

Retirement Administration Service Center (RASC) Menu of Services by Customer Type

Retirees	Active Employees
<ul style="list-style-type: none"> • Benefit Payment and Plan Distribution Administration (UCRP and 415(m) Restoration Plan) • UCRP Compliance (ensuring Plans are operated in compliance with Plan provisions and legal requirements) • Annual Cost of Living Adjustments (COLA's) • Health Insurance Program Administration and Enrollment (Retiree, Survivor, and UCRP Disability) • Medicare Coordination, Compliance, and Claims Administration • Demographic Updates (address, marital status, etc.) • At Your Service Online (AYSO) Support • Beneficiary Changes • QDRO (Qualified Domestic Relations Order) Counseling and Administration for UCRP • Death Reporting • Survivor Counseling and Administration 	<ul style="list-style-type: none"> • Local Benefits Offices (Services Offered*) <ul style="list-style-type: none"> ○ Retirement Benefits Counseling and Document Preparation ○ Retirement Estimates ○ Service Credit Verifications ○ UCRP Disability Counseling and Administration ○ Beneficiary Changes ○ QDRO Counseling and Administration for UCRP ○ Death Reporting ○ Survivor Counseling and Administration ○ Reciprocity and Buyback Counseling ○ UCRP Benefit Calculations (Retiree, Survivor, and UCRP Disability) • Office of the President Benefits Office <i>(all services above, plus)</i> <ul style="list-style-type: none"> ○ Health and Welfare Administration ○ Health Care Facilitation ○ Leave Administration ○ Disability Insurance Adjustments ○ Rehired Retiree Counseling ○ Wellness Program Administration ○ At Your Service Online (AYSO) Support
Separated Employees (Vested or Non-Vested)	Local Benefits Offices
<ul style="list-style-type: none"> • Retirement Calculations and Estimates • Retirement Elections and Plan Distributions • Demographic Updates (address, marital status, etc.) • Beneficiary Changes • QDRO Counseling and Administration for UCRP • Death Reporting • Survivor Counseling and Administration • Reciprocity/Buyback Counseling and Administration • UCRP Benefit Calculations (Retiree, Survivor, and UCRP Disability) 	<ul style="list-style-type: none"> • UCRP Plan and Benefits Questions <ul style="list-style-type: none"> ○ Research ○ Escalations ○ Local Benefits Offices Liaison
Senior Management Group (SMG)	
<ul style="list-style-type: none"> • Senior Management Supplemental Benefit Program Administration and Counseling 	

* RASC currently provides these services to several campus locations (including UC Berkeley), and is in conversation with or open to partnering with others

For assistance, please contact RASC Customer Service at 800-888-8267