



Environment, Health, and Safety  
Risk Services  
University of California Office of the President

## SAFE-T-GRAM #5

# Apple Battery Recall For iBook G4 & PowerBook G4 Notebook Computers

In cooperation with the U.S. Consumer Product Safety Commission, Apple Computer Inc., is voluntarily recalling and offering free replacements for certain lithium-ion rechargeable batteries that contain cells manufactured by Sony Corporation of Japan. The batteries could overheat, posing a potential fire hazard. The affected batteries are used in the 12-inch iBook G4, the 12-inch PowerBook G4, and the 15-inch PowerBook G4 notebook computers which were sold between October 2003 and August 2006. These batteries were also sold separately and may have been provided as a service replacement unit.

Use the chart below to identify the battery model and serial numbers that apply to your iBook or PowerBook. If the first 5 digits of your battery's 12-digit serial number fall within the noted ranges, you should order a replacement battery immediately.

To view the model and serial numbers labeled on the bottom of the battery, you must remove the battery from the computer. The battery serial number is printed in black or dark grey lettering beneath a barcode. See the photographs in Figure 1.

Computer model	Battery model number	Serial number range
12-inch iBook G4	A1061	ZZ338 – ZZ427 3K429 – 3K611 6C519 – 6C552
12-inch PowerBook G4	A1079	ZZ411 – ZZ427 3K428 – 3K611
15-inch PowerBook G4	A1078 and A1148	3K425 – 3K601 6N530 – 6N551 6N601

Note: If you participated in a previous recall that affected these computers, please check your battery because you may have received a replacement battery that is affected by this program.

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# Be Smart About Safety



Figure 1. Location of Battery Model and Serial Numbers

## Recommended Action

1. Check the above list to determine if your battery model number and serial number MAY be affected. If your battery is not listed, it is not affected.
2. Click on the following Website and follow the directions for identifying recalled batteries: [https://support.apple.com/ibook\\_powerbook/batteryexchange/](https://support.apple.com/ibook_powerbook/batteryexchange/)
3. If your specific battery serial number is subject to this recall you should enter your notebook computer serial number and the battery serial number into the exchange information box on the webpage. You will be automatically connected to a replacement order form.
4. **Batteries subject to recall should not be used while awaiting a replacement battery from Apple.** You may continue to use your notebook computer using the AC adaptor power cord originally provided with your notebook.

## Where to Get Help or More Information

- Contact the Apple hotline at (800) 275-2273, or go to the Apple Battery Recall Program website; [https://support.apple.com/ibook\\_powerbook/batteryexchange/](https://support.apple.com/ibook_powerbook/batteryexchange/)
- To see the Consumer Product and Safety Commission recall, go to: <http://www.cpsc.gov/CPSC/PUB/PREREL/prhtml06/06245.html>
- Notices regarding product recalls may be found at the Consumer Product Safety Commission Website: <http://www.cpsc.gov> under "Recalls/News." Search Category: Product Safety; Electrical

For additional information please contact your UCOP Department PC Coordinator.

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