



XEROX PHASER 3635

USER GUIDE



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Changes, technical inaccuracies and typographical errors will be corrected in subsequent editions.

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1 Welcome

Thank you for choosing a Xerox Phaser 3635 machine. This product has been designed for ease of use. To use your machine to its fullest potential, take some time to read this User Guide.

The User Guide provides you with an overview of the features and options available on your machine, depending on the configuration. To help you familiarize yourself with your new machine please refer to:

- Chapter 2 Getting Started.
- Chapter 11 Setups.

Further chapters within this guide offer additional information on the features and options available. For additional assistance at the machine, press the Help button. If your machine is connected to the network, use the CentreWare Help system or click on the Help button in the Printer Driver.

NOTE: The graphic representations of the touch screen displayed throughout this User Guide may differ slightly according to the configuration. However, feature descriptions and functionality as described remain the same.

Introduction

The Xerox Phaser 3635MFP is a digital device capable of being used for copying, printing, faxing, and scanning. The features and functions available on your machine depend on the model purchased:

Xerox Phaser 3635MFP/S

This model provides digital copying, printing and scanning. The device supports scanning to and printing from a USB thumb drive and has the capability of storing print and copy files on the device. It copies and prints at 35 pages per minute. A Document Feeder, Paper Tray and Bypass Tray are also provided and 2-sided copying and printing are supported. An additional Paper Tray, Stand, Foreign Interface Device and Memory Upgrade are available as options.

Xerox Phaser 3635MFP/X

This model has digital copying, printing, scanning and faxing capabilities. The device supports scanning to and printing from a USB thumb drive and has the capability of storing print and copy files on the device. It copies and prints at 35 pages per minute. A Document Feeder, Convenience Stapler and Paper Tray are supplied as standard, and 2 Sided capability is also supported. Additional Paper Tray, Stand, Foreign Interface Device and Memory Upgrade are available as options.

About This Guide

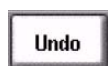
Throughout this User Guide some terms are used:

- Paper is the same as media.
- Document is the same as original.
- XeroxPhaser 3635 is the same as the machine / device.

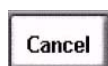
The following table offers further information about the conventions used within this Guide.

| Convention | Description | Example |
|------------------------|--|---|
| Italic TypeFace | Used to denote screen or tab titles. In addition, references to other publications are displayed in Italic typeface. | <i>Basic Copy Features. Please refer to chapter 3, page 42.</i> |
| Notes | Used to provide additional or useful information about a function or feature. | NOTE: The machine automatically detects standard document sizes. |
| Information | Offers more in-depth specification information relating to the machine. | i Up to 75 sheets of 20 lb (80 g/m ²) bond paper can be loaded. |
| Warning | Used to alert users to the possibility of personal injury. | WARNING: This product must be connected to a protective earthing circuit. |
| Caution | Cautions are statements that suggest mechanical damage as a result of an action. | CAUTION: DO NOT use organic or strong chemical solvents or aerosol cleaners or pour fluids directly onto any area. |

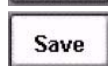
Most option screens include three buttons to confirm or cancel your choices.



- The **Undo** button resets the current screen to the values that were displayed when the screen was opened.



- The **Cancel** button resets the screen and returns to the previous screen.



- The **Save** button saves the selections made and returns to the previous screen.

Related Information Sources

Information on this family of products can be found in:

1. This *User Guide*
2. The *Quick Use Guide*
3. The *System Administration CD*
4. The Xerox website <http://www.xerox.com>

Customer Support

If you need assistance during or after product installation, please visit the Xerox website for online solutions and support:

<http://www.xerox.com>

If you require further assistance, call our experts at the Xerox Welcome Center, or contact your local representative. When telephoning please quote the machine serial number. Use the space below to make a note of the machine serial number:

To access the serial number open the side cover using the release latch and then open the front door. The serial number is located on a panel above the Print Cartridge. The Xerox Welcome Center or local representative telephone number is provided when the machine is installed. For convenience and future reference, please record the telephone number in the space below:

Xerox Welcome Center or local representative telephone number:

Safety

Read these safety notes carefully before using this product to ensure you operate the equipment safely.

Your Xerox product and supplies have been designed and tested to meet strict safety requirements. These include Safety Agency approval, and compliance to established environmental standards. Please read the following instructions carefully before operating the product and refer to them as needed to ensure the continued safe operation of your product.

The safety testing and performance of this product have been verified using XEROX materials only.

Follow all warnings and instructions marked on, or supplied with the product.



This WARNING mark alerts users to the possibility of personal injury.



This WARNING mark alerts users to heated surfaces.



WARNING: This symbol indicates a Laser is being used in the equipment and alerts the user to refer to the appropriate safety information.



WARNING: This product must be connected to a protective earthing circuit.

Operator Accessible Areas

This equipment has been designed to provide operator access to safe areas only. Operator access to hazardous areas is restricted using covers or guards, which require a tool to enable removal. Never remove these covers or guards.

Maintenance Information

1. Any operator product maintenance procedures will be described in the user documentation supplied with the product.
2. Do not carry out any maintenance on this product which is not described in the customer documentation.



WARNING: Do not use aerosol cleaners. Aerosol cleaners can be explosive or flammable when used on electromechanical equipment.

3. Use supplies and cleaning materials only as directed in the Operator section of this manual.

4. Do not remove covers or guards that are fastened with screws. There are no parts behind these covers that you can maintain or service.

Operational Safety Information

Your Xerox equipment and supplies have been designed and tested to meet strict safety requirements. These include safety agency examination, approval, and compliance with established environmental standards.

To ensure the continued safe operation of your Xerox equipment, follow these safety guidelines at all times:

Do These

- Always follow all warnings and instructions that are marked on or supplied with the equipment.
- Before cleaning this product, unplug the product from the electrical outlet. Always use materials specifically designated for this product, the use of other materials may result in poor performance and create a hazardous situation.



WARNING: Do not use aerosol cleaners. Aerosol cleaners can be explosive or flammable when used on electromechanical equipment.

- Always exercise care when moving or relocating equipment. Please contact your local Xerox Service Department to arrange relocation of the copier to a location outside of your building.
- Always locate the machine on a solid support surface (not on plush carpet) that has adequate strength to support the weight of the machine.
- Always locate the machine in an area that has adequate ventilation and room for servicing.
- Always unplug this equipment from the electrical outlet before cleaning.

NOTE: Your Xerox machine is equipped with an energy saving device to conserve power when the machine is not in use. The machine may be left on continuously.



WARNING: The metallic surfaces in the fuser area are hot. Please use caution when removing paper jams from this area and avoid touching any metallic surfaces.

Do Not Do These

- Never use a ground adapter plug to connect the equipment to a power outlet that lacks a ground connection terminal.
- Never attempt any maintenance function that is not specifically described in this documentation.
- Never obstruct ventilation openings. They are provided to prevent overheating.

- Never remove covers or guards that are fastened with screws. There are no operator serviceable areas within these covers.
- Never locate the machine near a radiator or any other heat source.
- Never push objects of any kind into the ventilation openings.
- Never override or "cheat" any of the electrical or mechanical interlock devices.
- Never place this equipment where people might step on or trip on the power cord.
- This equipment should not be placed in a room unless proper ventilation is provided. Please contact your local Authorized dealer for further information.

Electrical Safety Information

1. The power receptacle for the machine must meet the requirements stated on the data plate on the rear of the machine. If you are not sure that your electrical supply meets the requirements, please consult your local power company or an electrician for advice.
2. The socket outlet shall be installed near the equipment and shall be easily accessible.
3. Use the power cable that is supplied with your machine. Do not use an extension cord or remove or modify the power cord plug.
4. Plug the power cable directly into a correctly grounded electrical outlet. If you are not sure whether or not an outlet is correctly grounded, consult an electrician.
5. Do not use an adapter to connect any Xerox equipment to an electrical outlet that lacks a ground connection terminal.
6. Do not place this equipment where people might step or trip on the power cable.
7. Do not place objects on the power cable.
8. Do not override or disable electrical or mechanical interlock devices.
9. Do not push objects into slots or openings on the machine. Electrical shock or fire may result.
10. Do not obstruct ventilation openings. These openings are used to provide proper cooling to the Xerox machine.

Electrical Supply

1. This product shall be operated from the type of electrical supply indicated on the product's data plate label. If you are not sure that your electrical supply meets the requirements, please consult a licensed electrician for advice.



WARNING: This equipment must be connected to a protective earth circuit. This equipment is supplied with a plug that has a protective earth pin. This plug



will only fit into an earthed electrical outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact a licensed electrician to replace the outlet.

2. Always connect equipment to a correctly grounded power outlet. If in doubt, have the outlet checked by a qualified electrician.

Disconnect Device

The power cable is the disconnect device for this equipment. It is attached to the back of the machine as a plug-in device. To remove all electrical power from the equipment, disconnect the power cable from the electrical outlet.

Emergency Power Off

If any of the following conditions occur, turn off the machine immediately and disconnect the power cable(s) from the electrical outlet(s). Contact an authorized Xerox Service Representative to correct the problem:

The equipment emits unusual odours or makes unusual noises.

The power cable is damaged or frayed.

A wall panel circuit breaker, fuse, or other safety device has been tripped.

Liquid is spilled into the machine.

The machine is exposed to water.

Any part of the machine is damaged



CAUTION: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instruction.

Quality Standards

The product is manufactured under a registered ISO9002 Quality system.

If you need additional safety information concerning this XEROX product or XEROX supplied materials you may call the following number:

EUROPE: **+44 (0) 1707 353434**

USA/CANADA: **1 800 928 6571**

Safety Standards

EUROPE: This XEROX product is certified by the following Agency using the Safety Standards listed.

Agency: TUV Rheinland

Standard: IEC60950-1, 2001

USA/CANADA: This XEROX product is certified by the following Agency using the Safety Standards listed.

Agency: UNDERWRITERS LABORATORIES

Standard: UL60950-1, 2003 Edition. Certification is based on reciprocity agreements, which include requirements for Canada.

Laser Safety Information



CAUTION: Use of controls, adjustments or performance of procedure other than those specified herein may result in hazardous light exposure.

With specific regard to laser safety, the equipment complies with performance standards for laser product set by government, national and international agencies as a Class 1 laser product. It does not emit hazardous light, as the beam is totally enclosed during all phases of customer operation and maintenance.



WARNING: Do not stare into the light source if the platen cover is in the up position.

Ozone Safety Information

This product will produce ozone during normal operation. The ozone produced is heavier than air and is dependent on copy volume. Providing the correct environmental parameters as specified in the Xerox installation procedure will ensure that the concentration levels meet safe limits.

If you need additional information about ozone, please request the Xerox publication Ozone by calling 1-800-828-6571 in the United States and Canada. In other markets please contact your authorised local dealer or Service Provider.

For Consumables

- Store all consumables in accordance with the instructions given on the package or container.
- Keep all consumables away from the reach of children.
- Never throw Print Cartridges or toner containers into an open flame.
- Cartridges: When handling cartridges, for example ink, fuser, etc., avoid skin or eye contact. Eye contact can cause irritation and inflammation. Do not attempt to disassemble the cartridge. This can increase the risk of skin or eye contact.

Product Safety Certification

This product is certified by the following Agency using the Safety standards listed.

| Agency | Standard |
|-------------------------------|-----------------------------------|
| Underwriters Laboratories Inc | UL60950-1 1st (2003) (USA/Canada) |
| Intertek ETL SEMKO | IEC60950-1 Edition 1 (2001) |

This product has been manufactured under a registered ISO9001 Quality system.

CE Mark

The CE mark applied to this product, symbolizes XEROX's declaration of conformity with the following applicable European Union Directives, as of the dates indicated:

December 12, 2006:

Council Directive 2006/95/EC as amended. Approximation of the laws of the member states related to low voltage equipment.

December 15, 2004:

Council Directive 2004/108/EC as amended. Approximation of the laws of the member states related to electromagnetic compatibility.

March 9, 1999

Council Directive 99/5/EC, on radio equipment and telecommunications terminal equipment and the mutual recognition of the conformity.

A full declaration of conformity, defining the relevant directives and referenced standards, can be obtained from your XEROX Limited representative.



WARNING: In order to allow this equipment to operate in proximity to Industrial Scientific and Medical (ISM) equipment, the external radiation from the ISM equipment may have to be limited or special mitigation measures taken.

NOTE: Changes or modifications to this equipment not specifically approved by the Xerox Corporation may void the user's authority to operate this equipment.



WARNING: Shielded cables must be used with this equipment to maintain compliance with Council Directive 2004/108/EC.

EMC Information

FCC Part 15

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interferences at their own expense.

NOTE: Changes or modifications to this equipment not specifically approved by the Xerox Corporation may void the user's authority to operate this equipment.



WARNING: Shielded cables must be used with this equipment to maintain compliance with FCC regulations.

US Regulatory Information for the Fax Kit option

Model Number: XRX-FAXKIT

FAX Send Header Requirements:

The telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device, including a Fax machine, to send any message unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other entity, or other individual sending the message and the telephone number of the sending machine or such business, other entity or individual. (The telephone number provided may not be a 900 number or any other number for which charges exceed local or long distance transmission charges.)

In order to program this information into your FAX machine refer to Setting the Machine and follow the steps provided.

Data Coupler Information:

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the Administrative Council for Terminal Attachments (ACTA). On the rear of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the Telephone Company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

You may safely connect the machine to the following standard modular jack: USOC RJ-11C using the compliant telephone line cord (with modular plugs) provided with the installation kit. See installation instructions for details.

The Ringer Equivalence Number (or REN) is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local Telephone Company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal

point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this Xerox equipment causes harm to the telephone network, the Telephone Company will notify you in advance that temporary discontinuance of service may be required. If advance notice isn't practical, the Telephone Company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The Telephone Company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the Telephone Company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this Xerox equipment, for repair or warranty information, please contact the appropriate service center; details of which are displayed either on the machine or contained within the user guide. If the equipment is causing harm to the telephone network, the Telephone Company may request that you disconnect the equipment until the problem is resolved.

Repairs to the machine should be made only by a Xerox representative or an authorized Xerox service agency. This applies at any time during or after the service warranty period. If unauthorized repair is performed, the remainder of the warranty period is null and void. This equipment must not be used on party lines. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your office has specially wired alarm equipment connected to the telephone line, ensure the installation of this Xerox equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your Telephone Company or a qualified installer.

Canadian Regulatory Information for the Fax Kit option

Model Number: XRX-FAXKIT

This product meets the applicable Industry Canada technical specifications

NOTE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all of the devices does not exceed 5.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if

present, are connected together. This precaution may be particularly important in rural areas.



CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

European Regulatory Information for the Fax Kit option

Radio Equipment & Telecommunications Terminal Equipment Directive

This Xerox product has been self-certified by Xerox for pan-European single terminal connection to the analogue public switched telephone network (PSTN) in accordance with Directive 1999/5/EC.

The product has been designed to work with the national PSTNs and compatible PBXs of the following countries:

| | | | |
|----------------|-------------|----------------|----------|
| Austria | Belgium | Bulgaria | Cyprus |
| Czech Republic | Denmark | Estonia | Finland |
| France | Germany | Greece | Hungary |
| Iceland | Ireland | Italy | Latvia |
| Liechtenstein | Lithuania | Luxembourg | Malta |
| Netherlands | Norway | Poland | Portugal |
| Romania | Slovakia | Slovenia | Spain |
| Sweden | Switzerland | United Kingdom | |

In the event of problems, you should contact your local Xerox representative in the first instance.

This product has been tested to and is compliant with TBR21 or ES 103 021-1/2/3 or ES 203 021-1/2/3, technical specifications for terminal equipment for use on analogue-switched telephone networks in the European Economic Area.

The product may be configured to be compatible with other country networks. Please contact your Xerox representative if it needs to be reconnected to another country's network.

NOTE: Although this product can use either loop disconnect (pulse) or DTMF (tone) signaling it is recommended that it is set to use DTMF signaling. DTMF signaling provides reliable and faster call setup. Modification, connection to external control software or to external control apparatus not authorized by Xerox, will invalidate its certification.

Illegal Copying

Congress, by statute, has forbidden the copying of the following subjects under certain circumstances. Penalties of fine or imprisonment may be imposed on those guilty of making such copies.

- Obligations or Securities of the United States Government, such as:
 - Certificates of Indebtedness
 - Coupons from Bonds
 - Silver Certificates
 - United States Bonds
 - Federal Reserve Notes
 - Certificates of Deposit
 - National Bank currency
 - Federal Reserve Bank Notes
 - Gold Certificates
 - Treasure Notes
 - Fractional Notes
 - Paper money
 - Bonds and obligations of certain agencies of the government, such as FHA Bonds (US Savings Bonds may be photographed only for publicity purposes in connection with the campaign for the sale of such bonds.)
 - Internal Revenue Stamps (If it is necessary to copy a legal document on which there is a cancelled revenue stamp, this may be done provided the reproduction of the document is performed for lawful purposes.)
 - Postage Stamps, canceled or uncanceled (For philatelic purposes, postage stamps may be photographed provided the reproduction is black and white and less than 3/4 or more than 1 1/2 times the linear dimensions of the original).
 - Postal Money Orders
 - Bills, checks, or drafts for money drawn by or on authorized officers of the United States
 - Stamps and other representatives of value, of whatever denomination, which may be or have been issued under any Act of Congress
- Adjusted compensation Certificates for veterans of the World Wars.
- Obligations or Securities of any foreign government, bank, or corporation.
- Copyrighted material (unless permission of the copyright owner has been obtained or the copying falls within the "fair use" or library reproduction provisions of the copyright law). Further information of these provisions may be obtained from the Copyright Office, Library of Congress, Washington, DC 20559 (circular R21).

- Certificates of Citizenship or Naturalization (foreign naturalization certificates may be photographed).
- Passports (foreign passports may be photographed).
- Immigration papers.
- Draft Registration cards.
- Selective Service Induction papers which bear any of the following information:
 - Registrant's earnings or income
 - Registrant's dependency status
 - Registrant's court record
 - Registrant's previous military service
 - Registrant's physical or mental condition

NOTE: Exception: US Army and Navy discharge certificates may be photographed.

- Badges, identification cards, passes or insignias carried by military or Naval personnel, or by members of the various Federal Departments and Bureaus, such as the FBI and Treasury (unless the photograph is ordered by the head of such Department or Bureau).



WARNING: Copying of the following is also prohibited in certain states: automobile licences, driver's licenses, and automobile Certificates of Title. This list is not all-inclusive. In case of doubt, consult your attorney.

| | | | |
|-----------------------|----------------|------------------|-----------------|
| <i>Cyprus</i> | <i>Hungary</i> | <i>Lithuania</i> | <i>Slovakia</i> |
| <i>Czech Republic</i> | <i>Italy</i> | <i>Malta</i> | <i>Slovenia</i> |
| <i>Estonia</i> | <i>Latvia</i> | <i>Poland</i> | <i>Spain</i> |

Environmental Compliance

USA

Energy Star



As an ENERGY STAR partner, Xerox Corporation has determined that (the basic configuration of) this product meets the ENERGY STAR guidelines for energy efficiency.

The ENERGY STAR and ENERGY STAR MARK are registered United States trademarks.

The ENERGY STAR Office Equipment Program is a team effort between U.S., European Union and Japanese governments and the office equipment industry to promote energy-efficient copiers, printers, fax, multifunction machine, personal computers, and monitors. Reducing product energy consumption helps combat smog, acid rain and long-term changes to the climate by decreasing the emissions that result from generating electricity.

Xerox ENERGY STAR equipment is preset at the factory. Your machine will be delivered with the timer for switching to Power Save Mode from the last copy/print out, set at 45 minutes. A more detailed description of this feature can be found in the Machine Setup Section of this guide.

Product Recycling and Disposal

European Union

Information for users on collection and disposal of old equipment and used batteries



These symbols on the products, and/or accompanying documents mean that used electrical and electronic products and batteries should not be mixed with general household waste.

For proper treatment, recovery and recycling of old products and used batteries, please take them to applicable collection points, in accordance with your national legislation and the Directive 2002/96/EC and 2006/66/EC.

By disposing of these products and batteries correctly, you will help to save valuable resources and prevent any potential negative effects on human health and the environment which could otherwise arise from inappropriate waste handling.

For more information about collection and recycling of old products and batteries, please contact your local municipality, your waste disposal service or the point of sale where you purchased the items.

Penalties may be applicable for incorrect disposal of this waste, in accordance with national legislation.

For business users in the European Union

If you wish to discard electrical and electronic equipment, please contact your dealer or supplier for further information.

Information on disposal in other countries outside the European Union

These symbols are only valid in the European Union. If you wish to discard these items, please contact your local authorities or dealer and ask for the correct method of disposal.



Note for the battery symbol

This wheeled bin symbol may be used in combination with a chemical symbol. This establishes compliance with the requirements set out by the Directive.

Removal

Batteries should only be replaced by a MANUFACTURER approved service facility.

North America

Xerox operates a worldwide equipment take back and reuse/recycle program. Contact your Xerox sales representative (1-800-ASK-XEROX) to determine whether this Xerox product is part of the program. For more information about Xerox environmental programs, visit <http://www.xerox.com/environment>.

If you are managing the disposal of your Xerox product, please note that the product contains lamp(s) with mercury, and may contain lead, Perchlorate and other materials whose disposal may be regulated due to environmental considerations. The presence of these materials is fully consistent with global regulations applicable at the time that the product was placed on the market. For recycling and disposal information, contact your local authorities. In the United States, you may also refer to the Electronic Industries Alliance web site: <http://www.eiae.org/>.

WARNING: Perchlorate Material - This product may contain one or more Perchlorate-containing devices, such as batteries. Special handling may apply, please see <http://www.dtsc.ca.gov/hazardouswaste/perchlorate/>

Other Countries

Please contact your local waste authorities and request disposal guidance.

EH&S Contact Information

For more information on Environment, Health and Safety in relation to this Xerox product and supplies, please contact the following customer help lines:

USA: 1-800 828-6571

Canada: 1-800 828-6571

Europe: +44 1707 353 434

Product Safety information for US

www.xerox.com/about-xerox/environment/enus.html

Product Safety information for EU

www.xerox.com/about-xerox/environment/eneu.html

2 --- Getting Started

Before you use your machine, take some time to familiarize yourself with the various features and options.

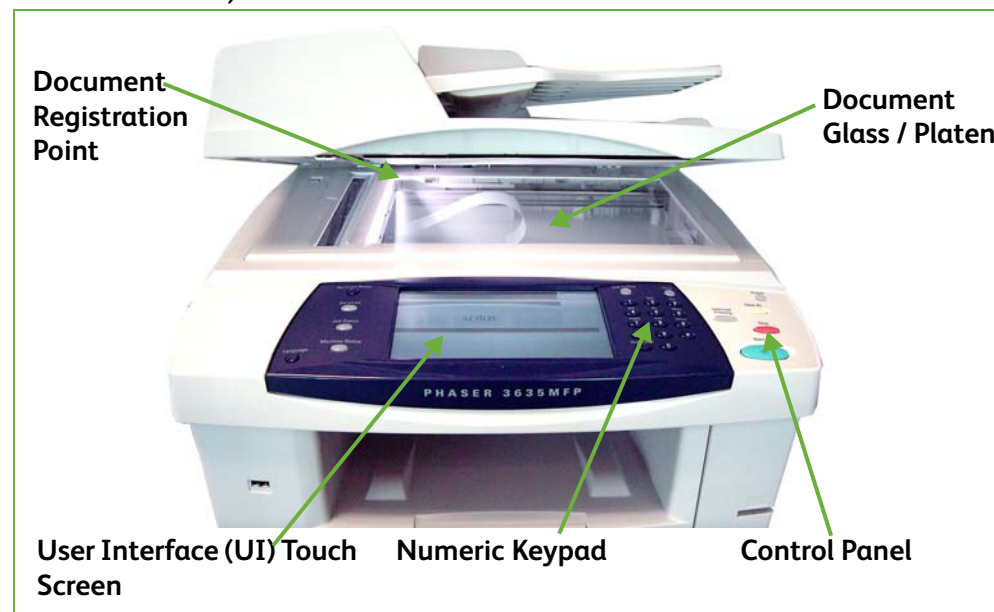
Machine Overview

Component Location

Document Feeder, Trays 1, 2, High Capacity Feeder and Finisher



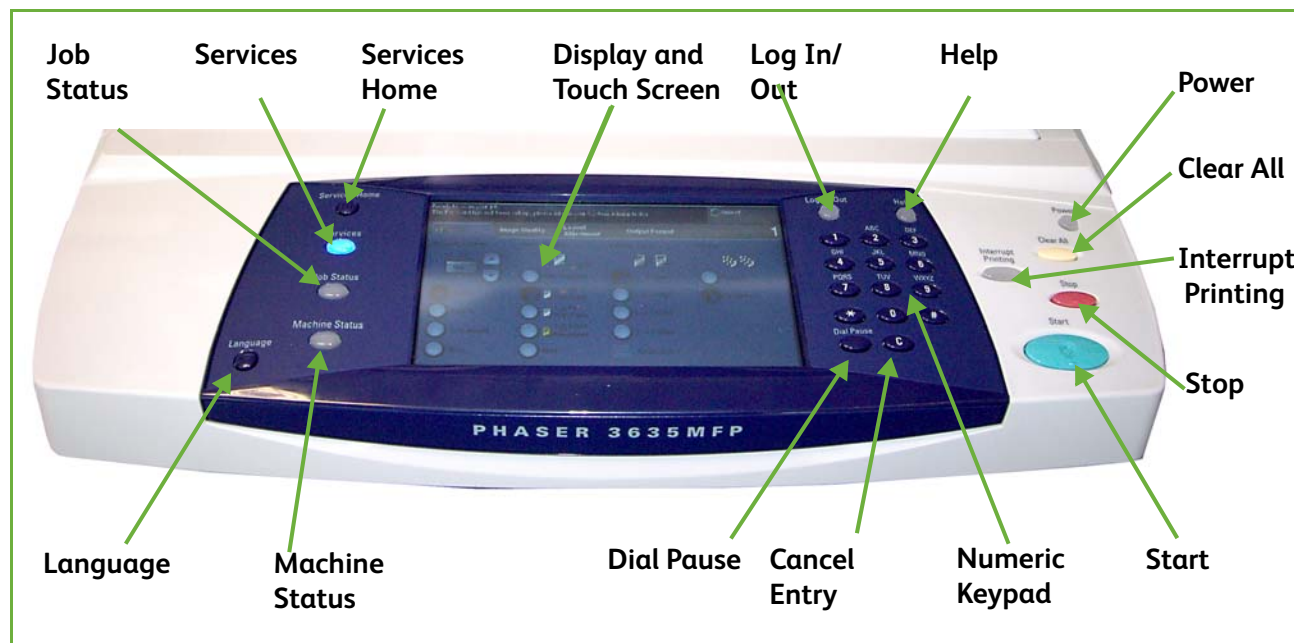
Document Glass, User Interface and Control Panel




Models and Components

| | Phaser 3635MFP/S | Phaser 3635MFP/X |
|---------------------------------------|------------------|------------------|
| 50-sheet DADF | Standard | Standard |
| Paper Tray 1 & Bypass Tray | Standard | Standard |
| Digital Copying | Standard | Standard |
| Network Printing | Standard | Standard |
| Scan to E-mail | Standard | Standard |
| Embedded Fax | - | Standard |
| USB Thumbdrive | Standard | Standard |
| 256 MB Memory Configuration | Option | Option |
| 500 Sheet Paper Tray 2 | Option | Option |
| Stand | Option | Option |
| 20 Sheet Convenience Stapler | - | Standard |
| Foreign Interface | Option | Option |

Control Panel Overview



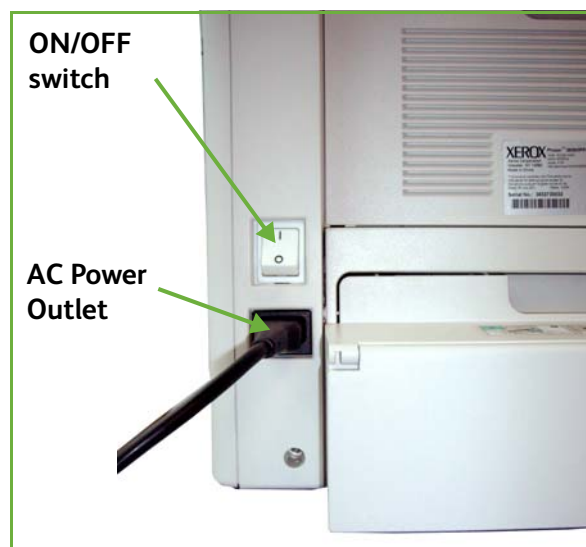
| Feature | Description |
|--|---|
| Services | Displays the default feature on the touch screen. |
| Services Home | Displays the available features on the touch screen. |
| Job Status | Displays job progress information. |
| Machine Status | Displays the current status of the machine. |
| Display and Touch Screen | Displays and selects all the available programming features, plus fault clearance procedures and general machine information. |
| Help | Accesses additional information. |
| Language  | Changes text displayed on the screen to an alternative language. |
| Login/out | Accesses Tools, used to adjust the defaults of the machine, and to access locked services. |
| Numeric Keypad | Use to enter numeric characters. |
| Cancel Entry | Press to cancel the entry made on the numeric keypad. |

| Feature | Description |
|---------------------------|---|
| Power | Displays when the machine is in energy saver mode. Touch any button or the touch screen to wake up the machine. Touching the power button will bring up energy saver options on the touch screen. |
| Clear All (AC) | Press to reset to normal feature defaults. |
| Interrupt Printing | Press to insert a local job. |
| Stop | Press to cancel current job. |
| Start | Press to begin local job. |
| Dial Pause | Enters a pause in a telephone number when transmitting a fax. |

Powering on the Machine

The On/Off switch and the power outlet are at the rear of the machine.

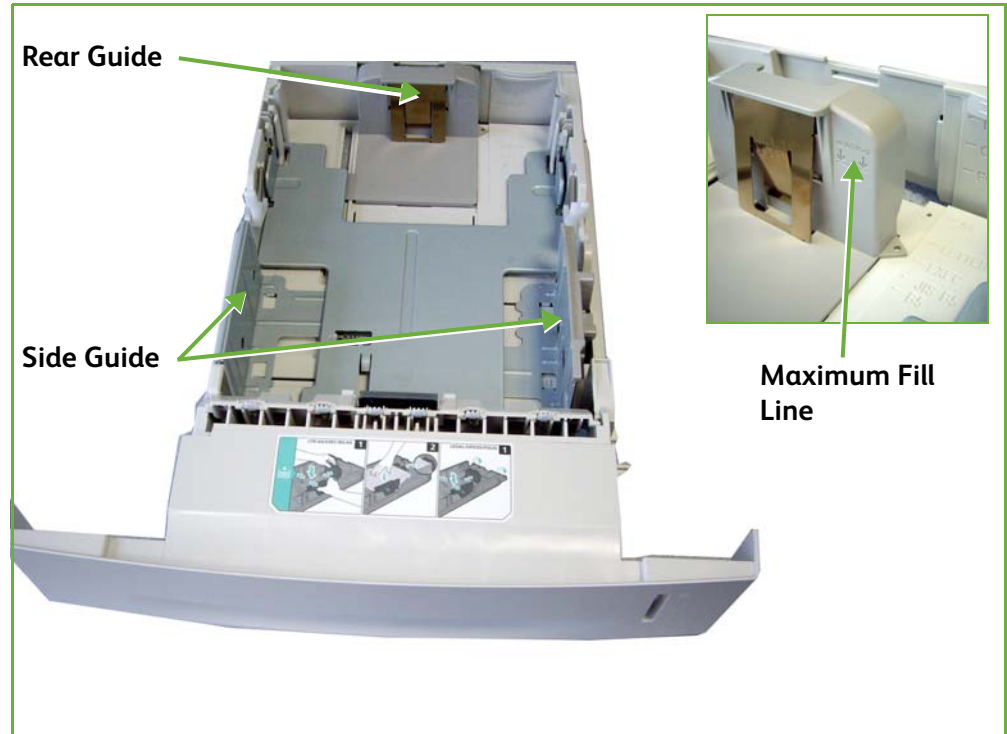
1. Connect the **AC Power Cord** to the machine and a power outlet. The power cord must be plugged into a grounded power socket.
2. Press the **ON/OFF** switch to the ON (I) position.
3. To power OFF, press the **ON/OFF** switch again to the (O) position.



Loading Paper

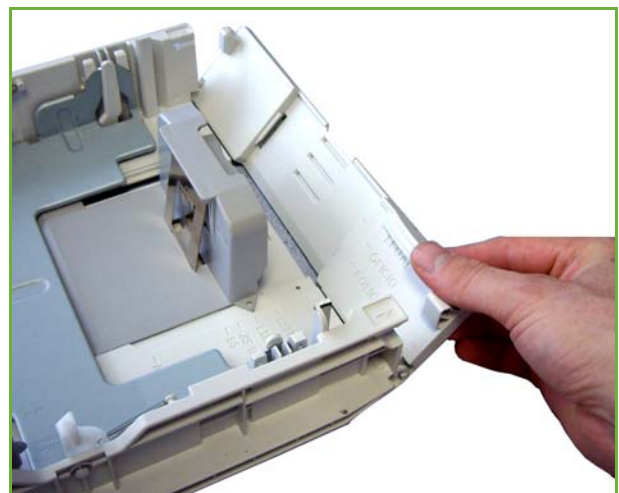
i Additional paper trays are available as an option. The instructions for loading all paper trays are the same.

1. Carefully pull open the paper tray.



NOTE: Take care not to let the tray fall when removing it from the device.

2. Fan the paper and insert it into the tray. Do not fill above the top edge of the rear guide for up to 20lb (80 g/m²) paper OR the Maximum Fill line for 20 - 28lb (80 - 105 g/m²) paper.
3. If necessary, open the back of the paper tray to allow for paper sizes such as Legal, Oficio and Folio.



4. Move the guides so they just touch the paper stack. The guides must lightly touch the edge of the stack, neither too tight nor too loose.
5. Close the tray.

NOTE: Follow the instructions on the Touch Screen to confirm the stock size, type and color.

For more information on loading paper, please refer to *Loading the Paper Trays in the Paper and other Media chapter on page 158*.

Logging On / Logging Off

The System Administrator may choose to enable certain local and network authentication and accounting features which require the users to authenticate themselves before using the device.

If authentication has been enabled:

1. Use the keypad and/or keyboard to enter your user credentials and then select **Enter**.
2. Complete your job.
3. To Log Off, select the **Log In/Out** button on the touch screen.

Contact your System Administrator for more information.

For information about accounting features, such as Network Accounting, refer to *Accounting on page 188*.

Machine Status

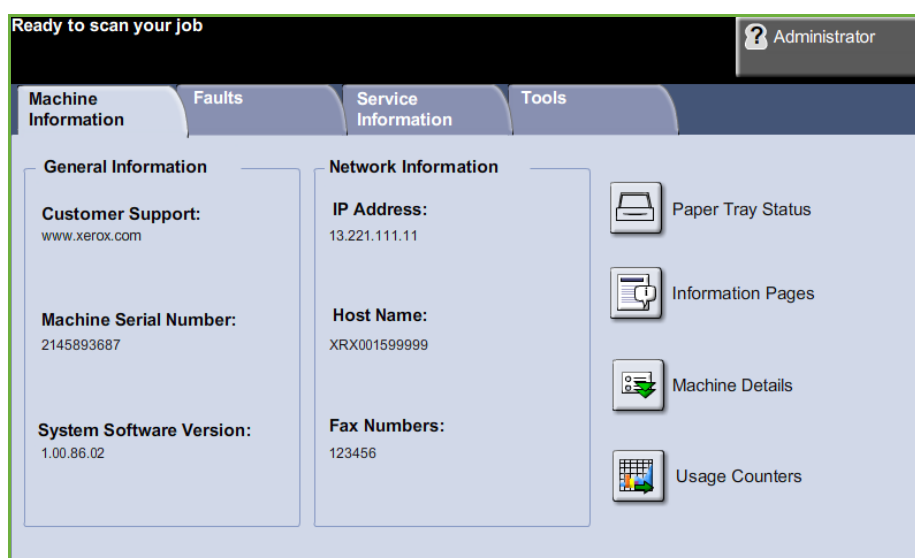
The Machine Status feature displays the following:

- Machine Information
- Faults
- Service Information

Press the Machine Status button to the left of the User Interface.



Machine Information



The *Machine Information* tab displays the following information:

General Information

This section includes the serial number of machine and customer support details. Use these when contacting Xerox support.

Network Information

Shows the IP address, host name and fax numbers.

- Paper Tray Status** Displays the following information about each paper tray:
- Status
 - Size, e.g. A4 (as preset by the System Administrator)
 - Type, e.g. punched, plain (as preset by the System Administrator)
 - Color (as preset by the System Administrator)

Machine Details Select the Machine Details button to view useful information set by the System Administrator:

- Customer Support details
- Supplies telephone number
- Machine serial number
- Customer asset tag number
- Xerox asset tag number
- System Software Version

For information on how to set up this screen, refer to *Customer Support and Supplies Numbers in the Setups chapter on page 196*.

The Machine Details screen also shows:

Machine Hardware Options Configuration: This screen displays which hardware options, e.g. paper trays, finisher, fax, etc are installed on the machine.

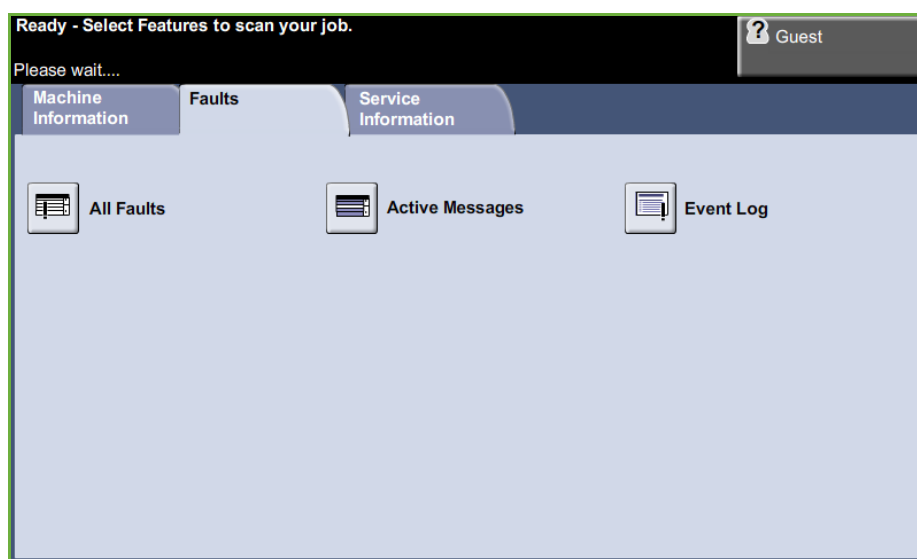
Machine Software Version: This screen displays the current software versions of features such as the main controller, image output terminal, user interface and tray firmware.

- Usage Counters** Usage counters display images as well as physical pages. The number of images made by each machine feature are displayed:
- Copy
 - Print
 - Fax
 - E-mail
 - Network Scanning

Information Pages Allows the user to print the following reports:

| Report | Description |
|----------------------------|--|
| Call For Assistance | Displays the error and fault log for the machine. |
| Help List | Displays a list of control panel buttons, factory defaults and available options. |
| Error Messages | Displays machine error list. |
| Last 40 Error Messages | Displays 40 most recent machine error messages. |
| System Configuration | Displays the current hardware and software configuration of the machine. |
| E-mail Send | Displays list of E-mail transmissions. |
| User Authentication | Displays User login IDs and addresses. |
| Local Address Book Members | Displays numbers stored in the Local Address Book. |
| Group Address Book Members | Displays numbers stored in the Group Address Book. |
| All Above Reports | Prints all the reports listed above. |
| Fax Phone Book | Displays stored numbers in the Speed Dial List, the Group Dial List and Mailboxes. |
| Fax Transmission | Displays the last 50 faxes sent by the machine. |
| Fax Receive | Displays the last 50 fax jobs received on the machine. |
| Fax Broadcast | Reports on the success or failure of a specific fax job which includes more than one destination. |
| Fax Protocol | Displays low level communication details for the last fax transmitted or received. |
| Fax Multipoll | Reports on the success or failure of a specific polling fax job which includes more than one destination. |
| Junk Fax List | Displays the fax numbers defined as junk fax numbers by the System Administrator. |
| Pending Jobs | Displays the fax jobs in the machine's memory waiting to be sent or printed. This report also gives a percentage of available memory on the machine. |
| Fax Options | Lists current Fax Option settings, e.g. ring volume, redial count, date format, etc. |

Faults



The Faults tab displays information on machine errors and faults.

