Food Assistance	Housing Support
	<p>enhanced the online student basic needs web portal.</p> <ul style="list-style-type: none">• Hired students to serve as CalFresh ambassadors and peer advisors.• Dedicated a single Financial Aid Officer to work with student receiving basic needs awards.• Offered food provisioning and preparation training.• Developed new offerings on financial literacy, housing security, and rental planning workshops, in addition to well-being themed activities.• Partially covered existing FTE and hired students for the pantry, trainings, pop-up market, evaluation and reporting.	

Appendix V

Description of how campuses leveraged or coordinated with other state or local resources to address housing and food insecurity

UC Campus	Housing Security Community Partnerships	Food Security Community Partnerships
Berkeley	<ul style="list-style-type: none"> • Berkeley Rent Board – Provides drop-in housing counseling assistance at the Basic Needs Center on campus, including on tenants’ rights; provides information and counseling to landlords and tenants in the City of Berkeley. • Brill Independent Living – Provides short-term emergency housing to UC Berkeley students who are homeless or at imminent risk of losing housing. The model includes full access to a three-bedroom house in Berkeley, which has the capacity to house up to seven students at any given time. 	<ul style="list-style-type: none"> • Alameda County Community Food Bank • Berkeley Farmers Market • Monterey Market • Daily Bread • UC Gill Tract Community Farm • Phat Beats Produce • Local residents, farms, and gardens that participate in our food gleaning program
Davis	<ul style="list-style-type: none"> • Lutheran Social Services – LSS provides supportive housing services that lead to self-sufficiency. They recently began the process of partnering with UC Davis to provide College Focused Rapid Rehousing to UC Davis students who are homeless or in imminent danger of becoming homeless. • Tandem Properties of Davis – UC Davis is poised to sign a master lease on a 2-unit, 12-bed property. The College Focused Rapid Rehousing Program will use these units to serve housing-insecure students. 	<ul style="list-style-type: none"> • Yolo Food Bank • Davis Food Co-op • Tandem Organic Farms • Student Farms • Davis Nugget • City of Davis • Yolo County • Food Recovery Network
Irvine	<ul style="list-style-type: none"> • StandUp for Kids – Supports college students in Orange County, California through their OC Colleges Project. Services include assistance with meeting basic needs, links to resources on college campuses, advisement, and housing referrals. This organization plans to expand its support of rapid rehousing and long-/short-term housing in the next fiscal year with the support of the City of Irvine. • Orange County Asian and Pacific Islander Community Alliance (OCAPICA) – Manages Project FOCUS (For Our Children’s Ultimate Success), a full 	<ul style="list-style-type: none"> • Second Harvest Food Bank of OC • OC Food Bank • Waste Not OC Coalition (2 Mother’s Markets, Sgt. Pepperoni’s Pizza) • Grocery Rescue Program (2 Ralphps, 1 Target, 1 Vons/Pavilions, 2 Smart and Final) • Food Donation Connection (2 Pizza Hut stores) • Ants in Your Plans Campus Garden

UC Campus	Housing Security Community Partnerships	Food Security Community Partnerships
	<p>service wrap-around program that provides case management, counseling, and other supportive services that ensure young people can remain in their homes and communities.</p> <ul style="list-style-type: none"> • Opportunity Knocks – Provides housing, educational, vocational, and other services that are coordinated, effective and comprehensive, and that meet the mental health needs of adults ages 18 to 60 living in Orange County. They also refer and coordinate with community organizations like Share Ourselves, South County Outreach, Families Forward, Project HOPE Alliance, and Stand Up For Kids to expand on supports for housing and rental subsidies. 	
Los Angeles	<ul style="list-style-type: none"> • United Way – The CPO is working with United Way to explore potential opportunities to collaborate for United Way’s Emergency and Shelter Program. 	<ul style="list-style-type: none"> • Bruins of the South Bay • Café 580 • Sprouts Westwood • Sprouts Culver City • Target Sawtelle • Westside Food Bank • Whole Foods Brentwood • Other periodical individual donors
Merced	<ul style="list-style-type: none"> • Merced County Community Action Agency (MCCAA) – UC Merced is in active discussions with MCCAA on ways to collaborate on future rapid rehousing initiatives. One goal is a joint purchase of a residential property that can provide temporary housing accommodations for at least 16 students enrolled at UC Merced and the local community college. Student accommodations would include a bed, communal bathrooms, and a kitchen. Wrap-around services provided by both UC Merced and MCCAA will include referrals to campus and community resources, employment opportunities, and grab-and-go meals for breakfast and dinner. Research on the location of an appropriate property is ongoing. 	<ul style="list-style-type: none"> • Merced County Food Bank • Bobcat Eats Food Waste Awareness and Prevention Program: Provides food donations/rescues from various community vendors and farmers market locations • Fresno Food Commons
Riverside	<ul style="list-style-type: none"> • TruEvolution – UC Riverside partners with this nonprofit organization in Riverside, which is dedicated to fighting for health equity and racial justice to 	<ul style="list-style-type: none"> • Feeding America Inland Empire

