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July 13, 2020

Director Keely Bosler Department of Finance 915 L Street Sacramento, California 95814 The Honorable Holly J. Mitchell Chair, Joint Legislative Budget Committee 1020 N Street, Room 553 Sacramento, California 95814

Dear Director Bosler and Senator Mitchell:

Pursuant to Section 6.4(e) of the 2019 Budget Act (SB109, Chapter 363, Statutes of 2019), enclosed is the University of California's annual report to the Legislature on *Rapid Rehousing*.

If you have any questions regarding this report, Associate Vice President David Alcocer would be pleased to speak with you. David can be reached by telephone at (510) 987-9113, or by email at David.Alcocer@ucop.edu.

Yours very truly,

gat Aplitas

Janet Napolitano

President

Enclosure

cc: Senate Budget and Fiscal Review

The Honorable Richard D. Roth, Chair

Senate Budget and Fiscal Review Subcommittee #1

(Attn: Ms. Anita Lee)

(Attn: Ms. Jean-Marie McKinney)

The Honorable Kevin McCarty, Chair

Assembly Budget Subcommittee #2

(Attn: Mr. Mark Martin)

(Attn: Ms. Carolyn Nealon)

Ms. Jennifer Troia, Joint Legislative Budget Committee

Ms. Erika Contreras, Secretary of the Senate

Ms. Tina McGee, Legislative Analyst's Office

Ms. Amy Leach, Office of the Chief Clerk of the Assembly

Mr. E. Dotson Wilson, Chief Clerk of the Assembly

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Ms. Rebecca Kirk, Department of Finance

Mr. Brian Rutledge, Department of Finance

Mr. Gabriel Petek, Legislative Analyst's Office

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Associate Vice President and Director Kieran Flaherty



Introduction

The Budget Act of 2019 (Assembly Bill 74) included \$15 million to address food and housing insecurity at the University of California (UC), and an additional \$3.5 million to support rapid rehousing efforts for homeless and housing insecure students at UC. This report highlights how UC campuses utilized the \$3.5 million in rapid rehousing allocations between June 2019 and May 2020. The attached appendices provide data from each UC campus that address the required reporting areas identified in the Budget Act, including the following subsections of provision 6.4 of the University's appropriation:

- (b) Campuses shall establish ongoing partnerships with community organizations that have a tradition of helping populations experiencing homelessness to provide wrap-around services and rental subsidies for students. Funds appropriated in the item may be used for, but authorized uses are not limited to, the following activities:
 - o Connecting students with community case managers who have knowledge and expertise in accessing safety net resources.
 - Establishing ongoing emergency housing procedures, including on-campus and off-campus resources.
 - o Providing emergency grants that are necessary to secure housing or to prevent the imminent loss of housing.
- (c) Funding shall be allocated to campuses based on demonstrated need.
- (e) The University of California shall submit a report to the Director of Finance and, in conformity with Section 9795 of the Government Code, to the Legislature by July 15, 2020, and annually thereafter, regarding the use of these funds, including the number of coordinators hired, number of students served by campus, distribution of funds by campus, a description of the types of programs funded, and other relevant outcomes, such as the number of students that were able to secure permanent housing, and whether students receiving support remained enrolled at the institution or graduated.

Distribution of Funds by Campus

The University made campus allocations of rapid rehousing funds with the goal of addressing stability and alignment. To attain stability, the UC Office of the President (UCOP) equally distributed a portion of the funds across campuses to provide a common baseline level of support, and to ensure that every campus had the resources to maintain programs previously supported by one-time funds from the State of California and the University. In an effort to help align new resources with the scale of the challenges each campus faces, UCOP allocated a substantial portion of the funds in proportion to the estimated number of students at each campus who are food and/or housing insecure. Two UC systemwide surveys informed these estimates, including the UC Undergraduate Experience Survey (UCUES) and the UC Graduate Student Well-Being Survey. UCOP then made adjustments to reflect the latest available enrollment numbers.

Each campus has a Basic Needs Committee, which is comprised of faculty, staff, undergraduate and graduate students, and community partners. These committees identified rapid rehousing priorities and drafted each of their respective campus spending plans. They also gathered feedback through town halls and one-on-one consultations with various stakeholders, including student government representatives, student organizations, Vice Chancellors for Student Affairs, individual faculty and staff members, and relevant campus departments.