All Faults Displays the fault description and instructions on how to resolve the fault.

Active Messages Displays the list of active error messages.

Event Log Displays all fault messages and when they occurred. The fault messages can be ordered by time or by error code.

Service Information

Ready - Select Features to scan your job. Guest

| Machine Information | Faults | Service Information |
|---------------------------|--------------|---------------------|
| Supply | Measure | Count |
| Print Cartridge | Image Count: | 84 |
| Fuser | Image Count: | 0 |
| Feed Roller - Tray 1 | Feed Count: | 77 |
| Feed Roller - Tray 2 | Feed Count: | 77 |
| Feed Roller - Bypass Tray | Feed Count: | 0 |
| BTR | Feed Count: | 0 |

The Services Information tab displays the current status of customer replaceable and engineer replaceable consumables.

Print Cartridge Displays the remaining number of images made with the current toner.

Fuser Displays the number of images made with the current fuser.

Tray(s) Feed Roller Displays the number of images made with the current tray rollers.

Bias Transfer Roll (BTR) Displays the number of images made with the current BTR.

Press the **Services** button to the left of the User Interface to return to the *Services* default screen.

Tools

Allows access to the Tools menu to configure the device settings.

Customizing Your Machine

Your machine can be customized to suit your working environment and practices. The System Management Tools enable your System or Machine Administrator to set-up, customize and maintain the machine.

After your machine is installed, it is recommended that the settings and options are customized to fully meet the requirements of the Users. Please discuss your requirements with your System or Machine Administrator to ensure you get optimum performance from your machine.

The Tools facility is accessed using the **Log In/Out** button on the control panel. Some of the settings within Tools are critical to the operation of the machine, therefore the screens are password protected so they cannot be accidentally changed or corrupted.

For full instructions on accessing and customizing the System Management Tools, refer to *Setups chapter on page 167*.

System Management Tools include:

- | | |
|---------------------------------------|---|
| Device Settings | This section includes energy saver, date, time and language settings. |
| Paper Tray Management | Includes default stock and paper substitution settings. |
| User Interface | Job sheet setup and feature defaults. |
| Connectivity and Network Setup | Network setup and software upgrade tools. |
| Accounting | Xerox Standard Accounting, Network Accounting and foreign interface device setup. |
| Security Settings | Includes authentication and image overwrite setup. |

For Further Assistance

Access the Online Help: Press Help at any time to access the online help screens. Messages, screen instructions and graphics provide additional information.

For additional Help If you need any additional help on using your machine you can:

- 1) Refer to the **Quick Use Guide** or the **System Administration CD**, contained in the CD Pack delivered with your machine.
- 2) Contact your System and/or Machine Administrator.
- 3) Visit our Customer Web Site at **www.xerox.com** or contact the Xerox Welcome and Support Centre quoting the machine serial number. Press the **Machine Status** button on the control panel.

NOTE: The serial number can also be found at the rear of the machine.

3 Copy

This chapter contains information on the copy screen and the copy features available.

Copy Procedure

This section describes the basic procedure for making copies. Follow the steps below.

Load the Documents – page 38

Select the Features – page 39

Enter the Quantity – page 40

Start the Copy Job – page 41

Job Status Screen – page 41

Stop the Copy Job – page 43

NOTE: If an authentication feature is enabled, you may need an account before using the machine. To get an account, or for more information, contact the System Administrator.

1 Load the Documents

You can load the documents to be copied either on the Document Glass or through the Document Feeder.

For information on setting up the paper trays, refer to *Setting up Paper Trays in the Setups chapter on page 179*.

Document Feeder:

The following steps explain how to load documents using the document feeder:

1. Before loading the documents into the document feeder, ensure they are in good condition and remove all staples and paper clips.
2. Insert the documents neatly into the document feeder, face up. The first page should be on top with the headings towards the left of the machine.



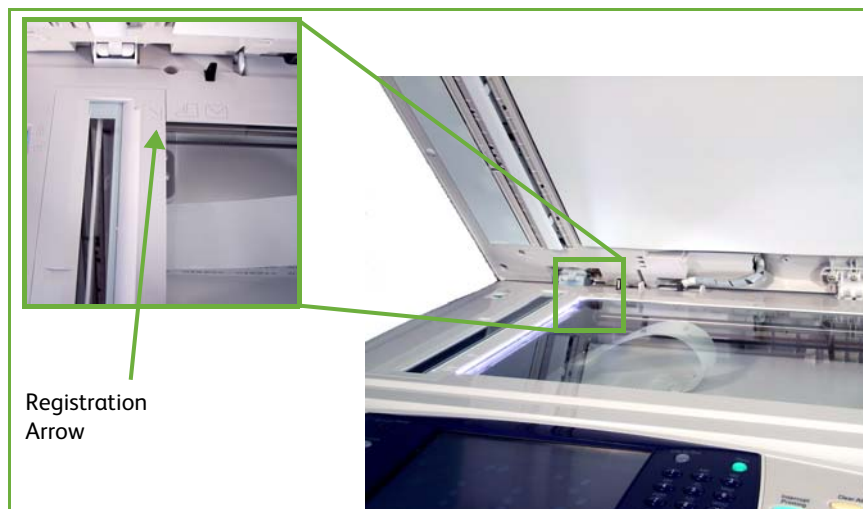
i Up to 100 sheets of 20 lb (75 g/m²) bond paper can be loaded. Weight ranges from 12.5 lb to 28 lb (50 - 120 g/m²) - refer to Machine Specifications in the Specifications chapter on page 206. for full Document Feeder Specifications.

3. Place the stack in between the guides aligning the left edge with the document feeder tray, and position the guides to just touch the edge of the documents.
4. When **Paper Supply** is set to **Auto**, the machine automatically selects an appropriate tray.

Document Glass:

The following steps explain how to load documents using the document glass:

1. Raise the document feeder.



2. Place the document face down on the document glass, aligned with the tip of the registration arrow near the top left of the document glass.
3. Lower the document feeder.

2 Select the Features

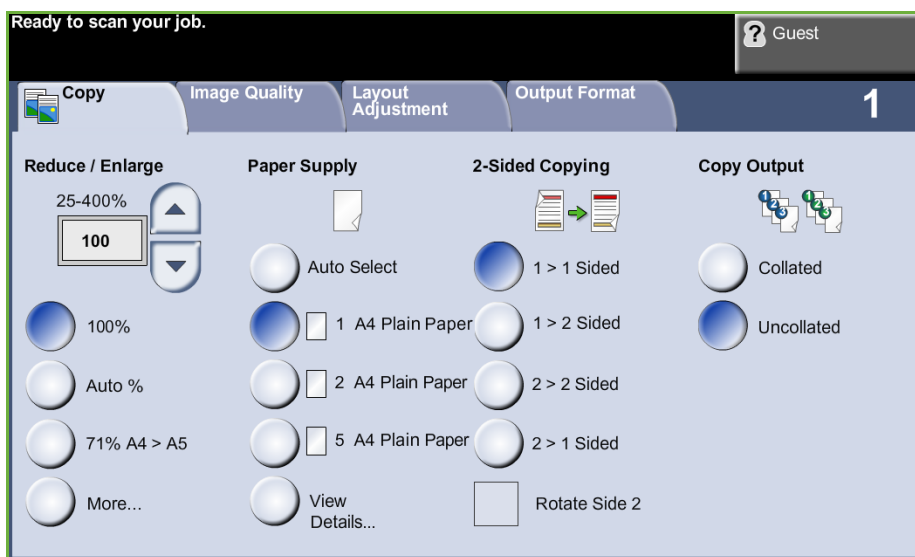
By default, the *Copy* screen is the first screen displayed on the machine. If the screen displays *Job Status* or *Machine Status*, press the **Services Home** button. If the touch screen displays other options like Fax or E-mail, press the **Services Home** button and select **Copy** from the displayed items.

Various copy features can be selected for your copy job. The most common features are displayed on the **Copy** screen.

1. Press the **Services Home** button on the control panel.



2. Select **Copy** on the touch screen. Ensure that the **Copy** screen is displayed.



3. Press the **Clear All** button on the control panel to cancel any previous selections. The control panel returns to the default entry screen.
4. Select the button for the feature required.

| Feature | Description |
|--------------------------|---|
| Copy | Use this tab to select the standard options for a copy job, e.g. reduce/enlarge, 2 sided copying, etc. |
| Image Quality | Use this tab to adjust the appearance of the copy output, e.g. lighten/darken, background suppression, etc. |
| Layout Adjustment | Use this tab to adjust the layout of the copy output, e.g. original size, edge erase, etc. |
| Output Format | Use this tab to produce different options for the finished output, e.g. booklet creation, covers, etc. |

If necessary, select one of the tabs and configure the copy settings. For information on the individual tabs, refer to the following:

Copy Tab – page 45

Image Quality – page 48

Layout Adjustment – page 50

Output Format – page 54

3 Enter the Quantity

The maximum copy quantity is 999.

Use the numeric keypad on the control panel to enter the number of copies required. The number entered is displayed in the upper right-hand corner of the screen.



NOTE: To cancel an incorrect entry, press the **Cancel Entry** button and enter the correct quantity.

4 Start the Copy Job



Press the **Start** button. Each document is scanned only once. The number of copies requested is displayed in the upper right-hand corner of the screen.

5 Job Status Screen

1. Press the **Job Status** button on the control panel to display the *Job Status* screen.



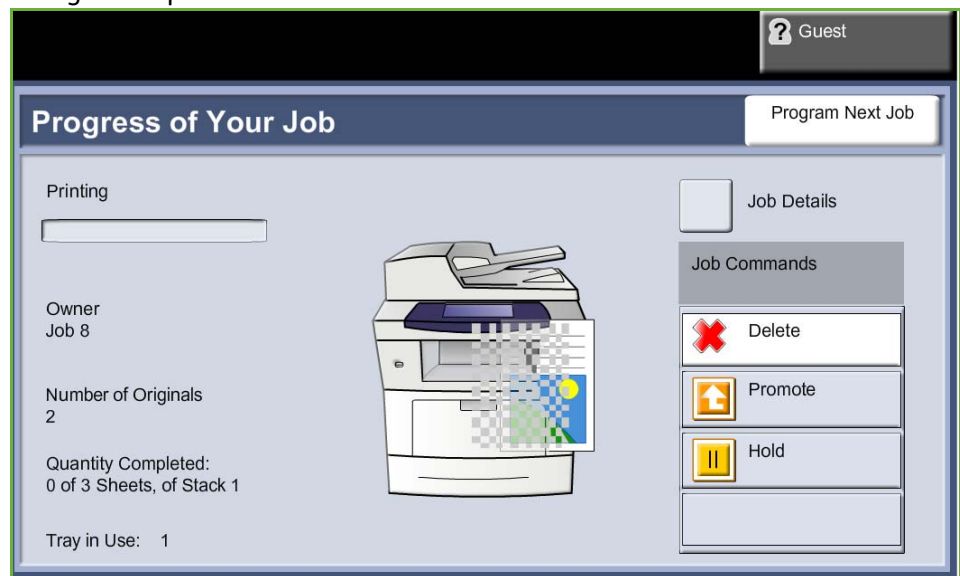
The default *Job Status* screen displays all active jobs, including the queued copy job.



2. Select from one of the following options:

| Queue | Description |
|------------------------------------|---|
| All Jobs | Displays all queued jobs. |
| Copy, Print and Fax Receiving Jobs | Displays all active copy, print and fax receiving jobs. |
| Scan and Fax Send Jobs | Displays all active scan and fax send jobs. |

3. Select the required job to view the *Progress of Your Job* screen. The *Progress of Your Job* screen displays the number of originals scanned and the number of images completed so far.



- The **Delete** button allows the user to delete the selected job from the active job queue.

The **Details** button displays information such as owner, status, job type, time submitted, etc.

| Feature | Value |
|------------------|-------------------|
| Submission Time: | 12/01/07 06:00:01 |
| Status: | Printing |
| Output: | Uncollated |
| 2 Sided: | 1 to 1 Sided |

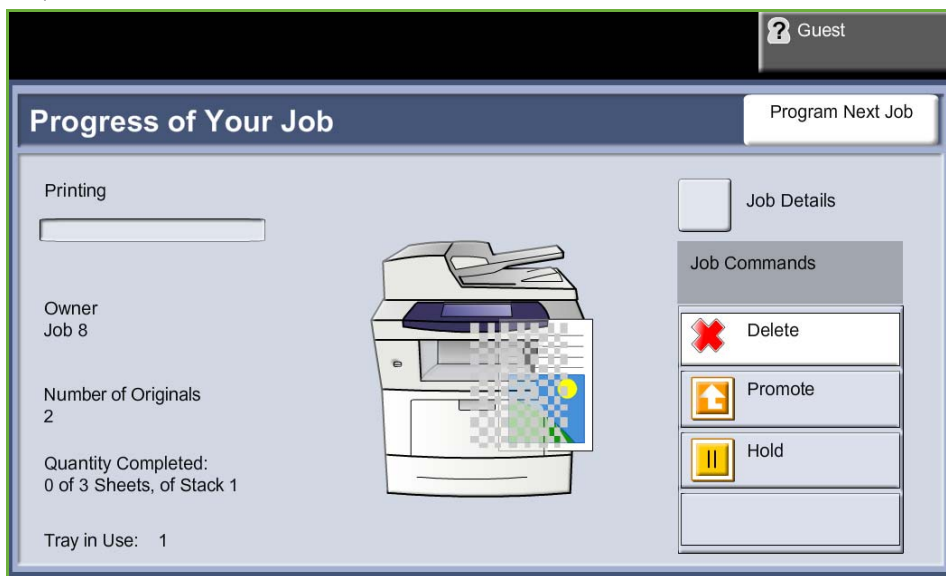
4. Select **Close** to return to the *Progress of Your Job* screen.
5. Select **Close** to return to the *Job Status* screen.
6. Select **Screen Default** to return to the preset default job queue screen. For information on how to set the Default View, refer to *Job Status Default in the Setups chapter on page 183*.

6 Stop the Copy Job

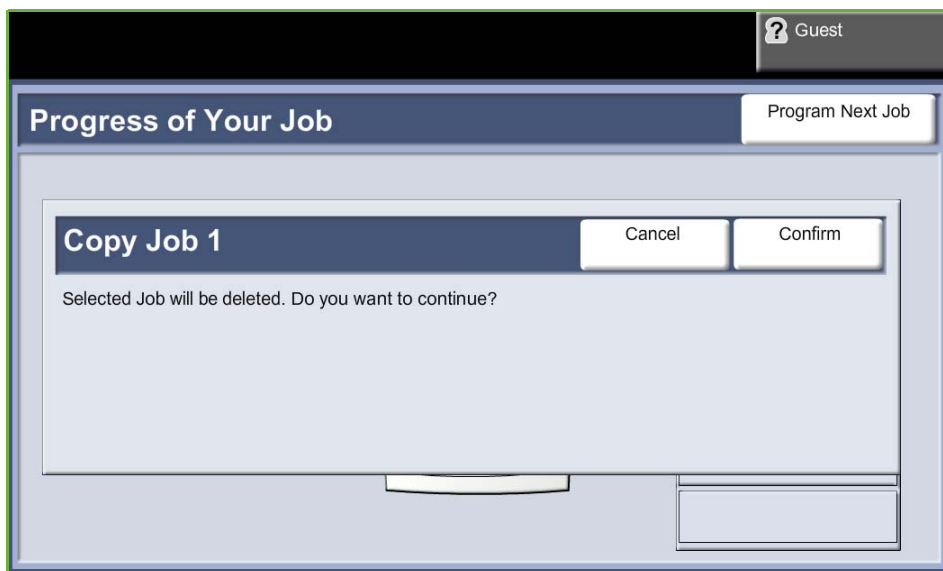
Follow the steps below to manually cancel an activated copy job.

- 1) Press the **Stop** button on the control panel to cancel the current copy job.
- 2) To cancel a queued job press the **Job Status** button on the control panel to display the *Incomplete Printing Jobs* screen.
- 3) Select the appropriate job from the queue to view the *Progress of your Job* screen.

4) Select **Delete** from the Job Commands list.



5) Select **Confirm** to delete the job or **Cancel** to return to previous screen.



Copy

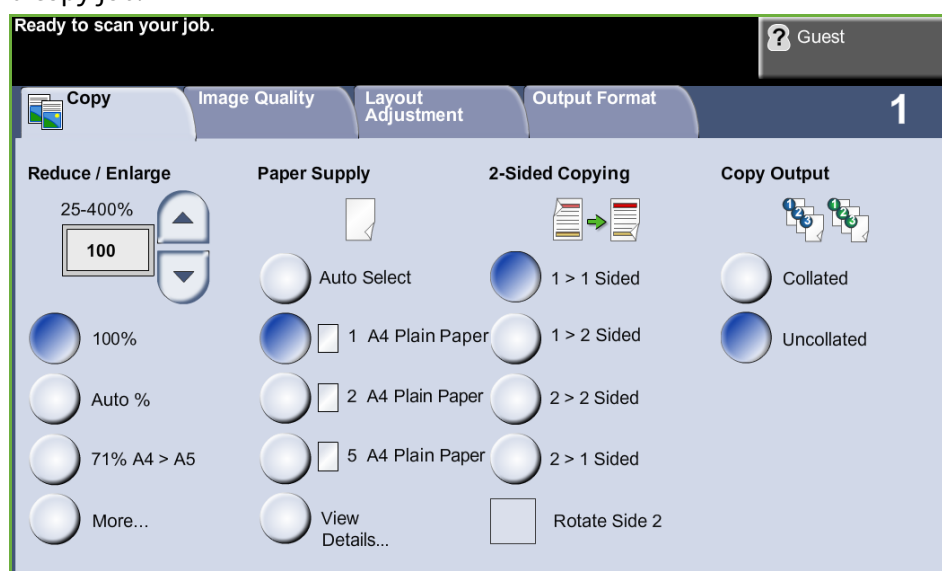
The tabs available for selecting the various Copy features are:

- 1) Copy
- 2) Image Quality
- 3) Layout Adjustment
- 4) Output Format

Depending on the options enabled and how your machine has been configured, you may have to press the **Services Home** button and select **Copy** to display the *Copy* feature tabs.

Copy Tab

The Copy tab is the default Copy screen. Use this tab to select the standard options for a copy job.



The options can be selected by touching the appropriate button in each column. To view all the choices for each option, select the **More...** button.

Reduce/Enlarge

Using this option, originals can be reduced or enlarged between 25 % and 400 %.

100%: Produces an image on the copies the same size as the image on the original.

Auto%: Reduces or enlarges the image on the copies based on the size of the original and the size of the selected output paper.


Preset Options: The most commonly used reduce/enlarge percentages have been provided as preset options. These preset options can be customized by your System or Machine Administrator to meet individual needs.

Select the **More...** button to display all the Reduce/Enlarge options. Select a custom percentage of reduction or enlargement required. Use the **up/down scroll** buttons to adjust the reduce/enlarge percentage, in 1 % increments.

Paper Supply

Use the Paper Supply options to select a paper tray for the copy job.

Auto Select: With this option selected, the machine chooses the correct paper for the copy job based on the size of the originals being scanned.

 Tray 1 & 2 hold 520 sheets of 20lb paper. Weight ranges from 60-105 g/sm. Sizes range from A4(SEF) to Legal.

Tray 1: Use this option to select the paper loaded in Tray 1.

Tray 2 (Optional): Use this option to select the paper loaded in Tray 2.

Bypass Tray: Use this option when feeding individual types of stock, for example letterhead or labels for one-off jobs. The Bypass Tray holds up to 50 sheets of Universal 20lb (Xerox 4200) paper or up to 5 transparency sheets or up to 5 envelopes.

For more information, refer to *Media Specifications in the Paper and other Media chapter on page 164*.

2-Sided Copying

Double-sided copies can be made automatically from one or two-sided originals.

1 → 1 Sided: Use this option for 1 sided originals when 1 sided copies are required.

1 → 2 Sided: Use this option for 1 sided originals when 2 sided copies are required.

1 → 2 Sided, Rotate Side 2: This option produces 2-sided copies from 1 sided originals and rotates 180 degrees every second side image. Use this option to create documents which can be read in a “head to toe” manner, for example a calendar.

2 → 2 Sided: Use this option for 2 sided originals when 2 sided copies are required.

2 → 1 Sided: Use this option for 2 sided originals when 1 sided copies are required.

2 → 1 Sided, Rotate Side 2: This option produces 1 sided copies from 2 sided originals and rotates 180 degrees every second side image. The “read” orientation for this option varies depending on the input originals. For example, if “head to head” orientation originals are scanned, the output will be “head to toe”. If “head to toe” orientation originals are scanned, the output produced will be “head to head”.

2 → 2 Sided, Rotate Side 2: This option produces 2 sided copies from 2 sided originals and rotates 180 degrees every second side image.

Copy Output

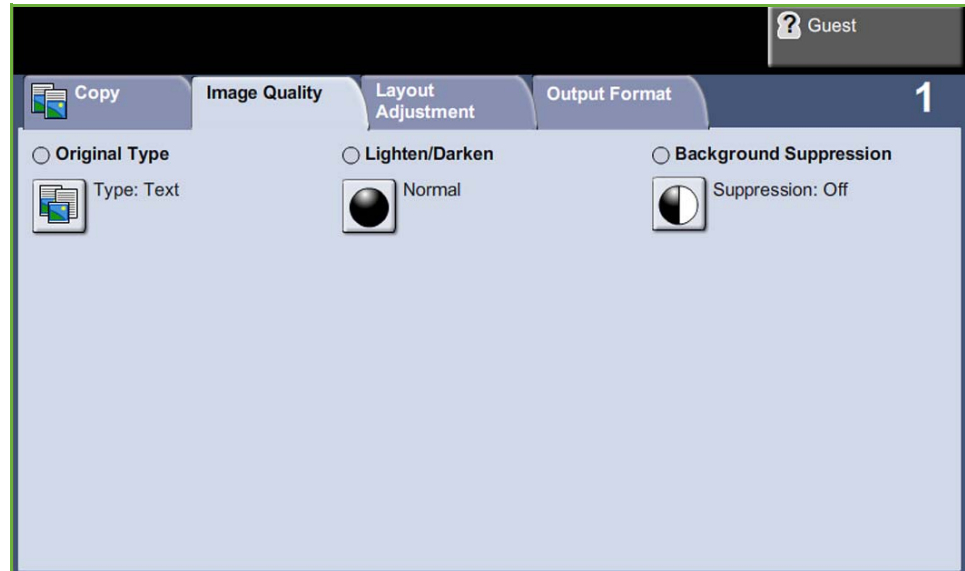
Output is used to select the finishing requirements for the job. The options will depend on the finishing output device installed.

Collated: Select **Collated** for output stacked in sets to match the sequence of the originals, i.e. (1,2,3 / 1,2,3).

Uncollated: Select **Uncollated** for output sorted into stacks of individual pages, i.e. (1,1,1 / 2,2,2 / 3,3,3).

Image Quality

The **Image Quality** tab provides copy features used for adjusting the appearance of the copy output.



Select any of the top level buttons to select a feature. To view all the options for a feature, select the option required. Multiple options can be selected for each copy job if required.

Original Type

Use this feature to enhance the quality of your output.

The **Original Type** option is used to enhance the copy quality of the output based on the type of original being scanned.

| Type | Description |
|-----------------------|---|
| Text | Use for originals containing text or line art. |
| Photo | Use for continuous tone photographs or printed half-tone originals. |
| Photo and Text | Use for high quality lithographic images or continuous tone photos with text and/or graphics. |

Lighten / Darken

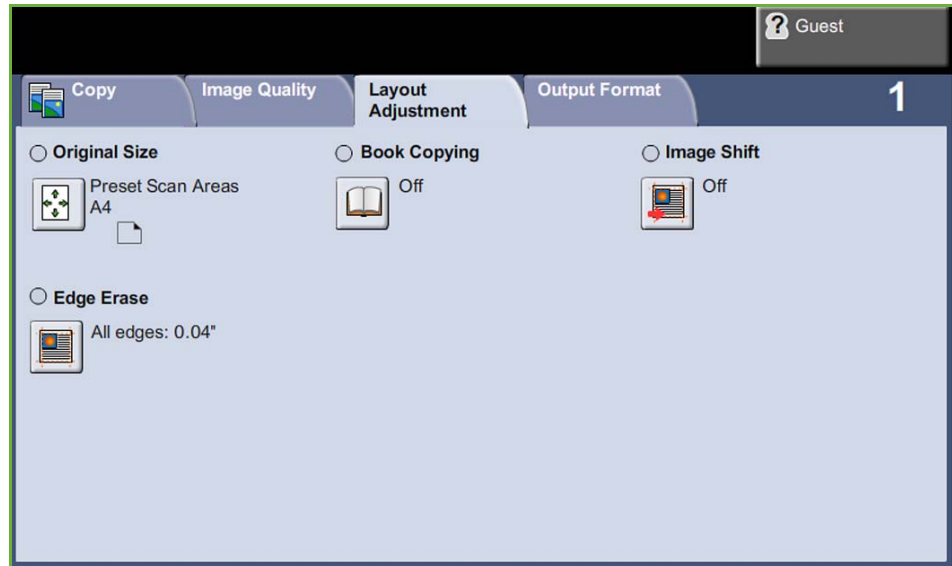
Adjusts the lightness or darkness of the output.

Background Suppression

Use to automatically reduce or eliminate the dark background resulting from copying colored paper or newspaper originals.

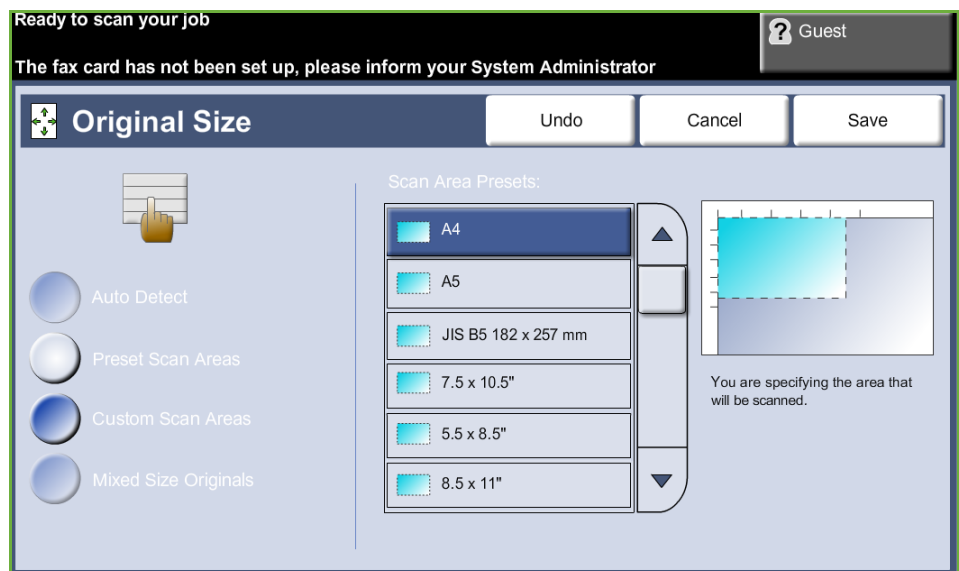
Layout Adjustment

The **Layout Adjustment** tab provides copy features used for adjusting the layout of the copy output.



Original Size

Select this feature to specify how the device determines the size of the original document.



Auto Detect: Use this option to allow the machine to automatically recognize the size of the originals being fed through the document feeder.

NOTE: Auto Detect is only available when there are originals detected on DADF.

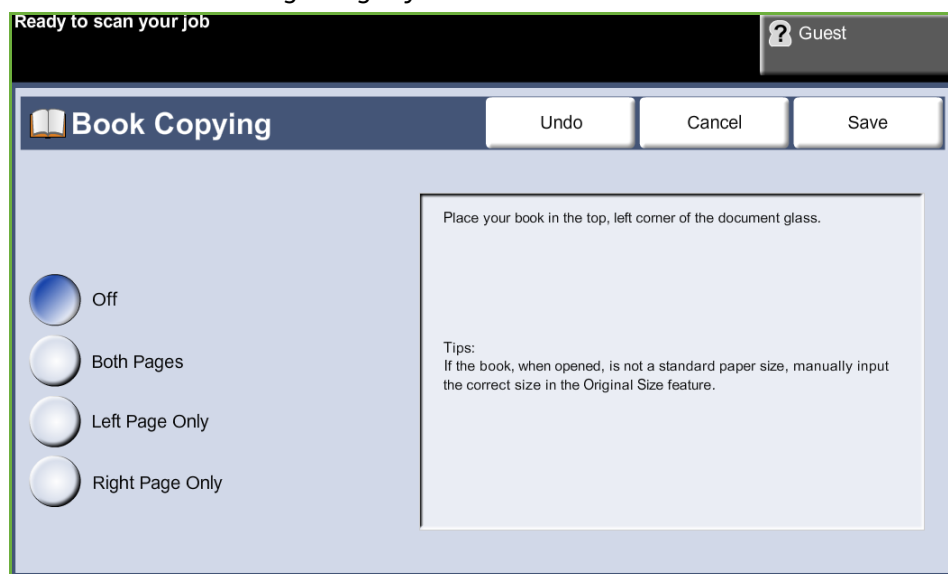
Presets: Use this option to specify the dimensions of the document scanning region when scanning from the document glass. There are several standard size dimensions that correspond to common document sizes and orientations.

Custom Size: Use this option to manually adjust the scanning dimensions using the scroll buttons.

Mixed Size Originals: Use this feature to copy a document containing mixed size originals. The originals must be the same width, for example 8.5 x 11" and 8.5 x 14". Load documents in the document feeder when using this feature.

Book Copying

Use when copying bound documents and books. Place the original document at the back, center of the document glass. If the document is too thick, lift the machine cover off the hinges slightly and then re-close the cover.



Off: Use to deactivate the feature.

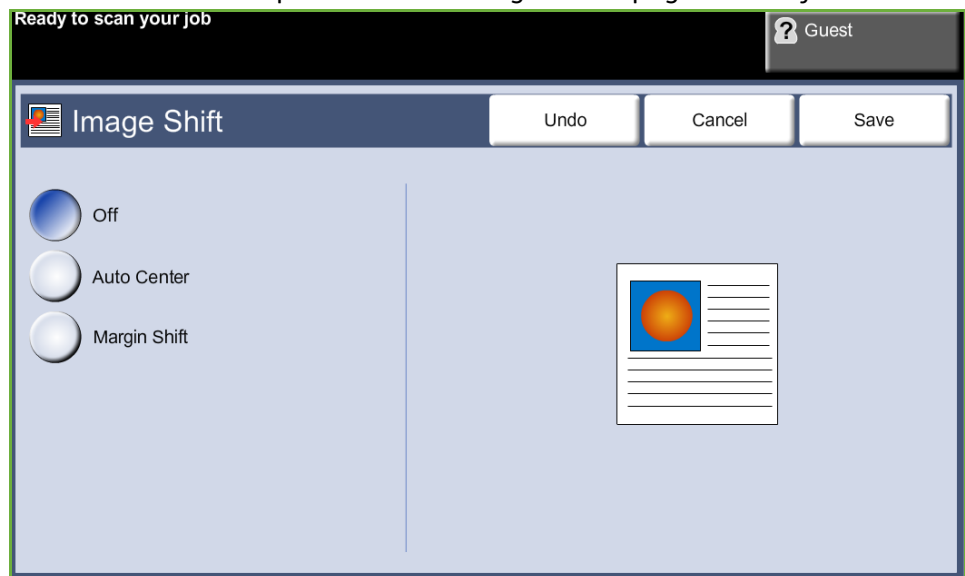
Both Pages: Use to scan and copy both pages of a bound document.

Left Page Only: Use to scan and copy the left page of a bound document.

Right Page Only: Use to scan and copy the right page of a bound document.

Image Shift

This feature enables the position of the image on the page to be adjusted.



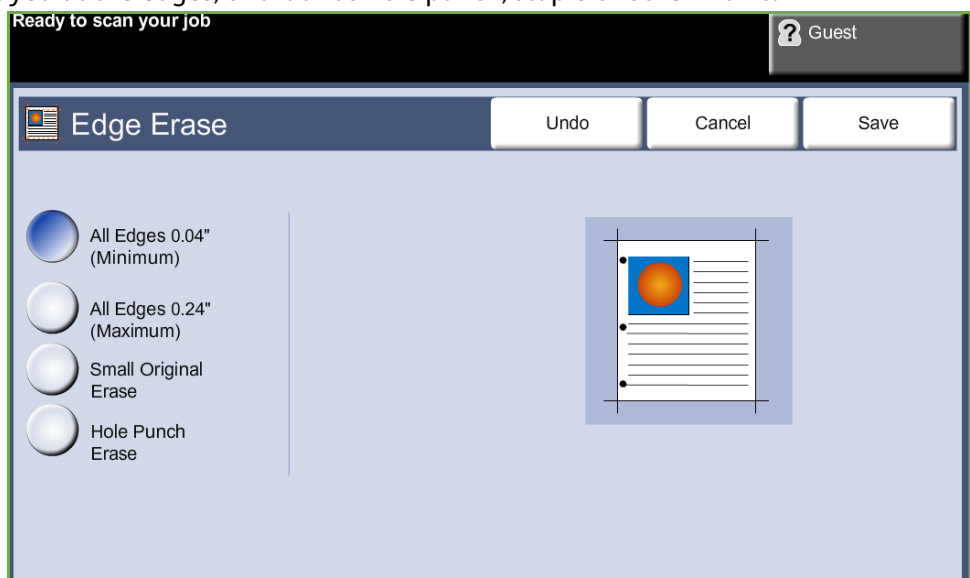
Off: The image position is not adjusted.

Auto Center: Automatically centres the scanned image on the output paper.

Margin Shift: Creates a binding edge for the document. The image can be adjusted up or down on the page and/or shifted to the right or left. Use the **up/down** and **left/right** scroll buttons to adjust the amount of shift. The image can be shifted between 0 and 0.80", in 0.1" increments.

Edge Erase

Use this feature to “refresh” the quality of an original that has become torn or frayed at the edges, or that has hole punch, staple or other marks.



All Edges (minimum): Erases equal amounts on all edges of the copies (minimum 0.04").

All Edges (maximum): Erases equal amounts on all edges of the copies (maximum 0.24").

Small Original Erase: Use to erase 0.25" (6 mm) from the edge of the document.

Hole Punch Erase: Use to erase hole punch marks from the left and right edge of the document.

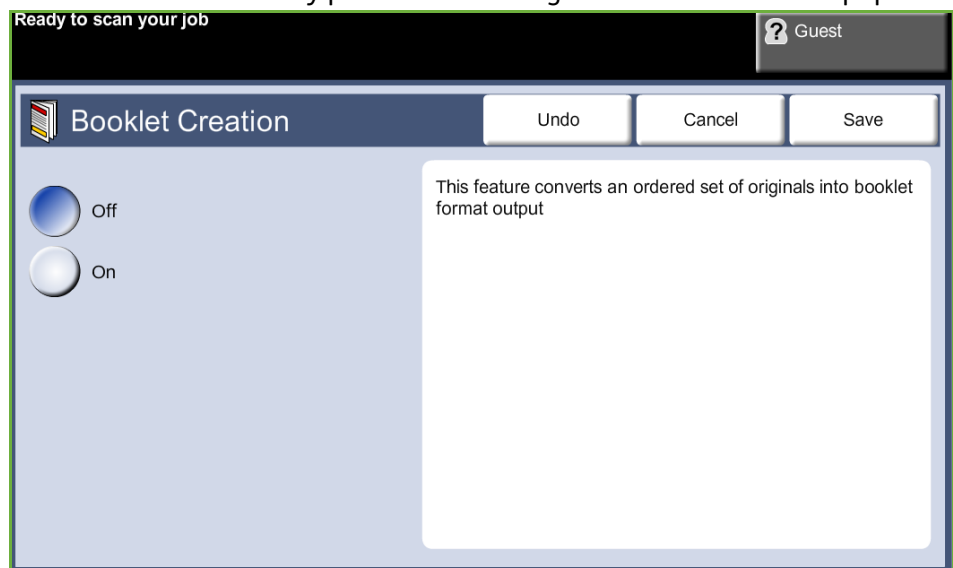
Output Format

The *Output Format* tab is used to produce different options for the finished output.



Booklet Creation

Use this feature to create booklets from a sequential set of either single-sided or double-sided originals. The machine prints 2-sided automatically, which, when folded, produces a booklet with all the pages in the correct sequence. The machine will also reduce and correctly position each image to fit on the selected paper.



NOTE: Feed the originals from the document feeder, and ensure that the *Original Size* settings on the *Image Adjustment* tab is set to Auto-detect.

Off: The feature is switched off.

On: Use this option to enable the *Booklet Creation* feature. There are two further options available, when *Booklet Creation* is enabled.

| Option | Description |
|--------------------------|---|
| 1 Sided Originals | Select this option if the originals are single-sided. |
| 2 Sided Originals | Select this option if the originals are double-sided. |

Covers

Use this feature to automatically add covers to your copied set using stock taken from a different tray than the copies. Covers must be the same size and orientation as the main body of the job.



Off: The feature is switched off.

Front and Back: Use this option to add both a front and back cover to the copies.

Front Only: Use this option to add a front cover to the copies.

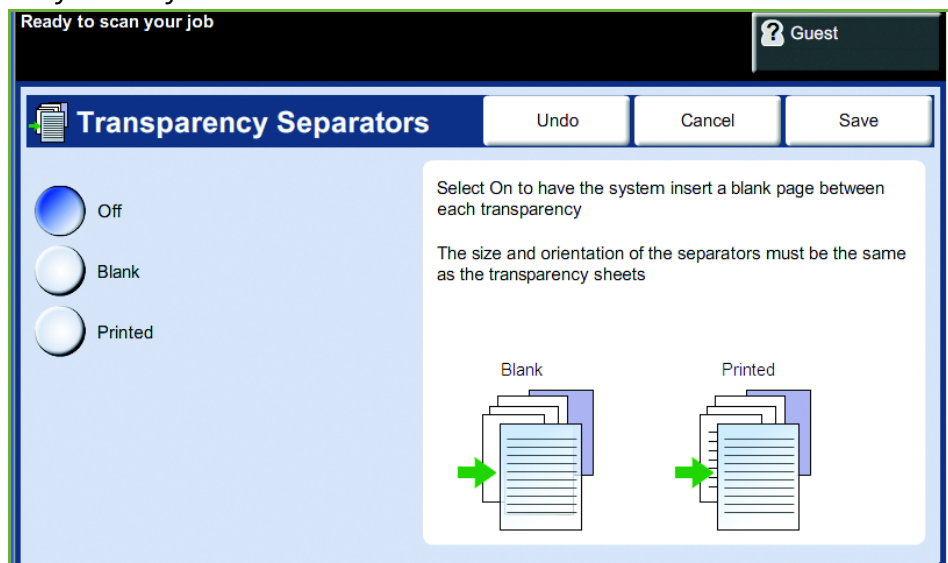
Back Only: Use this option to add a back cover to the copies.

NOTE: Some media types cannot be used as covers.

Transparency Separators

Use this feature to add either a blank or printed divider between each transparency within a set. Always load transparencies in the Bypass Tray.

Transparency jobs will be delivered single-sided, and collated with no finishing. The quantity can only be set to 1 for this feature.



