



#### Introduction

The University of California is a vast public treasure, and our success in carrying out our mission of teaching, research, and public service excellence reflects the quality and commitment of our faculty and staff. Next to state government, the University employs the most people in California, and is the largest employer in New Mexico (next to state government) by virtue of the UC-managed Los Alamos National Laboratory and its subcontractors.

This 2004 edition of Workforce Profile presents useful statistics that reflect the rich variety and complexity of our workforce. This report gives a picture of the workforce as of October 2004, as well as some multi-year comparative data. The demographic information presented pertains to all levels of staff at the campuses, laboratories, and UC Office of the President in all appointment categories, including career, non-career, full-time, and part-time staff.

Workforce data in the Profile was generated from the Corporate Personnel System, developed by the Office of Information Resources and Communications, and extracted by Human Resources and Benefits Information Systems Support. Laboratory workforce data was provided by each of the laboratories.

Please refer to the Glossary of Terms for definitions of the various reporting categories found in the profile. This Profile is available online at: http://atyourservice.ucop.edu/forms\_pubs/misc/workforce\_profile\_2004.pdf

And now, I am pleased to present our 2004 Workforce Profile.

Judith W. Boyette

Associate Vice President

UC Human Resources and Benefits

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A publication of University of California Human Resources and Benefits. Please direct questions or comments about this publication to Cindy Peete (cynthia.peete@ucop.edu).

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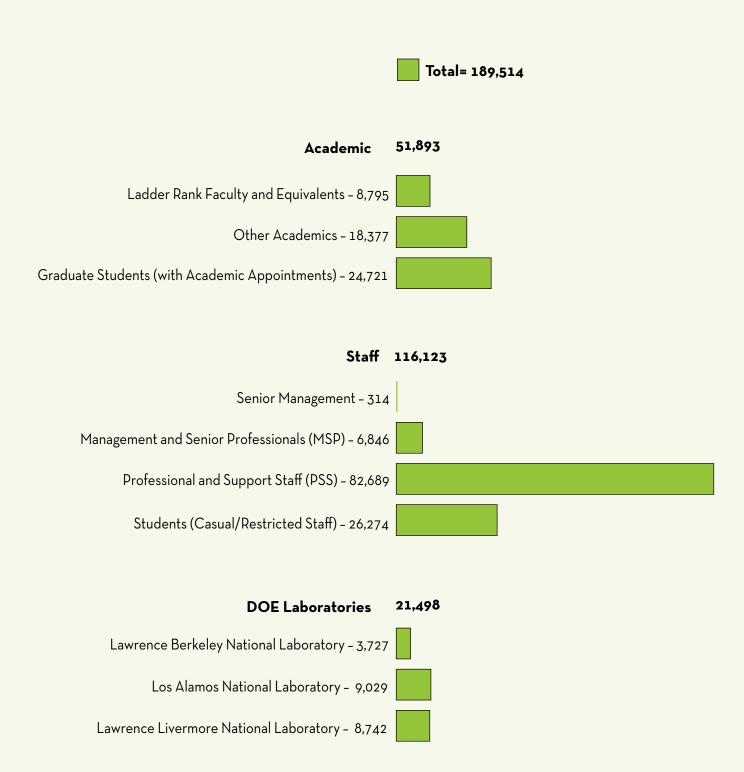
### Statistical Snapshot



Workforce Headcount (all appointment types)				
Academic				
Staff				
Department of Energy (DOE) Laboratories				
Total UC Workforce				
Staff (excluding Laboratory personnel)				
Full-time Equivalents (FTE)				
Minority Representation – All Employees				
Gender Representation — Career Employees				
Percent Female				
Percent Male				
Average Age				
All Staff				
Career Staff				
Average Length of Service				
All Staff				
Career Staff				
Academic Personnel (excluding Laboratory personnel)				
Full-time Equivalents (FTE)				
Percent of Academic Personnel Exclusively Represented by Unions				
Percent of Staff Exclusively Represented by Unions				

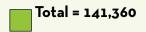
#### **Total Workforce**

#### Headcount

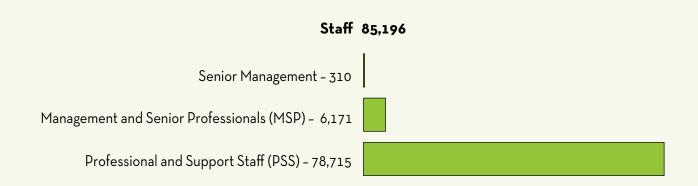


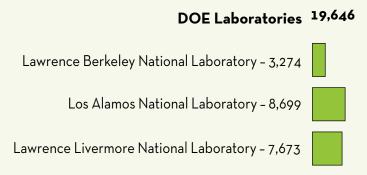
#### **Total Workforce**

Full-time Equivalents (FTE)





