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	MPROVING & SUSTAINING MENT PROCESS
UNIVERSITY OF CALIFORNIA	

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#### Mission

- Provide efficient and effective procurement services in support of the University's mission of teaching, research and public service
- Source the highest quality of products and services at the least total cost
- Leverage University buying power through strategic and collaborative sourcing, adoption of proven technologies, and supplier performance management
- Create a culture that expects continuous improvement in cost, quality and service

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### **Guiding Principles**

- Support the University's missions of teaching, research and public service
- Take a university-wide view when making financial and strategic decisions
- Always look for new ways to make the sourcing of goods and services more cost-effective and efficient for the University
- Actively manage suppliers to the University, holding each to appropriate standards of price competitiveness, quality, responsiveness and innovation
- Operate in accordance with all applicable University policies, State and Federal Laws and Governor's Executive Orders

## **Critical Success Factors**

- Focus on Total Cost of Ownership (TCO)
- Pursue suppliers that deliver the best overall value (cost, quality and service)
- End User focus and involvement
- Simplified, streamlined and automated processes
- Customer Satisfaction

# **UC Strategic Sourcing Initiative**

Cost Savings (\$ in millions)

	Spend	Savings	US Bank Rebates	Total Savings
FY 2006/07	\$211.3	\$25.0	\$3.7	\$28.7
FY 2007/08	\$273.1	\$41.6	\$5.2	\$46.8
FY 2008/09	\$301.9	\$49.0	\$4.9	\$53.9
FY 2009/10 FY 2010/11	\$326.0 \$411.7	\$47.2 \$55.8	\$5.6 \$5.6	\$52.8 \$61.4
FY 2011/12	\$517.3	\$82.0	\$10.2	\$92.2
TOTAL	\$2,041.3	\$300.6	\$35.2	\$335.8

ever include patronagolearned incentives from 146 strategic sourcing agreements. US Bank rebates (P-Card program) do not include rail \$4.7 million in signing bonuses negotiated with US Bank. Program inception hinogly have 2006 the US challegic Sourcing Program generated over \$78 million in total cost savings.

#### **IT Procurement Services**

- Responsible for system-wide:
  - >IT contracts & licenses (new, renewals/extensions)
  - ➤IT RFP's, RFQ's and RFI's
  - ➤IT central purchasing/recharges
- FY 2011/12 Accomplishments:

➤ Spend Under Contract - \$225 million

➤Incentives - \$5.7 million

➤ Savings - \$40 million

**IT Procurement Services – Stakeholders** 

- Materiel Management & Campus Strategic Sourcing
- Extensive collaboration and consultation with system-wide IT communities sponsored by the ITLC (IT Leadership Counsel of UC CIO's)
  - ➤ TAS (Technical Acquisition & Support)
  - ➤ITPS (IT Privacy & Security)
  - ► JDCMG (Joint Data Center Management Group)
  - ➤ CPG (Communications Planning Group)
  - ►ITAG (IT Architecture Work Group)
  - ➤ EALT (Electronic Accessibility Leadership Team)
  - >CTG (Collaboration Tools Group)
  - ➤ ETLG (Educational Technology Leadership Group)

# **IT Procurement Services – Ongoing Activity**

- 103 system-wide IT contracts
  - **≻**Hardware
  - ➤ Software Licenses
  - ➤IT Professional Services
  - ➤IT Temp Labor
  - ➤IT Audit Services
- System-wide support, maintenance and license renewals
- Hardware "sweet-spot" refreshes

<b>Procurement</b>	<b>Services</b>	Responsibilities
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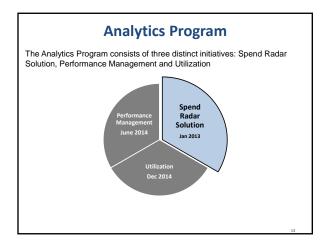
- Non-IT Sourcing and Commodity Management
  - ➤ Life Sciences
  - ➤ Food Service Operations
  - ➤ Facilities, MRO, Flooring, Janitorial & Fleet
  - ➤ HR, Benefits & Professional Services
  - ➤Office Environment and "Other"
- UC Procurement Policy Coordination
- Contract Compliance and Management
- Electronic RFP/RFI Systems
- Equipment Management Coordination
- Legislative Impact Analysis/Change