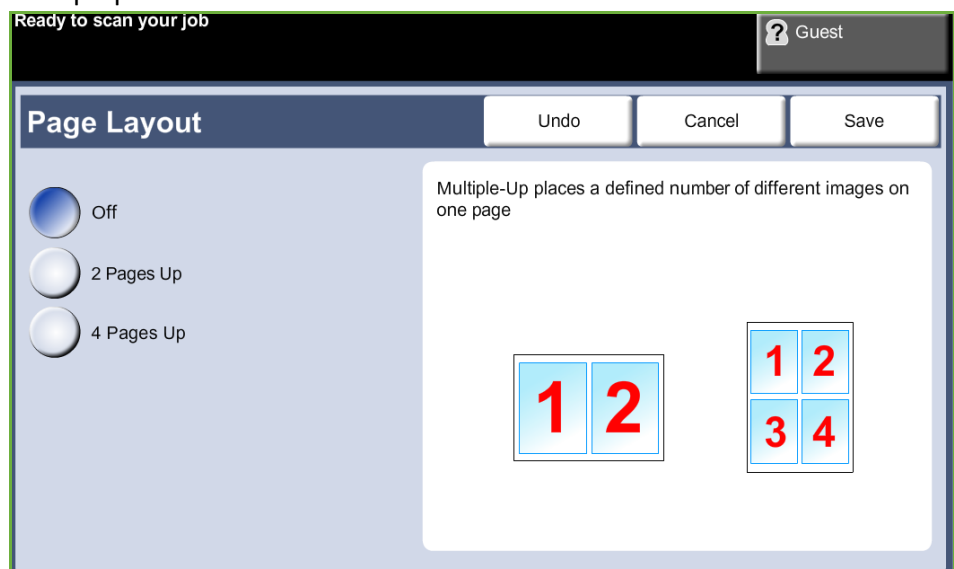
Select **Blank** to have the system insert a blank page between each transparency, or select **Printed** to insert a printed page between each transparency. Then choose the appropriate transparency and separator stock.

Transparency Supply: Select this button to specify the tray from which the machine needs to use the transparency stock.

Separator Supply: Select this button to specify the tray from which the machine needs to use the separator stock.

Page Layout

This feature is used to copy two or more documents, in a reduced size, onto one sheet of paper. It is ideal for creating handouts, storyboards or documents used for archival purposes.



NOTE: Originals must be loaded in the document feeder when using this feature.

1 Page Up: Copies an original onto one sheet of paper.

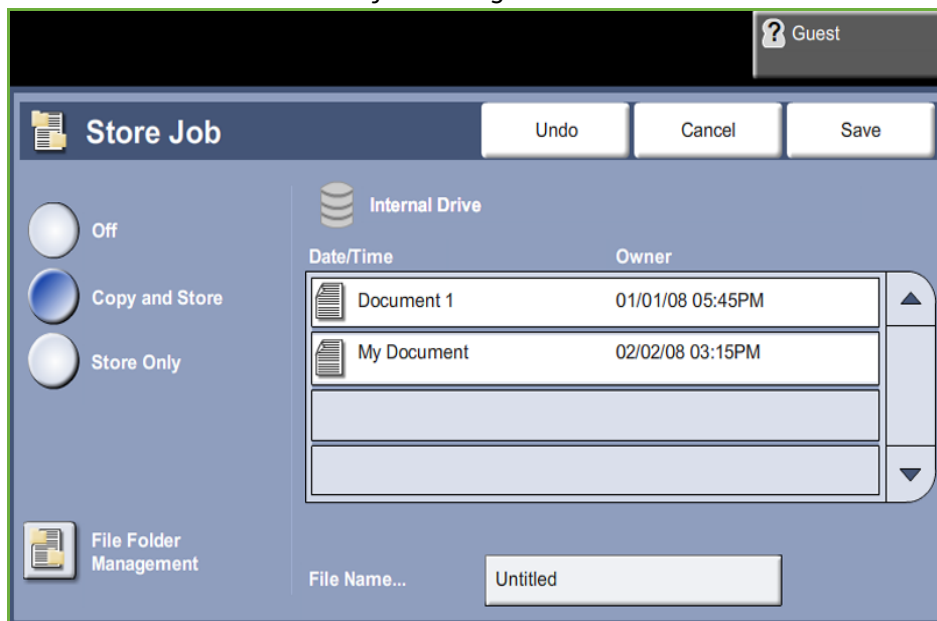
2 Pages Up: Copies two separate originals onto one sheet of paper.

4 Pages Up: Copies four separate originals onto one sheet of paper.

NOTE: For landscape originals, place the top of the document at the back of the feeder. For portrait originals, place the top of the document to the left.

Store Job

Use this feature to store files and job settings.



Off: The feature is switched off.

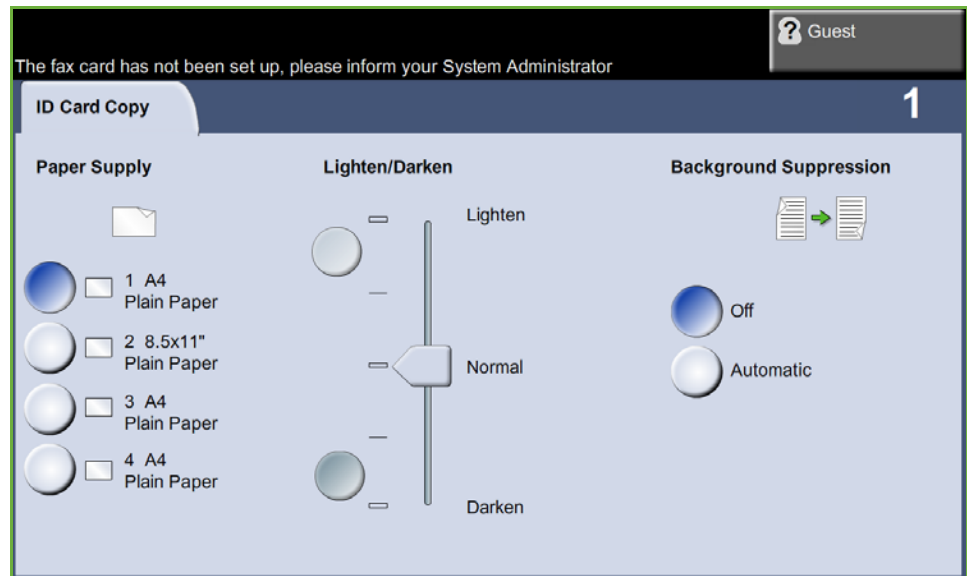
Copy & Store: Use this option to copy the original documents and store in the device memory for retrieval later.

Store Only: Store the originals in the device memory for retrieval later. No hard copy output is produced.

ID Card Copy

Use this feature to copy both sides of an ID document, e.g. a driver's license, onto one side of paper.

1. Select **Services Home** to display the *Services Home* screen.
2. Select **ID Card Copy** to display the *ID Card Copy* screen.



3. Configure the output to improve the quality of the copy.
Paper Supply: Use the Paper Supply options to select a paper tray for the copy job.
Lighten / Darken: Adjusts the lightness or darkness of the output.
Background Suppression: Use to automatically reduce or eliminate the dark background resulting from copying colored paper or newspaper originals.
4. Place one corner of the ID card into the back left-hand corner of the document glass.
5. Press **Start** to copy side 1.
6. Turn the ID card over to scan the second side.
7. Press **Start** to copy side 2. Both sides of the ID card print on the same side of the output copy.

4 Fax

The Fax feature may not be available on your machine, depending on your configuration. The optional Embedded Fax and Server Fax services can be installed, but only one fax service can be enabled at a time.

NOTE: Embedded Fax is the default service when both fax services are installed.

Your System Administrator will set up the default fax service. This chapter contains information about the available fax options.

Embedded Fax

Once enabled on your machine, you will be able to transmit and receive hard copy fax jobs over the telephone network directly to and from another fax machine. Your images are sent from your machine directly to the fax number entered. This type of fax travels over normal telephone lines and will therefore be charged at telephone rates.

LAN Fax

LAN (Local Area Network) Fax enables you to send documents to fax machines directly from your computer. Once enabled, you can select the Fax option from your printer driver.

The LAN fax option requires the Embedded Fax Kit to be fitted to the machine.

Server Fax

Once the optional server fax is enabled on your machine, you will be able to transmit and receive hard copy faxes without a dedicated telephone line on the machine. Your images are sent from your machine, via your network, to a fax server which forwards them on to the fax number you entered.

Access to the Fax features is gained using the **Services Home** button on the control panel and **Fax** to display the *Fax* feature tabs.

Feature Differences

Embedded Fax offers more features than Server Fax. The table below identifies which features are present for each fax service.

| User Interface Fax Tab | Feature | Sub-Features/ Options | Embedded Fax | Server Fax |
|---|-----------------------------|--|-----------------|---------------------------|
| Tab 1: Fax (Embedded Fax) Basic Fax (Server Fax) For more information see page 59 (Embedded Fax) or page 59 (Server Fax). | Speed Dial | | Yes | |
| | Add (multiple destinations) | | Yes | Yes |
| | Manual Dial | | Yes | |
| | Redial | | Yes | |
| | 2 Sided Scanning | 1-Sided 2-Sided 2-Sided Rotate Side 2 | Yes | Yes |
| | Original Type | Photo and Text Text Photo | Yes | Yes |
| | Resolution | Standard Fine Superfine | Yes | Standard and Fine only |
| | Dialling Characters | | Yes | Yes |
| | Address Book | | Yes | Fax Directory |
| Tab 2: Image Quality For more information see page 73 (Embedded Fax) or page 83 (Server Fax). | Lighten/Darken | | Yes | Yes |
| | Background Suppression | Off Auto Suppression | Yes | Yes |
| | Color Mode | Black and White Full Color | Yes | |
| Tab 3: Layout Adjustment For more information see page 74 (Embedded Fax) or page 84 (Server Fax). | <u>Original Size</u> | Auto Detect Presets Custom Scan Area | Yes | Yes |

| User Interface Fax Tab | Feature | Sub-Features/ Options | Embedded Fax | Server Fax |
|---|-------------------------|--|-----------------|------------|
| Tab 4: Fax Options For more information see page 75 (Embedded Fax) or page 85 (Server Fax). | Store for Polling | Off On | Yes | |
| | Remote Polling | Poll a Remote Fax Poll a Remote Mailbox | Yes | |
| | Delay Send | Off Specific Time | Yes | Yes |
| | Send Header Text | Off On | Yes | |
| | Mailboxes | Send to Remote Mailbox Store to Mailbox Print Mailbox Documents Delete Mailbox Documents | Yes | |
| | Fax Sending Features | Priority Send | Yes | |
| | Fax Reports | Select from the list | Yes | |

Fax Procedure

This section describes the basic procedure for sending faxes. Follow the steps below.

Embedded Fax and Server Fax Procedure – page 62

Load the Documents – page 62

Select the Features – page 63

Dial the Number – page 66

Start the Fax Job – page 66

Job Status Screen – page 67

Stop the Fax Job – page 67

LAN Fax Procedure – page 67

NOTE: If an authentication feature is enabled, you may need an account before using the machine. To get an account, or for more information, contact the System Administrator.

Embedded Fax and Server Fax Procedure

1 Load the Documents

You can load the documents to be faxed either on the Document Glass or through the Document Feeder.

For information on setting up the paper trays, refer to *Setting up Paper Trays in the Setups chapter on page 179*.

Document Feeder:

The following steps explain how to load documents using the document feeder:

1. Before loading the documents into the document feeder, ensure they are in good condition and remove all staples and paper clips.
2. Insert the documents neatly into the document feeder, face up. The first page should be on top with the headings towards the left of the machine.



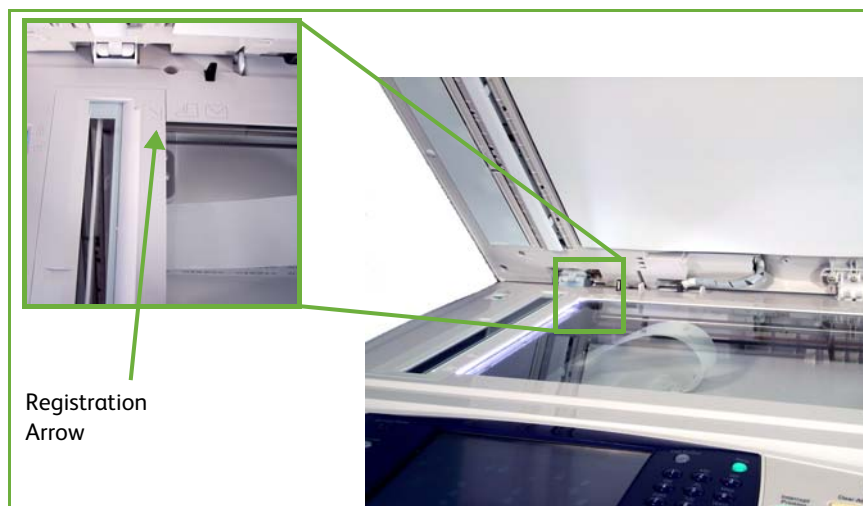
i Up to 100 sheets of 20 lb (80 g/m²) bond paper can be loaded. Weight ranges from 12.5 lb to 28 lb (50 - 120 g/m²) - refer to Machine Specifications in the Specifications chapter on page 206. for full Document Feeder Specifications.

3. Place the stack in between the guides aligning the left edge with the document feeder tray, and position the guides to just touch the edge of the documents.
4. When **Paper Supply** is set to **Auto**, the machine automatically selects an appropriate tray.

Document Glass:

The following steps explain how to load documents using the document glass:

1. Raise the document feeder.



2. Place the document face down on the document glass, aligned with the tip of the registration arrow near the top left of the document glass.
3. Lower the document feeder.

2 Select the Features

If the screen displays *Job Status* or *Machine Status*, press the **Services Home** button. If the touch screen displays other options, e.g. E-mail, select **Services Home** and select **Fax** from the displayed items.

Various fax features can be selected for your fax job. The most common features are displayed on the **Fax** screen.

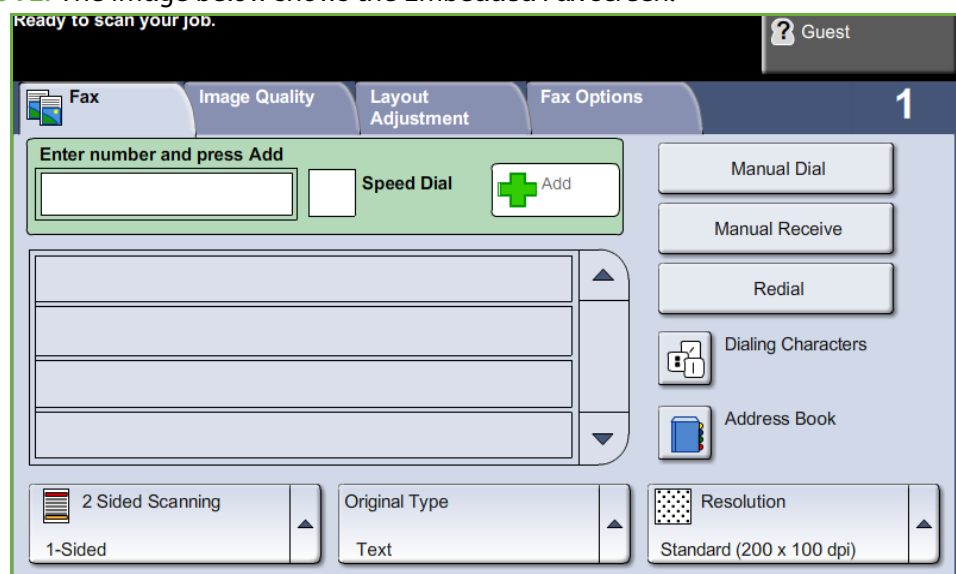
NOTE: The Fax screen is not the same for Embedded and Server Fax. Embedded Fax has more features than Server Fax. For example, as well as having the standard Keypad Dial and Group Dial, it also has Manual Dial, Speed Dial and Redial features.

1. Press the **Services Home** button on the control panel.



2. Select **Fax** on the touch screen. Ensure that the **Fax** screen is displayed

NOTE: The image below shows the Embedded Fax screen.



3. Press the **Clear All** button once on the control panel to cancel any previous selections, if needed. The control panel returns to the default *Entry* screen.
4. Select the button for the feature required.

Embedded Fax

| Feature | Description |
|--------------------------|---|
| Fax | Use this tab to select the standard options for a fax job, e.g. dial options, resolution, sides scanned, etc. |
| Image Quality | Use this tab to adjust the appearance of the fax output, e.g. image quality, color mode, etc. |
| Layout Adjustment | Use this tab to adjust the layout of the fax output, e.g. original size, etc. |

| Feature | Description |
|--------------------|---|
| Fax Options | Use this tab to access the advance fax features, e.g. reports, mailboxes, poll settings, etc. |

If necessary, select one of the tabs and configure the fax settings. For information on the individual tabs, refer to the following:

- *Fax on page 69.*
- *Image Quality on page 73.*
- *Layout Adjustment on page 74.*
- *Fax Options on page 75.*

Server Fax

| Feature | Description |
|--------------------------|---|
| Basic Faxing | Use this tab to select the standard options for a fax job, e.g. fax number entry, resolution, sides scanned, etc. |
| Image Quality | Use this tab to adjust the appearance of the copy output, e.g. lighten/darken, background suppression, etc. |
| Layout Adjustment | Use this tab to adjust the layout of the copy output, e.g. original size, etc. |
| Fax Options | Use this tab to adjust the send features e.g. delay send. |

If necessary, select one of the tabs and configure the fax settings. For information on the individual tabs, refer to the following:

- *Basic Fax on page 80.*
- *Image Quality on page 83.*
- *Layout Adjustment on page 84.*
- *Fax Options on page 85.*

3 Color Faxing

NOTE: Color Faxing is only available with Embedded Fax.

Follow the steps below to send a color fax job.

1. For color faxing, select **Color Mode** on the *Image Quality* tab.
2. Select **Full Color**, then **Save** to confirm the settings.

4 Dial the Number

Select a dialing option to enter the fax number.

Embedded Fax

| Option | Description |
|--------------------|--|
| Keypad Dial | Use this option to enter the number using the numeric keypad. |
| Manual Dial | Allows you to get the dial tone before entering the fax number. |
| Speed Dial | Quickly select stored numbers from the Address Book. |
| Redial | Allows you to place a call to the last number or list of numbers dialed. |
| Group Dial | Used for multiple destinations. |

Server Fax

| Option | Description |
|--------------------|---|
| Keypad Dial | Use this option to enter the number using the numeric keypad. |
| Group Dial | Used for multiple destinations. |

For more information on dialing options for:

- Embedded Fax Dialing Options: on See “Dialing Options” on page 69.
- Server Fax Dialing Options on See “Dialing Options” on page 80.

5 Start the Fax Job



Press the **Start** button. The machine scans the originals, dials the entered number and attempts to connect with the remote fax machine. Once connected, the local machine sends the fax job. To print a confirmation or error report, refer to *Fax Report in the Setups chapter on page 178*.

6 Job Status Screen

To follow the progress of your fax job, press the **Job Status** button on the control panel to display the *Job Status* screen.



The default *Job Status* screen displays all incomplete jobs, including the queued fax job. If there are no incomplete jobs in progress, the message “No Active Jobs” is displayed. For more information on the *Job Status* screen, refer to *Job Status Screen in the Copy chapter on page 41*.

7 Stop the Fax Job

Follow the steps below to manually cancel an activated fax job.

1. Press the **Stop** button on the control panel to cancel the current fax job.
2. To cancel a queued job press the **Job Status** button on the control panel to display the *Active Jobs* screen.
3. Select the appropriate job from the queue to view the *Progress of your Job* screen.
4. Select **Delete** from the Job Commands list.
5. Select **Confirm** to delete the job or **Cancel** to return to previous screen.

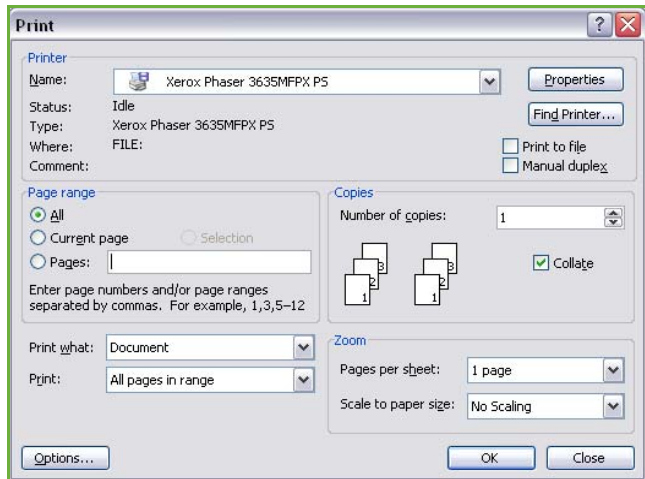
LAN Fax Procedure

This section describes the basic procedure for sending a LAN fax.

NOTE: If an authentication feature is enabled, you may need an account before using the machine. To get an account, or for more information, contact the System Administrator.

Documents can be faxed from your PC using the print drivers supplied. The print driver must be loaded on each PC which uses the machine for faxing.

1. Click **Print** in your application.
2. Click on your machine to choose it as the printer.
3. Click on the **Properties** or **Preferences** button.
4. Click on **Fax** from the Job Type dropdown menu.
5. Click on the **Add Recipient** or the **Add From Phonebook** button to add a recipient.
6. Click **OK** to confirm your recipient selection.
7. Click **OK** to confirm your selections in the Printing Preferences window.
8. Click **Print** to print your document.
9. The Fax Confirmation box will appear. Check the fax number and then click **OK** to send your fax.



Embedded Fax

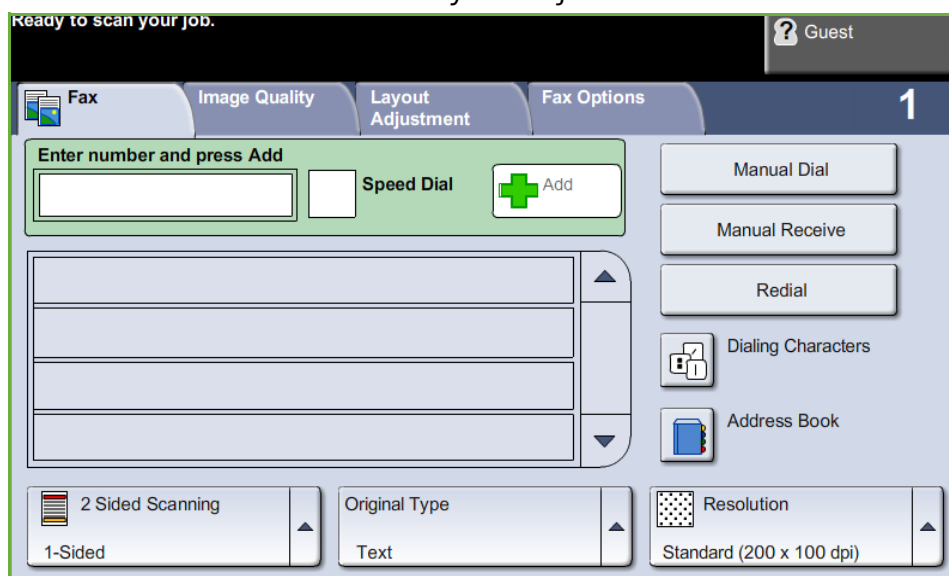
This section provides more detail on the Embedded Fax features.

- *Fax on page 69.*
- *Image Quality on page 73.*
- *Layout Adjustment on page 74.*
- *Fax Options on page 75.*

NOTE: For Server Fax information refer to *Server Fax on page 80.*

Fax

Use the options available on the Fax tab to enter the recipient telephone number and to select the standard features for your fax job.



Dialing Options

Use the Dialing Options to enter the destination fax number or numbers for the fax job. Individual fax numbers can be entered using the keypad or an attached telephone handset, using the Speed Dial function or selected from the Address Book.

The Address Book is a listing of Individual or Group numbers which have been previously set up and stored. Individual numbers can also be accessed from the Address Book using the Speed Dial function.

NOTE: There are no transmission preferences per user.

Keypad Dial Use this option to enter the number using the numeric keypad. The number entered appears in the fax window. If an incorrect entry is made, use the **C** button to delete the number and then enter the correct number.

Use the **Keypad Dial** option to return to using the keypad to enter fax numbers after using alternative methods.

Manual Dial Allows you to get the dial tone before entering the fax number. Used when sharing a fax and phone line.

Manual Receive Allows you to receive a fax if a handset is attached.

Speed Dial Speed Dial numbers are automatically created when a fax number is stored in the Address Book. Using the Speed Dial number saves time typing the complete fax destination number. To use Speed Dial, enter the 3 digit Speed Dial number required.

To find out the Speed Dial number for an entry in the Address Book, select the **Group Dial** option and scroll through the Address Book to view the numbers assigned.

Redial Redial allows you to place a call to the last number or list of numbers dialed.

Group Dial Group Dial is used when the fax is being sent to multiple destinations. Fax numbers can be entered into the Group Dial list manually using the keypad, using Speed Dial or by using the Address Book. The Address Book stores and displays the fax recipient details. Information includes the recipient's name and fax number, as well as the resolution and communication mode. Individual and Group entries are stored in the Address Book.

The Current Group Dial list displays a list of all the recipients for the fax. The list holds up to 200 locations (46 digits allowed per entry).

To send a fax to multiple destinations, the **Group Dial** option is used. Destination numbers for the fax can be added to the Current Group Dial list using any of the dialing methods available.

Dialing Characters Special dialing characters can be added to your fax number using the **Dialing Characters** option. Dialing characters are special characters used for entering fax numbers. They are entered as part of the telephone number.

| Character | Description |
|-----------------------------------|---|
| Pause [,] | Gives the machine time to switch from an inside line to an outside line during automatic dialing. For charge code numbers, enter a pause after the fax number but before the charge code number. |
| Private Data Delimiter [/] | Protects confidential information. For example, if a special charge code or credit card number is required for a call. The / character should be selected before and after entering confidential numbers. The numbers and characters entered between this character will appear as asterisks (*). |
| Pulse to Tone Switch [:] | Used to switch from pulse dialing to DTMF (tone or one-touch) dialing. After switching from pulse to tone, you cannot switch back to the original mode during the fax procedure. |

To select the required character:


1. Enter the fax number via the hard keypad to the right of the touch screen.
2. If required, select a Dialing Character from the touch screen.

3. Select the **Add Character** button.
4. Repeat as necessary and select the **Save** button when complete.
5. Press the **Start** button to send the fax.

Address Book

The Address Book contains a list of addresses, numbers and details that are relevant to your company and/or you. Use the **up/down** scroll buttons to locate the recipient. Highlight the recipient in the list and select the **Add to Recipients** button. Continue this process until you have added all the required recipients. On completion select the **Done** button. The entered numbers will be shown in the **Recipients** list.

Use this feature to store destination names and fax numbers in your device. Entries stored here will be available for selection within the Group Dial feature on the *Fax* tab. Dialing Groups can also be set up, comprising of many individual entries.

 This feature saves time when sending faxes to frequently used destinations.

Address Book Setup

From the *Fax* tab, select the **Address Book** button to create a new Address Book entry, or to edit an existing one:

1. From the *Address Book Setup* screen, enter an Address Book number or select one from the Address Book list.
2. Select the **Edit Details** button.
3. Touch the *Entry Name* field and enter the Address Book name (maximum of 20 characters).
4. Select the **Save** button to confirm entries.
5. Touch the *Fax Number* field and enter the fax number (including any Dialing Characters) using the number keypad.
6. Select the **Save** button to confirm entries.
7. Select the **Save** button again to save your entry to the Address Book and return to the *Setup* screen. You can save up to 200 entries.

Group Address Book Setup

From the *Fax* tab, select the **Address Book** button to create a new Group Address Book entry, or to edit an existing one:

1. Select *Groups* from the drop-down menu.
2. From the *Group Address Book Setup* screen, enter an Address Book number or select one from the Address Book list.
3. Select the **Edit Details** button.

4. Touch the *Group Name* field and enter a unique Group number (maximum 20 characters).
5. Select the **Save** button to confirm entry.
6. Select the **Add Recipients** button.
7. Select the required entry from Address Book to add to your Group. Either choose from the list, using the scroll buttons, or key in the Address Book Location number using the keypad.
8. Select the **Add to Group** button to add the Individual number to the Group. Continue selecting and adding as required.
9. Select the **Save** button to save your entries and return to the *Setup* screen.

2-Sided Scanning

This is used to specify whether the originals are single-sided or two-sided.

1 Sided Use this option for originals that are printed on one side only.

2 Sided Use this option for originals that are printed on both sides.

2 Sided - Rotate Side 2 Use this option for originals that are printed on both sides and the second side has been rotated. For example, if you are scanning a calendar which uses a “head to toe” format.

Original Type

Use this option to enhance the quality of the fax based on the type of original being scanned.

The options available are:

| Option | Description |
|-----------------------|---|
| Text | Use for originals containing text or line art. |
| Photo and Text | Use for high quality lithographic images or continuous tone photos with text. |
| Photo | Use for continuous tone photographs. |

Resolution

The Resolution affects the appearance of the fax at the receiving fax terminal. A higher resolution produces better quality for photos. However, a lower resolution reduces communication time.

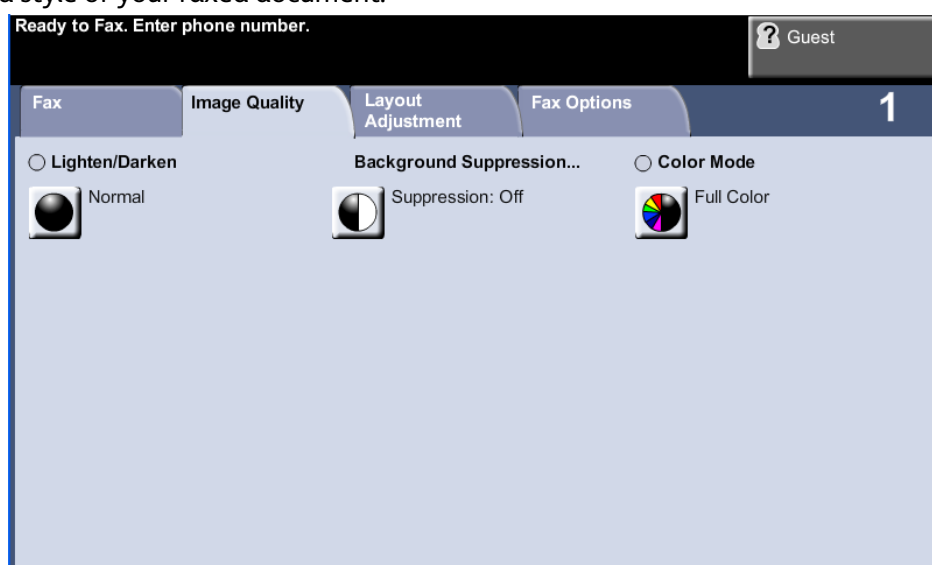
Standard 200 x 100 dpi - Recommended for text documents. It requires less communication time, but does not produce the best image quality for graphics and photos.

Fine 200 x 200 dpi - Recommended for line art and photos. This is the default resolution and the best choice in most cases.

SuperFine 600 x 600 dpi - Recommended for use with high quality photos and graphics. It produces the largest image file size, but delivers the best image quality.

Image Quality

The *Image Quality* tab contains options that help you to enhance the appearance and style of your faxed document.



Lighten / Darken

Adjusts the lightness or darkness of the output.

Background Suppression

Use to automatically reduce or eliminate the dark background resulting from copying colored paper or newspaper originals.

Color Mode

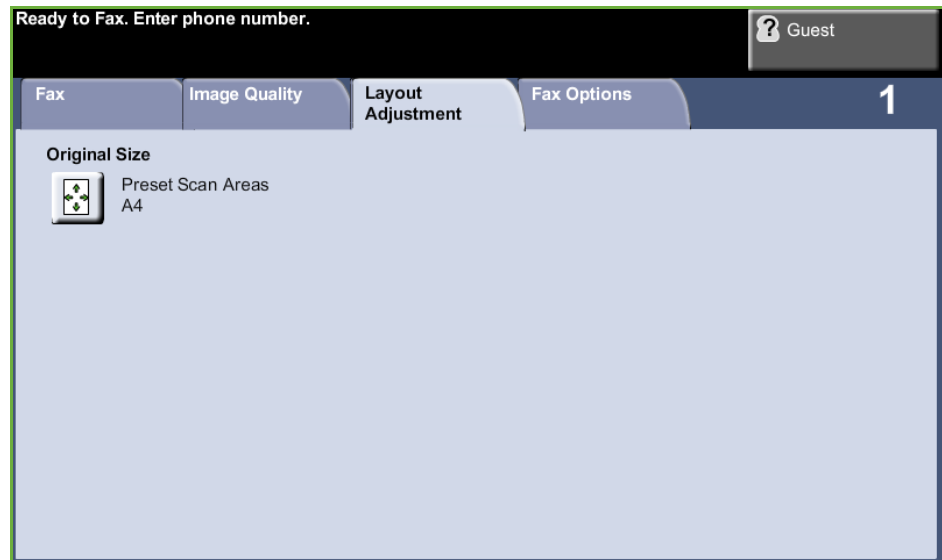
Use to transmit the fax in mono or color.

| Option | Description |
|--------------------------|----------------------------------|
| Black & White | Transmits a Black & White image. |
| Full Color | Transmits a Color image. |

Select the **Save** button to confirm Color Mode selection.

NOTE: The receiving device must support color faxing for incoming jobs to receive fax jobs in color.

Layout Adjustment



Original Size

Select this feature to specify how the device determines the size of the original document.

Auto Detect Use this option to allow the machine to automatically recognize the size of the originals being fed through the document feeder.

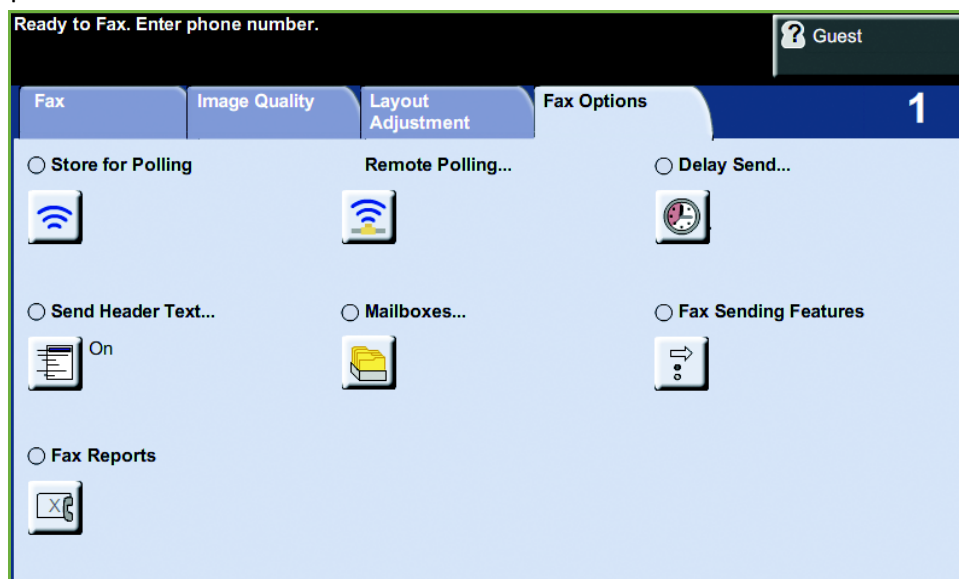
Presets Use this option to specify the dimensions of the document scanning region when scanning from the document glass. There are several standard size dimensions that correspond to common document sizes and orientations.

Custom Size Use this option to manually adjust the scanning dimensions using the scroll buttons.

Mixed Size Originals Use this feature to copy a document containing mixed size originals. The originals must be the same width, for example 8.5 x 11" and 8.5 x 14". Load documents in the document feeder when using this feature.

Fax Options

The *Fax Options* tab available with Embedded Fax provides further fax features which can be used when transmitting faxes. To view all the options for a feature, select the feature required. Multiple options can be selected for each fax job if required.



Polling

Polling enables you to store fax documents into the machine's memory for retrieval by another remote fax machine, or to poll a remote fax machine or mailbox to retrieve information.

Store for Polling

This option allows users to scan documents and store them. When remote machines poll the device, they are able to retrieve the scanned document(s). Passcodes can be set up to control which machines have access to the documents stored.

Store for Polling Stored documents will not be deleted after a successful poll.

Print All To print documents stored for polling.

Delete All All documents stored for polling will be deleted.

NOTE: the Print and Delete options are only available when the Store for Polling feature is set to On.

Remote Polling

Poll a Remote Fax

This option allows users to contact a remote fax machine to locate and receive faxes stored by the remote machine. More than one remote machine can be polled at a time. Enable this feature by selecting **Poll a Remote Fax** and selecting **On**.

Enter the number of the remote machine you wish to poll. Poll more than one remote machine by using the **Group Dial**.

Use the *Delayed Send* feature to poll at a specific time. This allows you to poll the remote machine when the line is less congested or when a cheaper rate applies. Only one delayed polling job is allowed at a time.

Once you have entered the number of the remote machine and, if required, the time you wish to poll, press the **Start** button on the control panel to begin polling the remote machine or to store the polling command.

All documents that have been successfully polled from the remote machine are printed on your machine.

Poll a Remote Mailbox

This option allows users to contact a remote mailbox which is set up on a remote fax machine. When contact has been made, the remote machine sends the faxes stored within the mailbox. To use this option, you need to know the remote mailbox number and passcode.

Enter the remote machine's fax number using the control panel, or select the **Group Dial** button to select the required number from the Address Book. Group Address Book is not available when using the poll remote mailbox feature, as only one telephone number can be entered at a time.

To poll a remote mailbox you must know the mailbox number. Use the keypad to enter the number of the mailbox you wish to poll in the *Mailbox Number* input field.

If the remote mailbox is protected with a passcode, use the keypad to enter the passcode in the *Passcode* input field. If the passcode does not match the remote mailbox passcode, the poll will fail.

NOTE: If the Passcode input field is left blank, the default passcode 0000 is used.

Once you have entered the number and details of the remote machine mailbox you wish to poll, press the **Start** button on the control panel to begin polling remote machine mailbox.

All fax documents that have been successfully polled from the remote mailbox are printed on your machine.

Delay Send

Delay Send enables you to specify the time of a fax transmission or poll. This option can be used to delay transmission of a fax job for a minimum period of 15 minutes and a maximum period of 23hrs 59mins, by specifying the time at which the fax is to be sent.

Select **Off** to send the fax immediately.

Select **Specific Time** to enter the time you wish the fax to be sent. Enter the hours and minutes separately and select **AM** or **PM** to denote if you want the fax to be sent in the morning or the evening.

Send Header Text

Select **On** to enable transmission header details on outgoing faxes. To format Transmission Header details, refer to *Transmission Header Text in the Setups chapter on page 175*.

Mailboxes

Mailboxes are areas of machine memory where incoming faxes are stored or from which outgoing faxes can be polled (see Polling – page 75). The System Administrator can set up to 200 mailboxes on your machine.

You can use a mailbox located on the same machine you are using (local mailbox), or a mailbox set up on a remote machine (remote mailbox).

Local mailboxes can contain both stored or received documents. Stored documents are placed in the local mailbox by the user standing at the device; received documents are placed in the local mailbox by a remote fax device. The local mailbox may be password protected and a local user can delete or print the contents of the mailbox.

Documents held within the local mailbox are recognized as stored for polling, printing or deleting by the user. To access a mailbox you must enter the 3 digit mailbox number and, if applicable, a 4 digit mailbox passcode. Please contact your System Administrator for more information.

NOTE: The storage time for faxes is set up by your System Administrator.

Store to Mailbox Allows users to scan and store fax documents for polling. Documents are stored in your mailbox and automatically sent to a remote fax machine when requested.