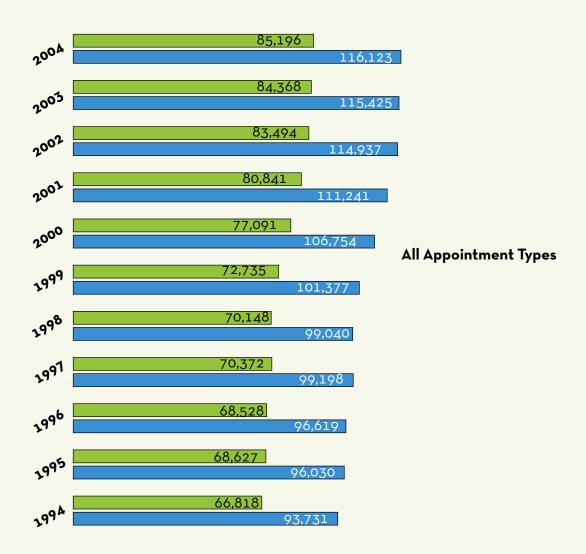




## Staff Headcount and Full-time Equivalents (FTE)

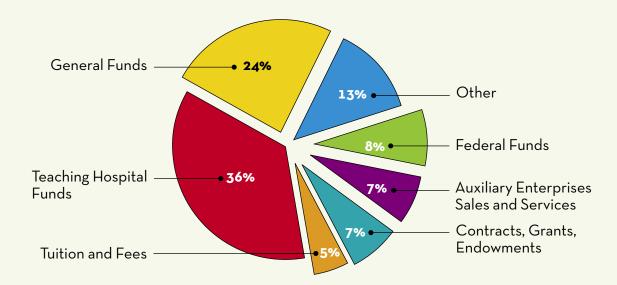
Includes all nonrepresented and represented staff; excludes DOE Laboratory personnel





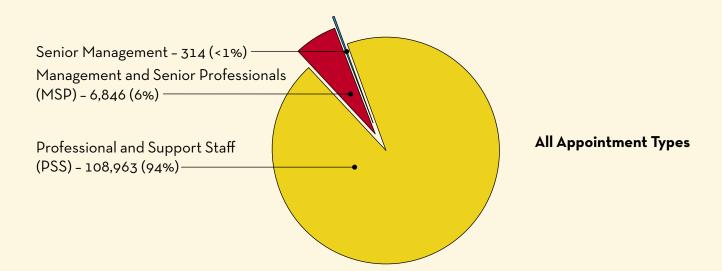
## Percentage of Staff Full-time Equivalents by Fund Source

Includes all staff appointment types; excludes DOE Laboratories



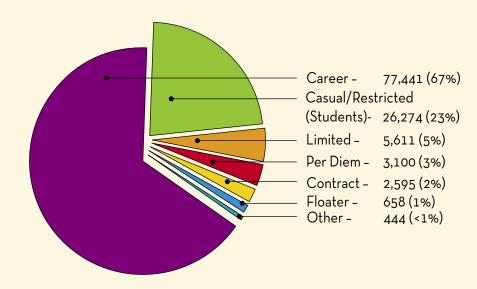
### Staff Personnel by Personnel Program

Includes all nonrepresented and represented staff; excludes DOE Laboratory personnel (Headcount)



### Staff Personnel by Appointment Type

Includes all nonrepresented and represented staff; excludes DOE Laboratory personnel (Headcount)

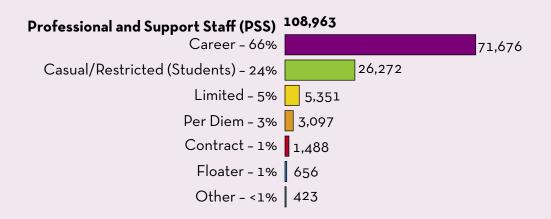


In the case of multiple appointments, employees are reported in their primary appointment only. Employees with invalid title codes are excluded.

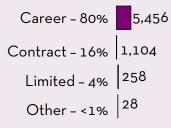
In January 1, 2001, two new types of appointments were established: "Limited" appointments replaced "Casual" appointments. A new "Floater" appointment is reserved for use in temporary employment pools.

## Staff Personnel by Personnel Program and Appointment Type

Includes all nonrepresented and represented staff; excludes DOE Laboratory personnel (Headcount)



#### Management and Senior Professionals (MSP) 6,846



#### Senior Management 314

Career - 98% | 309 Other - 2% | 5

In the case of multiple appointments, employees are reported in their primary appointment only. Employees with invalid title codes are excluded.

In January 1, 2001, two new types of appointments were established: "Limited" appointments replaced "Casual" appointments. A new "Floater" appointment is reserved for use in temporary employment pools.

## Distribution of Campus and Medical Center Staff Employees

Includes all nonrepresented and represented staff (Headcount)

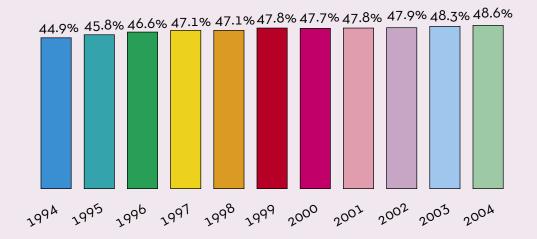
#### **All Appointment Types**

i roressional and support stail (i so)	- 108,963	_				
Campus Employees - 75%		81,552				
Medical Center Employees - 25%	27,411					
Management and Senior Professionals (MSP) - 6,846						
Campus Employees - 82%	5,643					
Medical Center Employees - 18%	1,203					
Senior Management - 314						
Campus Employees - 89%	280					
Medical Center Employees - 11%	34					