Please see Appendix I for a table of rapid rehousing allocations by campus for 2019-20.

Descriptions of Funded Programs

UC campuses utilized rapid rehousing funds to support efforts in a variety of specific categories, including housing services and support, direct student housing awards, emergency relief and crisis resolution, first-year student experiences, and staffing, including both student and career staff.

Housing services and programming varied by campus. They included efforts such as:

- Providing students assistance with rental deposits and first-month rent costs
- Delivering housing-focused presentations to incoming freshmen and transfer students
- Establishing bridge housing programs that provide temporary shelter to students who lack the necessary resources to secure or maintain adequate housing during University breaks and holidays
- Coordinating workshops on lease signing, roommate selection, conflict resolution, financial literacy, and budgeting
- Creating sustainable, year-round, and on-campus housing for former foster youth who are particularly vulnerable to housing insecurity
- Covering the full or partial salaries of existing or new career and student staff to focus on providing administrative and logistical support for housing placements, disbursement of aid, and liaising with community housing organizations

Please see Appendix II for a complete list of funded program descriptions.

Partnerships with Community Organizations

UC campuses dedicated efforts to establishing new and strengthening existing partnerships with a variety of organizations that address housing insecurity, including nonprofit organizations, municipal agencies, regional collaborative organizations, and private entities, as well as campus departments and programs.

The nonprofit organizations with which campuses collaborated include Lutheran Social Services in Sacramento, StandUp for Kids in Irvine, TruEvolution in Riverside, San Diego Youth Services, Opportunity Knocks in Orange County, the Orange County Asian and Pacific Islander Community Alliance, and Tenant Sanctuary in Santa Cruz. These organizations address housing insecurity through the provision of emergency housing, rental subsidies, and wrap-around services that include case management, mental health support, and racial justice. StandUp for Kids has been an especially valuable partner to UC Irvine. Their OC Colleges Project is in the process of expanding its support for rapid rehousing and long-term housing within the next fiscal year with a grant from the City of Irvine. StandUp for Kids has also been spreading awareness about homelessness among collegeaged youth and basic needs issues within higher education. In addition, they are making progress toward joining the Orange County Continuum of Care and Coordinated Entry System for homeless response and support. The Continuum of Care coordinates housing and services funding for homeless families and individuals. It will be one of the few community organizations that provides support to young adults and transitional-aged youth, since the majority specifically serve children and families.

Municipal agencies have also been valuable partners to UC campuses. They include the Berkeley Rent Board, Merced County Community Action Agency, Fair Housing Council of Riverside County, Riverside 211 Community Connect, Riverside County Department of Public Social Services, and the San Francisco Department of Homelessness and Supportive Housing. These agencies provide services such as drop-in housing counseling assistance, educational housing presentations aimed at vulnerable student populations, referrals to housing, health and human services, and housing placements for students in need of immediate and permanent

housing. UC Merced is currently exploring with the Merced County Community Action Agency a joint purchase or lease of a property that can provide temporary housing accommodations to at least 16 housing insecure students. This property will package accommodations with wrap-around services, two meals per day, and referrals to campus and community resources.

Campuses have also formed relationships with regional collaborative organizations. The Off-Campus Housing Coordinator at UC San Diego, for example, has been actively participating in meetings of the San Diego Youth Homelessness Consortium, which seeks to improve service delivery in San Diego County for youth who are at risk of or experiencing homelessness. Similarly, UC Santa Barbara has been sending a representative to meetings of the Youth Homelessness Demonstration Program. That program is part of the Santa Maria/Santa Barbara County Continuum of Care that focuses on providing services to young people who are college-aged and younger. UC Santa Barbara is also part of a coalition of local organizations that is working to support people experiencing homelessness in Isla Vista, an unincorporated community where the majority of residents are students at UC Santa Barbara.