1. Enter Mailbox number (max 20 digits).
2. Enter Mailbox passcode (4 digit code).
3. Press **Start**.

Print Mailbox Documents Allows you to print a hard copy of the documents stored in a mailbox.

1. Enter Mailbox number (max 20 digits).
2. Enter Mailbox passcode (4 digit code).
3. Press **Start**.

Delete Mailbox Documents

Allows you to delete all the documents stored within a mailbox.

NOTE: If the Delete Mailbox Documents or Print Mailbox Documents button is selected then both received and stored documents within the selected mailbox will be printed or deleted.

1. Enter Mailbox number (max 20 digits).
2. Enter Mailbox passcode (4 digit code).
3. Press **Start**.

Send to a Remote Mailbox

Allows you to send a fax document directly to an individual's private mailbox on a remote machine.

NOTE: This feature will only be available when the remote machine has mailbox capability and when the user sending the document knows the mailbox number of the recipient.

Enter the recipient's fax number using the control panel, or select the **Group Dial** button and select the recipient from the Address Book. Group Address Book is not available when using the send to a remote mailbox feature, as only one telephone number can be entered at a time.

If enabled, a confirmation report is printed once the documents are sent to the remote mailbox.

Fax Sending Features

Allows jobs to be prioritized and reports to be printed.

Priority Send

Allows you to prioritize your job and send it before all the other fax jobs in the memory.

Fax Reports

Allows you to print fax reports from the pre-set list.

Forward to Fax/E-mail Features

The *Forward to Fax / E-mail* feature allows incoming or outgoing faxes to be automatically forwarded to either another fax number or e-mail address. The System Administrator configures the feature via the Web UI. The System Administrator can also enable the *Print Local Copy* option to print a local copy of the forwarded or received fax or e-mail.

For more information about this feature, consult the *System Administrator Guide*, or contact your System Administrator.

Forward to Fax

This feature allows incoming or outgoing faxes to be automatically forwarded to an anonymous fax recipient.

You can choose to forward the following:

- Transmitted Faxes
- Received Faxes
- All Faxes

Forward to E-mail

This feature allows incoming or outgoing faxes to be automatically forwarded to another e-mail recipient.

You can choose to forward the following:

- Transmitted Faxes
- Received Faxes
- All Faxes

When forwarding to an e-mail recipient, you can select one of these output formats:

- Portable Document Format - PDF
- Tagged Image File Format - TIFF

Server Fax

This section provides more detail on the Server Fax features.

- *Basic Fax on page 80.*
- *Image Quality on page 83.*
- *Layout Adjustment on page 84.*
- *Fax Options on page 85.*

NOTE: For Embedded Fax information refer to *Embedded Fax on page 68.*

Basic Fax

Use the options available on the Fax tab to enter the recipient telephone number and to select the standard features for your fax job.

Ready to scan your job. Guest 1

Basic Faxing Image Quality Layout Adjustment Fax Options

Enter number and press Add

Add

Dialing Characters

Fax Directory

2 Sided Scanning 1-Sided

Original Type Text

Resolution Standard

Dialing Options

Use the Dialing Options to enter the destination fax number or numbers for the fax job. Individual fax numbers can be entered using the keypad or an attached telephone handset or selected from the Fax Directory.

The Fax Directory is a listing of Individual numbers which have been previously set up and stored.

NOTE: There are no transmission preferences per user.

Keypad Dial Use this option to enter the number using the numeric keypad. The number entered appears in the fax window. If an incorrect entry is made, use the **C** button to delete the number and then enter the correct number.

Use the **Keypad Dial** option to return to using the keypad to enter fax numbers after using alternative methods.

Group Dial Group Dial is used when the fax is being sent to multiple destinations. Fax numbers can be entered into the Group Dial list manually using the keypad or the Fax Directory.


Dialing Characters Special dialing characters can be added to your fax number using the **Dialing Characters** option. Dialing characters are special characters used for entering fax numbers. They are entered as part of the telephone number.

| Character | Description |
|-----------------------------------|---|
| Pause [,] | Gives the machine time to switch from an inside line to an outside line during automatic dialing. For charge code numbers, enter a pause after the fax number but before the charge code number. |
| Private Data Delimiter [/] | Protects confidential information. For example, if a special charge code or credit card number is required for a call. The / character should be selected before and after entering confidential numbers. The numbers and characters entered between this character will appear as asterisks (*). |
| Pulse to Tone Switch [:] | Used to switch from pulse dialing to DTMF (tone or one-touch) dialing. After switching from pulse to tone, you cannot switch back to the original mode during the fax procedure. |

To select the required character:

1. Select the **Dialling Characters** button.
2. Select the necessary character.
3. Select the **Close** button.
4. When the fax number is complete, select **Add**.

Fax Directory

 This feature saves time when sending faxes to frequently used destinations.

The Fax Directory contains a list of numbers that are relevant to your company and/or you. Use the **up/down** scroll buttons to locate the recipient. Highlight the recipient in the list and select the **Add to Recipients** button. Continue this process until you have added all the required recipients. The entered numbers will be shown in the **Recipients** list.

Fax Directory Setup From the *Fax* tab, select the **Fax Directory** button to create a new Fax Directory entry:

1. Select an empty row in the Phone Number list.
2. Select **Edit**.
3. Use the keypad on the User Interface or the keypad on the Control Panel to enter the fax number.
4. Select **Save**.

NOTE: To edit an entry, follow the process above but select the entry to be edited instead of an empty row.

2-Sided Scanning

This is used to specify whether the originals are single-sided or two-sided.

1 Sided Use this option for originals that are printed on one side only.

2 Sided Use this option for originals that are printed on both sides.

2 Sided - Rotate Side 2 Use this option for originals that are printed on both sides and the second side has been rotated. For example, if you are scanning a calendar which uses a “head to toe” format.

Original Type

Use this option to enhance the quality of the fax based on the type of original being scanned.

The options available are:

| Option | Description |
|-----------------------|---|
| Text | Use for originals containing text or line art. |
| Photo and Text | Use for high quality lithographic images or continuous tone photos with text. |
| Photo | Use for continuous tone photographs. |

Resolution

The Resolution affects the appearance of the fax at the receiving fax terminal. A higher resolution produces better quality for photos. However, a lower resolution reduces communication time.

Standard 200 x 100 dpi - Recommended for text documents. It requires less communication time, but does not produce the best image quality for graphics and photos.

Fine 200 x 200 dpi - Recommended for line art and photos. This is the default resolution and the best choice in most cases.

Image Quality

The *Image Quality* tab contains options that help you to enhance the appearance and style of your faxed document.



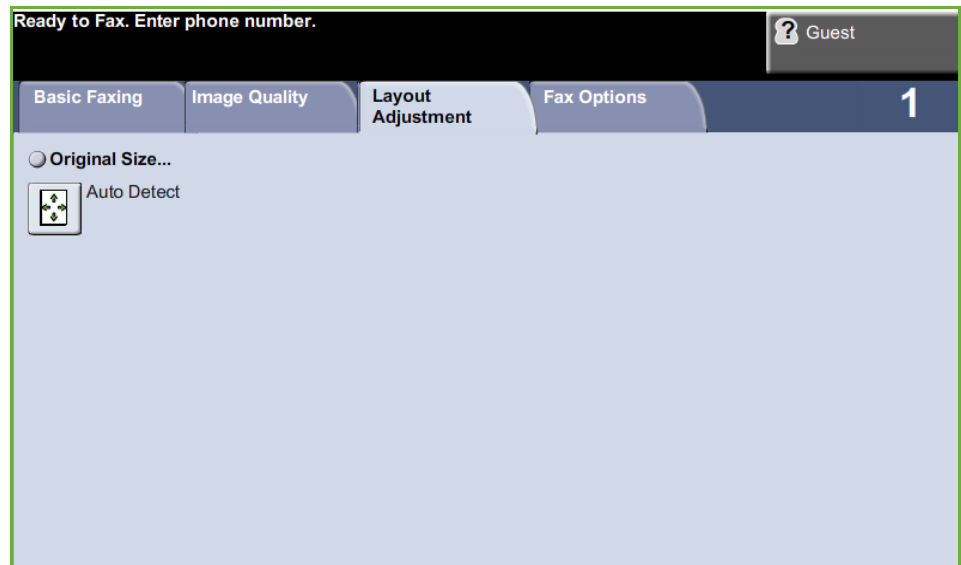
Lighten / Darken

Adjusts the lightness or darkness of the output.

Background Suppression

Use to automatically reduce or eliminate the dark background resulting from copying colored paper or newspaper originals.

Layout Adjustment



Original Size

Select this feature to specify how the device determines the size of the original document.

Auto Detect Use this option to allow the machine to automatically recognize the size of the originals being fed through the document feeder.

Presets Use this option to specify the dimensions of the document scanning region when scanning from the document glass. There are several standard size dimensions that correspond to common document sizes and orientations.

Custom Size Use this option to manually adjust the scanning dimensions using the scroll buttons.

Fax Options

The *Fax Options* tab available with Server Fax provides further fax features which can be used when transmitting faxes.



Delay Send

Enables you to specify the time of a fax transmission or poll. This option can be used to delay transmission of a fax job for a maximum period of 23hrs 59mins, by specifying the time at which the fax is to be sent.

Select **Off** to send the fax immediately.

Select **Specific Time** to enter the time you wish the fax to be sent.

5 Network Scanning

This chapter contains information about the options available within Network Scanning.

Network Scanning enables the creation of an electronic image file.

If Network Scanning has been enabled, an electronic file can be created from a hard copy original. The electronic file can be filed, faxed, or distributed through e-mail.

Scan Procedure

This section describes the basic procedure for scanning. Follow the steps below.

Load the Documents – page 88

Select Network Scanning – page 89

Select Network Scanning Template – page 90

Change Feature Settings – page 90

Start the Network Scanning Job – page 91

Job Status Screen – page 91

Stop the Network Scanning Job – page 92

NOTE: If an authentication feature is enabled, you may need an account before using the machine. To get an account, or for more information, contact the System Administrator.

Load the Documents

You can load the documents to be scanned either on the Document Glass or through the Document Feeder.

Document Feeder:

The following steps explain how to load documents using the document feeder:

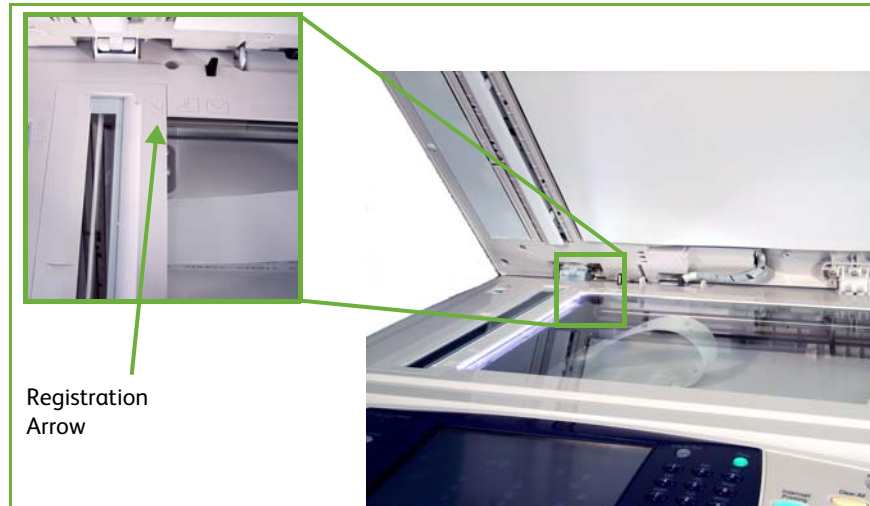
1. Before loading the documents into the document feeder, ensure they are in good condition and remove all staples and paper clips.
2. Insert the documents neatly into the document feeder, face up. The first page should be on top with the headings towards the left of the machine.
3. Place the stack in the middle of the guides aligning the left edge with the document feeder tray, and position the guides to just touch the edge of the documents.



Document Glass:

The following steps explain how to load documents using the document glass:

1. Raise the document feeder.



2. Place the document face down on the document glass, aligned with the tip of the registration arrow near the top left of the document glass.
3. Lower the document feeder.

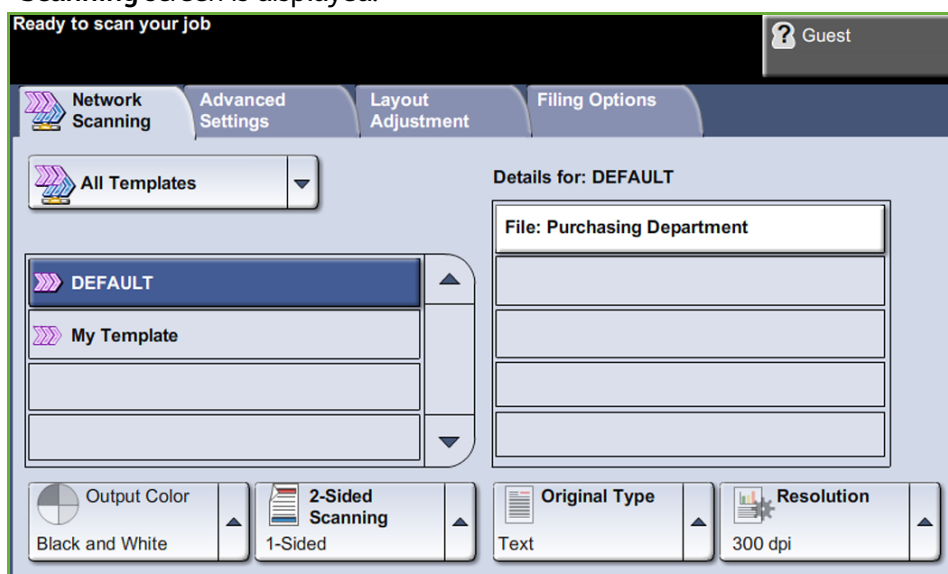
1 Select Network Scanning

Press the **Services Home** button and select **Network Scanning** from the displayed items.

1. Press the **Services Home** button on the control panel.



2. Select **Network Scanning** on the touch screen. Ensure that the **Network Scanning** screen is displayed.



NOTE: If an authentication feature is enabled, you may need an account before using the machine. To get an account, or for more information, contact the System Administrator.

2 Select Network Scanning Template

Network Scanning uses preset templates created by the System Administrator. These templates already contain feature settings customized to the user. Use the **up/down** scroll buttons located to the right of the Template List on the *Network Scanning* tab to move through the list and select a Template.

For more information on Network Scanning templates, refer to *Network Scanning* on page 94.

3 Change Feature Settings

To temporarily change the template settings, perform the following:

1. Press the **Clear All** button once on the control panel to cancel any previous selections. The control panel returns to the default *Entry* screen.
2. Select one of the following tabs for the feature required.

| Feature | Description |
|-------------------------|---|
| Network Scanning | Use the features on this tab to select the required template. Use this feature also to temporarily change the information relating to your original, e.g. color scanning, 2 sided originals, etc. |

| Feature | Description |
|--------------------------|---|
| Advanced Settings | Use the features on this tab to update recently created templates or temporarily change the scan settings affecting appearance and style, e.g. image quality, resolution, file size, etc. |
| Layout Adjustment | Use the features on this tab to temporarily change the information relating to your original, e.g. size of scanned original, scan to edge. |
| Filing Options | Use the features on this tab to manage the file destinations, formats and metadata. |

If necessary, select one of the tabs and configure the network scan settings. For information on the individual tabs, refer to the following:

Network Scanning on page 94.

Advanced Settings on page 98.

Layout Adjustment on page 100.

Filing Options on page 102.

4 Start the Network Scanning Job



Press the **Start** button. The machine scans the originals and transfers them to the scan repository identified by the selected template.

5 Job Status Screen

To follow the progress of your scanning job, press the **Job Status** button on the control panel to display the *Job Status* screen.



The default *Job Status* screen displays all incomplete jobs, including the queued network scan job. If there are no incomplete jobs in progress, the message “No Active Jobs” is displayed. For more information on the *Job Status* screen, refer to *Job Status Screen in the Copy chapter on page 41*.

6 Stop the Network Scanning Job

Follow the steps below to manually cancel an activated scanning job.

1. Press the **Stop** button on the control panel to cancel the current scanning job.
2. To cancel a queued job press the **Job Status** button on the control panel to display the *Active Jobs* screen.
3. Select the appropriate job from the queue.
4. Select **Delete** from the Job Commands list.
5. Select **Confirm** to delete the job or **Cancel** to return to previous screen.

Network Scanning Resources

Additional scanning software can be added to the machine's scanning capabilities:

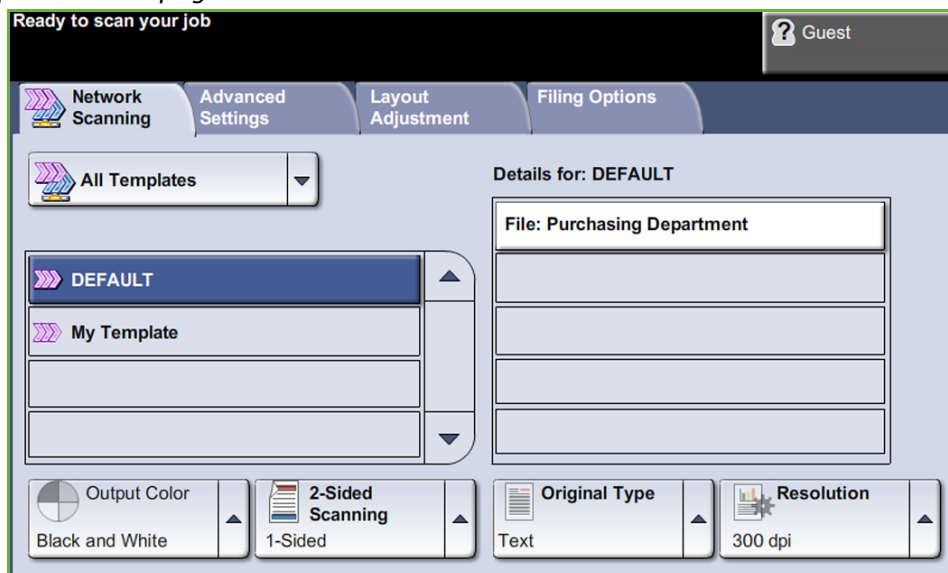
**FreeFlow™
SMARTsend™**

Server based scanning and routing software that supports multiple Xerox multifunction devices. Convert paper documents into electronic format and send to multiple destinations - e-mail, document repositories, network folders, even remote printers - with a single scan.

Network Scanning

There are two important areas of information under the *Network Scanning* tab: *Template List* and *Template Details*.

For more information on templates, refer to *Template Overview* on page 95 and *Repositories* on page 95.



Template Destinations

The Template Destinations list displays all the templates currently available to the user. On installation, the factory default template 'DEFAULT', in upper case, displays in the template list. The default template appears at the top of the list and is selected automatically. All other templates follow in alpha-numeric order. There is a maximum of 250 templates.

The template list contains two types of templates:

- Network templates - these are templates stored in a remote template pool repository, and created using software such as FreeFlow, SMARTsend.
- Local templates - these are templates stored locally on the device and created using CentreWare Internet Services, WIA or TWAIN drivers.

i A default template can also be created using FreeFlow™ SMARTsend™ Software. The word 'default' will be displayed in lower case.

Details

The Details section on the right side of the screen displays information about the selected template. Each time you select another template file, this area will update to display information associated with the selected template.

NOTE: Any changes made to the template at the machine are temporary. Permanent changes must be made with the same utility that created the template.

Template Overview

Successful scanning requires selecting a template at your machine. Templates contain pre-selected options which will be applied to the scanned original, for example, information about the final destination of your job (the repository) and the image quality settings are defined within the template, along with the template name.

Creating Templates Refer to the System Administration CD for more information on creating templates.

Selecting a template Select a template based on where the file is required to be sent. Normally, the System Administrator will have established a template for use by each user.

Changing Preprogrammed Template Selections After a template is selected, most of the pre-programmed settings like sides scanned, image quality and resolution, can be temporarily changed. The output destination assigned to the template cannot be changed at the machine, but an alternate destination can be added.

Repositories

Repositories are directories or filing locations set up on a server where your scanned files are held. Before you can use Network Scanning your System Administrator must set up the repositories available to your machine. The repositories are defined in the template and cannot be changed at the machine. Up to 5 repositories (1 default, 1 dedicated to the server fax and 3 additional) can be defined.

Output Color

Use this option to scan Mono, Grayscale or Full Color originals.

| Option | Description |
|------------|---|
| Full Color | Use this option to scan a color original. |

| Option | Description |
|--------------------------|---|
| Grayscale | Use this option to scan an original with multiple shades of gray. |
| Black & White | Use this option to scan a black and white original. |

2 Sided Network Scanning

This is used to specify whether the originals are single-sided or double-sided.

| Option | Description |
|-------------------------------|---|
| 1 Sided | Use this option for originals that are printed on one side only. |
| 2 Sided | Use this option for originals that are printed on both sides. |
| 2 Sided, Rotate Side 2 | Use this option for originals that are printed on both sides. This option will rotate side 2. |

Original Type

Use this feature to select the type of original being scanned.

| Option | Description |
|-----------------------|--|
| Photo and Text | Use for originals containing photographs and text. |
| Photo | Use for continuous tone photographs or high quality printed half-tone originals. |
| Text | Use for originals containing text or line art. |

Resolution

Resolution affects the appearance of the scanned image. The higher the scanning resolution (dpi - dots per inch) the better the image quality.

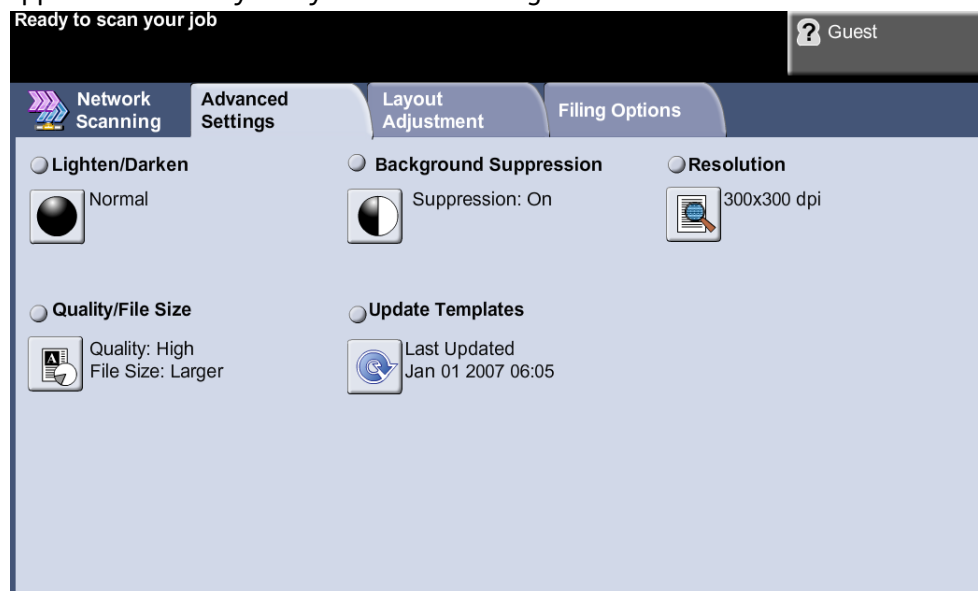
| Resolution | Description |
|----------------------|---|
| 72 x 72 dpi | Produces the smallest image file size and is recommended for documents which are to be viewed electronically or archived. |
| 100 x 100 dpi | Produces a small file size and is recommended for simple text documents. |
| 200 x 200 dpi | Recommended for average quality text documents and line art. |

| Resolution | Description |
|----------------------|---|
| 300 x 300 dpi | Recommended for high quality text documents and line art. Can also be used for medium quality photos and graphics. This is the default resolution and the best choice for most documents. |
| 400 x 400 dpi | Recommended for average quality photos and graphics. It produces good quality images and a smaller file size than the 600x600 resolution. |
| 600 x 600 dpi | Recommended for use with high quality photos and graphics. It produces the largest image file size, but delivers the best image quality. |

If Color mode is selected, the maximum resolution is 300 x 300 dpi.

Advanced Settings

The *Advanced Settings* tab allows you to update recently created network templates or to temporarily manipulate the scan template to enhance the appearance and style of your scanned image.



Lighten/Darken

Adjusts the lightness or darkness of the output.

Background Suppression

Use to automatically reduce or eliminate the dark background resulting from copying colored paper or newspaper originals.

Resolution

See “Resolution” on page 96.

Quality / File Size

The Quality / File Size settings allow you to choose between scan image quality and file size.

| Option | Description |
|-----------------------|--|
| Normal Quality | Use this option to produce good quality images and the smallest file size. |

| Option | Description |
|-----------------|--|
| Higher Quality | Use this option produces high quality images and larger file sizes. |
| Maximum Quality | Use this option for the highest image quality and the largest file size. |

NOTE: Large files are not ideal for sharing and transmitting over the network due to the high processing demands they place on system resources.

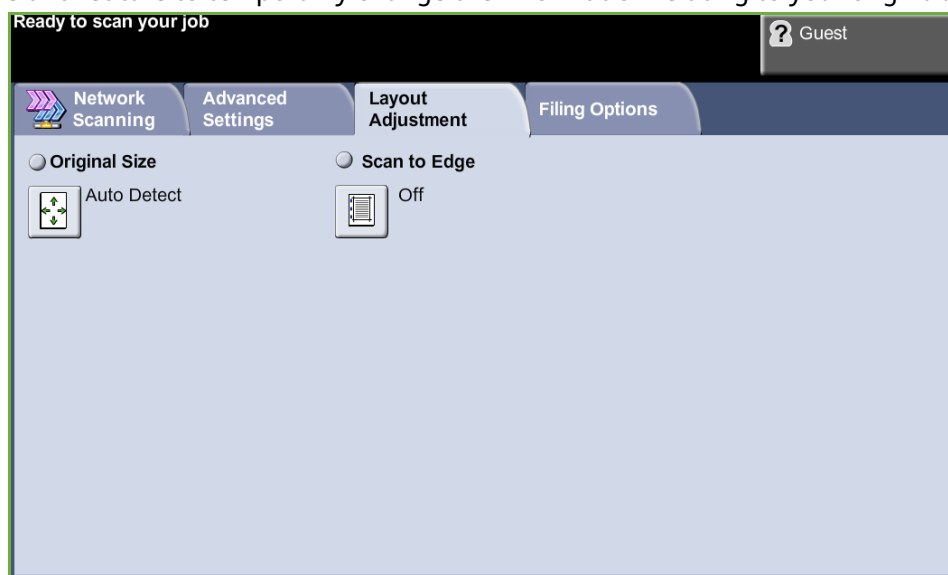
Update Templates

Use this feature if you want to refresh the Network templates and cannot wait until the system automatically updates the system. Local template updates are immediate and automatic.

NOTE: The template update can take several minutes.

Layout Adjustment

Use this feature to temporarily change the information relating to your original.



Original Size

Select this feature to specify how the device determines the size of the original document.

NOTE: If your machine does not show Mixed Size Originals, it is recommended that the originals used are of the same size.

| Option | Description |
|--------------------------|---|
| Auto-Detect | Use this option to allow the machine to determine the size of the originals being fed through the document feeder. |
| Manual Size Input | Use the Presets and Custom Size options to specify the dimensions of the document scanning region when scanning from the document glass. There are several dimensions that correspond to common document sizes and orientations. Select a standard size or use Custom Size to manually adjust the scanning dimensions. |

Scan to Edge

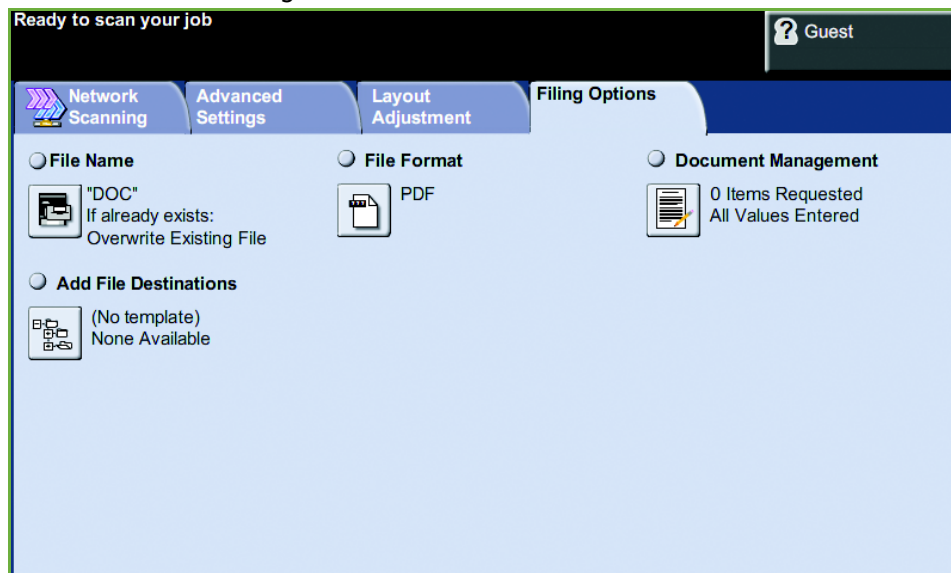
Use this feature to “refresh” the quality of an original that has become torn or frayed at the edges, or that has hole punch, staple or other marks.

When **Scan to Edge** is set to **On**, the device will scan the image to the edges of the original.

When **Scan to Edge** is set to **Off**, a small blank border will be added around the scan edges to prevent uneven lines around the edges.

Filing Options

Use this feature to manage the file destinations, formats and metadata.



File Name

Use this option to change the File Name from the template default. Type your file name using the soft touch screen keypad, then select the **Save** button.

Use the following options to configure the policy if the file name already exists:

| Option | Description |
|--------------------------------|--|
| Rename New File | Use this option when you want the machine to name the new file (or folder) with a unique name. |
| Append to Existing File | Use this option to add the newly created scanned image file to an existing document with the same name as the document being scanned. <i>This option is not available with Multi-Page Tiff and PDF file format options.</i> |
| Overwrite Existing file | Use this option to replace the existing file that has the same filename as the newly created scanned image file. |
| Do Not Save | Use this option to cancel the scanning operation if a file with the same name as the newly created scanned image file is detected. |
| Add Date to Name | Use this option when you want the machine to name the new file (or folder) with a unique name, along with the current date and time. |

File Format

Use the File Format option when the job is to be sent with a different file format than that set as the template default.

| Option | Description |
|-------------------------|--|
| PDF | Portable Document Format. Given the right software the recipient of the scanned image can view or print the file, no matter what their computer platform. PDF files usually open with Adobe Acrobat Readers. |
| Multi-Page TIFF | Tagged-Image File Format. A graphic file that can be opened in a variety of graphic software packages across a variety of computer platforms. |
| Single-Page TIFF | Tagged-Image File Format. A graphic file that can be opened in a variety of graphic software packages across a variety of computer platforms. |
| JPEG | JPEG formats are graphic files, that can be accessed with all graphics or image editing applications. NOTE: JPEG option is available only in Color and Grayscale mode. |

Document Management Fields

Document Management Fields provide information which is filed with your scanned documents in the Job Log.

Third party applications can be used to search, file and distribute jobs based on their Job Log information.

Add File Destinations

The System Administrator can set up multiple Network Scanning destinations on the machine. Once configured, a user can add any of these destinations to their existing template.

6 E-mail

This chapter contains information about the options available within E-mail.

When enabled, scanned images can be sent as an e-mail attachment to a specified e-mail recipient or recipients. Access to the E-mail features is gained using the **Services Home** button on the control panel.

The tabs available for selecting E-mail features are:

- *E-mail on page 113.*
- *Advanced Settings on page 116.*
- *Layout Adjustment on page 118.*
- *E-mail Options on page 119.*

E-mail Procedure

This section describes the basic procedure for sending e-mails from the machine. Follow the steps below:

Load the Documents – page 106

Select the Features – page 107

Enter the Address Details on page 109.

Advanced settings on page 111.

Start the E-mail Job – page 111

Job Status Screen – page 111

Stop the E-mail Job – page 112

NOTE: If an authentication feature is enabled, you may need an account before using the machine. To get an account, or for more information, contact the System Administrator.

Load the Documents

You can load the documents to be e-mailed either on the Document Glass or through the Document Feeder.

For information on setting up the paper trays, refer to *Setting up Paper Trays in the Setups chapter on page 179*.

Document Feeder:

The following steps explain how to load documents using the document feeder:

1. Before loading the documents into the document feeder, ensure they are in good condition and remove all staples and paper clips.
2. Insert the documents neatly into the document feeder, face up. The first page should be on top with the headings towards the left of the machine.



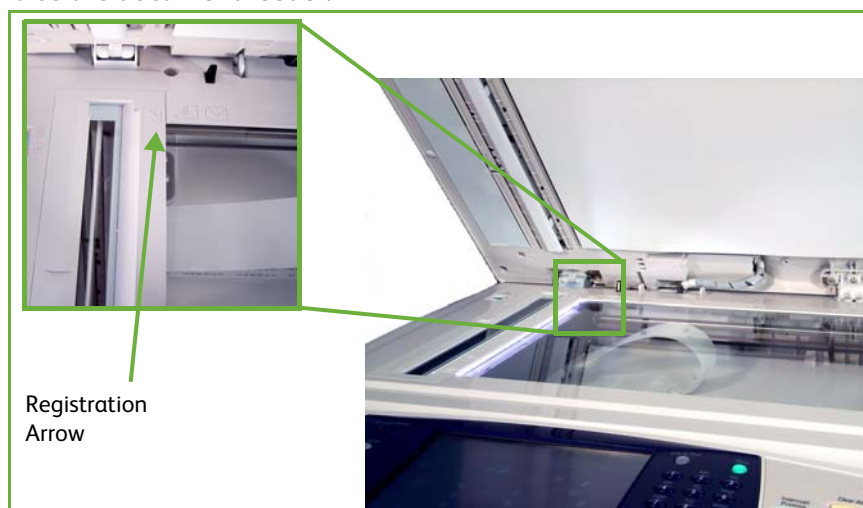
i Up to 100 sheets of 20 lb (80 g/m²) bond paper can be loaded. Weight ranges from 12.5 lb to 28 lb (50 - 120 g/m²) - refer to Machine Specifications in the Specifications chapter on page 206. for full Document Feeder Specifications.

3. Place the stack in the middle of the guides aligning the left edge with the document feeder tray, and position the guides to just touch the edge of the documents.

Document Glass:

The following steps explain how to load documents using the document glass:

1. Raise the document feeder.



2. Place the document face down on the document glass, aligned with the tip of the registration arrow near the top left of the document glass.
3. Lower the document feeder.

1 Select the Features

Press the **Services Home** button and select **E-mail** from the displayed items. Various e-mail features can be selected for your e-mail job. The most common features are displayed on the **E-mail** screen.

1. Press the **Services Home** button on the control panel.



2. Select **E-mail** on the touch screen. Ensure that the **E-mail** screen is displayed.

NOTE: If an authentication feature is enabled, you may need an account before using the machine. To get an account, or for more information, contact the System Administrator.

3. Press the **Clear All** button on the control panel to cancel any previous selections. The control panel returns to the default *Entry* screen.
4. Select the **From:** field on the touch screen. The *Keypad* screen will display.
5. Enter your e-mail address as the Sender and select **Save**.

NOTE: If the E-mail feature is accessed via **Authentication Mode**, the sender's e-mail address will be auto-filled. The sender may also search for their e-mail address via the Address Book.

6. Select one of the following tabs for the feature required.

| Feature | Description |
|--------------------------|---|
| E-mail | Use the features on this tab to select the standard options for an e-mail job, e.g. address fields, subject lines, message body, etc. Use this tab to enter the settings of the e-mail originals, e.g. color scanning, 2 sided originals, type, etc. |
| Advanced Settings | Use the features on this tab to access the advanced e-mail settings, e.g. image options, resolution, file size, etc. |
| Layout Adjustment | Use the features on this tab to adjust the layout, e.g. original size, edge erase, etc. |
| E-mail Options | Use the features on this tab to select the file format, add a Reply To address or add an e-mail message. |

If necessary, select one of the tabs and configure the e-mail settings. For information on the individual tabs, refer to the following:

E-mail on page 113.

Advanced Settings on page 116.

Layout Adjustment on page 118.

E-mail Options on page 119.

2 Enter the Address Details

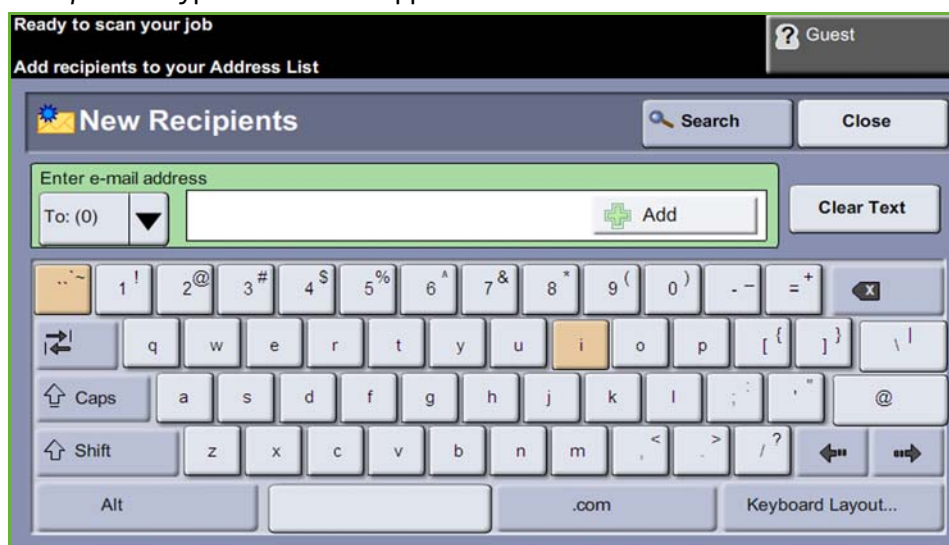
There are three methods to enter an e-mail address destination:

- Manually enter the e-mail address.
- Use the Address Book option to enter an e-mail address from the address book available on your machine. You do not need to enter the full name, and can search the address book on the first few letters.
- Use the **.com** key on the e-mail keypad

NOTE: The instructions for programming the **.com** key are in the System Administrator Guide.

To manually enter an e-mail address

1. From the *E-mail* screen choose the **New Recipients** button. The *New Recipients* keypad screen will appear.



NOTE: To show upper or lower case, accented characters or special characters select the **Shift** key on the Keypad screen. To change languages choose the **Keyboard Layout** key on the Keypad screen.

2. Type in a valid e-mail address and select the **Add** button.
3. To add more recipients, repeat the previous step.

4. To enter recipient address(es) as Copy (Cc:) or Blind Copy (Bcc:) addresses, select the **To:** button. Select either **Cc:** or **Bcc:** from the drop-down menu options.
5. When all recipient addresses have been added, select the **Close** button.

To enter a programmed recipient address using the .com key

The **.com** key is a programmable key that can hold full e-mail addresses (i.e. johndoe@xerox.com) or partial e-mail address (i.e. xerox.com).

1. From the *New Recipient* keypad screen select the **.com** key and select an address.
2. To add the address to the recipient list, select the **Add** button.
3. When all recipient addresses have been added, select the **Close** button.

To add recipient addresses using the Address Books

1. From the *E-mail* screen choose the **Address Book** button. The *New Recipient* keypad screen will appear.

2. Enter the first few characters of the recipient's name or e-mail address and select the **Search** button. The Xerox device will return a list of names that match your entry.
3. Choose the desired recipient from the list returned and select the **Add** button.
4. When all recipient addresses have been added, select the **Close** button.

NOTE: If there are no matching entries:

- 1) Select the **Address Book** button to search the other address book. If one or more matches are found based on the search criteria, the matches display on the touch screen.