### Minority Representation as a Percentage of the Staff Workforce

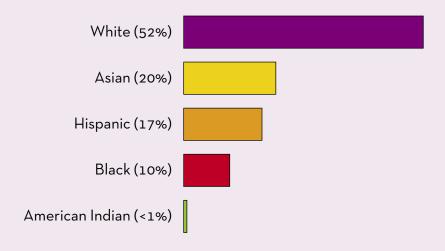
Includes all nonrepresented and represented staff in all appointment types; excludes DOE Laboratory personnel

#### Change over the 10-year period = 8% increase



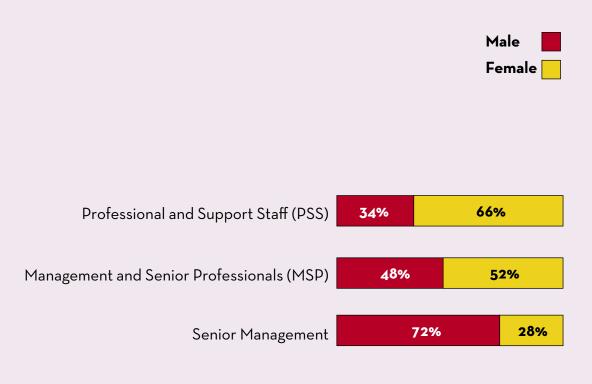
### **Ethnic Groups as a Percentage of the Staff Career Workforce**

Includes all nonrepresented and represented career staff; excludes DOE Laboratory personnel



## Staff Career Employees by Sex and Personnel Program

Includes all nonrepresented and represented career staff; excludes DOE Laboratory personnel

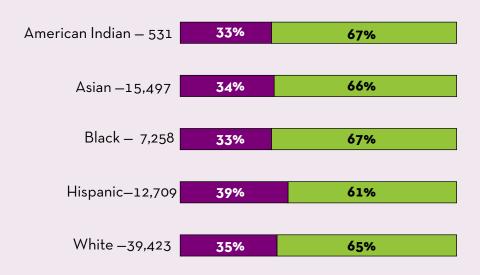


2004 Career Employees in all Personnel Programs: Male = 35% Female = 65%

# Staff Career Employees by Race/Ethnicity and Sex

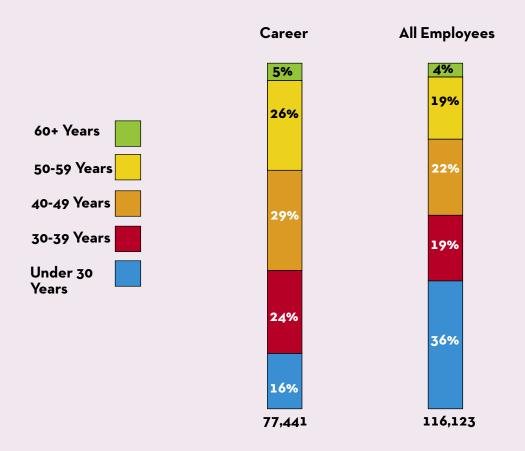
Includes all nonrepresented and represented career staff; excludes DOE Laboratory personnel (Headcount)





### Age Distribution of Staff Employees

Includes all nonrepresented and represented staff; excludes DOE Laboratory personnel



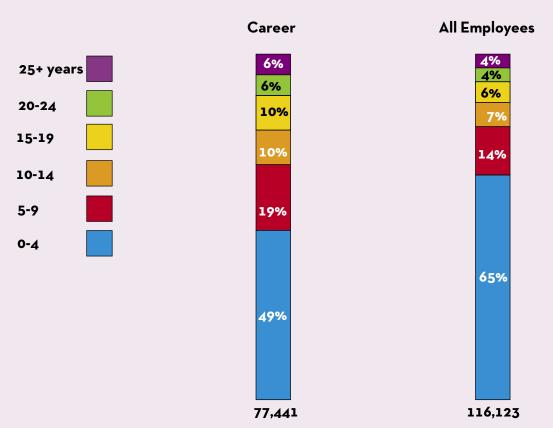
2004 Average Age Career Employees = 43

2004 Average Age All Employees = 37

### Length of Service of Staff Employees

Includes all nonrepresented and represented staff; excludes DOE Laboratory personnel

#### Years of Service Since Most Recent Date of Hire\*



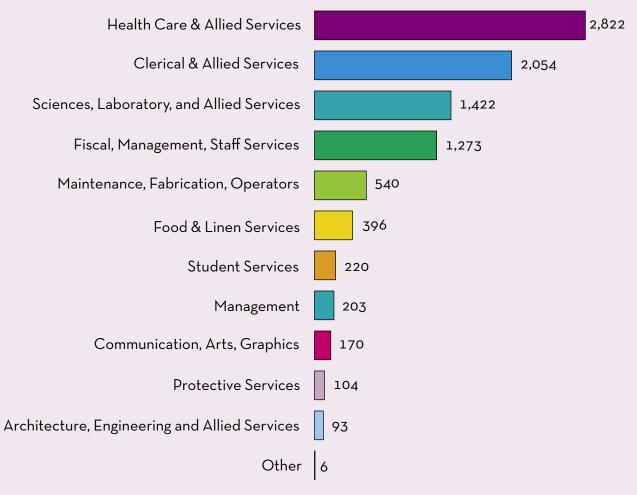
2004 Average Service Career Employees = 8 years

2004 Average Service All Employees = 5 years

<sup>\*</sup>Length of service reflects years since most recent date of hire (not equivalent to UCRP service credit).