Three campuses also established relationships with private entities. UC Berkeley is working with Brill Independent Living, a limited liability corporation that provides rapid rehousing to up to seven housing insecure students at any one time. Similarly, UC Davis has been in discussions with Tandem Properties, a company willing to lease a two-unit, 12-bedroom property to the campus for use as emergency housing. Moreover, UC Santa Cruz is working with hotels in the area to secure temporary housing for homeless and housing insecure students.

Please see Appendix III for a complete list of community organizations with which UC campuses established partnerships.

Staffing Support

UC campuses used rapid rehousing funds to hire a total of 3.5 full-time equivalent (FTE) staff, including three full-time employees dedicated to housing students, such as case managers and coordinators, and two similar positions at 25 percent FTE. Campuses also hired 10 student interns to serve in roles such as basic needs and off-campus peer coordinators, and a marketing and website intern. Many campuses supplemented funding from institutional and other sources to support complementary positions, such as temporary student staff to help connect housing recipients to CalFresh benefits and services for extreme commuters to ensure they have a safe way home.

Housing Insecure Students Served

From June 2019 to May 2020, campuses served approximately 2,150 housing insecure students across the University of California system. This number is an estimate, as campuses independently tracked the number of students they served and did so using different metrics. Generally, campuses defined the number of students served as those who received emergency housing, temporary housing and hotel vouchers, rent and deposit assistance, placements in short- and long-term housing, and case management that connected them to wraparound services. Many of these students already had permanent housing, but due to unexpected circumstances, such as loss of job or unexpected medical bills, they found themselves with insufficient funding to pay for rent.

Over 550 students either obtained permanent housing and/or received support such as rent subsidies to help them remain in their current housing. While only 15 housing insecure students who received housing support graduated, the rest remain enrolled at their respective campuses. The final count of students served may

change as this report is being submitted before the end of 2019-2020 academic year, and UC campuses are working toward a common metric for tracking the number of housing insecure students served.

Conclusion

Thanks to financial support from California's Budget Act of 2019, the University of California was able to make unprecedented investments in housing support programs that have had a positive, life-changing impact on students' well-being, retention, and graduation. The \$3.5 million in rapid rehousing funds has enabled UC to connect nearly 2,150 housing insecure students with housing stability, case management, and wrap-around support services.

The COVID-19 pandemic has presented unique challenges to ensuring students are basic needs secure. As campuses moved to remote instruction, the University identified basic needs centers as essential units to remain in operation and provide both onsite and distance-based support to students. Campuses have used their state funding to innovate effective basic needs support for students during the pandemic. They include the distribution of electronic grocery store gift cards; online CalFresh assistance; curbside grocery pickup; socially-distant distribution of meal swipes for grab-and-go dining programs; expanded online basic needs workshops, trainings, resource orientations, and online case management; and facilitation of community laptop donations, among other strategies.

UC would like to express deep gratitude to the state's elected officials who made these food and housing insecurity and rapid rehousing funds possible. Without their support, the University would not have been able to serve our most severely impacted students through COVID-19.

Appendix I Distribution of Rapid Rehousing Allocations by Campus

UC Campus	Base Allocation	Allocation Based on Food/Housing Insecure Student Estimates	Total Allocation
Berkeley	\$150,000	\$322,000	\$472,000
Davis	\$150,000	\$204,000	\$354,000
Irvine	\$150,000	\$247,000	\$397,000
Los Angeles	\$150,000	\$257,000	\$407,000
Merced	\$150,000	\$53,000	\$203,000
Riverside	\$150,000	\$157,000	\$307,000
San Diego	\$150,000	\$256,000	\$406,000
San Francisco	\$150,000	\$18,000	\$168,000
Santa Barbara	\$150,000	\$265,000	\$415,000
Santa Cruz	\$150,000	\$221,000	\$371,000
Total	\$1,500,000	\$2,000,000	\$3,500,000