- 2) Use the **up/down** scroll buttons to locate the recipient.
- 3) Select the recipient in the list and select the **Add** button.
- 4) Repeat the above procedure to add more recipient addresses.
- 5) When all recipient addresses have been added, select the **Close** button.
The entered e-mail addresses will be shown in the *Address List*.

Optional information

From the *E-mail* screen, select **Subject** to add a subject line that will appear in the recipient's e-mail inbox. Use the touchscreen keypad to enter the text.

Select **Message** to add a short message to accompany the scanned original. Use the touchscreen keypad to enter the text.

3 Advanced settings

For information on the advanced settings available on the individual tabs, refer to the following:

Advanced Settings on page 116.

Layout Adjustment on page 118.

E-mail Options on page 119.

4 Start the E-mail Job



Press the **Start** button. Each document is scanned only once and the machine sends originals as an e-mail attachment.

5 Job Status Screen

To display the progress of your e-mail job, press the **Job Status** button on the control panel.



The default *Job Status* screen displays all incomplete jobs, including the queued scan to e-mail job. If there are no incomplete jobs in progress, the message "No

Active Jobs” is displayed. For more information on the *Job Status* screen, refer to *Job Status Screen in the Copy chapter on page 41*.

6 Stop the E-mail Job

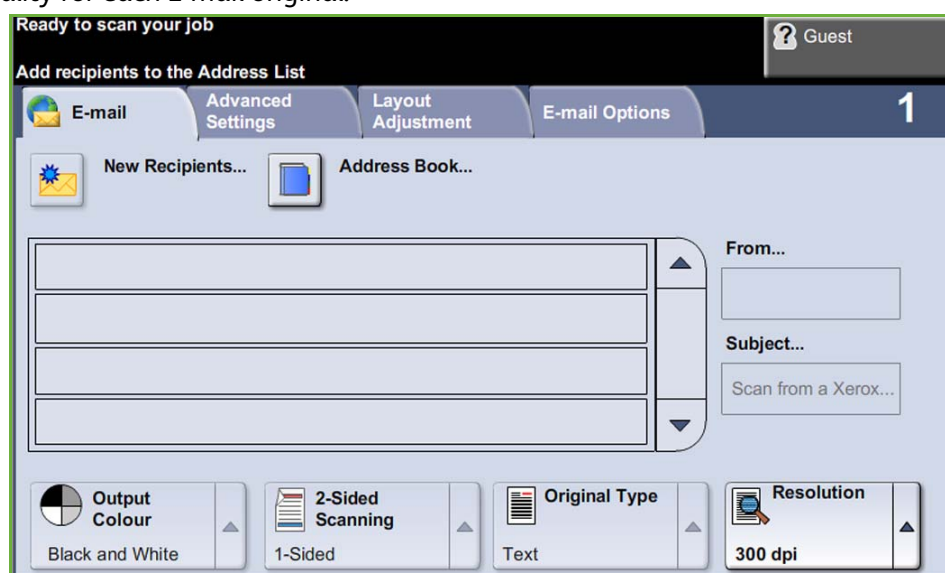
Follow the steps below to manually cancel an activated e-mail job:

1. Press the **Stop** button on the control panel to cancel the current e-mail job.
2. To cancel a queued job press the **Job Status** button on the control panel to display the *Active Jobs* screen.
3. Select the appropriate job from the queue.
4. Select **Delete** from the Job Commands list.
5. Select **Confirm** to delete the job or **Cancel** to return to previous screen.

E-mail

The *E-mail* screen contains the basic information needed to send a document as an e-mail attachment.

The *E-mail* screen allows you to temporarily change the information relating to your original. Changing these settings allows you to achieve optimum scanning quality for each E-mail original.



Use the following options to enter recipient information.

From... This button provides information about the sender including the sender's e-mail address. Select the **From...** button to display the e-mail keypad to enter an e-mail address.

NOTE: If E-mail is accessed via Authentication Mode, the information contained will be linked with the login name.

New Recipients Select the **New Recipients** button to enter one or more recipients for the e-mail attachment. Selecting the **New Recipients** button displays the e-mail keypad to enter an e-mail address.

| Option | Description |
|------------|--|
| To: | Use the keypad on the touch screen to enter the e-mail address of the recipient. |
| Cc: | Use the keypad on the touch screen to enter the e-mail address of the recipient you wish to be copied on the e-mail job. |

| Option | Description |
|-------------|--|
| Bcc: | Use the keypad on the touch screen to enter the e-mail address of the recipient you wish to be copied on the e-mail job, without their name being displayed on the e-mail. |

Details Use this option to view the details of the selected recipient. The information displayed is determined by how the address was originally added to the Address List, either from the Internal or Public Address Book, or entered manually.

Address Book The Address Book contains a list of e-mail addresses and details that are relevant to your company and/or you. If configured, your machine is able to support two types of e-mail address books - Network and Public. When an entry is made in **To...**, **Cc...** or **Bcc...** the Address Book displays search results for one or both configured address books.

Subject Use this option to add a new subject or edit the default e-mail subject. The subject is the title of the e-mail and not the text contained within the e-mail. The subject line can contain up to 50 characters and displays on the touch screen under the **Subject** button.

Output Color

Use this option to scan Black and White, Grayscale or Full Color originals.

| Option | Description |
|--------------------------|---|
| Full Color | Use this option to scan a color original. |
| Grayscale | Use this option to scan an original with multiple shades of gray. |
| Black & White | Use this option to scan a black and white original. |

2-Sided Scanning

This is used to specify whether 1 or 2 sides of your original will be scanned. You can also program the orientation for 2-sided originals.

| Option | Description |
|-------------------------|--|
| 1 Sided Original | Use this option for originals that are printed on one side only. |
| 2 Sided Original | Use this option for originals that are printed on both sides. |

| Option | Description |
|--|---|
| 2 Sided Original, Rotate Side 2 | Use this option for originals that are printed on both sides and the second side has been rotated. For example, if you are scanning a calendar which uses a "head-to-toe" format. |

Original Type

Use this feature to select the style of original being scanned.

| Option | Description |
|-----------------------|--|
| Photo and Text | Use for originals containing photographs and text. |
| Photo | Use for continuous tone photographs or high quality printed half-tone originals. |
| Text | Use for originals containing text or line art. |

Resolution

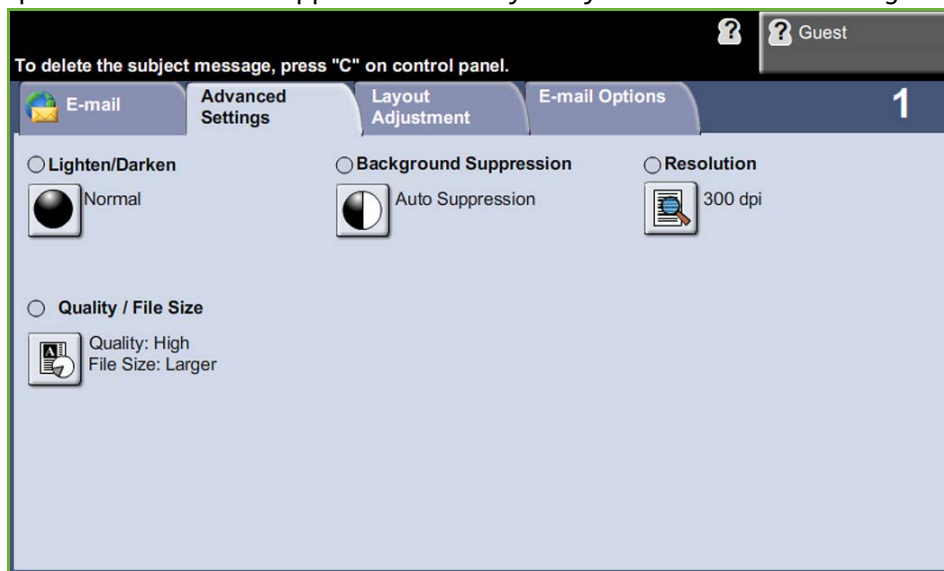
Resolution affects the appearance of the scanned image. The higher the scanning resolution (dpi - dots per inch) the better the image quality.

| Resolution | Description |
|----------------------|---|
| 72 x 72 dpi | Produces the smallest image file size and is recommended for documents which are to be viewed electronically or archived. |
| 100 x 100 dpi | Produces a small file size and is recommended for simple text documents. |
| 200 x 200 dpi | Recommended for average quality text documents and line art. |
| 300 x 300 dpi | Recommended for high quality text documents and line art. Can also be used for medium quality photos and graphics. This is the default resolution and the best choice for most documents. |
| 400 x 400 dpi | Recommended for average quality photos and graphics. It produces good quality images and a smaller file size than the 600x600 resolution. |
| 600 x 600 dpi | Recommended for use with high quality photos and graphics. It produces the largest image file size, but delivers the best image quality. |

If Color mode is selected, the maximum resolution is 300 x 300 dpi.

Advanced Settings

The *Advanced Settings* tab allows you to temporarily manipulate the scan template to enhance the appearance and style of your scanned e-mail image.



Lighten/Darken

Adjusts the lightness or darkness of the output.

Background Suppression

Use to automatically reduce or eliminate the dark background resulting from copying colored paper or newspaper originals.

Resolution

Resolution affects the appearance of the scanned image. The higher the scanning resolution, the better the image quality. The current resolution setting is shown under the **Resolution** button on the *Advanced Settings* screen.

| Resolution | Description |
|---------------|---|
| 72 x 72 dpi | Produces the smallest image file size and is recommended for documents which are to be viewed electronically or archived. |
| 100 x 100 dpi | Produces a small file size and is recommended for simple text documents. |
| 200 x 200 dpi | Recommended for average quality text documents and line art. |

| Resolution | Description |
|----------------------|---|
| 300 x 300 dpi | Recommended for high quality text documents and line art. Can also be used for medium quality photos and graphics. This is the default resolution and the best choice for most documents. |
| 400 x 400 dpi | Recommended for average quality photos and graphics. It produces good quality images and a smaller file size than the 600x600 resolution. |
| 600 x 600 dpi | Recommended for use with high quality photos and graphics. It produces the largest image file size, but delivers the best image quality. |

NOTE: If Color mode is selected, the maximum resolution is 300 x 300.

Quality / File Size

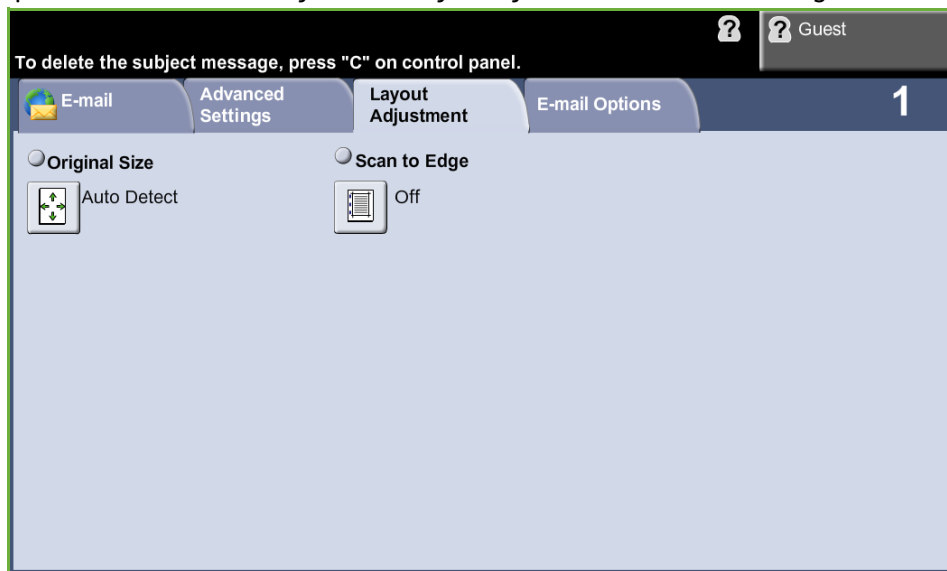
The Quality / File Size settings allow you to choose between scan image quality and file size.

| Option | Description |
|------------------------|--|
| Normal Quality | Use this option to produce good quality images and the smallest file size. |
| Higher Quality | Use this option produces high quality images and larger file sizes. |
| Maximum Quality | Use this option for the highest image quality and the largest file size. |

Large files are not ideal for sharing and transmitting over the network due to the high processing demands they place on system resources.

Layout Adjustment

The *Layout Adjustment* tab allows you to temporarily manipulate the scan template to enhance the layout and style of your scanned e-mail image.



Original Size

Select this feature to specify how the device determines the size of the original document.

Auto Detect Use this option to allow the machine to recognize the size of the originals being fed through the document feeder.

Manual Size Input Use this option to specify the dimensions of the document scanning region when scanning from the document glass. There are several dimensions that correspond to common document sizes and orientations. Select a standard size or select **Custom** to manually adjust the scanning dimensions.

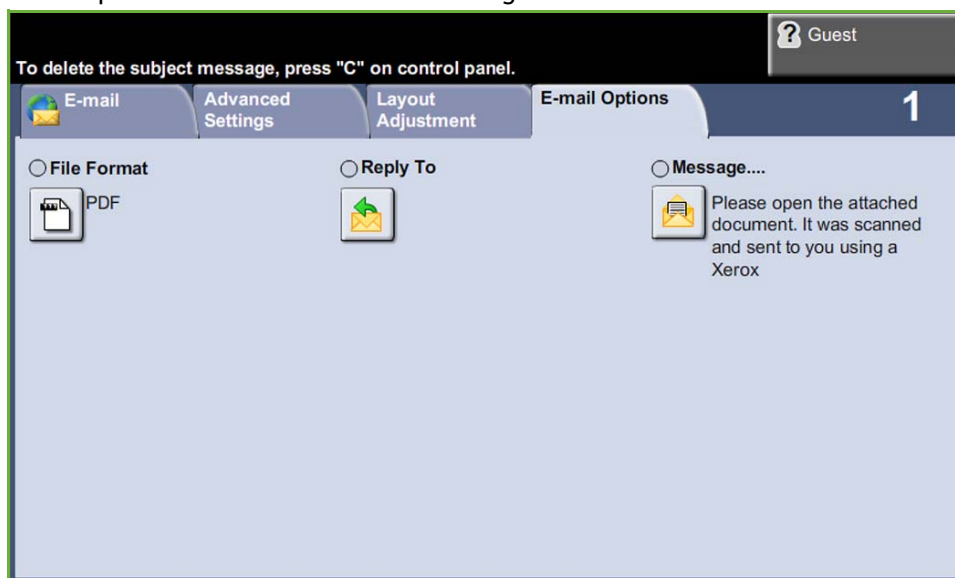
Scan to Edge

Use this option to produce an edge-to-edge scan of the original. You can opt to switch this option **On** or **Off**.

When **Scan to Edge** is switched **Off**, a blank border is automatically added around the edges.

E-mail Options

Use this feature to change the Reply To e-mail address and to identify the file format required for the e-mail scanned image.



File Format

Use to set the file format of the scanned image.

| Option | Description |
|------------------|--|
| PDF | Portable Document Format. Given the right software the recipient of the scanned image can view or print the file, no matter what their computer platform. PDF files usually open with Adobe Acrobat Readers. |
| Multi-Page TIFF | Tagged-Image File Format. A graphic file that can be opened in a variety of graphic software packages across a variety of computer platforms. |
| Single-Page TIFF | Tagged-Image File Format. A graphic file that can be opened in a variety of graphic software packages across a variety of computer platforms. |
| JPEG | JPEG formats are graphic files, that can be accessed with all graphics or image editing applications. NOTE: JPEG option is available only in Color and Grayscale mode. |

Reply To

Use the Reply To feature to alter the default e-mail reply address.

Message

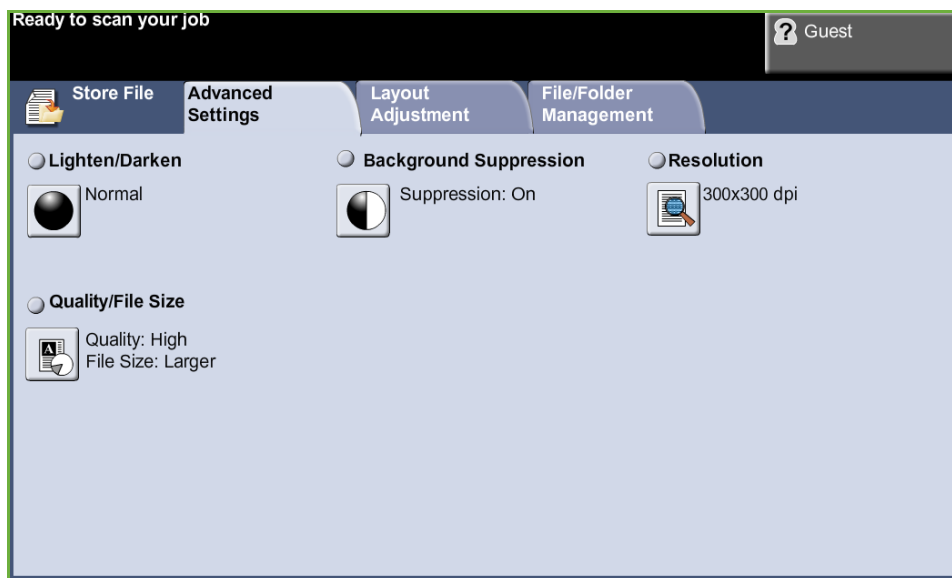
Use this option to add new body text. The body text can contain up to 80 characters and displays on the touch screen under the *Message* field.

7 Store File

The Store Files feature allows you to scan hardcopy documents as an electronic file and place them into a folder located on a USB thumb drive. The stored job can then be retrieved at a later date for printing and sharing from the USB thumb drive. The Store Files feature allows you to store a job in the following formats: PDF, TIFF, Multi-page TIFF and JPEG.

Advanced Settings

The *Advanced Settings* tab allows you to enhance the appearance and style of your stored file.



Lighten/Darken

Adjusts the lightness or darkness of the output.

Background Suppression

Use to automatically reduce or eliminate the dark background resulting from copying colored paper or newspaper originals.

Resolution

Resolution affects the appearance of the scanned image. The higher the scanning resolution (dpi - dots per inch) the better the image quality.

| Resolution | Description |
|----------------------|---|
| 72 x 72 dpi | Produces the smallest image file size and is recommended for documents which are to be viewed electronically or archived. |
| 100 x 100 dpi | Produces a small file size and is recommended for simple text documents. |
| 200 x 200 dpi | Recommended for average quality text documents and line art. |

| Resolution | Description |
|----------------------|---|
| 300 x 300 dpi | Recommended for high quality text documents and line art. Can also be used for medium quality photos and graphics. This is the default resolution and the best choice for most documents. |
| 400 x 400 dpi | Recommended for average quality photos and graphics. It produces good quality images and a smaller file size than the 600x600 resolution. |
| 600 x 600 dpi | Recommended for use with high quality photos and graphics. It produces the largest image file size, but delivers the best image quality. |

NOTE: If Color mode is selected, the maximum resolution is 300 x 300 dpi.

Quality / File Size

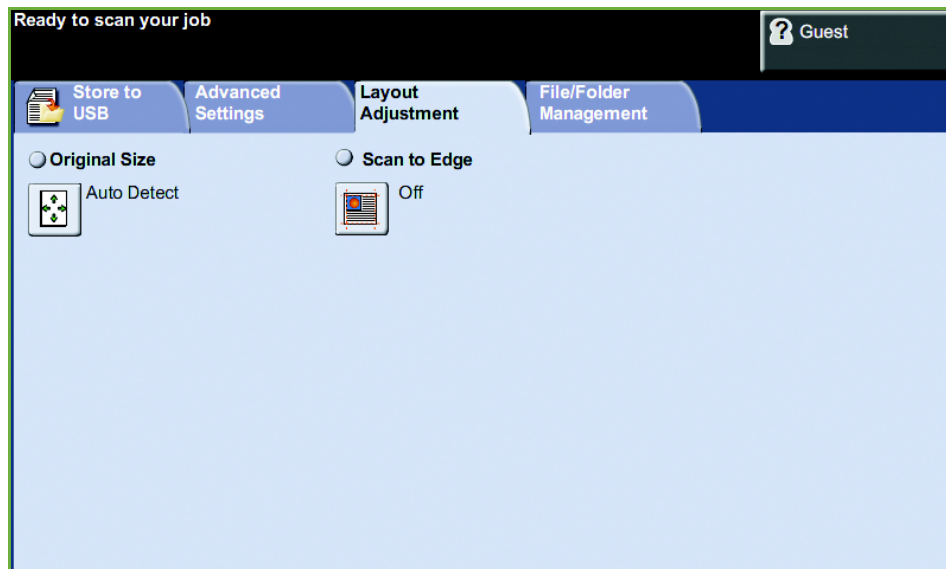
The Quality / File Size settings allow you to choose between scan image quality and file size.

| Option | Description |
|------------------------|--|
| Normal Quality | Use this option to produce good quality images and the smallest file size. |
| Higher Quality | Use this option produces high quality images and larger file sizes. |
| Maximum Quality | Use this option for the highest image quality and the largest file size. |

Large files are not ideal for sharing and transmitting over the network due to the high processing demands they place on system resources.

Layout Adjustment

Use this tab to change the information relating to your original.



Original Size

Select this feature to specify how the device determines the size of the original document.

NOTE: If your machine does not show Mixed Size Originals, it is recommended that the originals used are of the same size.

| Option | Description |
|--------------------------|---|
| Auto-Detect | Use this option to allow the machine to determine the size of the originals being fed through the document feeder. |
| Manual Size Input | Use the Presets and Custom Size options to specify the dimensions of the document scanning region when scanning from the document glass. There are several dimensions that correspond to common document sizes and orientations. Select a standard size or use Custom Size to manually adjust the scanning dimensions. |

Scan to Edge

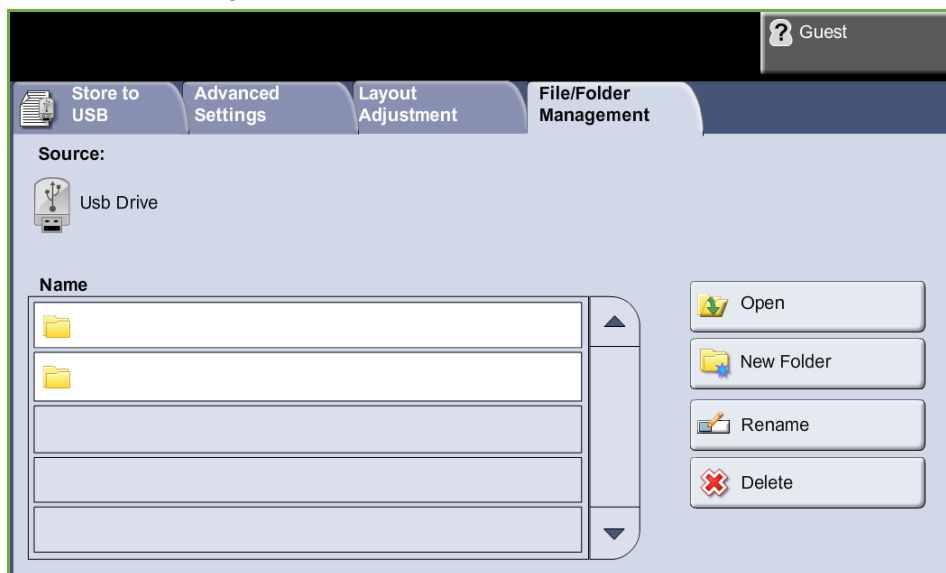
Use this feature to “refresh” the quality of an original that has become torn or frayed at the edges, or that has hole punch, staple or other marks.

When **Scan to Edge** is set to **On**, the device will scan the image to the edges of the original.

When **Scan to Edge** is set to **Off**, a small blank border will be added around the scan edges to prevent uneven lines around the edges.

File/Folder Management

Use this tab to manage the files and folders stored on the USB thumb drive.



Choose one of the following options:

| Option | Description |
|-------------------|--|
| Open | Use this option to open a selected file or folder. |
| New Folder | Use this option to create a new folder. |
| Rename | Use this option to rename a file or folder. |
| Delete | Use this option to delete selected folder or file. |

Store File Procedure

1 Load the Documents

You can load the documents to be scanned either on the Document Glass or through the Document Feeder.

Document Feeder:

The following steps explain how to load documents using the document feeder:

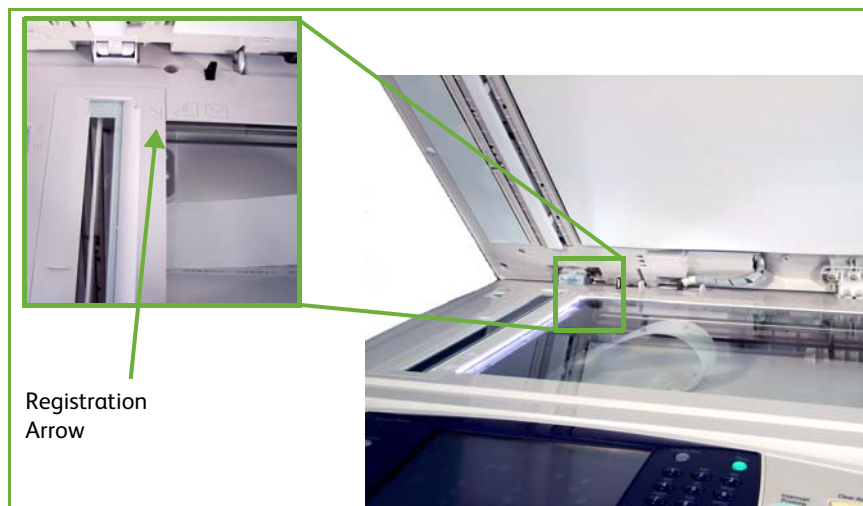
1. Before loading the documents into the document feeder, ensure they are in good condition and remove all staples and paper clips.
2. Insert the documents neatly into the document feeder, face up.
3. Place the stack in the middle of the guides aligning the left edge with the document feeder tray, and position the guides to just touch the edge of the documents.



Document Glass:

The following steps explain how to load documents using the document glass:

1. Raise the document feeder.



2. Place the document face down on the document glass, aligned with the tip of the registration arrow near the top left of the document glass.
3. Lower the document feeder.

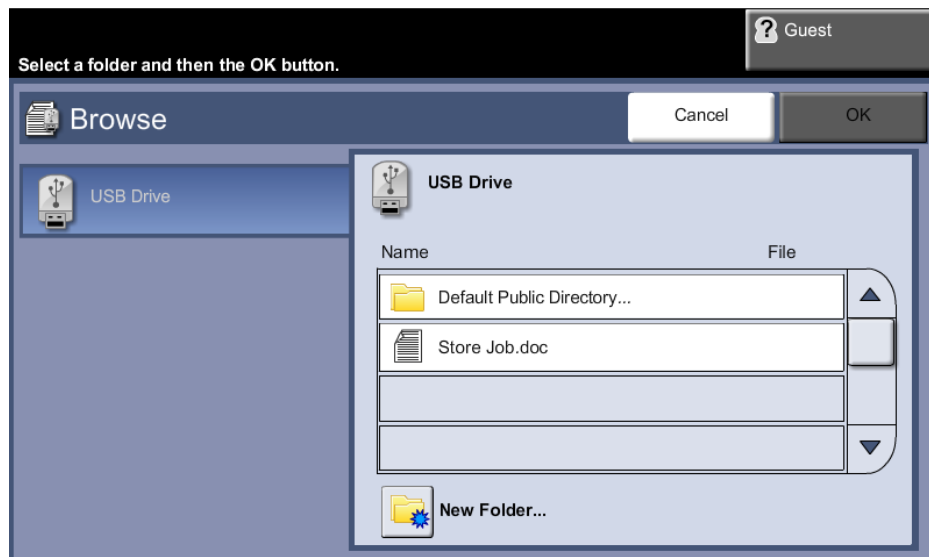
2 Select the Store Files Feature

Using a USB drive

1. Insert the USB drive into the front of the machine.
2. Press the **Services Home** button on the Control Panel.
3. Select the **Store to USB** button.



4. The root directory on the USB is displayed.



5. Select the required folder where you want your scan to be saved.
6. Select the **OK** button.
7. Change the **File Name...** if required. Use the onscreen touch pad to enter the new file name.

NOTE: If file name matches another file in the selected folder, the system will automatically append information to the file name to prevent having two files with the same name or overwriting the existing file.

8. Select the **File Format...** button to change the format.

| Option | Description |
|-------------------------------|--|
| TIFF (1 File per Page) | Tagged-Image File Format. A graphic file that can be opened in a variety of graphic software packages across a variety of computer platforms. |
| Multi-Page TIFF | Tagged-Image File Format. A graphic file that can be opened in a variety of graphic software packages across a variety of computer platforms. |
| JPEG (1 File per Page) | JPEG formats are graphic files, that can be accessed with all graphics or image editing applications. NOTE: JPEG option is available only in Color and Grayscale mode. |
| PDF | Portable Document Format. Given the right software the recipient of the scanned image can view or print the file, no matter what their computer platform. PDF files usually open with Adobe Acrobat Readers. |

9. Select the **Output Color** button to access the options:

| Option | Description |
|--------------------------|---|
| Black & White | Use this option to scan a black and white original. |
| Grayscale | Use this option to scan an original with multiple shades of gray. |
| Full Color | Use this option to scan a color original. |

10. Select the **2-Sided Scanning** button to access the options:

| Option | Description |
|--|---|
| 1 Sided | Use this option for originals that are printed on one side only. |
| 2 Sided | Use this option for originals that are printed on both sides. |
| 2 Sided Original, Rotate Side 2 | Use this option for originals that are printed on both sides. This option will rotate side 2. |

11. Select the **Original Type** button to access the options:

NOTE: Use this feature to select the type of original being scanned.

| Option | Description |
|-------------------------|--|
| Photo & Text | Use for originals containing photographs and text. |
| Text | Use for originals containing text or line art. |
| Photo | Use for continuous tone photographs or high quality printed half-tone originals. |

12. Select the **Resolution** button to access the options:

NOTE: Resolution affects the appearance of the scanned image. The higher the scanning resolution (dpi - dots per inch) the better the image quality. If Color mode is selected, the maximum resolution is 300 x 300 dpi.

| Resolution | Description |
|----------------------|---|
| 72 x 72 dpi | Produces the smallest image file size and is recommended for documents which are to be viewed electronically or archived. |
| 100 x 100 dpi | Produces a small file size and is recommended for simple text documents. |
| 200 x 200 dpi | Recommended for average quality text documents and line art. |
| 300 x 300 dpi | Recommended for high quality text documents and line art. Can also be used for medium quality photos and graphics. This is the default resolution and the best choice for most documents. |
| 400 x 400 dpi | Recommended for average quality photos and graphics. It produces good quality images and a smaller file size than the 600x600 resolution. |
| 600 x 600 dpi | Recommended for use with high quality photos and graphics. It produces the largest image file size, but delivers the best image quality. |

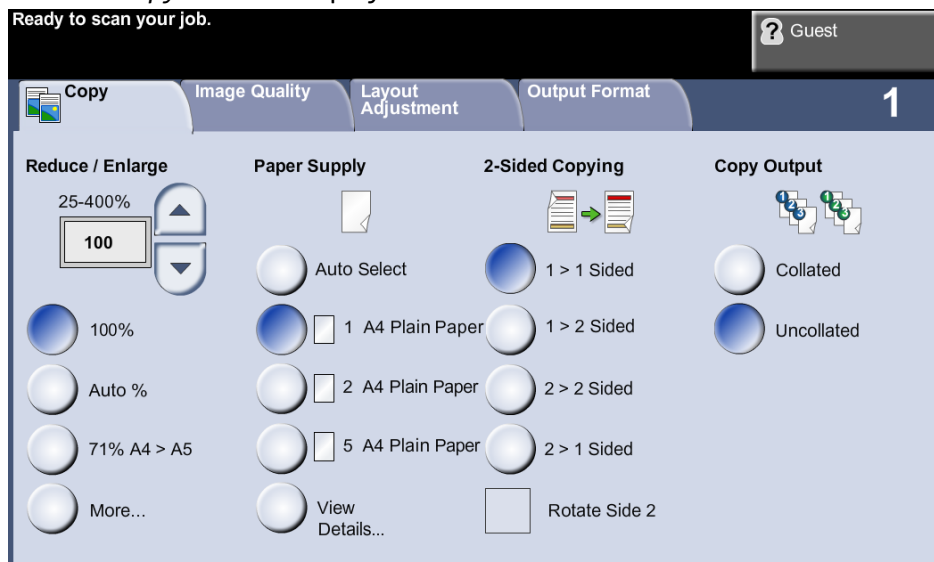
NOTE: For more information refer to *Advanced Settings* on page 122. Large files are not ideal for sharing and transmitting over the network due to the high processing demands they place on the system resources.

13. Press the **Start** button to scan and store the document.

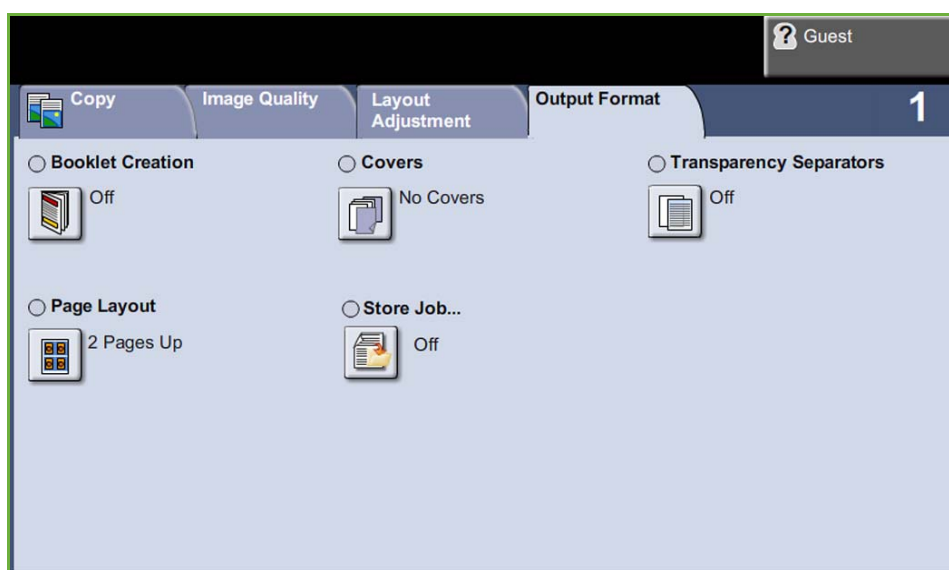
Using the Copy Service

This feature stores copies of the original documents on the device and stores them in a device-specific format.

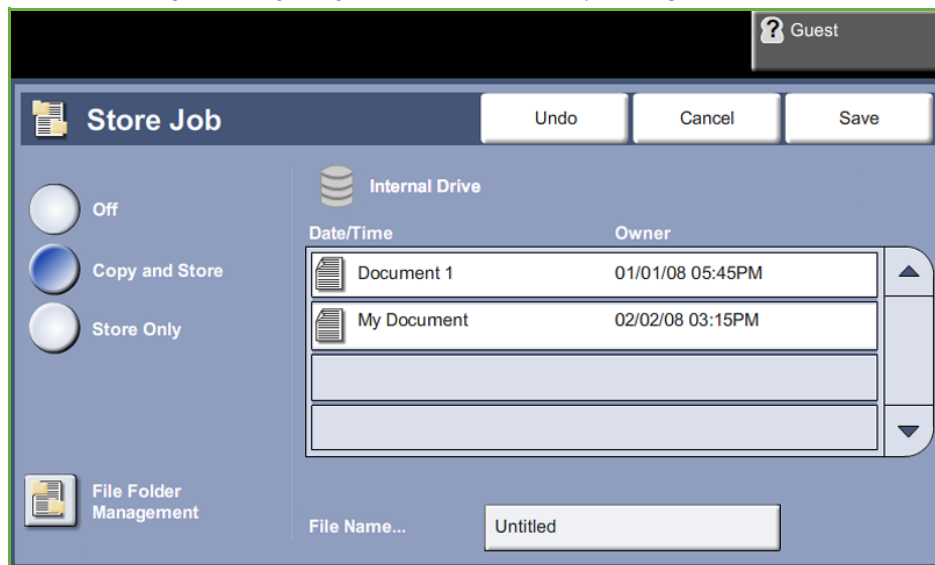
1. Press the **Services Home** button and select **Copy** on the touch screen. Ensure that the *Copy* screen is displayed.



2. Select the **Output Format** tab.
3. Select the **Store Job...** button.



4. Select an option:
 - **Copy and Store** - save your job into a folder and print your job
 - **Store Only** - store your job into a folder for printing later



5. Select the **Untitled** box to enter a specific file name.
6. Select the **Save** button when you are finished.
7. Select one of the other tabs for the feature required.

| Feature | Description |
|--------------------------|---|
| Copy | Use this tab to select the standard options for a copy job, e.g. reduce/enlarge, 2 sided copying, etc. |
| Image Quality | Use this tab to adjust the appearance of the copy output, e.g. lighten/darken, background suppression, etc. |
| Layout Adjustment | Use this tab to adjust the layout of the copy output, e.g. original size, edge erase, etc. |
| Output Format | Use this tab to produce different options for the finished output, e.g. booklet creation, covers, etc. |

3 Store the Job



Press the **Start** button.

4 Job Status Screen

To follow the progress of your scanning job, press the **Job Status** button on the control panel to display the *Job Status* screen.

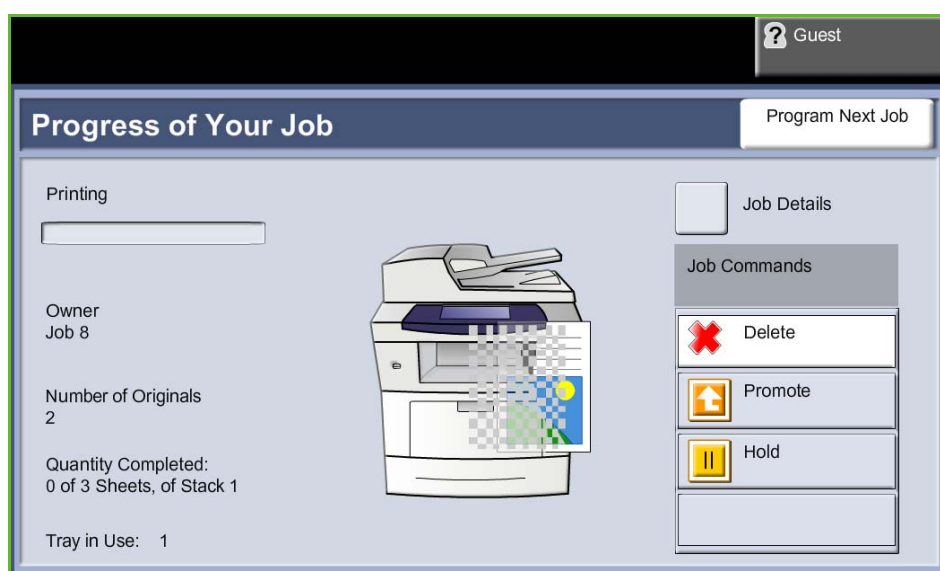


The default *Job Status* screen displays all incomplete jobs. If there are no incomplete jobs in progress, the message “No Active Jobs” is displayed. For more information on the *Job Status* screen, refer to *Job Status Screen in the Copy chapter on page 41*.

5 Stop the Job

Follow the steps below to manually cancel an activated job.

1. Press the **Stop** button on the control panel to cancel the current copy job.
2. To cancel a queued job press the **Job Status** button on the control panel to display the *Active Jobs* screen.
3. Select the appropriate job from the queue to view the *Progress of your Job* screen.
4. Select **Delete** from the Job Commands list.




5. Select **Confirm** to delete the job or **Cancel** to return to previous screen.

Store Files from the Workstation

This feature stores print jobs on the Internal Drive of the device. Print jobs are stored in a print-ready format.