## New Hires — by Occupational Group Career Staff Employees

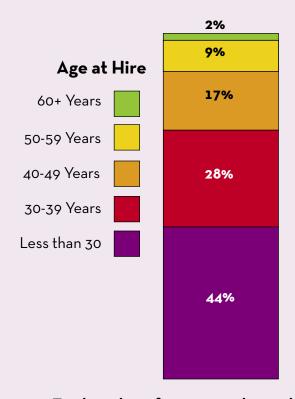
Includes all nonrepresented and represented career staff; excludes DOE Laboratory personnel



Total number of career employees hired in 2003 - 04 = 9,303

### New Hires—by Age at Hire Career Staff Employees

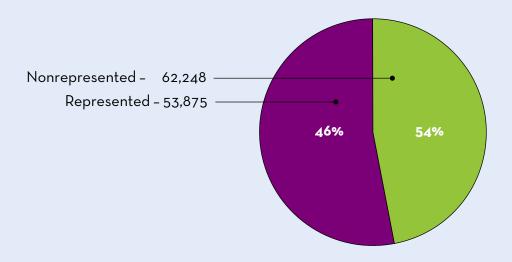
Includes all nonrepresented and represented career staff; excludes DOE Laboratory personnel



Total number of career employees hired in 2003 - 04 = 9,303

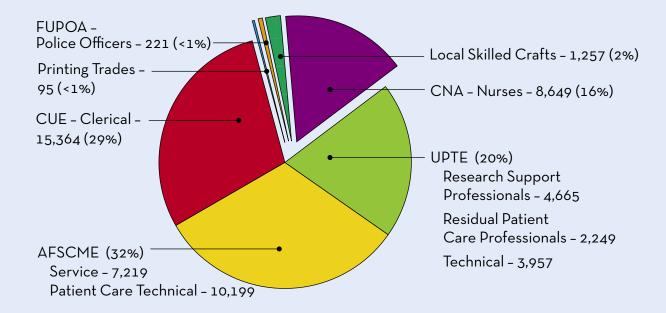
# Staff Employees — Union Representation

Excludes DOE Laboratory personnel (Headcount — all appointment types)



## Staff Employees — Collective Bargaining Units

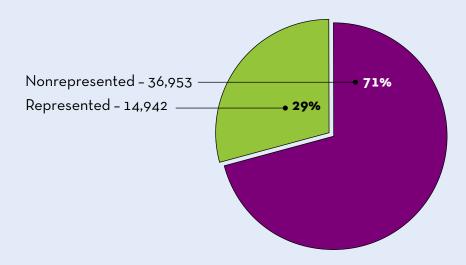
Excludes DOE Laboratory personnel (Headcount — all appointment types)



In addition, 771 employees at LBNL are covered by collective bargaining agreements, and 175 employees at LLNL are in a local Public Safety Officers Association.

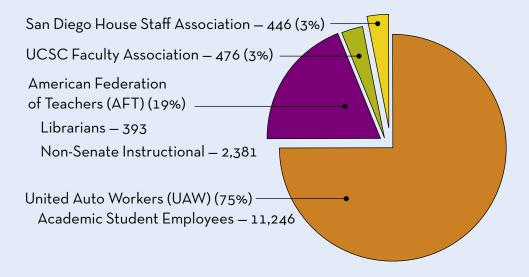
# Academic Employees — Union Representation

(Headcount — all appointment types)



# Academic Employees — Collective Bargaining Units

(Headcount — all appointment types)



#### Weighted Average Annual Salaries

Includes all nonrepresented and represented staff; excludes DOE Laboratory personnel (Headcount)

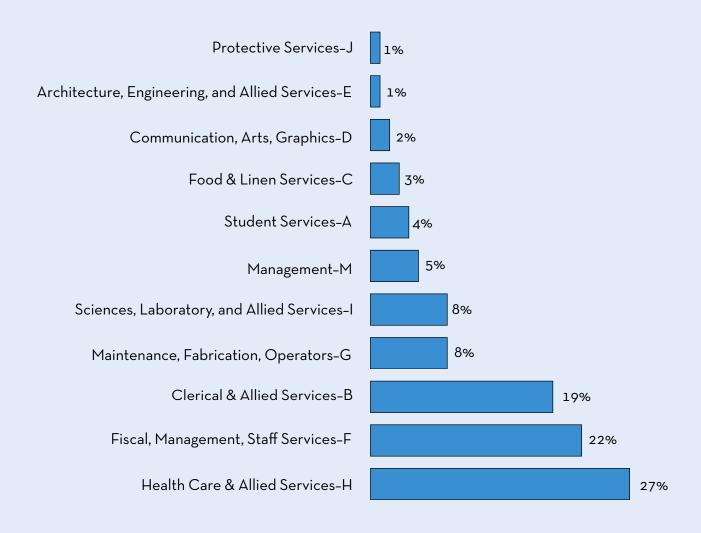


Weighted Average Salary All Employees: \$48,768

Salaries are annualized and based on regular gross pay divided by FTE.