Appendix II Description of Funded Programs

Campus	Description of Rapid Rehousing Strategies & Activities
Berkeley	 Developed a partnership with the Berkeley Rent Board, an organization that provides information and counseling to landlords and tenants in the city of Berkeley. The Berkeley Rent Board has been a key partner in providing drop-in housing counseling in the Basic Needs Center this academic year, and advising students around various issues including tenants' rights. Entered into a partnership with Brill Independent Living, an affordable housing organization in the Bay Area, to provide short-term emergency housing to UC Berkeley students who were homeless and/or were at imminent risk of losing housing. The model includes full access to a 3-bedroom home in Berkeley, which has the capacity to house up to seven students at any given time. Hired one full-time case manager in March 2020 whose primary role is to provide wrap-around support to housing insecure and homeless students, placing them in short-term emergency housing, and identifying long-term housing. Two part-time student staff, one undergraduate and one graduate, were also hired to help process emergency rental assistance applications and conduct outreach for the Emergency Housing Program.
Davis	 Supported gap housing and storage for Summer Bridge Programs. Provided a housing-focused presentation to new transfer students. Collaborated with a property management company to rent two units that will accommodate 12 vulnerable students. Partnering with a local rapid rehousing provider for intake and processing of homeless students while training the Basic Needs Coordinator on housing. Supported one contract Financial Aid position, responsible for awarding, reporting/evaluation on all housing/basic needs grants.
Irvine	 The Case manager conducted outreach to housing insecure students and connected them with housing and transportation services. Supported staffing and programmatic efforts to assist students with facing off-campus issues, such as an inability to make rent, pay for move-in deposits, and/or secure housing. Establish a Bridge Housing Program that provides temporary residence for students who lack the necessary resources to secure or maintain adequate housing during holidays and University breaks. Hired a Clinical Case Manager that serves as the Rapid Rehousing Project Manager responsible for overseeing housing security efforts.
Los Angeles	 The UCLA Community Programs Office (CPO) provided extreme commuter students—who cannot afford to live near campus—a guaranteed ride home with the CPO commuter van service. The CPO Commuter Van Service provides two rides: 6:30 PM and 9:00 PM, every Monday through Thursday of the quarter, and travels between an 11 and 30-mile radius from UCLA. The Commuter Van Service works collaboratively with the Student Retention Center to identify students who may benefit from its services. The Economic Crisis Response Team (ECRT) and the Office of Financial Aid and Scholarships (FA&S) offered emergency housing, student awards, such as housing grants, to cover rental deposits and other costs associated with move-in/move-out efforts for on- and off-campus housing. Commuters also received rideshare vouchers (e.g., train or bus passes) to use. In addition to Dean of Students (DoS) and

	 FA&S, the ECRT partnered with the Bruin Resource Center, Housing & Hospitality Services, Student Loan Services, Academic Advancement Program, Graduate Division, Center for Accessible Education, LGBT Campus Resource Center, Student Accounts, Dashew Center for International Students and Scholars, Graduate Student Resource Center, and the CPO to identify and provide services to students in need. The John Wooden Center assessed available space that could be renovated to provide commuter students a place to store belongings and rest. Rapid rehousing dollars are not currently supporting staff positions. However, there are two staff positions supported with State funding for basic needs – ECRT Case Manager and Coordinator – who provide case management to students in need and refer them to housing grants, rideshare vouchers, emergency housing, etc.
Merced	 Residence Education collaborated with colleagues across campus to educate students about their resources, including through tabling on campus once per week, delivering a workshop within the first three weeks of the semester, and distribution of informational brochures. Residence Education also worked with UC Merced Public Safety, Dean of Students and the Vice Chancellor of Student Affairs Office to provide emergency housing and wrap-around support (including housing meal plans and transportation). Residence Education worked with the campus Financial Wellness Coordinator to administer emergency housing funds to students, and worked with each student to help arrange housing accommodations. Established relationships with local nonprofit organizations to offer emergency housing services. Utilized on-campus residence hall rooms, off-campus apartments, and houses to provide emergency and transitional housing. Covered a portion of the Financial Wellness Coordinator position to help support rapid rehousing efforts.
Riverside	 Established emergency housing protocols with on- and off-campus housing resources, including hotels, apartments, and dorms. Assisted students with apartment searches, deposits, and rent. Supported the Basic Needs Financial Literacy Liaison at 50 percent to support the distribution of housing crisis student awards, and to work closely with campus partners to develop emergency housing and rapid rehousing processes and protocols.
San Diego	 Supported the Temporary Housing Protocol and Emergency Meal Assistance Program. Commenced work to build out the Deposit Loan Program and Rental Certification Program. Expanded online resources for students as part of a pre- existing, off-campus housing fair. Coordinated workshops on lease signing, roommate selection, conflict resolution, financial literacy, and budgeting. Provided emergency housing, meal assistance, and emergency basic needs grants to students. Hired student peer educators.
San Francisco	 Students identified to be on the verge of housing insecurity received emergency housing grants of between \$1,800 and \$3,600, depending on the Emergency Housing Grant Committee's review of specific needs. Covered 25 percent of the salary of a Student Financial Aid Office staff member to provide administrative and logistical support for disbursing emergency housing grants. This staff member served as liaison to local community housing organizations and worked collaboratively with UCSF case managers for referrals.

