



UCOP Global Entry Enrollment Event (Cancelled)

Due to unforeseen circumstances, we have been informed by Custom Border Patrol that all Global Entry Mobile Enrollment events will be cancelled for the remainder of this year – 2019. Unfortunately, this means we will not be hosting a Global Entry Mobile Enrollment event here at UCOP as previously planned in October 2019. We sincerely apologize for any inconvenience this may have caused. For those who are still interested in obtaining Global Entry status, you can do so by following the steps below:

***How to Apply for Global Entry:**

Before you apply, make sure you are [eligible](#) for Global Entry.

Once you confirm you are eligible, it's easy! Just follow these steps:

1. **Create a Trusted Traveler Programs (TTP) Account:** Click here to create a [Trusted Traveler Programs \(TTP\)](#) account and click "Get Started". Click "Continue" and "Create an Account". Regardless of your age, you must have your own TTP account.
2. **Complete Your Global Entry Application:** Once you have created your TTP account, the page will direct you to the application process. Or you can log in to your TTP account https://secure.login.gov/sign_up/start?request_id=24ab71ed-059b-4fd7-9116-f39e78acccf9 and complete the application. A \$100 non-refundable fee is required for your application to be processed.
3. **Conditional Approval & Setting up Your Interview:** Once you have received "Conditional Approval" please be sure to set-up your interview. You can do so by following one of the steps listed below.

***Conditionally Approved Applicant's Options for Attending an Interview:**

1. **Set-Up Your Appointment Online:** You can set up your appointment online for an interview at the **SFO Airport Global Entry Center or at a participating location** - You will be shown alternate centers that may have availability sooner than the SFO Airport. Please note that appointment availability varies by location, and there can be a long wait at some locations.
 1. Login to your TTP website account and from your Dashboard click on the **"Schedule Interview"** button. After selecting the Enrollment Center for the program you applied to (Global Entry), you will be able to select the date and time of the interview from a list of available interview time slots. After the interview has been confirmed, the status of your application will be changed to **"Interview Scheduled"**.
2. **Walk-In:** You can come to the **SFO Global Entry Center** without an appointment and place your name on the "Walk-In" Waiting List (could be a wait of many hours, w/o a guarantee of being seen). Although this is an option it is not recommended.
3. **Return from an International Flight:** Complete your Interview upon arrival from an International Flight, following the signs for "Enrollment on Arrival" at SFO, OAK, SJC, or SMF airports. The offices are located in the arrivals terminals. Please see information for each airport below.

San Francisco International Airport (SFO)

Location: Terminals A and G, International Arrivals
San Francisco, CA 94128

Hours of Operation: 6:00 a.m. to 10:00 p.m. (Terminal G) and
9:00 a.m. to 1:00 a.m. (Terminal A)

Contact Information: (650) 877-4006

Oakland International Airport (OAK)

Location: International Arrival Terminal, Terminal 1
1 Airport Drive
Oakland, CA 94621

Hours of Operation: 12:00 p.m. to 8:00 p.m.

Contact Information:

Norman Y. Mineta San Jose International Airport (SJC)

Location: International Terminal
1701 International Blvd
San Jose, CA 95110

Hours of Operation: 8:30 a.m. to 8:00 p.m.

Contact Information:

Sacramento International Airport (SMF)

Location: Terminal B, International Arrivals
6900 Airport Blvd W
Sacramento, CA 95837

Hours of Operation: 6:00 p.m. to 2:00 a.m.

Contact Information:

*****Please note** - You must complete your interview within 365 days of receiving your **“Conditional Approval”**. If you do not do so, your application will be cancelled and no refunds will be granted.

TSA Pre-Check Members

Additionally, for those individuals who enrolled in the TSA Pre-Check program that was sponsored here at UCOP in March of 2015, your TSA Pre-Check is only valid for five years and will expire in **March of 2020**. If you would like to renew your TSA Pre-Check, instead of enrolling in Global Entry, you may do so here ==>

<https://universalenroll.dhs.gov/workflows?servicecode=1111KF&service=renewal> .