## Staff Career Workforce by Occupational Group

Includes all nonrepresented and represented career staff; excludes DOE Laboratory personnel (Refer to Appendix for Occupational Groups)

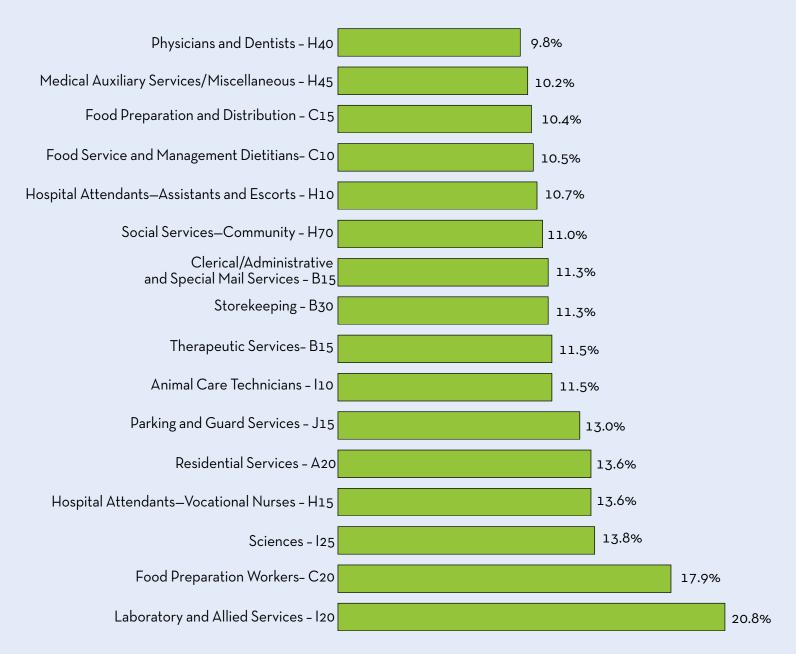


In the case of multiple appointments, employees are reported in their primary appointment only. Employees with invalid title codes are excluded.

## Above Average Turnover of Career Staff by Occupational Group

Includes all nonrepresented and represented career staff; excludes DOE Laboratory personnel

#### 2004Fiscal Year

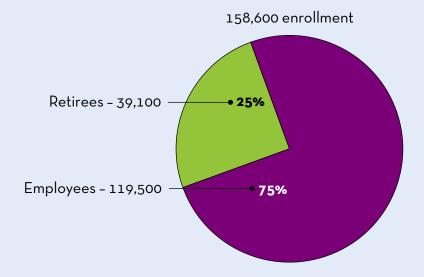


2004 Career Staff Turnover = 9.8%

Only subgroups with 100 or more incumbents are included. See glossary for definition details on turnover reporting.

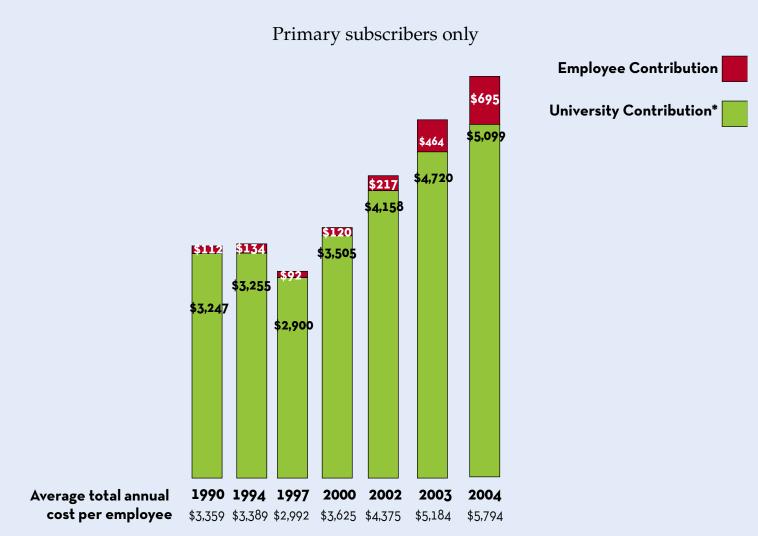
### **Medical Plan Coverage**

Includes all nonrepresented and represented staff, academics, and DOE Laboratory personnel (Headcount)



### Medical Plan Coverage Per Capita Costs

Includes all nonrepresented and represented staff and academics



 $<sup>^{*}</sup>$  The University contribution includes all fund sources. Excludes DOE Laboratory personnel and retirees.

### Other University-Paid Health Plan Enrollments

Includes all nonrepresented and represented staff, academics, and DOE Laboratory personnel and annuitants (Headcount)

#### Data does not include employee dependents



<sup>\*</sup> UC-paid vision, disability, and term life insurance is not continued into retirement.

