"Universities may work by 1000 flowers blooming, but great organizations are able to take innovation to scale."

The UC ITinnovate Program

Efficiency (Shared Services)

Entrepreneurship (Startups)

Innovation (Commercialization)
Why should we build a community?

- Our environments require that we continue to evolve
- No one is as smart as all of us
- We have much more innovation than anyone knows
- This is what it means to invest in people
UC ITi is a “change platform”

4-Stage Expansion Process for Shared Services

01 Single, Local Service

02 Multiple Locations

03 External Expansion

04 Commercialization

Efficiency

Innovation Value Creation

Entrepreneurship

@Andriola_UC
UC ITi is a “change platform”

Ideation Space

UC NEXT
- Ideation
- Collaboration tools
- Profiles

Community Building (~7000 FTE)

Competency Building
- UC-IT Leadership Program (Haas)
- Leadership program with Educause
- Boot camps
- Value Proposition / Biz case
- Business /Pricing models
- Product Management
- Customer / Engagement Mgmt.

Other Tools
- Webinars
- Competitions
- Exchanges
- Portal (coming soon)
- Design Events
- UC IT Blog
- UCCSC
- slack
- LinkedIn

Support Mechanisms
- Financial
- Service Delivery, SLA
- Agile Development
- Marketing & Comm.
- User Experience

Portfolio Management

A Change Platform* is a Foundation

Top-Down ➔ Activist-Out  Sold ➔ Invited  Managed ➔ Organic

* Gary Hamel, Oct-2014
Where is it happening? A few examples

**Shared Services**
- UC ASSIST
- UC Recruit
- UC Review
- Trial Quest
- Open Berkeley (planned)
- OPT

**External Customers**
- Sherlock (SDSC)
- CropManage (ANR)
- Risk & Safety Solutions (UCD)
- Broala (LBNL)
Where is it happening? Targeted Spaces

**Shared Services**
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**External Customers**
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- Risk & Safety Solutions (UCD)
- Broala (LBNL)
- DEAR Health (UCLA)

**UCITI Portfolio**
- Ed Tech
- Ag Tech
- Health Tech
- Higher Ed IT efficiency

**Big IT-enabled Ideas**
- UC Tele-health Service
- Healthcare Big Data Initiative
- Research Cyber Infrastructure
- Higher Ed IT efficiency
What can YOU do?

• Join in
  • Blog: [http://cio.ucop.edu/](http://cio.ucop.edu/) (>900 subscribed)
  • LinkedIn: UC IT Professional Network (>820 members)
  • #Slack: #uctech (>700 members)
  • UC NEXT: ideation platform

• Share the message

• Find a passion and connect with others who share it

• Managers: double down on developing your people

• Employees: don’t stop at UC border, get involved with a national organization like Educause or HIMSS