Santa Barbara	 Procured housing vouchers to support students who are at imminent risk of losing their on- or off-campus housing. Assisted with rental payments while they received advising and support from case managers. Piloted a small deposit loan program to help housing insecure students cover deposits and first-month rent payments. Rented two suites at Tropicana (an apartment complex near campus) to accommodate the immediate needs of housing insecure students. Subsidized summer housing for students who would otherwise be homeless while taking summer courses. Hired a Partnerships Development & Housing Intern to help establish relationships with local service providers, create referral processes, and implement best practices. Hired a Marketing Intern to ensure students are aware of housing resources.
Santa Cruz	 Supported two case managers to specifically work with students and help them secure emergency and long-term housing. Partnered with various campus units to deliver a range of basic needs literacy workshops to first-year students, including on housing. Case managers helped housing insecure students develop housing and financial plans. Created sustainable, year-round, on-campus housing for former foster youth who are particularly vulnerable to housing insecurity. Provided emergency deposit funds to housing insecure students who meet with case managers. Partnered with local hotels to accommodate students in need for up to five days. Provided case management services to all students who received housing assistance. Supported two case managers at 25 percent to focus on housing insecurity, rapid rehousing, and related efforts.

Appendix III Partnerships with Community Organizations

The following list of partnerships that campuses have established with community organizations complement and augment the rapid rehousing services campuses already provide to housing insecure students.

Campus	Partnerships with Community Organizations
Berkeley	 Berkeley Rent Board – Provides drop-in housing counseling assistance at the Basic Needs Center on campus, including on tenants' rights; provides information and counseling to landlords and tenants in the City of Berkeley. Brill Independent Living – Provides short-term emergency housing to UC Berkeley students who are homeless or at imminent risk of losing housing. The model includes full access to a three-bedroom house in Berkeley, which has the capacity to house up to seven students at any given time.
Davis	 Lutheran Social Services – LSS provides supportive housing services that lead to self-sufficiency. They recently began the process of partnering with UC Davis to provide College Focused Rapid Rehousing to UC Davis students who are homeless or in imminent danger of becoming homeless. Tandem Properties of Davis – UC Davis is poised to sign a master lease on a 2-unit, 12-bed property. The College Focused Rapid Rehousing Program will use these units to serve housing insecure students.
Irvine	 StandUp for Kids – Supports college students in Orange County, California through their OC Colleges Project. Services include assistance with meeting basic needs, links to resources on college campuses, advisement, and housing referrals. This organization plans to expand its support of rapid rehousing and long-/short-term housing in the next fiscal year with the support of the City of Irvine. Orange County Asian and Pacific Islander Community Alliance (OCAPICA) – Manages Project FOCUS (For Our Children's Ultimate Success), a full service wrap-around program that provides case management, counseling, and other supportive services that ensure young people can remain in their homes and communities. Opportunity Knocks – Provides housing, educational, vocational, and other services that are coordinated, effective and comprehensive, and that meet the mental health needs of adults ages 18 to 60 living in Orange County. They also refer and coordinate with community organizations like Share Ourselves, South County Outreach, Families Forward, Project HOPE Alliance, and Stand Up For Kids to expand on supports for housing and rental subsidies.
Los Angeles	United Way – The CPO is working with United Way to explore potential opportunities to collaborate for United Way's Emergency and Shelter Program.
Merced	 Merced County Community Action Agency (MCCAA) – UC Merced is in active discussions with MCCAA on ways to collaborate on future rapid rehousing initiatives. One goal is a joint purchase of a residential property that can provide temporary housing accommodations for at least 16 students enrolled at UC Merced and the local community college. Student accommodations would include a bed, communal bathrooms, and a kitchen. Wrap-around services provided by both UC Merced and MCCAA will include referrals to campus and community resources, employment opportunities, and grab-and-go meals for breakfast and dinner. Research on the location of an appropriate property is ongoing.
Riverside	TruEvolution – UC Riverside partners with this nonprofit organization in Riverside, which is dedicated to fighting for health equity and racial justice to advance the