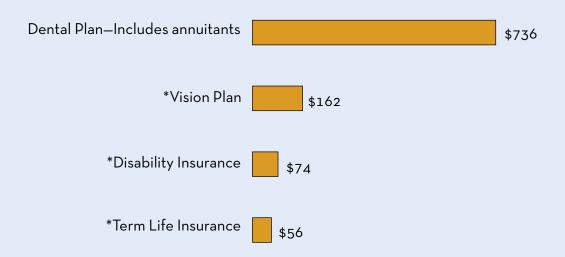
### Average Premium Amounts UC Contributes for Employee Health & Welfare Benefits

(excluding medical benefits)

Includes all nonrepresented and represented staff, academics, and DOE Laboratory personnel

Average Annual Premiums

2004 Total University contribution: \$1027 Employee/Annuitant Contribution: \$0

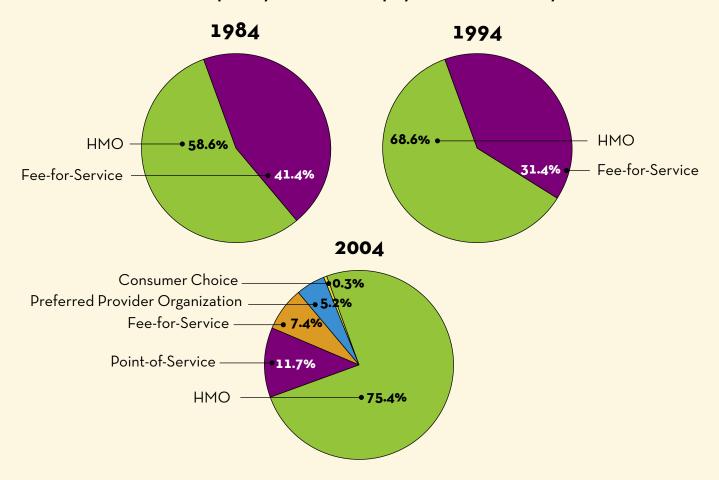


<sup>\*</sup> UC-paid vision, disability, and term life insurance is not continued into retirement.

#### **Historical Comparison Medical Plans**

Fee-for-Service, HMO, PPO, Consumer Choice and POS Enrollment

#### Includes primary subscribers (employees and retirees) only

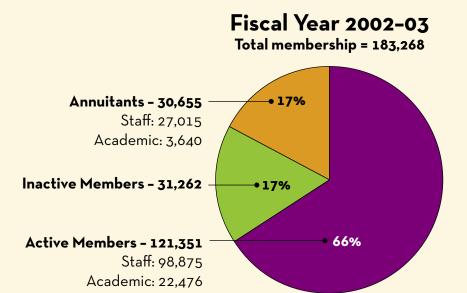


#### Plans Available During 2004

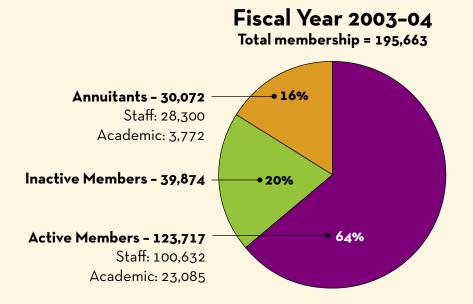
- Fee-for-Service (FFS) Plans: High Option, Core Medical, Options PPO Out-of-Area (LANL only)
- Health Maintenance Organizations (HMO): Kaiser Permanente CA, Kaiser Umbrella, Kaiser MidAtlantic, Health Net, PacifiCare of California, PacifiCare of Nevada, Select EPO WHA,
- Point-of-Service (POS) Plans: Blue Cross Plus
- Preferred Provider Organization (PPO): Blue Cross PPO, Option PPO (LANL only), Options PPO National (LANL only)
- · Consumer choice: Definity Health (SF/SB), iPlan (LANL only)

## University of California Retirement Plan (UCRP) Membership

Includes all nonrepresented and represented staff, academic, DOE Laboratory personnel, and annuitants (Headcount)



Change in membership over 1-year period = 7% increase

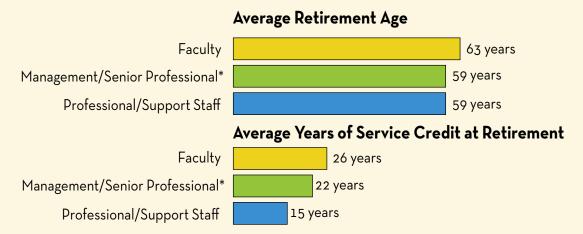


An inactive UCRP member is a person who meets UCRP vesting qualifications and who is entitled to future benefits.