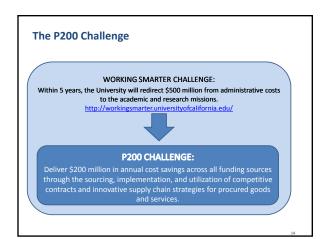
### **Procurement Services - Responsibilities**

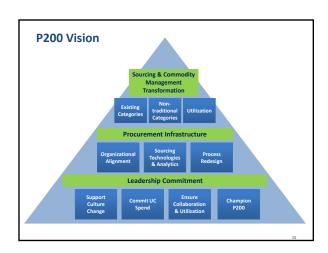
- Materiel Management Policies
- Procurement Technology and Systems
- Small Business Coordination
- Sustainable Procurement
- Systemwide Support and Coordination for all UC Procurement operations (Campuses and Medical Centers)
- UCOP Procurement Support
- FY 2011/12 Accomplishments:
  - ➤ Spend Under Contract \$292.0 million
  - ➤ Incentives
  - \$ 5.9 million \$ 30.4 million \$ 10.2 million ➤ Savings > US Bank Incentives
  - ➤ Total Non-IT Contracts

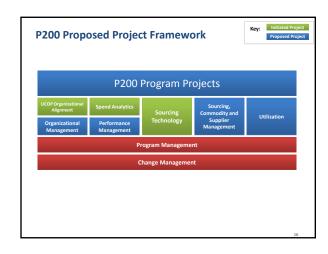
## **Analytics and Reporting - Responsibilities**

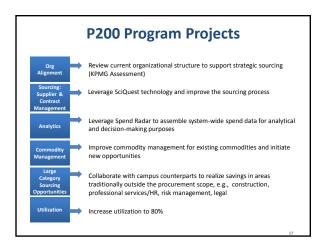
- Systemwide Reporting
- RFP support
- Contract Analytics
- Ad hoc requests
- Project support
- P200

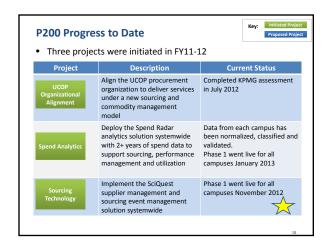


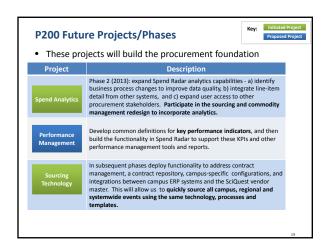


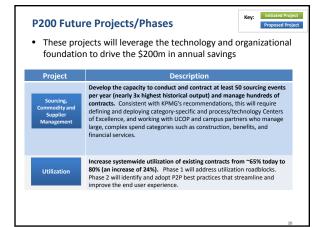


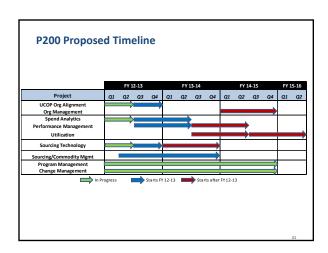












P200 Program	<b>Critical Success</b>	Factor
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- The success of this program requires the commitment from UCOP, campus executive leadership, the Procurement Management Board, and the Procurement Leadership Council (PLC) to:
  - ✓ Change the culture from one that supports the use of multiple vendors, products, payment options to fewer
  - $\checkmark \ \, \text{Source commodities using small, expert teams}$
  - $\checkmark \ \ \text{Evaluate and pursue sourcing opportunities in non-traditional areas}$
  - $\checkmark \ \, \text{Secure external expertise with best-practice procurement knowledge}$
  - $\checkmark$  Build a highly-effective and efficient procurement organization
  - ✓ Implement and utilize enabling technologies