Using the Print Driver to Store Files

1. From your Workstation, open a document.
2. Click **File** and then **Print**.
3. Click the printer icon for your device.
4. Click on the **Properties** or **Preferences** button.
5. Click on the **Job Type** drop-down menu.
6. Click the **Saved Job...** option.
7. Click one of the following options:
 - Save** - save your job into a folder to be printed later.
 - Save and Print** - save your job into a folder and print a copy of it now.
8. Enter a name for your job in the [Job Name] menu.

NOTE: If you want the job name to be the name of the document, click the  button to open the drop-down menu and click [Use Document Name].

9. Click the folder where you want to save your job in the [Folder] list.
10. Click on the **OK** button.

8 **Print Files**

The Print Files feature allows you to select and output pre-stored jobs as many times as you need. Jobs stored on the device or on a USB drive can be selected for printing.

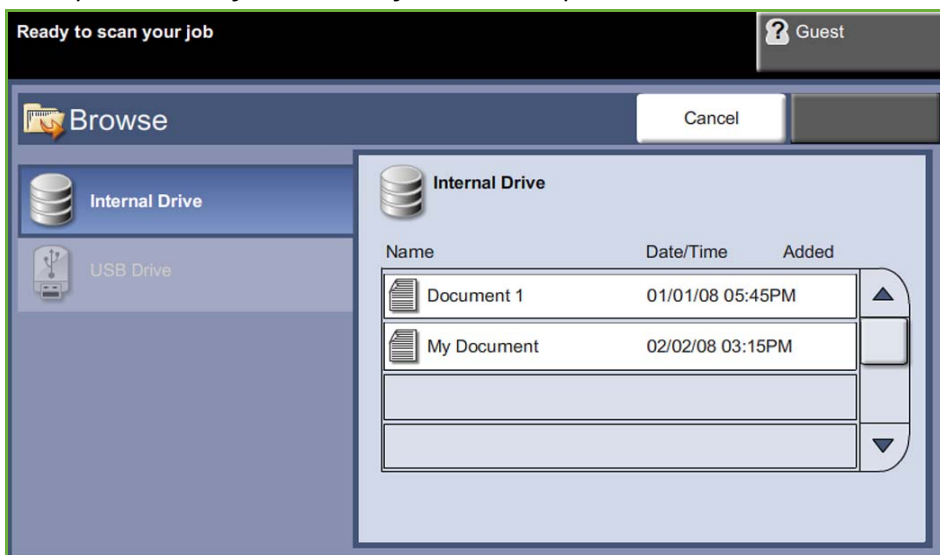
Print Files

1 Select the Features

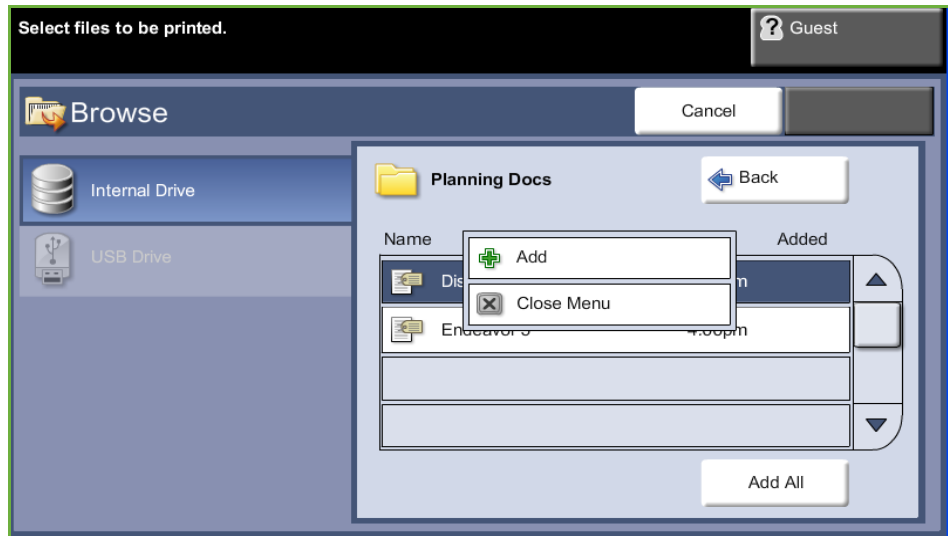
1. Press the **Services Home** button and select **Print Files** to display the *Print Files* feature.



2. Select the folder or file that you wish to print. If you have touched a folder, it will open to allow you to select your file(s) to print.



3. Select the saved job title to add the document to the print list.



A pop-up menu is displayed:

| | |
|-------------------|---|
| Add | Add job to print list. |
| Close menu | Close menu and return to saved jobs list. |

4. Select **Add** to add the job to the print list.
5. Repeat the above steps to add more jobs.
6. Select **Done** when the required jobs have been added to the print list.
7. Select the **Job Quantity** (number of copies) required, if necessary.
8. Press **Start**.

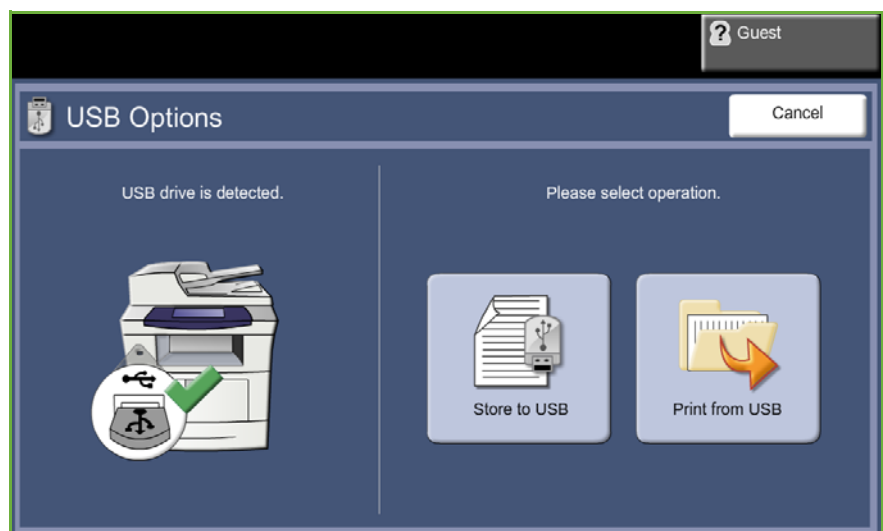
Print from USB

1 Insert the USB drive

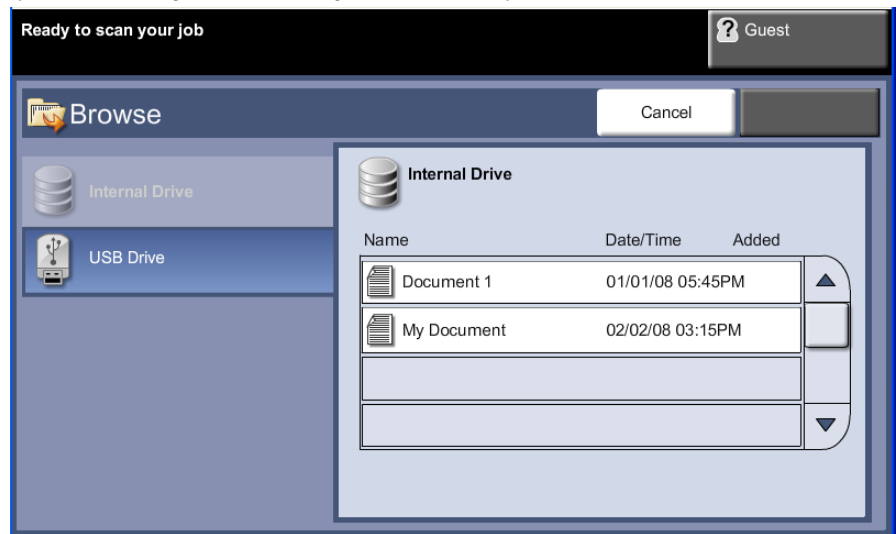
1. Insert the USB drive into the USB port on the front of the device.



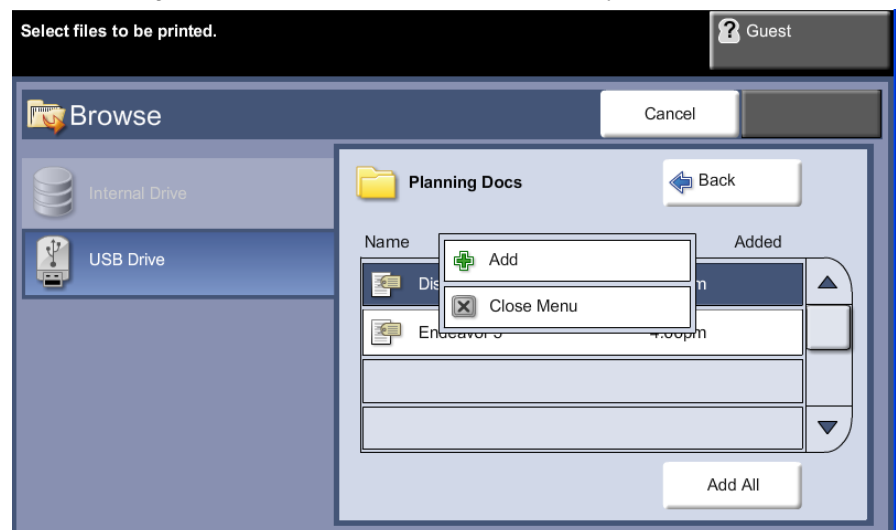
2. Select the **Print from USB** button on the **USB Options** screen.



3. Select the folder or file that you wish to print. If you have touched a folder, it will open to allow you to select your file(s) to print.



4. Select the saved job title to add the document to the print list.



A pop-up menu is displayed:

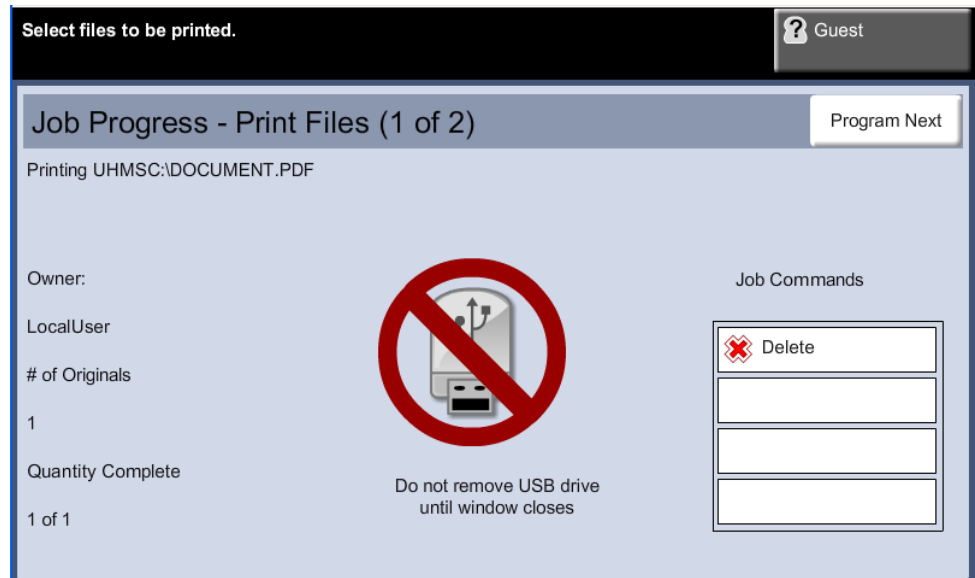
| | |
|-------------------|---|
| Add | Add job to print list. |
| Close menu | Close menu and return to saved jobs list. |

5. Select **Add** to add the job to the print list. A tick will appear next to the file name.
6. Repeat the above steps to add more jobs.
7. Select **Done** when the required jobs have been added to the print list.
8. Select the **Job Quantity** (number of copies) required, if necessary.

1 Print the Job(s)



Press the **Start** button.



NOTE: Do not remove the USB drive from the device until printing has completed.

2 Job Status Screen

To follow the progress of your scanning job, press the **Job Status** button on the control panel to display the *Job Status* screen.



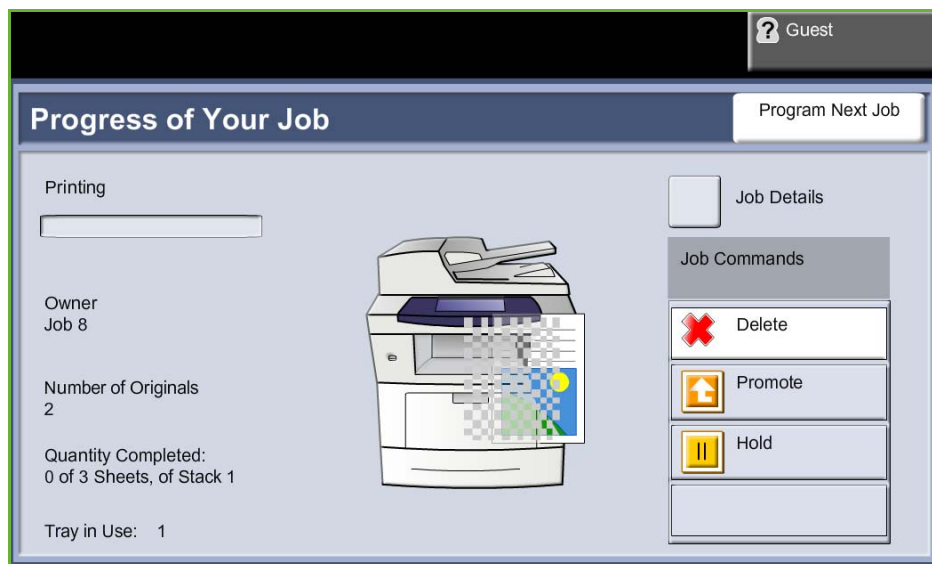
The default *Job Status* screen displays all incomplete jobs. If there are no incomplete jobs in progress, the message “No Active Jobs” is displayed. For more information on the *Job Status* screen, refer to *Job Status Screen in the Copy chapter on page 41*.

3 Stop the Job

Follow the steps below to manually cancel an activated job.

1. Press the **Stop** button on the control panel to cancel the current copy job.

2. To cancel a queued job press the **Job Status** button on the control panel to display the *Active Jobs* screen.
3. Select the appropriate job from the queue to view the *Progress of your Job* screen.
4. Select **Delete** from the Job Commands list.



5. Select **Confirm** to delete the job or **Cancel** to return to previous screen.

9 Print

The XeroxPhaser 3635 produces high quality prints from electronic documents. You can access the printer from your PC by installing the appropriate printer driver.

A printer driver converts the code within the electronic document into a language that the printer can understand.

NOTE: More detailed information about printing is contained either in the printer driver screens or in the electronic user guides that accompany the printer drivers.

To access the many printer drivers which can be used with your machine, refer to the Drivers CD or download the latest versions from the Xerox website at www.xerox.com.

The following pages contain an overview of the Windows printer driver options for the Xerox Phaser 3635 that are compatible with Adobe® PostScript® 3™. The PCL printer driver screens are similar to those shown but with a reduced selection of options.

Print Procedure

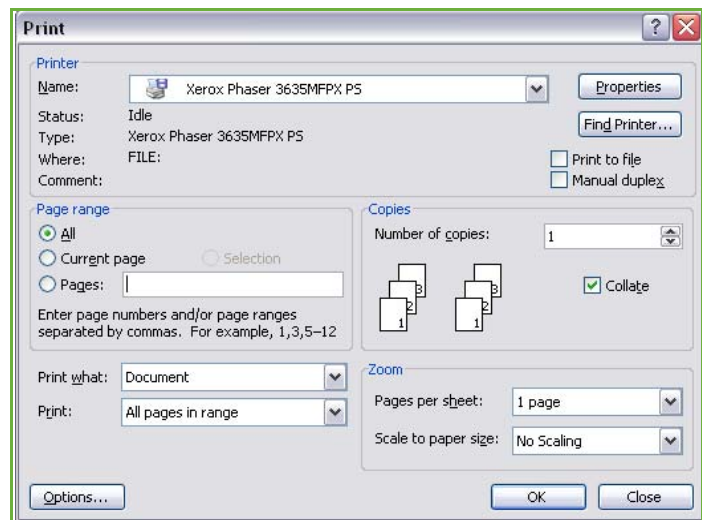
This section describes the basic procedure for printing.

NOTE: If an authentication feature is enabled, you may need an account before using the machine. To get an account, or for more information, contact the System Administrator.

Documents can be printed from your PC using the print drivers supplied. The print driver must be loaded on each PC which uses the machine for printing.

Select Print from Your PC

1. Click **Print** in your application.
2. From the **Printer: Name** drop down menu, click on your machine to choose it as the printer.



Select the Features

1. Click on **Properties** to make your print selections. For information on the individual tabs, refer to the following:

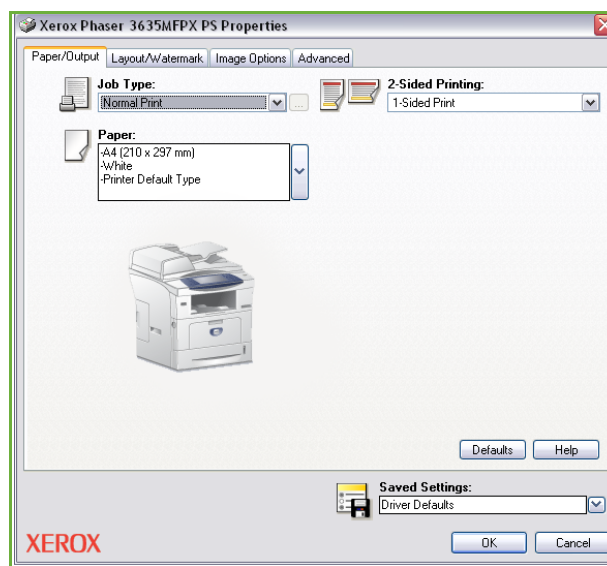
Paper / Output – page 151

Layout / Watermark – page 153

Image Options – page 154

Advanced – page 155

2. Click **OK** to confirm your selections.
3. Click **OK** to print your document.



Custom Size Printing

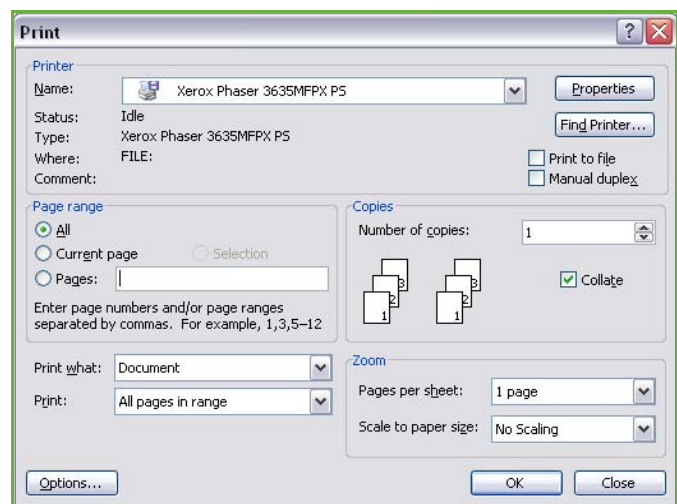
This section describes the procedure for printing on custom size media.

1 Load Custom Size Media

1. Load custom size media into your machine.
2. Follow the touchscreen prompts to confirm paper size and type.

Select Print from Your PC

1. Click on **Print** in your application.
2. From the **Printer:** **Name** drop down menu, click on your machine to choose it as the printer.



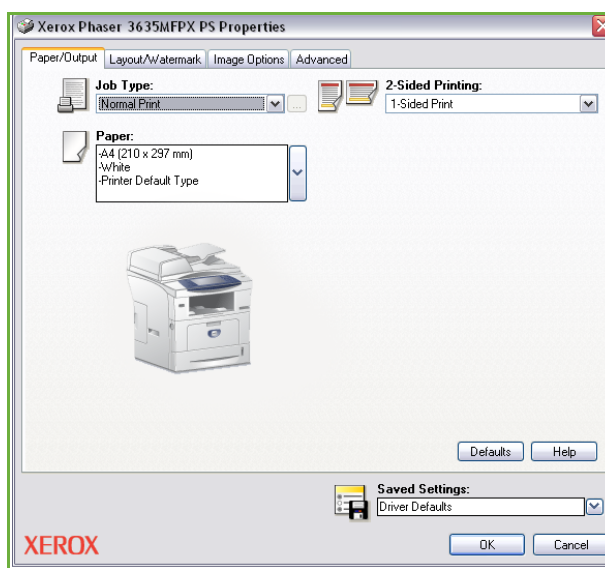
Select the Custom Size

1. Click on **Properties** to make your print selections.
2. Click on the **Paper/Output** tab and click on the **Paper** drop down menu.
3. Click on **Other Size**.
4. From the Original Document Size drop down menu, click **New**.
5. Rename as needed and change to the appropriate width. Click **OK** to confirm changes.
6. Your new Custom Paper Size is displayed. Click **OK**.
7. On the Paper/Output tab, your new custom size is ready to click as needed.

NOTE: Always ensure that the appropriate media is loaded in your machine. Banner sheets will continue to print on the default paper size unless disabled.

Print Your Document

1. Click **OK** to confirm your selections.
2. Click **OK** to print your document.



Printer Drivers

The following provides an overview of the features available on the Windows printer driver - the appearance of other printer drivers may vary. For more information about a specific feature, please refer to the online Help facility provided as part of the printer driver software.

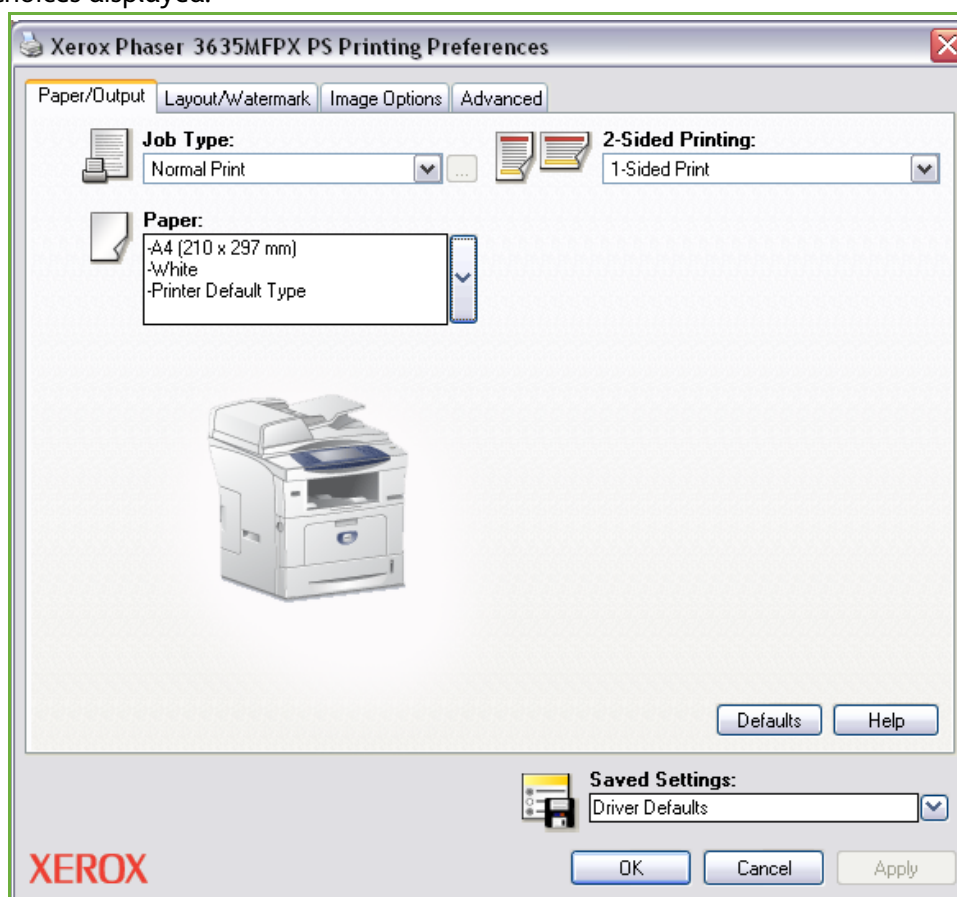
Control Options

There are a number of options which appear on all of the printer driver screens:

| Option | Description |
|-----------------|--|
| OK | Saves all the new settings and closes the driver or dialog. These new settings remain in effect until changed or until the software application is closed and the printer driver options revert to the default settings. |
| Cancel | Closes the dialog and returns all settings in the tabs to the values that were in place before the dialog was opened. Any changes made are lost. |
| Help | Click Help in the bottom right of the printer driver screen or F1 on the PC keyboard for information on the displayed printer driver screen. If the tip of the mouse pointer is rested on top of a control, Microsoft Windows will display a brief Help Tip about that control. If the right mouse button selects a control, the Help system provides more detailed information. |
| Defaults | Resets the current tab and all its settings to the system default values. The action of this button applies only to the current tab. All other tabs remain unchanged. |

Paper / Output

Used to select options such as the job type and the media requirements. The choices available are based on the options enabled on your machine. Click on the arrow scroll button for the option or click on the **Option** icon to change any of the choices displayed.



Choose from the following job types:

| Queue | Description |
|---------------------|---|
| Normal Print | Prints the job immediately without requiring a passcode. |
| Secure Print | Prints the job only after you enter your passcode on the printer's control panel. When you choose this job type, the Secure Print dialog box appears so you can save your passcode. |
| Sample Set | Prints one copy of the job as a sample and holds the remaining copies of the job at the printer until you release them from the printer's control panel. |

| Queue | Description |
|--------------------|---|
| Delay Print | Prints the job at the time you specify. When you choose this job type, the Delay Print dialog box appears so you can specify the time to print. |

Layout / Watermark

Used to change the layout of a document and add watermarks.

Multiple documents can be printed on one page from 2-Up to 16-Up.

Booklets can also be created.

Use the **Watermark** option to display, for example, the word DRAFT or CONFIDENTIAL across each page. This feature also adjusts the size and location of the watermark.

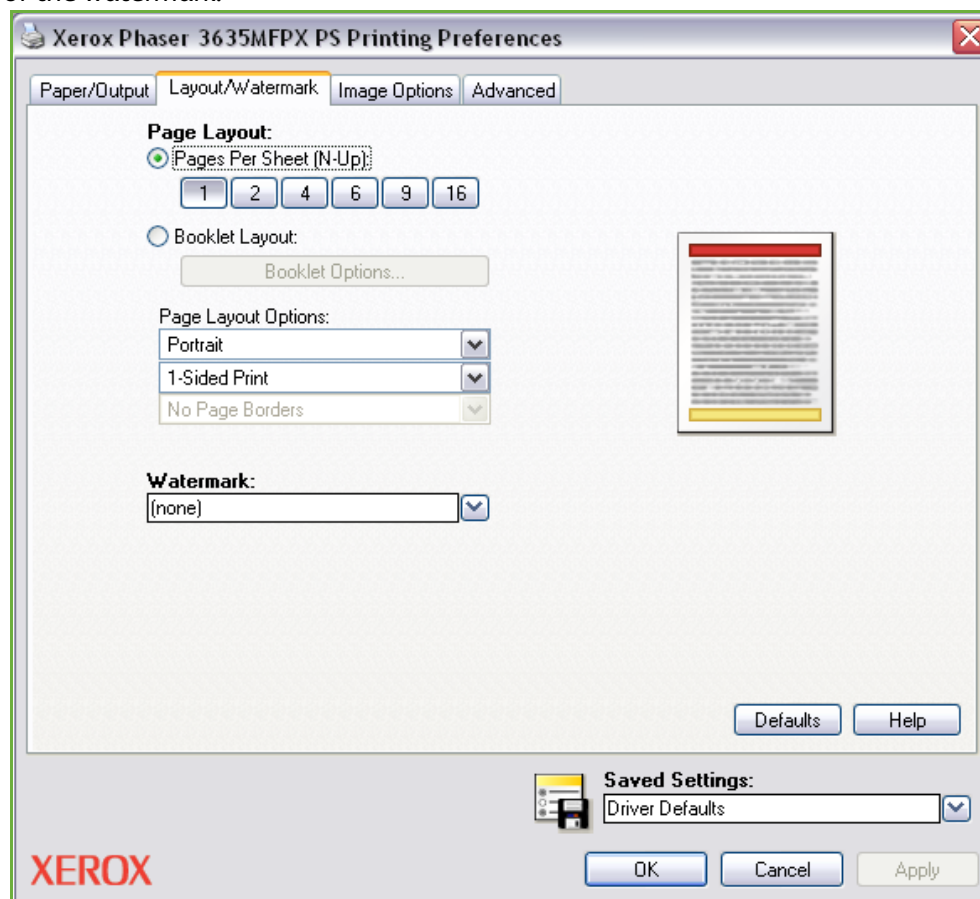
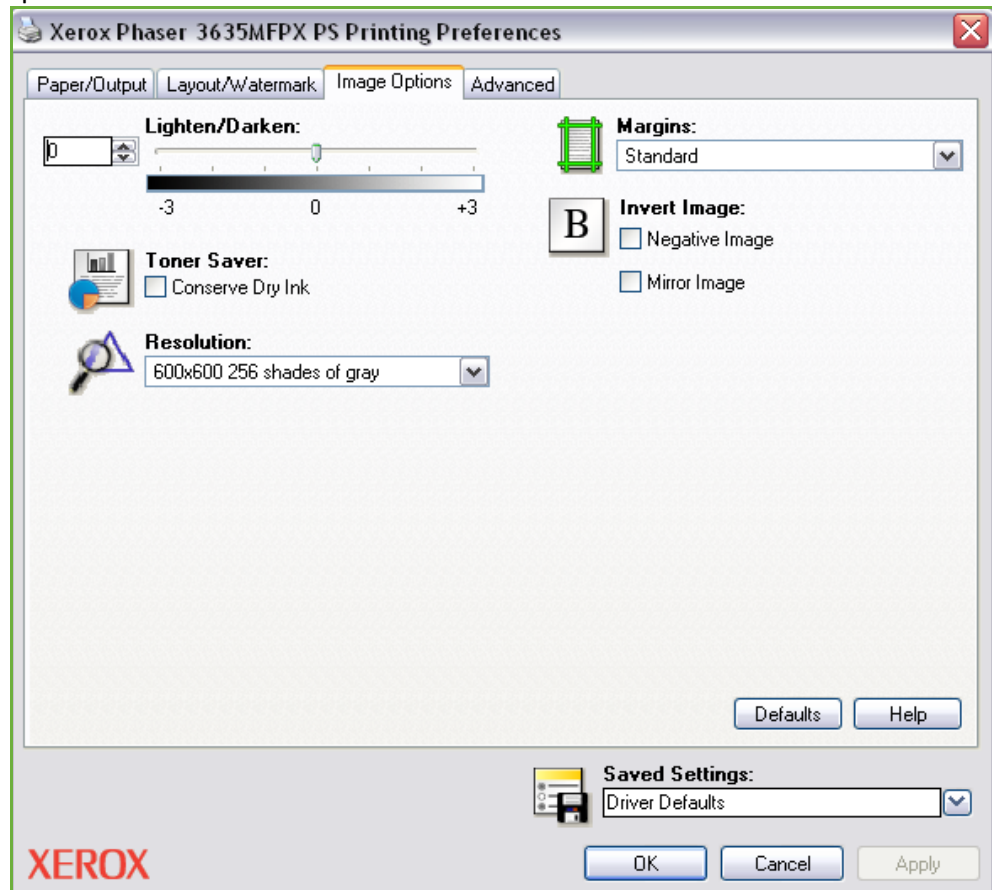


Image Options

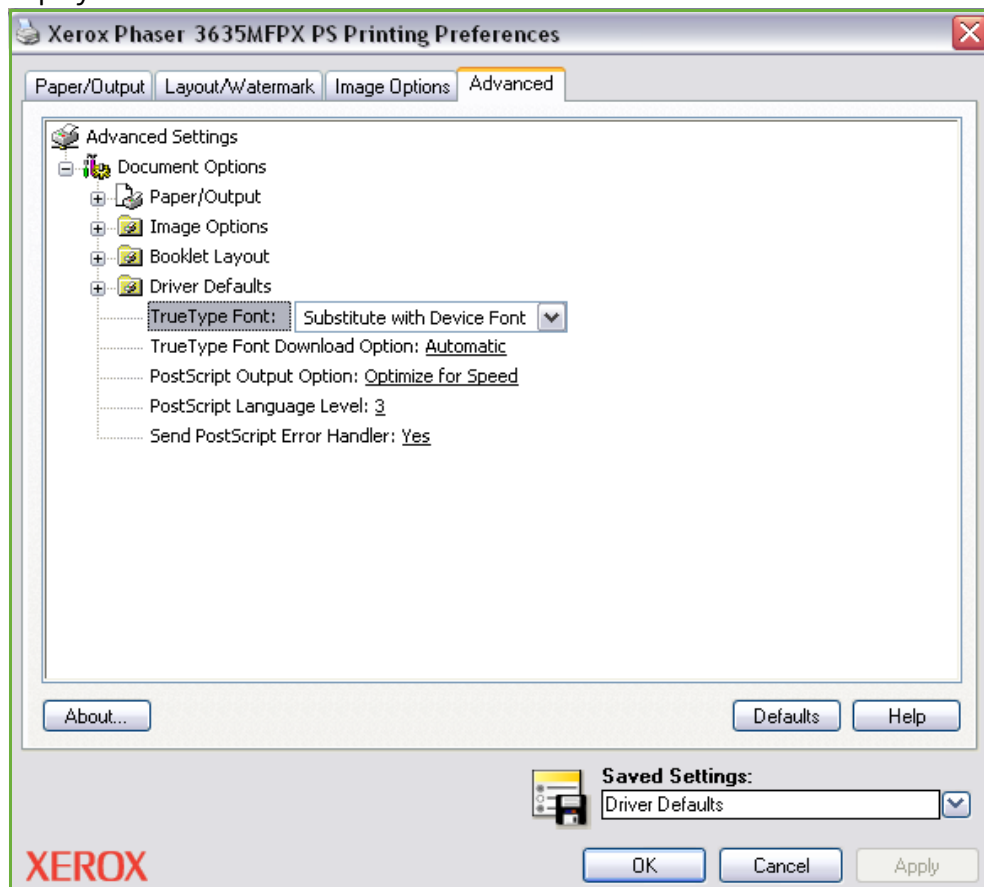
Use the options available in this tab to modify the appearance of your print job. This feature can also be used to print draft versions by choosing the *Toner Saver* option.



Advanced

Click this tab to access the options compatible with Adobe® PostScript® 3™ and advanced programming features for your print job.

Use the scroll arrows to move through the options. Clicking on a plus symbol will display further choices.



10 Paper and other Media

This chapter contains information about the different types of stock and stock sizes that can be used on your machine, available paper trays and the types of stock and sizes supported by each tray.

There is one paper tray and a bypass tray as standard on the Xerox Phaser 3635MFP/S. A second paper tray is available to purchase as an option.

There are two paper trays and a bypass tray as standard on the Xerox Phaser 3635MFP/X.

| | Phaser 3635MFP/S | Phaser 3635MFP/X |
|--------------------|------------------|------------------|
| Tray 1 | Standard | Standard |
| Bypass Tray | Standard | Standard |
| Tray 2 | Option | Option |

Various media sizes and types can be used in the trays. For more media specifications, refer to *Paper Supply in the Specifications chapter on page 206*.

Loading Paper

Preparing Paper for Loading

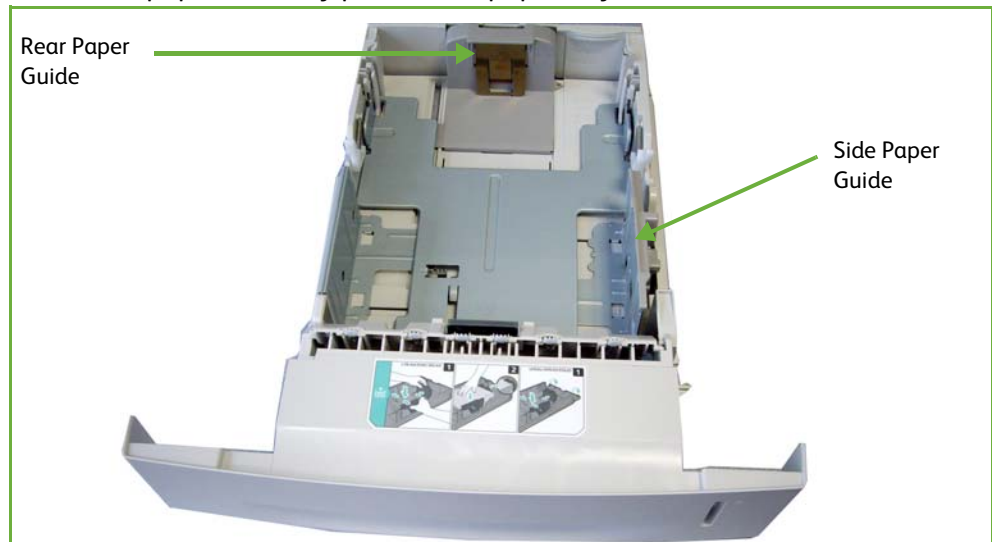
Before loading paper into the paper trays, fan the edges. This procedure separates any sheets of paper that are stuck together and reduces the possibility of paper jams.

NOTE: To avoid unnecessary paper jams and misfeeds do not remove paper from its packaging until required.

Loading the Paper Trays

Using the instructions provided below, load paper into the machine. Up to three paper trays are available, depending on your machine configuration.

1. To load paper, carefully pull out the paper tray.



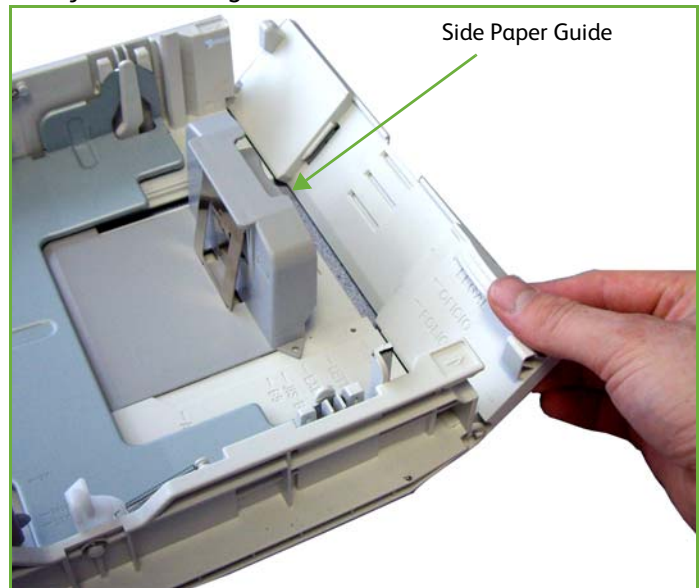
NOTE: Take care not to let the tray fall when removing it from the device.

2. Adjust the rear paper guide to the required paper length. It is preset to A4 or Letter size depending on country. To load another size, squeeze the rear guide and move from the current position and into the required position. The guides should be neither too loose, nor too tight.



i The paper trays can hold a maximum of 520 sheets of 20 lb (80 g/m²) bond paper.

3. If necessary, open the back of the paper tray to allow for paper sizes such as Legal, Oficio and Folio. Adjust the rear guide.



4. Fan the paper and insert it into the tray. If loading Letterhead, ensure the design is face-up and the top edge of the sheet is placed at the right side.

CAUTION: Do not fill above the *Maximum Fill Line*.