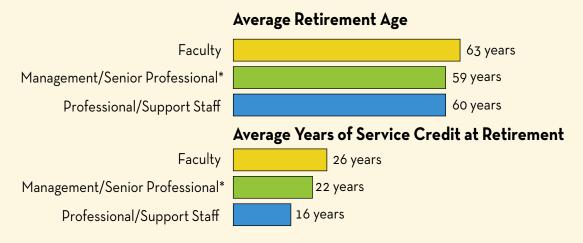
## **UCRP Annuitant Membership**

Includes all nonrepresented and represented staff, academic, DOE Laboratory personnel, and annuitants

#### Fiscal Year 2002-03



### Fiscal Year 2003-04



<sup>\*</sup> Includes Retired Members in the Senior Management Group

# Participation in UC Tax-Deferred 403(b) Plan and Defined Contribution Plan (DC Plan)\*

Includes all nonrepresented and represented staff, academics, DOE Laboratory personnel, and annuitants (Headcount—active participants)



<sup>\*</sup> Participants in UC Managed Funds

## Workforce by Location

Includes all nonrepresented and represented staff, academics, and DOE Laboratory personnel (Headcount — all appointment types)



## **Appendix**

#### Outline of Occupational Groups and Representative Titles

A Student Services
Recreation Program Instructor
Resident Advisor
Counselor
Student Affairs Officer

B Clerical and Allied Services
Assistant Series
Library Assistant
Senior Clerk/Secretary
Key Entry Operator
Storekeeper
Senior Word Processing Specialist
Senior Mail Processor

C Food and Linen Services
Food Service Manager
Cook
Dietitian
Food Service Worker
Linen Service Worker

D Communication, Arts, Graphics Editor Program Representative Senior Illustrator Writer E Architecture, Engineering
Architect
Drafting Technician
Engineering Aide
Environmental Health and Safety Specialist

F Fiscal, Management, Staff Services
Computer Operator
Programmer/Analyst
Computer Resource Specialist
Management Services Officer
Senior Budget Analyst
Accountant
Senior Administrative Analyst

G Maintenance, Fabrication, Operators
Groundskeeper
Physical Plant Mechanic
Carpenter
Electrician
Building Maintenance Worker
Auto Equipment Operator
Reprographics Technician

# **Appendix**

## Outline of Occupational Groups and Representative Titles

- H Health Care and Allied Services
  Senior Vocational Nurse
  Clinical Laboratory Technician
  Clinical Nurse
  Senior Admitting Worker
  Senior Hospital Assistant
  Staff Pharmacist
- I Sciences, Laboratory, Allied Services
  Animal Technician
  Assistant Veterinarian, Lab Medicine
  Laboratory Assistant I
  Staff Research Associate II
- Protective Services
  Police Officer
  Senior Parking Representative
  Fire Specialist
  Security Guard
- M Management
  Assistant Vice Chancellor
  Director
  Chief of Police

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## **Glossary of Terms**

**Academic Employee.** Academic administrators, regular teaching faculty, lecturers and other teaching faculty, student assistants, researchers, librarians, Cooperative Extension researchers, University Extension faculty, interns and residents, and other academic personnel are included.

#### **Appointment Type**

Career. A position of fixed or variable percentage of time at 50% time or more which continues for one year or longer.

**Limited.** A position with any established percentage of time, fixed or variable, during which the appointee is expected to be on pay status for less than 1,000 hours in a 12-month period.

Casual-Restricted. A position reserved for a regularly enrolled UC student.

**Contract.** A position established for a fixed or variable percentage of time for a definite period. This appointment type is used because of special salary requirements or unique occupational terms and conditions of employment, or because an employment contract is customarily used to define the employment relationship in such occupations.

**Floater.** A position reserved for temporary employment pools and may be established at any % of full-time for up to two years duration.

**Per Diem.** A position that adds to or substitutes for career and limited appointments on a pre-scheduled basis.

**Bargaining Unit.** A group of employees recognized or certified to be represented by a union for the purpose of collective bargaining.

Class Title Outline (Occupational Groups). UC's staff titles are categorized into eleven major occupational groupings. Representative titles for each occupational grouping appear in the Workforce Profile Appendix.

**DOE Laboratory Employee**. A UC employee who works at one of the three Department of Energy-sponsored Laboratory sites—Lawrence Berkeley National Laboratory, Lawrence Livermore National Laboratory or Los Alamos National Laboratory.

**Fee-for-Service.** A traditional health benefits plan that pays benefits directly to physicians, hospitals, or other health care providers or that reimburses the patient for covered medical services. Payment is based on actual services provided. Plan members generally share the cost of services with the plan or insurance company after paying an annual deductible.

Fiscal Year. July 1 through June 30.

**Full-time Equivalent (FTE).** FTE reflects the amount of service, either full-time or part-time, for an employee during a month.

**Fund Source.** UC receives funding from a number of different sources. The funds have been grouped into seven major sources: General Funds; Teaching Hospital Funds; Auxiliary Enterprises Sales and Services; Contracts, Grants, Endowments; Tuition and Fees; Federal Funds; and Other.

**Headcount.** The number of individual appointees in a title regardless of the percentage of time served in that title. The reports in the Workforce Profile are based on unduplicated headcount data, meaning an employee is counted only once

regardless of the number of positions held. The position in which the employee works the greatest percentage of time is the one counted. For example, an employee holding a career position of 80% and a casual position of 20% is counted under one career appointment category.

**Health Maintenance Organization (HMO).** Medical services are prepaid, there is no annual deductible, and a set premium covers all services. Copayments are required for some procedures and services.

**Ladder Ranks and Equivalent.** The ladder rank faculty includes those appointed to the Professorial series (Professor, Associate Professor, Assistant Professor, and Instructor). The equivalent ranks are those title series which are granted the same rights and privileges as the Professorial series in relation to certain policies and procedures. The equivalent ranks are the Astronomer, Agronomist, Clinical Professor of Dentistry, and Supervisor of Physical Education series.