quality of life and human dignity of LGBTQ+ people. Their supportive services include short-term and long-term housing planning, budgeting, and rental search and application assistance. Fair Housing Council of Riverside County – UCR's The Well and the TRIO Scholars Program collaborated with the Council to plan a series of educational housing presentations aimed at helping low-income individuals, persons with disabilities, and first-generation college students navigate the rental landscape for the first time. Riverside 211 Community Connect – Provides referrals to health and human service agencies and manages the Shared Housing Program that connects home seekers with compatible home providers through an application and matching process. The Well at UCR collaborates with this organization on monthly tabling events oncampus to connect students to support services. Riverside County Department of Public Social Services (DPSS) – Provides access to temporary financial assistance, employment services, and health care coverage to low income individuals and families. UCR and DPSS strengthened their relationship during 2019-20 with an increase in the frequency of CalFresh application assistance events held on campus. Twice a month, Riverside County CalFresh Eligibility Technicians provided CalFresh enrollment assistance to students and on-the-spot interviews. On-Campus Housing – The Well at UCR has established, grown, and maintained relationships with on-campus Housing, and produced new processes and protocols for housing students experiencing housing insecurity. San Diego San Diego Youth Homelessness Demonstration Program – UC San Diego Off-Campus Housing Coordinator actively participates in the San Diego Youth Homelessness Consortium (SDYHC) which "is a collaborative entity designed to increase the effectiveness of the service delivery system in San Diego County for youth experiencing or at risk of experiencing homelessness. San Diego Youth Services – UCSD established a partnership with this organization to provide community-based rapid rehousing with wrap-around case management services, including assistance with off-campus housing, rent subsidies, and financial and basic needs support. 2-1-1 San Diego – UCSD collaborates with 211 to assist individuals who fall outside of the transitional aged youth range with accessing the Coordinated Entry System for local shelter support. This is a network of care that helps individuals and families resolve their housing crises through the provision of access to valuable resources in an equitable, person-centered, and transparent manner. San Francisco San Francisco Department on Homelessness and Supporting Housing – UCSF is in discussions to collaborate with one of the 11 community organizations they work with that provide placement services for students in need of immediate and permanent housing. Santa Barbara UCSB Food Security and Basic Needs Taskforce – Developed relationships with organizations that have a tradition of helping populations experiencing homelessness, including: United Way o Santa Barbara Housing and Community Development Santa Maria/Santa Barbara County Continuum of Care UC Santa Barbara assigned a student intern to attend meetings of the Youth Homelessness Demonstration Program, a program of the

	Continuum of Care that focuses on providing services to youth through college age. UCSB is currently in the process of exploring an MOU that would allow the campus to participate in the coordinated entry system for their County. • Isla Vista Coalition – A coalition of organizations are working to support people experiencing houselessness in Isla Vista, the local college town, including the Isla Vista and Parks District, Isla Vista Community Services District, United Way, Santa Barbara County, Doctors Without Walls, Food Not Bombs, Associated Students Pardall Center, Associated Students Isla Vista Tenants Association, and St. Michael's University Church.
Santa Cruz	 Tenant Sanctuary – Educates students about their tenant rights and provides assistance when property owners seek to take advantage of them. Tenant Sanctuary has provided training to UCSC staff and Slug Support case managers regularly refer students to their services. Hotels – The Slug Support Program at UCSC deployed case managers to work with hotels in the area to secure temporary housing for students in the Santa Cruz community. Partnerships for the 2019-20 academic year were successfully established with three separate hotels.

Contact information:

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