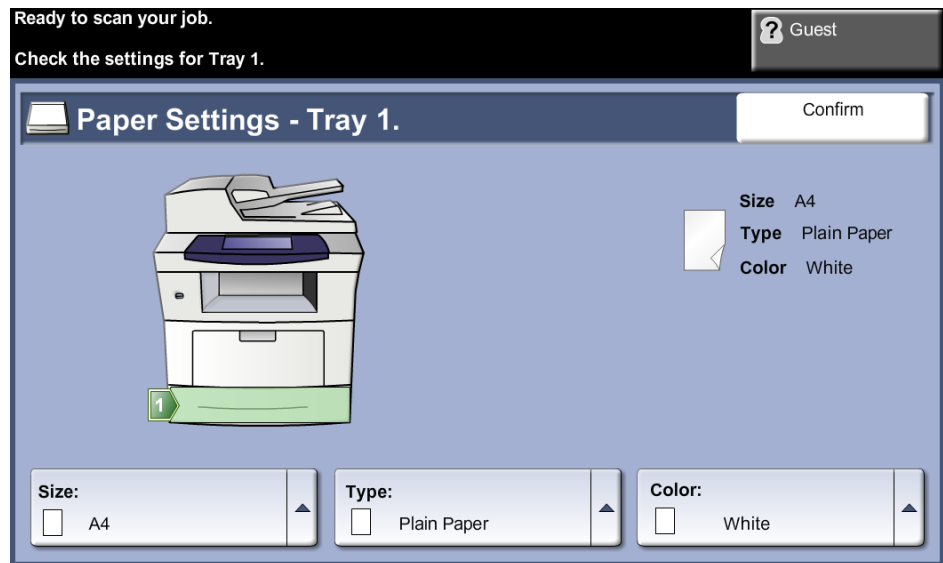
5. Position the side guide by squeezing the lever and sliding it towards the stack of paper, until it gently touches the side of the stack. Do not allow the guide to press against the edge of the paper tightly.
6. Press the tray down into place.
7. Insert the paper tray.



i When printing from your PC, ensure you select the **Select Paper** button to specify the correct paper size, color and type. Not confirming the paper details may result in printing delays.

8. The UI screen shows the current paper supply settings for Tray 1 on the left hand side. Press the Size button and/or the Type or Color button to change the settings if necessary. If the settings are correct, press the Confirm button.

Please refer to *Setting the Paper Size in the Paper and other Media chapter on page 163.*



Using the Bypass Tray

The bypass tray is located on the front of your machine. It can be closed when not in use, making the product more compact. Use the bypass tray to print transparencies, labels, envelopes or postcards in addition to making quick runs of paper types or sizes that are not currently loaded in the paper tray. Acceptable print media is plain paper from 3.8" x 5.8" to 8.5" x 14" Legal (98 mm x 148 mm to 216 mm x 356 mm) and weighing between 16 lb and 24 lb (60 g/m² and 90 g/m²).

Loading the Bypass Tray

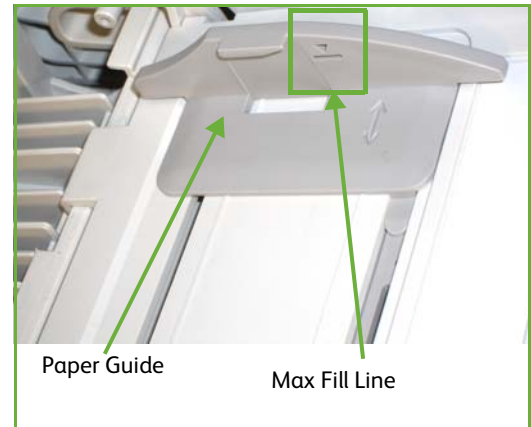
i Remove any curl on postcards and labels before loading them into the Bypass Tray.

1. Lower the bypass tray, located on the front of the product and unfold the paper support extension.
2. Prepare a stack of paper for loading by flexing or fanning them back and forth. Straighten the edges on a level surface.
3. Load the print material with the print side facing down and against the right edge of the tray.

NOTE: Hold transparencies by the edges and avoid touching the print side.



4. Adjust the paper guide to the width of the stack of print material. Ensure you have not loaded too much print media. The stack should be under the **Max Fill Line**.



5. The UI screen shows the current paper supply settings for the Bypass Tray on the left hand side. Press the Size button and/or the Type or Color button to change the settings if necessary. If the settings are correct, press the Confirm button. Please refer to *Setting the Paper Size in the Paper and other Media chapter on page 163*.

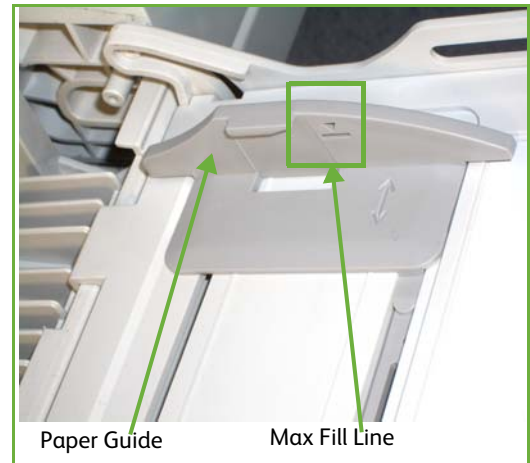
Envelope Mode

i Remove any curl on envelopes before loading them into the Bypass Tray.

1. Lower the bypass tray, located on the right side of the product and unfold the paper support extension.
2. Prepare a stack of envelopes for loading by flexing or fanning them back and forth. Straighten the edges on a level surface.
3. Load envelopes short edge feed and with the flaps facing up.



4. Adjust the paper guide to the width of the stack of print material. Ensure you have not loaded too much print media. The stack should be under the Max. Fill Line.

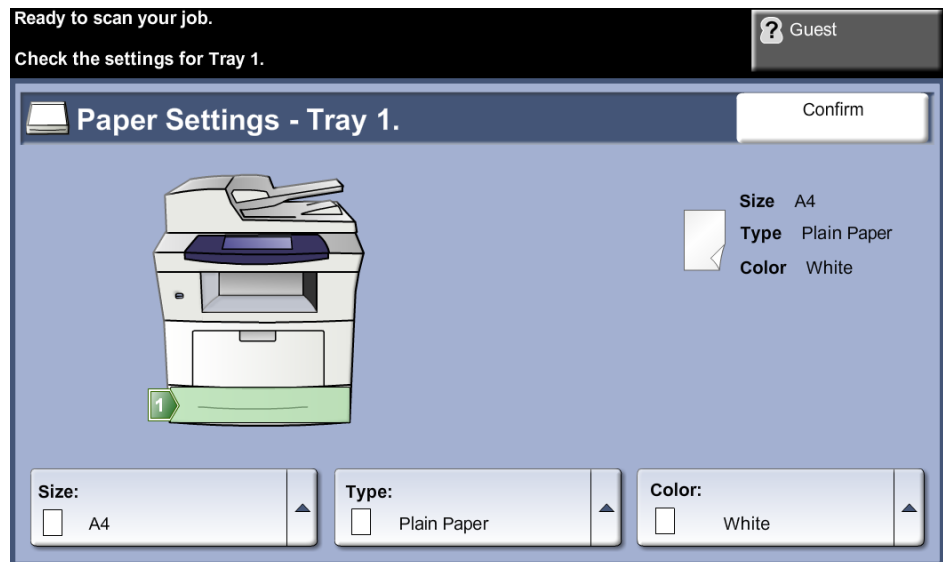


The UI screen shows the current paper supply settings for the Bypass Tray on the right hand side.

Select the **Size**, **Type** and/or **Color** buttons if necessary to change the settings.

If the settings are correct, select the **Confirm** button.

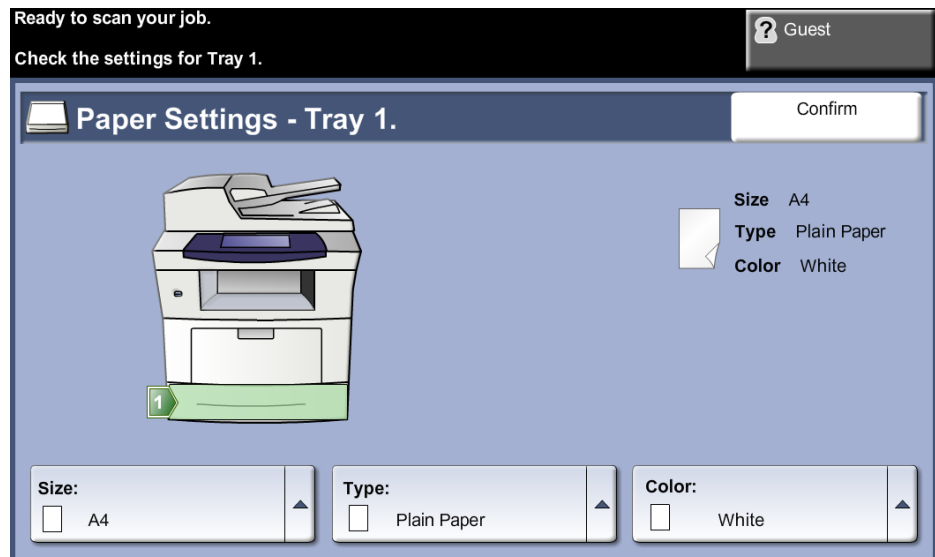
Please refer to *Setting the Paper Size in the Paper and other Media chapter on page 163*.



Setting the Paper Size

Each time you open and close a paper tray, the machine will prompt you to identify the paper stock being used.

NOTE: The paper tray information screen for each tray can be switched off using the Tools settings. By default, each tray is configured to display the paper tray information screen.



The current tray settings are displayed on the right hand side of the UI.

Change Size Select up arrow to choose from the list of paper size options. Save your selection to return to the *Tray Information* screen.

Change Type Select up arrow to choose from the list of paper type options. Save your selection to return to the *Tray Information* screen.

Change Color Select up arrow to choose from the list of paper color options. Save your selection to return to the *Tray Information* screen.

Confirm Select the **Confirm** button when the tray settings on the UI are correct to go to the default feature screen.

NOTE: Failure to confirm the new correct paper size and type may cause problems when using the printing feature. The printer drivers select the paper tray based on the available information on paper size and type, and printing errors may occur if this is not set correctly at the machine.

Media Specifications

Media Guidelines

When selecting or loading paper, envelopes or other special media please adhere to these guidelines:

- Attempting to print on damp, curled, wrinkled or torn paper can cause paper jams and poor print quality.
- Use only high quality copier grade paper. Avoid paper with embossed lettering, perforations or texture that is too smooth or too rough.
- Store paper in its ream wrapper until ready to use. Place cartons on pallets or shelves, not on the floor. Do not place heavy objects on top of the paper, whether it is packaged or unpackaged. Keep it away from moisture or other conditions that can cause it to wrinkle or curl.
- During storage, moisture-proof wrap (any plastic container or bag) should be used to prevent dust and moisture from contaminating your paper.
- Always use paper and other media that conform with the specifications detailed in *page 206*.
- Use only well-constructed envelopes with sharp, well creased folds:
 - DO NOT use envelopes with clasps and snaps.
 - DO NOT use envelopes with windows, coated lining, self-adhesive seals, or other synthetic materials.
 - DO NOT use damaged or poorly made envelopes.
- Only use the special media recommended for use in laser printers.
- To prevent special media such as transparencies and label sheets from sticking together, remove them from the exit tray as they are printed.
- Place transparencies on a flat surface after removing them from the machine.
- Do not leave the special media in the bypass tray for long periods of time. Dust and dirt may accumulate on them resulting in spotty printing.
- To avoid smudging caused by fingerprints, handle transparencies and coated paper carefully.
- To avoid fading, do not expose the printed transparencies to prolonged sunlight.
- Store unused media at temperatures between 59°F and 86°F (15°C to 30°C). The relative humidity should be between 10 % and 70 %.
- When loading paper, do not fill above the **Maximum Fill Line**.
- Verify that your labels' adhesive material can tolerate fusing temperature of 200°C (392°F) for 0.1 second.
- Ensure that there is no exposed adhesive material between labels.

CAUTION: Exposed areas can cause labels to peel off during printing, which can cause paper jams. Exposed adhesive can also cause damage to machine components.

- Do not feed a sheet of labels through the machine more than once. The adhesive backing is designed for one pass through the machine.
- Do not use labels that are separating from the backing sheet or are wrinkled, bubbled, or otherwise damaged.

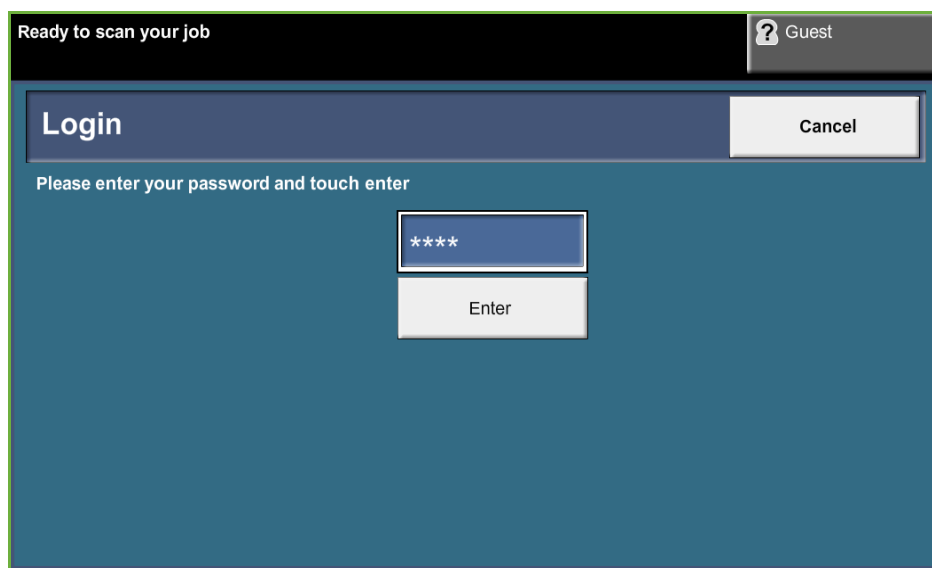
11 --- Setups

This chapter identifies some of the key settings that you can customize to meet your requirements. It is aimed primarily at the System Administrator of the machine. Changing these settings is easy and will save you time when using the machine.

Accessing Tools

All the machine setup features are in the **Tools** menu, accessed through the **Log In/Out** and **Machine Status** buttons on the control panel.

1. Press the **Log In/Out** button on the control panel.
2. Use the number keypad to enter the default password - **1111**. Select **Enter** on the touch screen.
3. Press the **Machine Status** button.
4. Select the *Tools* tab.



NOTE: **1111** is the factory set default password. It is recommended that you change this password. For information on changing passwords, press the **Help** button on the machine keypad.

Tools Menu Overview

According to your machine setup, some or all of the following options are accessible from the *Tools Mode* screen::

| Feature | Feature Options | Feature Options Sub-menu |
|------------------------------|-----------------|---|
| Device Settings | General | <i>Energy Saver</i> <i>Set Date & Time</i> <i>GMT Offset</i> <i>Language Default</i> <i>Xerox Customer Support</i> <i>System Administrator Reports</i> <i>Altitude Adjustment</i> <i>Contention Management</i> |
| | Tests & Resets | <i>Image Quality Test Patterns</i> <i>User Interface Button Test</i> <i>Audio Tone Test</i> <i>LED Indicator Test</i> <i>Touch Area Test</i> <i>Display Pixel Test</i> <i>Video Memory Test</i> <i>Reset User Interface</i> <i>Application Checksum Verification</i> <i>Software Reset</i> |
| | Timers | <i>System Timeout</i> <i>Incomplete Scan</i> <i>Held Job Timeout</i> |
| | Supplies | <i>Print Cartridge Reorder Notification</i> <i>Feed Rollers Counter Reset</i> <i>Fuser Counter Reset</i> <i>Bias Transfer Roller Counter Reset</i> |
| Paper Tray Management | Paper Setting | <i>Default Stock</i> <i>Paper Substitution</i> <i>Default Paper Size</i> |
| | Tray Settings | <i>Auto Tray</i> <i>Tray Confirmation Message</i> |
| User Interface | General | <i>Measurements</i> <i>Audio Tones</i> <i>Screen Defaults</i> <i>SFO (Special Feature Option Enablement)</i> |
| | Job Sheets | <i>Banner Sheets</i> <i>Error Sheets</i> <i>Scan Status Sheets</i> <i>Stock Choice</i> |

| Feature | Feature Options | Feature Options Sub-menu |
|---|--------------------------|---|
| | Feature Defaults | <i>Set Fax Defaults</i> <i>Set Copy Defaults</i> |
| | Service Enablements | <i>E-mail</i> <i>Network Scanning</i> <i>Network Accounting</i> <i>Embedded Fax</i> <i>Server Fax</i> <i>On Demand Overwrite</i> <i>USB Port</i> |
| | Copy Service Settings | <i>Reduce/Enlarge Preset</i> <i>Basic Copy Preset</i> |
| | Fax Service Settings | <i>Fax Country Settings</i> <i>Line Configuration</i> <i>Incoming Fax Defaults</i> <i>Transmission Defaults</i> <i>Mailbox Setup</i> <i>Documents Received in Mailbox</i> <i>Fax Report</i> <i>Error Correction Mode</i> |
| Connectivity & Network Setup | General | <i>Software Upgrade</i> |
| | Advanced | <i>Network Setting</i> |
| Accounting | Accounting Enablement | <i>Authentication Mode</i> <i>Network Accounting Setup</i> <i>Foreign Interface Device Setup</i> |
| Security Settings | Authentication | <i>Job Operation Rights</i> |
| | Image Overwrite Security | <i>Immediate Image Overwrite</i> <i>On Demand Overwrite</i> |

Localization

Before using your new machine, the localization settings below will have been set using the machine installation wizard. As your requirements change, you may need to reset or adjust these settings.

Set Date and Time

Some features and functions on the machine require the local date and time such as the header on a fax and the configuration sheet. This utility enables you to set and change the local date and time on the machine.

Tools > Device Settings > General > Set Date & Time

Set the date in either mm/dd/yy or dd/mm/yy or yy/mm/dd format, and enter the correct date.

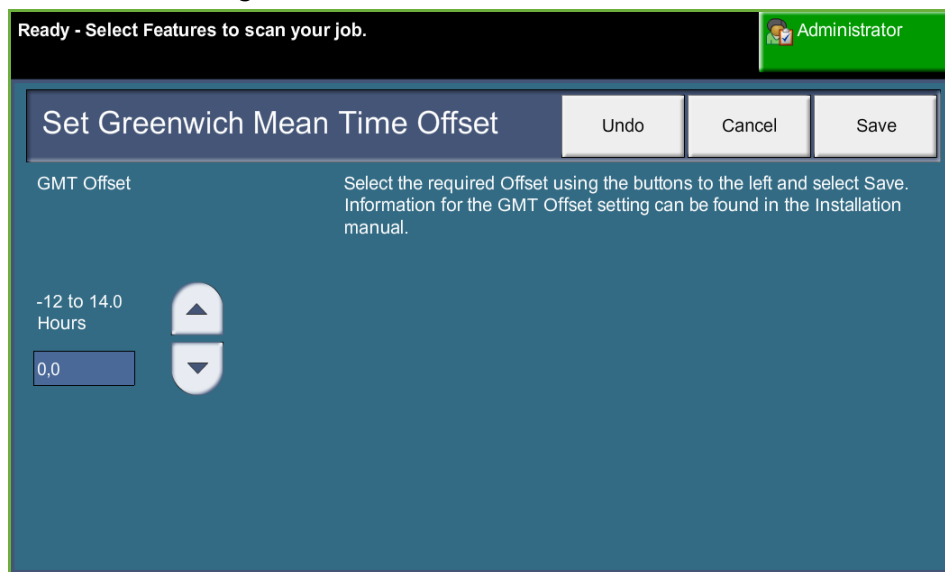
Set the correct time using either the 12 or 24 hour clock. Enter the time in the Hour and Minutes fields and choose AM and PM as relevant, if it's a 12 hour clock.

NOTE: Any changes made to time or date will require the machine to be rebooted before taking effect.

Greenwich Mean Time Offset

Select the required offset using the increase and decrease buttons to the left and select **Save** when complete. Information for the GMT offset setting can be found in the *Quick Use Guide*.

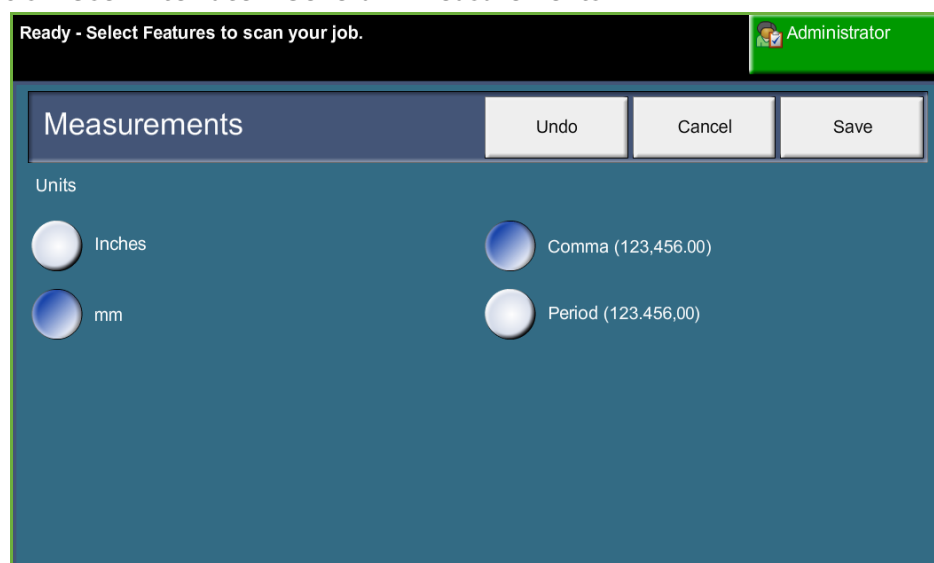
Tools > Device Settings > General > GMT Offset



Set Measurements

The measurements that are displayed on the touch screen can be set to either inches or mm. You can also set the decimal point (*Numeric Separator*) to either a period (e.g. 12.3) or a comma (e.g. 12,3).

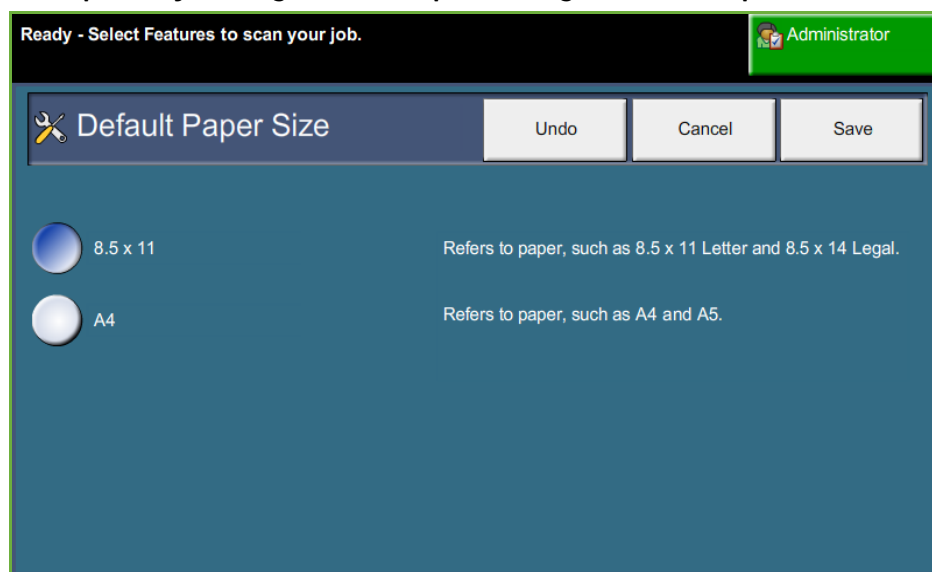
Tools > User Interface > General > Measurements



Set Default Paper Size

The *Default Paper Size* settings allows the programming of the default paper size. Set the default size to either 8.5 x 11" (refers to Letter and Legal sizes) or A4 (297 x 210mm).

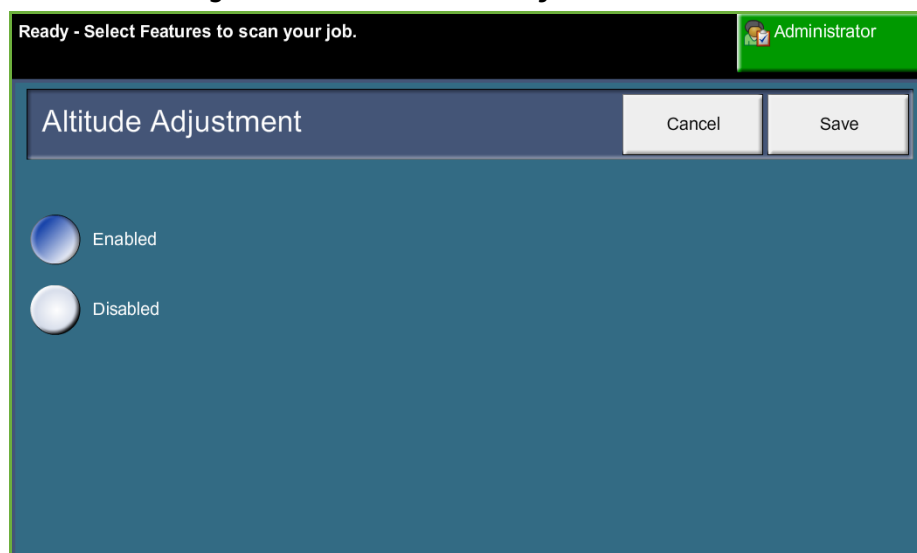
Tools > Paper Tray Management > Paper Setting > Default Paper Size



Set Altitude

The xerographic process used in your machine to make prints is affected by air pressure. Air pressure is determined by the height of the machine above sea level. The machine will automatically compensate for differences in air pressure if you enable the feature.

Tools > Device Settings > General > Altitude Adjustment



Setting the altitude enables the machine to operate effectively and maximises performance.

Fax Setup

The Fax Service Settings allow you to customize the fax settings.

Tools > User Interface > Fax Service Settings

Fax Transmission Defaults

The transmission defaults allow you to customize the fax transmission settings.

Tools > User Interface > Fax Service Settings > Transmission Defaults

NOTE: The following features are only available when Embedded Fax is enabled.

Automatic Redial Setup

If the machine cannot make contact with the destination fax machine, it will automatically wait and redial later. This option enables you to specify the interval between unsuccessful attempts (in minutes) and the number of times the machine will redial.

Audio Line Monitor

When the machine is transmitting a fax the dialing, handshake and digital data create audible beeps and buzzing sounds on the phone line. Normally this cannot be heard. However, the *Audio Line Monitor* allows a user to listen to the call progress and hear the number dialed and the beginning of the handshake. This is often known as "listen to dial".

If you want to hear the fax audio monitor, select the **On** button.

Select **Save** to confirm the setting. The dialing and handshake tones will now be audible every time a fax is sent.

Prefix Dial

The *Prefix Dial* allows you to enter a frequently used dial code that can be used for all outgoing faxes. This code usually includes country dial codes or extensions inside the workplace. Use a maximum of 5 digits.

Toll Save

The *Toll Save* feature allows you to set a low rate period to send stored faxes to take advantage of cheaper, off-peak rates.

Select **On** to enable this feature. Set the Send Start date and time (in mm/dd/yy hrs/mins AM/PM format) and then set the End date and time (in mm/dd/yy hrs/mins AM/PM format).

Select **Off** to disable this feature.

Batch Send

The *Batch Send* feature allows the user to send several fax jobs to the same destination fax machine during one transmission. This reduces the connection time and provides an economy rate for call connection charges.

Select the **On** button to enable this feature.

Select the **Off** button to disable the feature.

If this feature is enabled, you will receive a popup while faxing a document, requiring you to confirm if you want the fax sent immediately.

Dial Tone Volume When the *Audio Line Monitor* has been enabled, the dial tones are audible when faxing. Use the **scroll** buttons on the *Dial Tone Volume* screen to select a dial tone volume setting (from 1 - 7).

Transmission Header Text The Transmission Header Text screen allows you to input details that will appear on the header of all outgoing faxes.

Fax Country Setting

From a list of options, select the country in which the machine is installed. This enables the fax modem settings to match the telephone system of the country.

Tools > User Interface > Fax Service Settings > Fax Country Setting

Receive Defaults

The various options in the Receive Defaults section enable you to customize the way faxed documents are received.

Tools > User Interface > Fax Service Settings > Incoming Fax Defaults

Auto Answer Delay This tool enables the machine administrator to set a delay time before the machine responds to a call. This is particularly useful if the machine is attached to a shared phone line.

The default answer delay is 1 ring. To delay the pick-up, enter a number between 1 ring and 7 rings using the keypad. Select the **Save** button to save the setting.

Ring Volume This feature enables the user to hear a ringing tone from the machine when an incoming fax is being received.

If you do not want to hear a ringing tone when the machine receives an incoming fax, select the **Off** button. If you want to hear a ringing tone when the machine receives an incoming fax, select the **On** button. When the feature is on, you can adjust the volume of the ringing tone by selecting a High, Medium or Low setting.

Auto Reduction When receiving a fax that is longer than the selected paper, the machine can automatically reduce the document to fit the paper. To do this, the *Auto Reduction* feature must be enabled. Select **On** or **Off** as needed.

If *Auto Reduction* is off, when receiving a document that is longer than the selected paper, any image at the bottom of the paper will be discarded according to the Discard Size setting. The Discard Size can be set between 0-30mm.

Receive Header Select **Enable** to have a time stamp, page number and number of the sending fax machine printed at the top of all received fax jobs.

Fax Receive Tray Select from either Tray 1, Tray 2 or the Bypass Tray to use for incoming fax transmissions.

Default Output Options Depending on the output device fitted, you will be able to duplex your incoming faxes. This utility is used to enable the output options you require for all your incoming faxes.

Select the **Duplex** button, then select the **On** button.

E-mail / Fax forward This feature allows incoming or outgoing faxes to be automatically forwarded to another recipient, either fax or e-mail. More Fax Forward features are available via CentreWare Internet Services.

Forward to E-mail

Select either **Forward Transmitted Faxes**, **Forward Received Faxes** or **Forward All**.

Select either **Output Format pdf** or **Output Format TIFF**.

Enter forwarding E-mail address and **Save** settings.

Forward to Fax

Select either **Forward Transmitted Faxes**, **Forward Received Faxes** or **Forward All Faxes**.

Enter forwarding fax number and **Save** settings.

Secure Receive For added security, this feature enables the machine administrator to control when and how your incoming faxes are printed.

To print a fax on receipt, the *Secure Receive* feature must be **Off**. Select the **On** button to hold the incoming fax until a passcode is used. *Print on Passcode* settings can be changed using the number keypad. Touch **Save** to confirm changes.

When a fax is received, the screen will prompt you to insert a four digit passcode number (the default setting is **1111**). This number will then be used by the user to release incoming faxes from the print queue.

Junk Fax Prevention This tool enables the machine administrator to prevent the receipt of unwanted (junk) faxes.

The default selection for *Junk Fax Prevention* is **Off** so there is no filtering of incoming faxes. Select the **On** button to switch on the feature. With the feature switched on, the machine will block ALL incoming faxes listed in the Junk Fax Numbers list.

Junk Fax Numbers List

To add a number to the list touch an empty list location to highlight it and then touch the **Edit List** button.

Input the last 7 digits of the number you wish to block using the keypad and then select the **Save** button.

Repeat this process for all the numbers you want to block up to a maximum of 10 numbers and then select the **Save** button.

To delete a number from this directory, touch the line number to highlight it, then select the **Edit List** button. Press **C** (Clear) on the keypad to clear the number and then select the **Save** button.

Receive Mode This feature allows you to switch between Telephone, Answering Machine/Fax and Fax receive options.

Telephone

Use to operate in manual mode. When a call is received, pick up the external phone handset. If a fax tone can be heard, press **Start** and replace the handset.

Fax

The machine answers the incoming call and immediately switches to fax receive mode.

Answering Machine/Fax

Use if attaching an answering machine to the machine. If the machine detects a fax tone, it switches to fax mode automatically.

Remote Code When enabled, enter the external phone key (0-9) to start the fax receive.

Secure Polling The machine can be programmed to send documents in the user's absence when polled. When enabled, a *Polling Passcode* is required to access the documents stored for *Secure Polling*.

Add, Delete or Save passcodes to the *Polling Passcodes* list.

Retained Documents Policy

Tools > User Interface > Fax Service Settings > Documents Received in Mailbox

The *Retained Documents Policy* feature allows the machine administrator to specify the period of time that faxes will be held in the machine memory once they have been printed from a mailbox or sent to a polling recipient.

A different time period may be specified for documents received in mailboxes and for documents stored for polling (whether in general memory or a private mailbox). Choose the appropriate option and select whether to **Delete on Print** or **Keep**.

Mailbox Setup

Tools > User Interface > Fax Service Settings > Mailbox Setup

The *Mailbox Setup* feature allows the System Administrator to edit the mailbox id, passcode and name. The System Administrator can also enable or disable the *Mailbox Notification* feature that sets whether a user receives fax notification or not.

Line Configuration

The fax option supports one analogue telephone line. This feature enables the System Administrator to configure the fax lines for PSTN (Public Switching Telephone Network) systems. Set the dial type of the line to either Tone or Pulse. Enter the Fax Number and Machine Name (a friendly or easy-to-remember fax name).

Tools > User Interface > Fax Service Settings > Line Configuration

Fax Report

This facility allows you to enable the **Always Print** and **Print on Error** features for the reports below. An **Auto-Print** feature can be used for the **Transmission/Receive Report**.

Tools > User Interface > Fax Service Settings > Fax Report

- **Transmission/Receive Report:** Reports details on recently transmitted or received faxes.
- **Confirmation Report:** Reports transmission status and can be printed after every transmission or only when a transmission error occurs.
- **Broadcast Report:** Reports the success or failure of a fax sent to several destinations and can be printed after every transmission or only when a transmission error occurs.
- **Multipoll Report:** Reports the success or failure of a polled fax to several destinations and can be printed after every transmission or only when a transmission error occurs.

Error Correction Mode

This mode compensates for poor line quality and ensures accurate, error-free transmission with any other Error Correction Mode equipped fax machine. However, if the line quality is poor, the transmission time may be increased when this mode is enabled.

Tools > User Interface > Fax Service Settings > Error Correction Mode

Setting up Paper Trays

Paper Settings

Default Stock

The *Default Stock* settings allows the programming of the default paper type and color. Typically, this is the most common stock that will be used in the machine and is the stock that the machine will feed if a specific stock type is not selected.

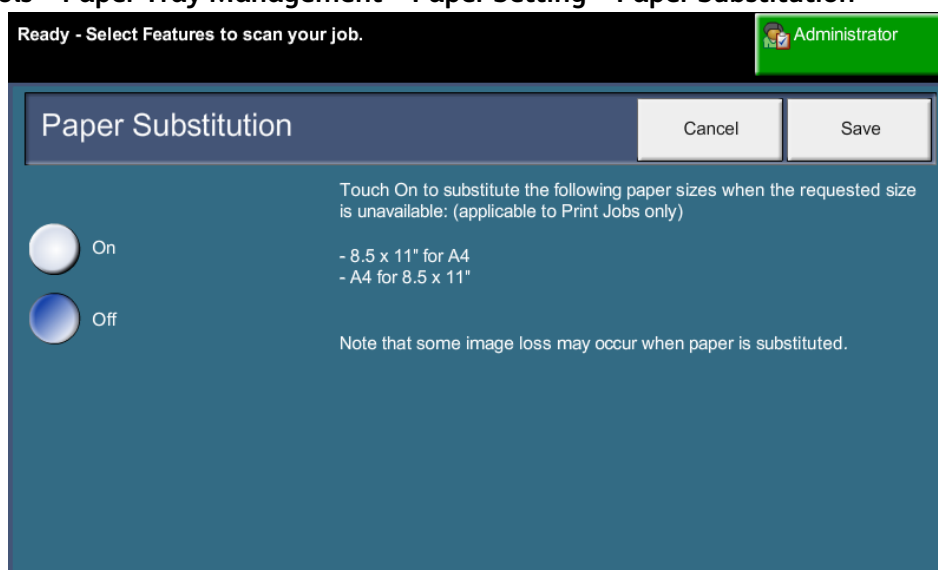
Tools > Paper Tray Management > Paper Setting > Default Stock

Paper Substitution

This feature enables the machine to automatically substitute common US and metric paper sizes when printing.

If the feature has been turned off, the machine will hold the job and indicate that the appropriate paper size should be loaded. If this feature is set to **On**, the machine will automatically substitute the sizes shown on the screen below.

Tools > Paper Tray Management > Paper Setting > Paper Substitution



Default Paper Size

The *Default Paper Size* settings allows the programming of the default paper size. Set the default size to either 8.5 x 11" (refers to Letter and Legal sizes) or A4 (297 x 210mm).

Tools > Paper Tray Management > Paper Setting > Default Paper Size

Tray Settings

Auto Tray

When the **On** button is selected, the *Auto Tray* feature automatically selects the paper tray loaded with the paper size closest to the original document. This can be overridden on the *Basic Copy* screen by manually selecting the required tray.

When the **Off** button is selected, the **Auto Tray** button is disabled on the *Copy* screen. The tray selection defaults to Tray 1.

Tray Confirmation Messages

This feature enables the *Tray Confirmation* message on the display screen. The *Tray Confirmation* message appears when new stock is loaded into the paper trays. The user must confirm the paper size and paper type of the new stock.

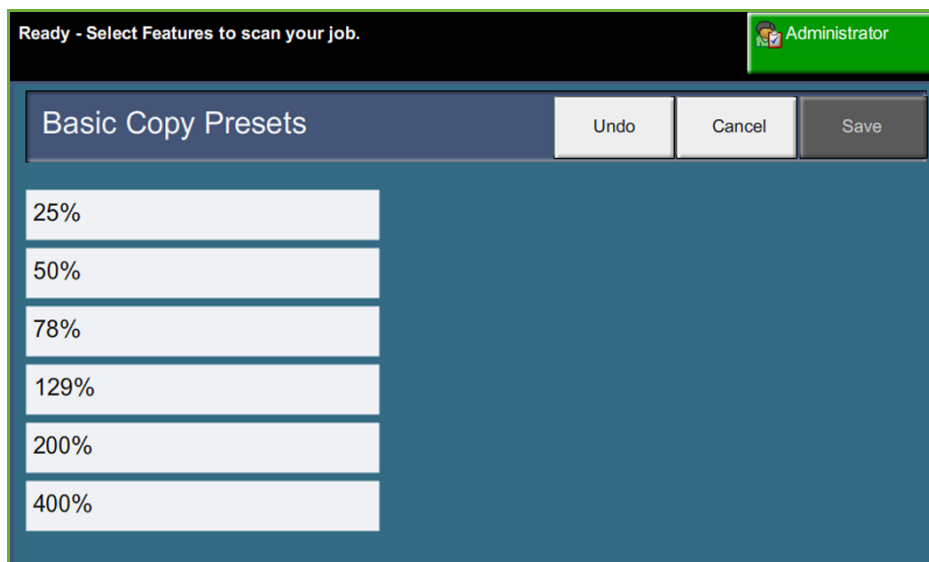
Tools > Paper Tray Management > Tray Setting > Tray Confirmation Messages

Machine Presets

Basic Copying Presets

This feature defines the 2 default reduction or enlargement ratios (refer to the *Reduce/Enlarge Presets* topic) that appear in the *Reduce/Enlarge* panel of the *Copy* screen.