UC Campus	Housing Security Community Partnerships	Food Security Community Partnerships
	<p>advance the quality of life and human dignity of LGBTQ+ people. Their supportive services include short-term and long-term housing planning, budgeting, and rental search and application assistance.</p> <ul style="list-style-type: none"> • Fair Housing Council of Riverside County – UCR’s The Well and the TRIO Scholars Program collaborated with the Council to plan a series of educational housing presentations aimed at helping low-income individuals, persons with disabilities, and first-generation college students navigate the rental landscape for the first time. • Riverside 211 Community Connect – Provides referrals to health and human service agencies and manages the Shared Housing Program that connects home seekers with compatible home providers through an application and matching process. The Well at UCR collaborates with this organization on monthly tabling events on-campus to connect students to support services. • Riverside County Department of Public Social Services (DPSS) – Provides access to temporary financial assistance, employment services, and health care coverage to low income individuals and families. UCR and DPSS strengthened their relationship during 2019-20 with an increase in the frequency of CalFresh application assistance events held on campus. Twice a month, Riverside County CalFresh Eligibility Technicians provided CalFresh enrollment assistance to students and on-the-spot interviews. • On-Campus Housing – The Well at UCR has established, grown, and maintained relationships with on-campus Housing, and produced new processes and protocols for housing students experiencing housing insecurity. 	
San Diego	<ul style="list-style-type: none"> • San Diego Youth Homelessness Demonstration Program – UC San Diego Off-Campus Housing Coordinator actively participates in the San Diego Youth Homelessness Consortium 	<ul style="list-style-type: none"> • San Diego Food Bank • Feeding San Diego • 2-1-1 Food • Produce Good

UC Campus	Housing Security Community Partnerships	Food Security Community Partnerships
	<p>(SDYHC) which “is a collaborative entity designed to increase the effectiveness of the service delivery system in San Diego County for youth experiencing or at risk of experiencing homelessness.</p> <ul style="list-style-type: none"> • San Diego Youth Services – UCSD established a partnership with this organization to provide community-based rapid rehousing with wrap-around case management services, including assistance with off-campus housing, rent subsidies, and financial and basic needs support. • 2-1-1 San Diego – UCSD collaborates with 211 to assist individuals who fall outside of the transitional aged youth range with accessing the Coordinated Entry System for local shelter support. This is a network of care that helps individuals and families resolve their housing crises through the provision of access to valuable resources in an equitable, person-centered, and transparent manner. 	<ul style="list-style-type: none"> • Urban Street Angels
San Francisco	<ul style="list-style-type: none"> • San Francisco Department on Homelessness and Supporting Housing – UCSF is in discussions to collaborate with one of the 11 community organizations they work with that provide placement services for students in need of immediate and permanent housing. 	<ul style="list-style-type: none"> • San Francisco-Marin Food Bank
Santa Barbara	<ul style="list-style-type: none"> • UCSB Food Security and Basic Needs Taskforce – Developed relationships with organizations that have a tradition of helping populations experiencing homelessness, including: <ul style="list-style-type: none"> ○ United Way ○ Santa Barbara Housing and Community Development ○ Santa Maria/Santa Barbara County Continuum of Care <ul style="list-style-type: none"> ▪ UC Santa Barbara assigned a student intern to attend meetings of the Youth Homelessness Demonstration Program, a program of 	<ul style="list-style-type: none"> • The Food Bank of Santa Barbara County • Isla Vista Youth Project • Café Picasso • Food Not Bombs • IV and UCSB Garden Community

UC Campus	Housing Security Community Partnerships	Food Security Community Partnerships
	<p>thContinuum of Care that focuses on providing services to youth through college age. UCSB is currently in the process of exploring an MOU that would allow the campus to participate in the coordinated entry system for their County.</p> <ul style="list-style-type: none"> Isla Vista Coalition – A coalition of organizations are working to support people experiencing houselessness in Isla Vista, the local college town, including the Isla Vista and Parks District, Isla Vista Community Services District, United Way, Santa Barbara County, Doctors Without Walls, Food Not Bombs, Associated Students Pardall Center, Associated Students Isla Vista Tenants Association, and St. Michael’s University Church. 	
Santa Cruz	<ul style="list-style-type: none"> Tenant Sanctuary – Educates students about their tenant rights and provides assistance when property owners seek to take advantage of them. Tenant Sanctuary has provided training to UCSC staff and Slug Support case managers regularly refer students to their services. Hotels – The Slug Support Program at UCSC deployed case managers to work with hotels in the area to secure temporary housing for students in the Santa Cruz community. Partnerships for the 2019-20 academic year were successfully established with three separate hotels. 	<ul style="list-style-type: none"> Second Harvest Food Bank FoodSmith Santa Cruz Farmers Market Association New Leaf Community Markets Daylight Produce Food Not Bombs Western Service Workers Association