**Length of Service.** The period of time elapsed since the most recent date of hire. Therefore, if an employee has a break in service, only the period after the break will be reported in this Profile. The length of service data in this report is not the same as service credit calculated for retirement purposes.

**Medical Center Employees** For purposes of this report, medical center employees are identified by their organizational unit.

**Nonrepresented Employees** (also referred to as nonexclusively represented employees). Employees for whom no exclusive representative has been elected.

**Point-of-Service Plan (POS).** A multi-tiered health plan that allows members to receive services from a participating network or non-participating provider, usually with a financial disincentive for going outside the network. Plan members pay for services based on the tier of coverage they select.

**Preferred Provider Organization (PPO).** A group of hospitals and physicians that contract on a fee-for-service basis with employers, insurance companies or other third party administrators to provide comprehensive medical services. Providers exchange discounted services for increased volume and prompt payment. Participants' out-of-pocket costs are usually lower than under a fee-for-service plan.

**Primary Title.** For employees with more than one title code, the primary title is the title credited with the most time worked for the month. Where time worked is equal, but personnel programs differ (in the case of an academic appointment and a staff appointment), or where the staff categories differ, the title in the highest-ordered category is chosen as the primary title: 1. Staff Member—Senior Management; 2. Academic (excluding student appointments); 3. Staff Member—Management and Senior Professional; 4. Staff Member—Professional and Support Staff or student appointments.

**Represented Employees** (also referred to as exclusively represented employees). Employees for whom a union has been elected to represent them on issues pertinent to terms and conditions of employment.

**Staff Personnel Program.** The University consolidated the former four-tiered staff personnel programs into one program on July 1, 1996. Within the program, staff members are categorized into three major groups: Senior Management, Management and Senior Professionals, and Professional and Support Staff. For purposes of this profile, the term "Professional and Support Staff" includes employees subject to the personnel policies for staff members as well as those covered by collective bargaining agreements, unless otherwise noted.

**Staff.** For purposes of this report, non-academic employees (including management) at all locations are included (except DOE Laboratories).

**Student Employee.** A regularly enrolled UC student (undergraduate or graduate student) in staff positions fills casual-restricted positions reserved specifically for student employees. Employees in these positions only are considered student employees.

**Turnover Rate.** The number of employees (voluntarily or involuntarily) separated from UC divided by the number of employees who have been employed during any part of a fiscal year. Employees subject to layoff are excluded.

**Union Representation.** Employees have union representation if they are exclusively represented by a certified bargaining agent. Specifically excluded from representation are managers, students, confidential employees, and employees who work out of state.

**University of California Retirement Plan (UCRP).** A defined benefit plan established and maintained under Section 401(a) of the Internal Revenue Code. Benefits are determined not by contributions to the Plan, but by defined formulas that vary according to the type of benefits.

**University of California Tax-Deferred 403(b) Plan**. A defined contribution plan described under Section 403(b) of the Internal Revenue Code. Future benefits from the Plan are based on participants' voluntary contributions plus earnings, and vesting is immediate.

**University of California Defined Contribution Plan (DC Plan).** A defined contribution plan under Section 401(a) of the Internal Revenue Code. Future benefits from the Plan are based on participants' contributions plus earnings and limited employer contributions (summer salary), and vesting is immediate.

**UCRP Inactive Member.** UCRP vested Member who has terminated employment with UC and who is entitled to future benefits.

**UCRP Annuitant.** Individual who is receiving monthly UCRP retirement, disability, or survivor income.

Weighted Average Annual Salaries. This is calculated by dividing regular gross pay by the full-time equivalent (FTE).

#### University of California Nondiscrimination and Affirmative Action Policy Statement

The University of California prohibits discrimination against or harassment of any person employed by or seeking employment with the University on the basis of race, color, national origin, religion, sex, physical or mental disability, medical condition (cancer-related or genetic characteristics), ancestry, marital status, age, sexual orientation, citizenship, or status as a covered veteran (special disabled veteran, recently separated veterans, Vietnam era veteran, or any other veteran who served on active duty during a war or in a campaign or expedition for which a campaign badge has been authorized).

The University of California is an affirmative action/equal opportunity employer. The University undertakes affirmative action to assure equal employment opportunity for minorities and women, for persons with disabilities, and for special disabled veterans, recently separated veterans, Vietnam era veterans, and any other veterans who served on active duty during a war or in a campaign or expedition for which a campaign badge has been authorized.

University policy is intended to be consistent with the provisions of applicable State and Federal laws. Inquiries regarding the University's equal employment opportunity policies may be directed to:

In conformance with applicable law and University policy, the University is an affirmative action/equal opportunity employer. Please send inquiries regarding the University's affirmative action and equal opportunity policies for staff to Director of Diversity and Employee Programs, University of California Office of the President, 300 Lakeside Drive, Oakland, CA 94612 and for faculty to Director of Academic Affirmative Action, University of California Office of the President, 1111 Franklin Street, Oakland, CA 94607.



University of California Human Resources and Benefits P.O. Box 24570 Oakland, CA 94623-1570 Website: atyourservice.ucop.edu

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