Tools > User Interface > Copy Service Settings > Basic Copy Preset



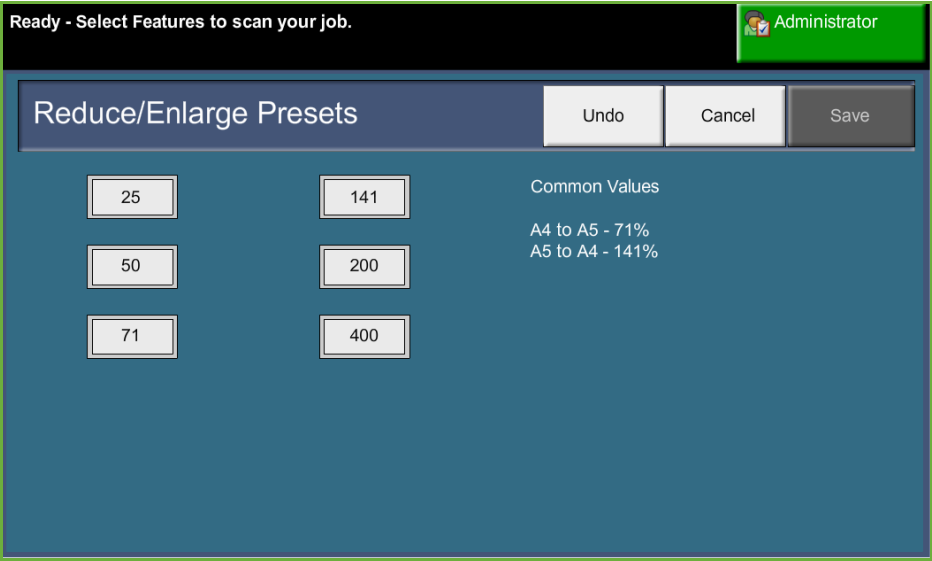
Reduce/Enlarge Presets

This feature enables the machine administrator to set the 6 default reduction or enlargement ratios.

When the *Reduce/Enlarge Presets* window opens, the default reduction and enlargement ratios are displayed. These ratios produce a proportional reduction or enlargement of the image. To change one of the preset ratios, touch the appropriate preset window and use the keypad to type in the required value.

The common values show the most frequently used presets depending on the market region. For example, in the image below, the values used in the UK market are depicted.

Tools > User Interface > Copy Service Settings > Reduce/Enlarge Preset



Change Default Settings

Changing the user defaults to reflect the needs of the users will make the machine more user-friendly, increasing effectiveness and productivity.

Set (Power Save) Duration Times

This utility enables the System Administrator to modify the default 30 minutes the machine will spend between standby and low power modes.

The machine is designed to be energy efficient and will automatically reduce its power consumption after periods of inactivity.

To change the elapsed time for the machine to go from *Standby Mode* to *Low Power Mode*, select the appropriate time frame, e.g. after 5 minutes duration, after 45 minutes duration, etc.

Select the **Save** button to confirm the change.

Tools > Device Settings > General > Energy Saver

Entry Screen Default

This feature enables the machine administrator to set which screen the user sees first.

The *Entry Screen* appears when the machine resets selections after a user has completed a job, or after the **Clear All** button is pressed. The available options are **Features**, **Job Status**, **Machine Status** and **All Services**. To set one of the options, touch the appropriate button and then select **Save**.

Tools > User Interface > General > Screen Defaults > Entry Screen Default

Job Status Default

Use this feature to set the default screen when the user presses the Job Status button to the left of the UI. For a full list of available screens, refer to *Job Status Screen in the Copy chapter on page 41*.

Tools > User Interface > General > Screen Defaults > Job Status Default

Feature Default and Priority

Use this feature to change the priority of the Copy, ID Card Copy, Network Scanning, Fax and E-mail features.

The highest priority service will be displayed as the default service on the machine. Any remaining services will be accessible through the **Services Home** button.

Tools > User Interface > General > Screen Defaults > Feature Default and Priority

Language Default

Use this feature to set the User Interface language.

Tools > Device Settings > General > Language > Default and Priority

Audio Tones

Use this feature to enable or disable one of the following audio tones:

| Tone | Description |
|-----------------------|---|
| Fault Tone | Sounds when there is a fault on the machine. |
| Conflict Tone | Sounds when there is a system setting conflict. |
| Selection Tone | Sounds when a button is selected. |

When enabled, the tones can be set to either low, medium or high. Select the **Test** button to test the tone volume. Select **Save** to confirm the settings.

Tools > User Interface > General > Audio Tones

Software

Software Reset

This utility provides the facility to reset the machine software without switching off and switching on the machine.

Tools > Device Settings > Tests & Resets > Software Reset

This facility allows you to reset the System Software. Select the **Reset System Software** button. A pop-up window will appear warning you that jobs in the system may be lost and asking you to confirm that you wish to continue. If you confirm this message the machine will reboot the system software.

CRU Replacement Defaults

Customer Replaceable Units (CRUs) are modules within the workings of the machine that you can replace when needed. The machine monitors the number of copies made for service information purposes. This information helps maintain the machine's productivity and image quality.

When a module is nearing the end of its life, a message displays advising you to order a new module.

When a module reaches the end of its life, a message displays advising you to replace the module.

To easily identify the Customer Replaceable Units the latches are colored orange.

Print Cartridge Reorder Notification

Toner usage depends on the type and the number of images printed. The machine calculates how long the toner will last according to your usage of the machine and displays the information on the *Machine Status - Service Information* screen. It also uses this information to tell you when to order a new Print Cartridge and when to install it. This facility allows you to control how the toner usage monitoring system works.

Select the *Supplies* tab and select the **Print Cartridge Reorder Notification** button.

With the Print Cartridge Status **Enabled**, the machine will analyze the toner usage to predict the percentage of toner remaining and display the information on the *Machine Status - Service Information* screen. When the percentage of toner remaining equals the number set in the window on this screen, a message will be displayed telling you to order a new Print Cartridge. You can set the percentage level the message displays using the scroll buttons.

When the Print Cartridge Reorder Notification threshold is reached a message will be displayed. Once you have a new Print Cartridge you can turn the message off by selecting the **Cancel Current Re-order Message(s)** button. The machine will display a message when it is time to install the new Print Cartridge.

When the Print Cartridge Status is **Disabled**, the machine will not predict the toner usage and you will not receive a re-order reminder. The *Machine Status - Service Information* screen will say that the toner monitoring function is disabled. When the machine has run out of toner you will be told to replace the Print Cartridge.

If you replace the Print Cartridge when instructed to do so by the message on the display, the machine will assume that you have installed a new Print Cartridge and reset the toner usage counters. However, if you choose to install a new Print Cartridge before the message is displayed you will have to reset the toner usage counters manually by selecting the **Confirm New Print Cartridge Has Been Installed** button.

Counter Resets

Other replaceable units within the machine also track the number of images made as a measure of their life expectancy. These include:

- Fuser Counter
- Bias Transfer Roller Counter
- Feed Rollers Counter
- Document Feeder Friction Pad Counter

At the end of life, these units continue running without re-order notification messages. On replacement, select the *Supplies* tab and use the **Counter Reset** buttons to reset the counters to zero.

Accounting

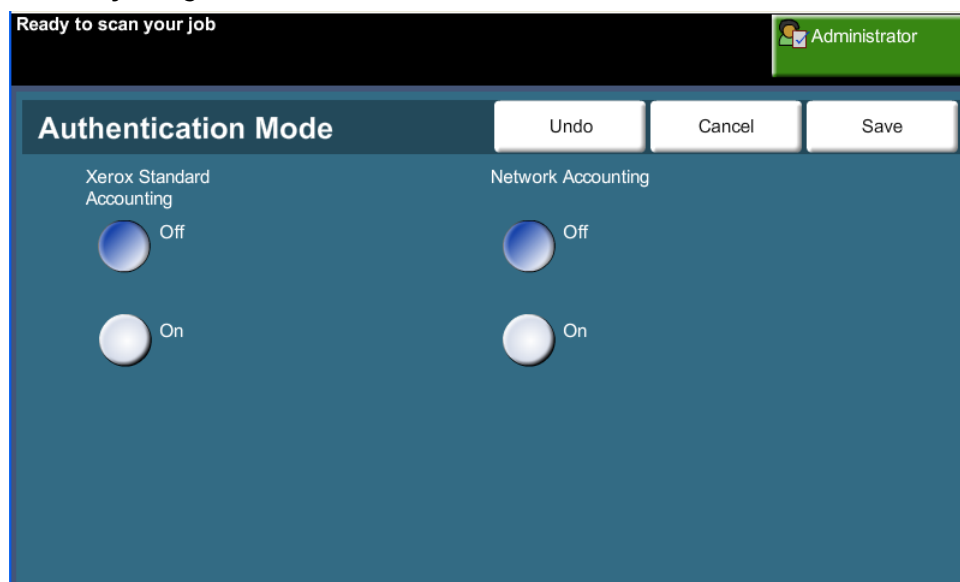
Accounting allows the System Administrator to track the use of the machine and control access to the features. There are three accounting options:

- Network Accounting
- Xerox Standard Accounting
- Foreign Device Interface

Tools > Accounting > Accounting Enablement

Network Accounting

Network Accounting provides the System Administrator with the ability to track the use of the device per job per account. Users must enter their User ID and Account ID to access the machine and information about the jobs performed are stored in a job log.



Copy, Print, inbound and outbound Embedded Fax, outbound Server Fax, E-mail and Network Scanning jobs are tracked (if these options are installed on the device).

The machine requires the Network Accounting Kit to be installed and network access to a Xerox approved External Accounting System.

NOTE: The Network Accounting feature is mutually exclusive from any other accounting feature. If the Network Accounting feature is used, you cannot enable XSA or use the Foreign Device Interface feature.

Xerox Standard Accounting (XSA)

XSA tracks the numbers of Copy, Print, Networking Scanning, E-mail, Server Fax and Embedded Fax jobs (when these features are installed on the machine), for each user. Usage limits can also be applied to users to restrict the total numbers of copy, print, fax and scan jobs that a user can perform. System Administrators can print a report which contains all XSA data.

XSA is set up via CentreWare Internet Services, the machine's embedded web browser. System Administrators create accounts and specify limits before users are authorized to access the machine.

XSA is standard on the device and requires no additional software.

When XSA is set up, users must enter their account IDs at the machine to use the device and access the features. When they have finished their job, their XSA allocation is reduced by the number of prints, copies or scans performed.

Steps on how to access the machine using Xerox Standard Accounting

At the Machine:

1. Press the **<Services Home>** button on the Control Panel.
2. The Xerox Standard Accounting Login **[User ID]** screen will show. *Enter your XSA User ID.*
3. Touch **[Enter]**.
4. The **[Validation in Progress]** screen will display.
5. If you are a member of more than one group, touch **[Login to a General Account]** or **[Login to a Group Account]** and select the required account.
6. Touch **[Enter]**.
7. When the User is logged in, the **[Services]** screen will show. The User can now select the feature that they want to use.
8. To log out, or to log in to another group or General Account, touch **[Username]** in the top right of the touch screen.
9. Press the **<Log Out>** button.

The XSA feature is mutually exclusive from any other accounting feature. If XSA is enabled at the device, you cannot enable Foreign Device Interface or Network Accounting.

For more information about this feature, consult the *System Administrator Guide*, or contact your System Administrator.

Foreign Device Interface

The Xerox Foreign Device Interface (FDI) is an interface to third-party access control devices, coin machines and card readers. These can be added to charge for usage. Copy and print services can be set to charge at the foreign device.

Print Job Control enables charging for print jobs. Print jobs sent when it is enabled will be held in the job queue and can be manually released when credits are available at the foreign device.

The services available at the machine can be set using Inhibit Services. Choosing Copy Only will require credits at the foreign device for copying but allow access to other services. Inhibiting **All Services** will require credits to access any service that requires paper.

This option is only available if a Foreign Interface Device Kit is installed on the machine.

NOTE: The Foreign Device Interface feature is mutually exclusive from any other accounting feature. If the Foreign Device Interface feature is used, you cannot enable XSA or Network Accounting.

Security Settings

Tools > Security Settings

Authentication

Job Operation Rights

Enable *Job Operation Rights* for **All Users** or **System Administrator Only** with this feature. This sets permissions to allow general users or Systems Administrators to delete jobs from the device print queue.

Tools > Security Settings > Authentication > Job Operation Rights

Image Overwrite Security

Immediate Image Overwrite

Immediate Image Overwrite is a security measure for customers who are concerned about unauthorized access and duplication of classified or private documents.

The *Immediate Image Overwrite* feature erases all residual image data from the machine immediately after each job has been processed without requiring the machine to be taken offline.

When the Network Controller is fitted, the feature overwrites the following jobs:

- Print
- Scanning
- Server Fax send (when an Embedded Fax card is also fitted and enabled)

When the Embedded Fax card is fitted and enabled, the feature overwrites the following jobs:

- Embedded Fax receive
- Embedded Fax send
- Server Fax send (when a Network Controller is fitted)
- Embedded Fax report

Tools > Security Settings > Image Overwrite Security > Immediate Overwrite

On Demand Image Overwrite

On Demand Image Overwrite is a security measure for customers who are concerned about unauthorized access and duplication of classified or private documents.

The *On Demand Image Overwrite* feature provides an on-demand facility for a System Administrator to erase all residual image data from the memory of the machine. The standard overwrite process takes approximately 30 minutes. A full overwrite process takes approximately 160 minutes.

Press **Start** to begin the overwrite.

All existing jobs will be deleted regardless of their status and all job submissions will be prohibited for the duration of the overwrite.

Tools > Security Settings > Image Overwrite Security > On Demand Overwrite

Machine Tests

Should you need to report any faults to the machine, the Xerox Welcome Center support may talk you through the following machine tests to verify the performance of the machine and user interface (UI) screen.

Image Quality Test Patterns

Use the scroll buttons to select one of the 19 available test patterns.

Select the **Feature** button to test either 1 sided or 2 sided printing from the available trays.

Select the **Start Test** button to begin the test.

Tools > Device Settings > Tests & Resets > Image Quality Test Patterns

User Interface Tests

User Interface Button Test

The UI Button Test verifies that all of the buttons on the panel are functioning properly.

1. Ensure that the selection audio tones are enabled - refer to *Audio Tones in the Setups chapter on page 184*.
2. Select **Start Test** to begin the test.
3. Press each button on the panel to the right of the touch screen. A short audio tone will be generated if the button is functioning properly.
4. Select **End Test** to end the test. The *Test Pass/Fail* screen displays.
5. Select the **Passed** button if all the buttons on the User Interface are functioning properly. Select the **Failed** button if any of the buttons on the UI are not functioning properly.

Tools > Device Settings > Tests & Resets > User Interface Button Test

Touch Area Test

The Touch Area Test verifies that all touch areas on the display are responding.

1. Select **Start Test** to begin the test. Then touch the display. If the display is functioning properly, the selectable area will toggle between white and black each time the area is touched.
2. Press **1** on the keypad to indicate the test was successful. Press **2** on the keypad to indicate the test was not successful.

Audio Tone Test

The Audio Tones Test verifies that the Audio Tone on the UI is functioning properly.

1. Select **Start Test** to begin the test. The Audio Tone will activate if it is functioning properly.
2. Select **End Test** to end the test. The *Test Pass/Fail* screen displays.
3. Select the **Passed** button if the audio tones have sounded correctly. Select the **Failed** button if any of the audio tones are not functioning properly.

Display Pixel Test

The Display Pixel Test verifies that each pixel on the display is functioning properly.

1. Select **Start Test** to begin the test. The display will turn white.
2. Press **2** on the keypad to toggle the display between white and black. If the display is not all the same color, then the test was not successful.
3. Press **1** on the keypad to conclude the test.
4. Select the **Passed** button if all the screen on the User Interface changed color from black to white, otherwise, select the **Failed** button.

LED Indicator Test

The LED Indicator test verifies that all of the lights on the control panel are functioning properly.

1. Select **Start Test** to begin the test. Each light will light for a short period of time if it is functioning properly. The lights will continue to cycle until the test is ended.
2. Select **End Test** to end the test. The *Test Pass/Fail* screen displays.
3. Select the **Passed** button if all the LEDs on the control panel are functioning properly. Select the **Failed** button if any of the LEDs on the control panel are not functioning properly.

Video Memory Test

The Video Memory Test verifies that the memory used by the video controller on the User Interface is functioning properly.

1. Select **Start Test** to begin the test. A message will be displayed indicating whether or not the test was completed successfully.

Reset User Interface

Rebooting / Restarting the User Interface will cause the Power On Self-Test cycle to begin. The User Interface will pause for several seconds before starting the Reboot process.

Application Checksum Verification

The User Interface Application Checksum Verification checks that the UI software is up-to-date and running correctly.

Select **Start Test** to begin the test. A message will be displayed indicating that the test is in progress. A second message will then be displayed indicating whether or not the test was completed successfully.

Customer Support and Supplies Numbers

Customer support and supplies numbers can be set to give users access to numbers and details vital to maintain the machine uptime.

Tools > Device Settings > General > Xerox Customer Support

This utility allows you to set the following numbers:

- Customer Support Telephone Number

- Supplies Telephone Number

- Customer Asset Tag Number

- Xerox Asset Tag Number.

Select the [-] hyphen button if needed as part of the number.

Optional Services

Depending on your machine configuration, you may have access to the following services. This utility allows you to enable or disable options at any time, where installed. In most cases no reboot is necessary.

Tools > User Interface > Service Enablements

Network Scanning

For information on Network Scanning, refer to *Network Scanning on page 94*.

E-Mail

For information on E-mail, refer to *E-mail on page 105*.

Network Accounting

To enable this option, set the authentication mode in *Access and Network Accounting* to **Network Accounting**.

To disable this option, set the authentication mode in *Access and Network Accounting* to something other than **Network Accounting**. For more information, please refer to the System Administration CD.

Foreign Device Interface

The Foreign Interface Device is a card that is fitted inside the machine to allow a third party device such as a coin operated device or a card reader to be attached to the machine. The coin operated device or card reader allows you to provide pay-for-print services on your machine.

Embedded Fax

For information on the Embedded Fax feature, refer to *Fax on page 59*.

Server Fax

For information on the Server Fax feature, refer to *Fax on page 59*.

USB Port

On some devices you can store scanned documents on a USB thumb drive and print documents from a USB thumb drive. In order to use these services, the USB Port must be enabled.

For information on storing scanned documents to a USB thumb drive, refer to *the Store File chapter*.

For information on printing from a USB thumb drive, refer to *the Print Files chapter*.

On Demand Image Overwrite

For information on the On Demand Image Overwrite feature, refer to *On Demand Image Overwrite* on page 191.

12 Maintenance

Performing routine maintenance tasks enables your machine to continue running at optimum performance levels. Instructions are provided in this chapter for all the maintenance tasks required.

Consumables

Consumables are items on the machine that need replenishing or replacing, such as paper, staples and customer replaceable units. To place an order for Xerox consumables, please contact your local Xerox Representative giving your company name, product number and the machine serial number.

NOTE: For information about locating the serial number, please refer to *Customer Support* on page 5.



CAUTION: When replacing consumables, **DO NOT** remove the covers or guards that are fastened with screws. You cannot maintain or service any of the parts that are behind these covers and guards. **DO NOT** attempt any maintenance procedure that is **NOT** specifically described in the documentation supplied with your machine.

Customer Replaceable Units

The Print Cartridge and Staple Cartridge are Customer Replaceable Units (CRUs) on the machine.

The machine will display a message on the touch screen when it needs to be reordered. This message is a warning that the unit is nearing the end of its life. Only replace the unit when a message actually instructs you to do so.

To replace a CRU, follow the instructions on the User Interface or refer to the relevant sections below.



CAUTION: When replacing consumables, **DO NOT** remove the covers or guards that are fastened with screws. You cannot maintain or service any of the parts that are behind these covers and guards. **DO NOT** attempt any maintenance procedure unless specifically described in the documentation supplied with your machine.

Print Cartridge

This procedure shows you how to remove a used Print Cartridge and replace it with a new Print Cartridge.

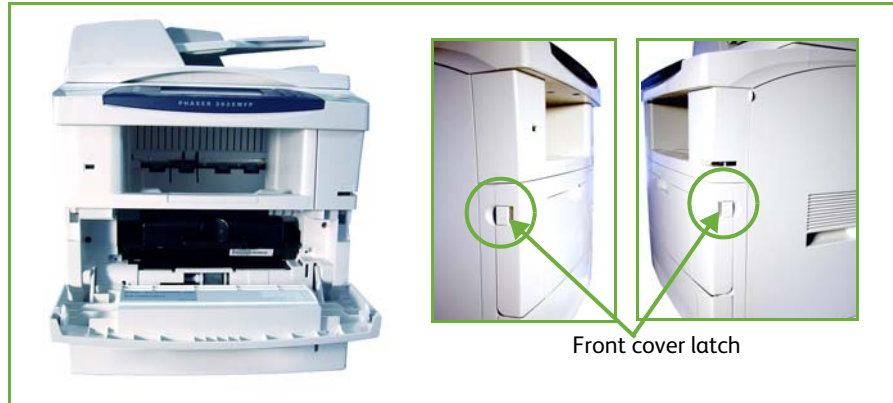
New Print Cartridges have a capacity of approximately 20,000 images with an average area coverage of 5 %. The machine will indicate the percentage of toner used and the number of days remaining. When the notification message is enabled, the machine will tell you when you will need to order a new cartridge and when to fit it. For information on setting the notification message, please refer to *Print Cartridge Reorder Notification in the Setups chapter* on page 186.

If the feature is enabled, a message will appear on the display screen advising you to replace the Print Cartridge. If you want to replace the Print Cartridge now, open

the front door. The instructions on the screen will tell you how to fit a new cartridge.

If you do not want to replace the Print Cartridge now you can select the Abort button. The machine will continue to operate but will NOT make copies or prints.

1. Open the cover on the right side of the machine. This will reveal the latch used to open the front cover. Open the front cover.



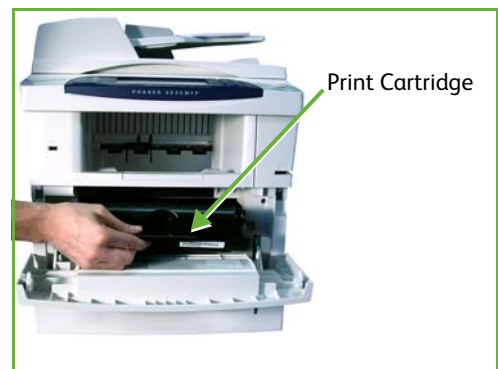
2. Remove the Print Cartridge.

The instructions that are packed with the new Print Cartridge will tell you how to dispose of the used Print Cartridge.



WARNING: Only install the correct Xerox Print Cartridge in the machine.

3. Before unpacking the new Print Cartridge, shake well to distribute the toner. Remove from packaging.
4. To fit the new Print Cartridge, make sure the toner is facing the correct way up.
5. Insert the Print Cartridge.
6. Close the front cover.
7. Press the **Confirm** button on the machine display.



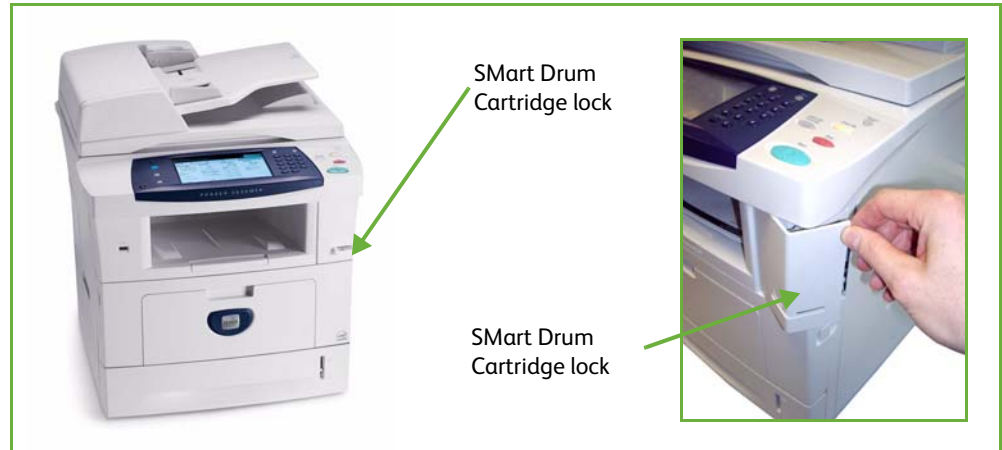
i If after fitting a new Print Cartridge the front door will not close, check that the Print Cartridge is positioned and latched correctly.

If you have replaced the Print Cartridge as a result of a “Replace the Print Cartridge” message on the machine display, the machine will assume that you have fitted a new cartridge and reset the toner usage counters and messages. If, however, you have fitted a new Print Cartridge without being instructed to do so by the machine display, the toner usage counters will need to be reset manually.

Staple Cartridge

This procedure shows you how to remove a used Staple Cartridge and replace it with a new Staple Cartridge.

1. Open the Staple Cartridge cover at the front of the machine.



2. Pull on the blue handle to remove the empty Staple Cartridge.
3. Remove the used Staple Cartridge from the cartridge holder.
4. Dispose of the used Staple Cartridge.
5. Remove the new Staple Cartridge from its packaging.
6. Make sure that the staple strips on top of the stack are complete and flat. Remove any partial strips and any strips that are bent.
7. Insert the new Staple Cartridge into the cartridge holder, and push the Staple Cartridge in firmly until it clicks into position.
8. Close the Staple Cover door.



Cleaning the Machine



WARNING: When cleaning your machine **DO NOT** use organic or strong chemical solvents or aerosol cleaners. **DO NOT** pour fluids directly onto any area. Use supplies and cleaning materials only as directed in this documentation. Keep all cleaning materials out of the reach of children.



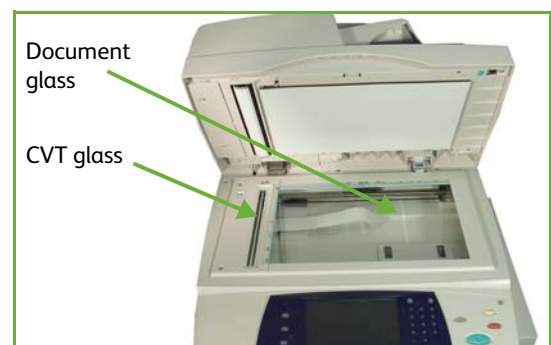
WARNING: **DO NOT** use pressurised air-spray cleaning aids on or in this equipment. Some pressurised air-spray containers contain explosive mixtures and are not suitable for use in electrical applications. Use of such cleaners can result in a risk of explosion and fire.



CAUTION: **DO NOT** remove the covers or guards that are fastened with screws. You cannot maintain or service any of the parts that are behind these covers and guards. **DO NOT** attempt any maintenance procedure that is **NOT** specifically described in the documentation supplied with your machine.

Document Glass and Constant Velocity Transport (CVT) Glass

1. Use a soft, lint-free cloth, lightly dampened with water. Liquid should never be poured directly onto the glass.
2. Wipe clean the entire glass area.
3. Wipe away any residue with a clean cloth or paper towel.



NOTE: Spots or marks on the glass will be reproduced on the prints when copying from the document glass. Spots on the Constant Velocity Transport Glass will show up as streaks on the prints when copying from the document feeder.

The Control Panel and Touch Screen

Regular cleaning keeps the touch screen and control panel free from dust and dirt. To remove finger prints and smudges, clean the touch screen and control panel as below:

1. Use a soft, lint-free cloth, lightly dampened with water.
2. Wipe clean the entire area, including the touch screen.
3. Remove any residue with a clean cloth or paper towel.

Duplexing Automatic Document Feeder and Output Tray

Regular cleaning keeps the document feeder and output tray free from dust and dirt.

1. Use a soft, lint-free cloth, lightly dampened with water.
2. Wipe clean the document feeder and output tray, including the paper trays and outside areas of your machine.
3. Remove any residue with a clean cloth or paper towel.

13 Specifications

This chapter contains the specifications for the machine. Use the specifications listed below to identify the capabilities of the machine. The machine adheres to strict specifications, approvals and certifications. These specifications are designed to provide for the safety of users and to ensure that the machine operates in a fully functional state. Note that improvements in specifications and the appearance of the product may be made without prior notice.

For more information on the specifications, contact your Xerox Representative.

Machine Specifications

Machine Configurations

| Feature | Specification |
|-------------------------------|---|
| Hardware Configuration | Processor DADF or Document Glass Cover 1-2 Paper trays and Bypass tray |
| Machine Size | Base configuration: width 18.6 x depth 18.8 x height 21.4" (W 472 x D 478 x H 543 mm) |
| Machine Weight | Approx 41.9 lb (19 kg) without Tray 2 57.3 lb (26 kg) with Tray 2 |
| Access | From the front and back |
| Copier Speed | From paper tray 1: 35 cpm one-sided Letter (33 cpm A4) |
| First Copy Out Time | Document Glass from Paper Tray 1 to top tray: less than 10 seconds Document Feeder from Paper Tray 1: less than 13 seconds |
| Warm Up Time | Cold Start: Ready to copy in less than 30 seconds From Power Save: Ready to copy in less than 25 seconds |

Paper Supply

Trays 1, & 2

| Feature | Specification |
|----------------------|---|
| Capacity | 520 sheets 20 lb (80 g/m ²) bond paper per tray |
| Paper Weights | 16 lb - 28 lb (60 to 105 g/m ²) |

| Feature | Specification |
|--------------------|---|
| Paper Sizes | Length min 8.3 - max 14" (210 - 356 mm) Width min 5.8 - max 8.5" (148 - 216 mm) 8.5 x 11" 8.5 x 14" 8.5 x 13" ISO B5 176 x 250mm ISO B5 182 x 257mm Oficio A4 A5 7.25 x 10.5" |

Bypass Tray

| Feature | Specification |
|----------------------|--|
| Capacity | 50 sheets 20 lb (80 g/m ²) bond paper per tray 5 sheets transparencies 5 envelopes |
| Paper Weights | 16 lb - 43 lb (60 to 163 g/m ²) |
| Paper Range | Length min 5.8 - max 14" (148 - 356 mm) Width min 3.9 - max 8.5" (99 - 216 mm) |

NOTE: The paper stack height must not exceed 0.4" (10 mm)

Document Feeder

| Feature | Specification |
|----------------------|---|
| Capacity | Approximately 50 sheets of 20 lb (80 g/m ²) bond paper |
| Paper Weights | 12 lb - 28 lb (50 to 120 g/m ²) |
| Paper Sizes | A4(SEF) to 8.5 x 14" (210 mm x 297 mm to 216 mm x 356 mm) |
| Mixed Sizes | Yes - when selected on the User Interface and the lead edges have the same dimensions |

| Feature | Specification |
|----------------------------|--|
| Document Feeder speed (A4) | 1-1: 33 ipm 1-2: 23 ipm 2:2 collated: 12 ipm |

Output Modules

Output Tray

| Feature | Specification |
|----------|---|
| Capacity | 250 sheets of 20 lb (80 g/m ²) bond paper |

Electrical Specifications

| Feature | Specification |
|---------------------------|--|
| Frequency | 50/60 Hz |
| Electrical Voltage | 110 - 127 VAC & 220 - 240 VAC |
| Average Power Consumption | Power Save mode: 35 Watts Stand By mode: 100 Watts Printing Simplex: 750 Watts Printing Duplex: 750 Watts |

Feature Specifications

Fax Feature

| Feature | Specification |
|--------------------------------------|---|
| Fax Transmission Speed | 33.6 Kbps |
| Telephone Line Type | Standard public analogue switched telephone line or equivalent |
| Communication Standard | Super G3, IYU G3 |
| Maximum Resolution Capability | 406 x 392 dpi |
| Standard Fax Memory | Stored on HDD = 80G |
| Effective Scanning Width | 8.2" (208 mm) |
| Maximum Print Width | 8.5" (216 mm) |
| Connection Approvals | EU/EEA: certified to TBR21 USA: approved to FCC Pt 68 Canada: approved to DOC CS-03 Other countries: certified to national PTT standards |

Print Feature

| Feature | Specification |
|--------------------------------------|---|
| Compatibility | IBM PC / MAC / Linux |
| Speed | 35 ppm one-sided (Letter) / 33 ppm (A4) |
| Max Print Area | 8.5" x 14" US Legal (216 mm x 356 mm) |
| Enhanced Resolution | 1200 dpi |
| Yield | 5 000 and 10 000 prints |
| Standard or Normal Resolution | 600 x 600 dpi |
| Standard Printer Memory | 256 MB |
| PDL / PCL | PCL6, PS/3-clone |

Scan Feature

| Feature | Specification |
|-------------------------|--------------------------------------|
| Max scan width | 8.5" (216 mm) |
| Effective scan width | 8.2" (208 mm) |
| Maximum Resolution | 600 x 600 dpi |
| TWAIN / ISIS Compatible | Network Twain / WIA |
| Image Compression | MH, MMR, LZW, JPEG, Flate |
| Scan mode | Mono Text, Mono Photo and True Color |
| Gray scale | 256 levels |

14 Troubleshooting

A variety of situations can affect the quality of your output. For optimal performance, ensure these guidelines are followed:

- Do not position the machine in direct sunlight or near a heat source such as a radiator.
- Avoid sudden changes in the environment surrounding the machine. When a change occurs, allow the machine at least two hours to adjust to its new environment, depending on the extent of the change.
- Follow routine maintenance schedules for cleaning areas such as the document glass and touch screen.
- Always set the Edge Guides in the paper trays to the size of the media in the tray and ensure the screen is displaying the correct size.
- Ensure paper clips and paper debris do not contaminate the machine.

NOTE: For additional Troubleshooting information please refer to the System Administration CD.

Fault Clearance

When a fault occurs, the display screen provides recovery instructions.

Follow on-screen instructions to clear the fault

NOTE: Any printed sheets removed will automatically be reprinted once the paper jam is cleared.

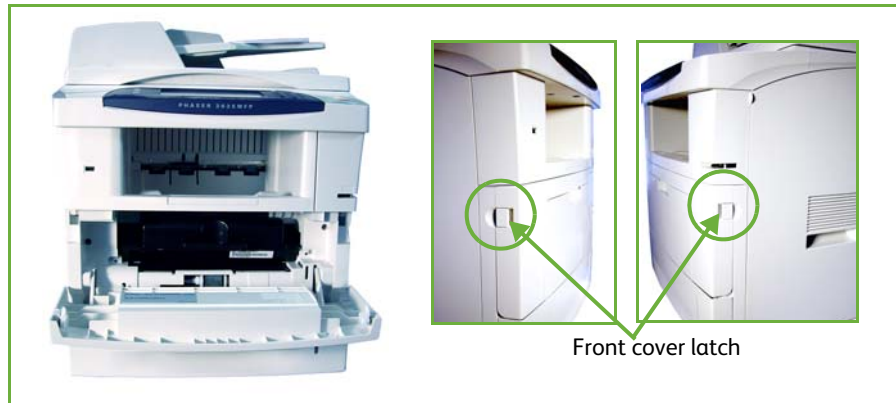
Paper Jams

The display screen will indicate the location of the jam. Jam Clearance areas vary depending on your machine model and configuration.



Front Cover Area Jams

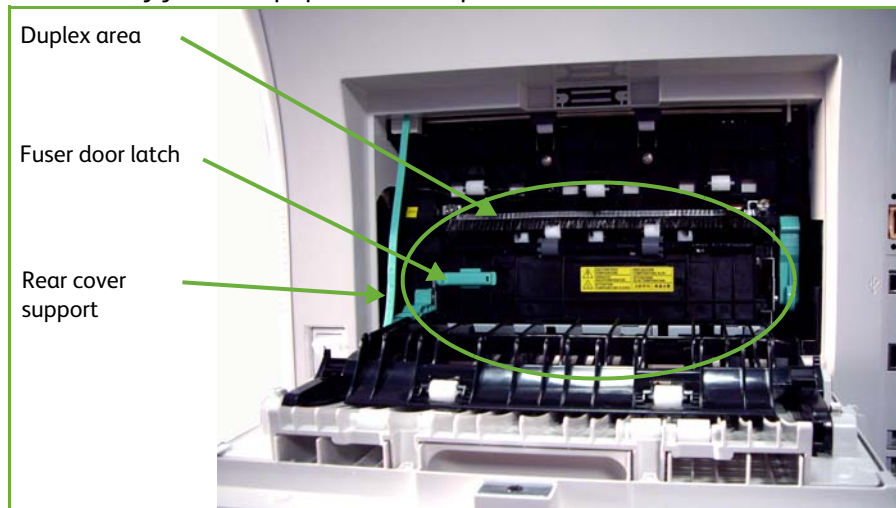
1. Press on both the front cover latches on the sides of the machine to open the front cover.



2. Remove the print cartridge and remove any jammed paper.
3. Replace the print cartridge and close the front cover door.
4. Open the paper trays and remove any jammed paper.
5. Close the paper tray.

Rear Cover Area (Duplex Area) Jams

1. Open the machine rear covers and release the green rear cover support. Remove any jammed paper in the duplex area.



WARNING: The metallic surfaces in the fuser area are hot. Please use caution when removing paper jams from this area and avoid touching any metallic surfaces

2. Slide the green fuser door latch to the right and open the fuser door to gain access to the inside of the fuser module. Remove any jammed paper.

3. Carefully close the fuser door. Ensure there is an audible click as the fuser door latch slides back into position.
4. Close the rear cover door.

Document Jams

1. Remove all the documents from the document feeder and document glass.
2. Lift the document handler cover and remove any jammed paper.
3. Close the document handler cover.
4. Re-order the documents as at the start of the job and reload. The documents will be recycled automatically to recover the job integrity.

NOTE: If you are unable to clear the fault, contact your local Xerox Welcome and Support Centre for assistance.



Error and Fault Codes

If an abnormal condition arises in the machine or an incorrect operation is performed, a message indicating the nature of the error is displayed on the User Interface screen.

Follow the on-screen prompts to correct the error.

If the fault persists, Power Off / Power On.

If the problem persists, call for service.

| | Errors & Faults | Description | Solution |
|---------------------|-------------------------------|--|--|
| Paper Feeder | Door Open | The back cover or front covers are not securely latched. | Close the covers until they lock into place. If fault persists, call service. |
| | Tray Paper Low | Paper supply in tray has run low (fewer than 50 sheets). | Load paper in the tray indicated by the warning message. |
| | Paper Empty at Tray | The copy paper in the paper tray has run out. | Load paper in the tray indicated by the warning message. |
| | Paper Empty at Bypass Tray | The copy paper in the bypass tray has run out. | Load paper in the bypass tray. |
| | Tray Cassette Out | Paper tray is not securely closed. | Close the paper tray until it locks into place. |
| | Jam from Tray | Copy paper has jammed in the paper tray. | Open the indicated tray and remove the jammed paper. Open back and front covers and remove jam. |
| | Duplex Jam | Copy paper has jammed in the side cover. | Open the back covers and remove the jammed paper. |
| | Out Bin Full | Output tray is more than 90 % full. | Remove printed material from page output area. |
| CRU | Toner Low | Print Cartridge is almost empty. | Open front cover. Remove Print Cartridge and gently shake it. By doing this, printing operations can be temporarily resumed. Reinstall Print Cartridge. Close front cover. Reorder Print Cartridge. |
| | Toner Empty | Print Cartridge is empty. | Open front cover. Replace with new Print Cartridge. |
| | Print Cartridge Not Installed | The Print Cartridge is not installed, or is not installed correctly. | Install the Print Cartridge. If already installed, check it has been installed correctly. If problem persists, call for service. |

| | Errors & Faults | Description | Solution |
|---------------|--------------------------------|--|--|
| | Toner Supplying Error | Toner is not being supplied correctly. | Check the Print Cartridge is installed securely. |
| | Invalid Print Cartridge | The installed Print Cartridge is not a valid Xerox cartridge. | Check the Print Cartridge and install a valid Xerox cartridge if necessary. If problem persists, call for service. |
| Output | Full Stack | Output tray full. | Remove printed material from Output tray. |
| | Staple Cartridge Not Installed | Staple cartridge not installed. | Install staple cartridge. |
| | Stapler Fault | Stapler unit does not work. | Open stapler door and check the stapler. Close stapler door. If the fault persists, Power Off / Power On. If the problem persists, call for service. |
| DADF | DADF Jam | The loaded document has jammed in the DADF. | Open DADF cover and remove jammed media. |
| | Load Document | You have attempted to set up a job with document not loaded or incorrectly loaded in the DADF. | Load document in DADF. If already loaded, remove and reload. |

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