D-TOKs:

Delete / TOss / Keep Stuff

Getting rid of paper and electronic non-records that are no longer needed.

Some tips and tricks!

Non-Record:

"Material that is of immediate value only." (page 3)

"Non-records may share some characteristics with administrative records; however, they are distinguished from administrative records by their transitory usefulness."

Business and Finance Bulletin RMP-2 Records retention and disposition: principles, processes, and guidelines

More from RMP-2 about Non-Records

"...; they should be disposed of once their period of immediate usefulness has passed. If non-records are not handled in accordance with their temporary nature, the unnecessary use of university resources may occur. If not disposed of, non-records may be subject to disclosure (e.g., under the California Public Records Act, Information Practices Act, or discovery of evidence in a legal proceeding)." (page 6)

Examples of Non-Records

- Data entry-sheets and work-sheets
- Rough drafts, unofficial copies
- Multiple copies of publications
- Notes/recordings that have been transcribed (RMP-2)
- Catalogs, trade journals, manuals
- Transmittal letters
- Copies of directives & issuances from other offices
- Commercially available software
- Electronic information may be "non-record" if it fails to meet the definition of a "record"



Something is Not a Record when:

- → Another copy is in an official file
- → It has no evidential or informational value
- → It consists of processed or printed material maintained for reference or distribution
- → Personal Papers
- → It is R.O.T. = Redundant, Obsolete or Trivial material

Caution!!! Not everything goes in a recycle bin!

• Non-records containing <u>Personal</u>, <u>Restricted</u>, <u>Confidential</u> or <u>Sensitive</u> Information must be destroyed in a secured manner, such as securely shredded.

Think before you recycle:

Content

• Look at the subject matter or *contents* of the materials

If there is information that, if accessed or used inappropriately, could adversely affect the university, its partners, or the public

• Then it must **NOT** be recycled.



• The materials will need to be shredded so that they cannot be accessed, read, or reconstructed.

More information found in RMP-2, Appendix B

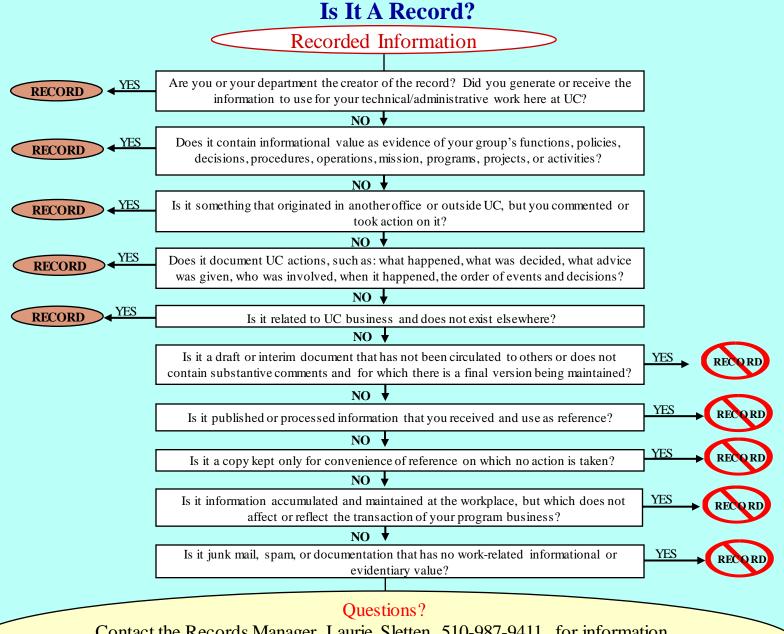
RMP-2, Appendix B

- Confidential Information
- Personal Information
- Attorney-Client Privileged Records
- Records of Outside Parties Containing
 Trade Secrets or Proprietary Information
- Protected Health Information
- Restricted Sensitivity Records
- Personally Identifiable Information

Circumstances when you **should not** destroy non-records (or records with lapsed retention periods)

- if a Public Records Act Request has not been satisfied
- pending, foreseeable, or ongoing litigation;
- an investigation; or
- an ongoing audit pertaining to the records is taking place

They <u>cannot</u> be destroyed until these actions have been completed or resolved.



Contact the Records Manager, Laurie Sletten, 510-987-9411, for information.

http://ucop.edu/information-technology-services/initiatives/records-retention-management/index.html

Electronic Non-Records

 Most broadly distributed informational e-mail messages

 Some e-mail messages where the sender has ".com" or ".org" at the end of their e-mail address

• Drafts of reports or other documents, after the final one has been distributed

 Things you have downloaded off of the Internet for reference purposes

• Copies stored in different places

eco. Management

Special Projects

Sorting out E-mail

- E-mail
 - Non-Record E-mail- Delete
 - · Personal E-mail Delete
 - Work-Related E-mail
 - Informational/Reference E-mail FYIs,
 CCs, and BCs) <u>Delete when no longer</u>
 needed

	Lisa Maxwell	Archives building	Thu 5/6/2004
	Laurie Diet	RE. Fiscal Year 2004-05 County Budget Forms	Thu 5/6/2004
⇒	Laurie Siet	RE: Fiscal Year 2004-05 County Budget Forms	Thu 5/6/2004
-	Mark Ferg	RE. ERK slides - again	Wed 5/5/200.
	Q Laurie Slet	RE: ERk slides - again	Wed 5/5/200
	MkysiteUs	Tour registration on www.mondaq.com	Wed 5/5/200
_ - }	@ Mark Ferg	ERk slides - again	Tue 5/4/2004
<u>→</u>	8 shayna dal	350mmal #224	Tue 5/4/2004
<u></u>	Jones, Virg	TCRM Exams - May 2004	Mon 5/3/200
- ¥ - *	Mark Ferg	Re: Thoughts on regional raco	Tue 4/27/200
	🥝 Laurie Slet	Thoughts on regional raco	Tue 4/27/200
	Jim Mollen	RE. Are you stirring up the waters again? ~(,>)	Fri 4/25/2004
⇒	Lauris Sist	RE. Are you stirring up the waters again? ~(.>)	Fri 4/25/2004
-	Jim Mullen	Are you stirring up the waters again? ~(;>)	Fri 4/23/2004
	registratio	Monday User Registration	Wed 4/21/20
	Laurie Slet	RE: How are you?	Wed 4/21/20
	Eileen Bolger	How are you?	Wed 4/21/20
⇒	Laurie Siet	FW: GCN Daily Opdates Story: GPO and its Collection of Last Re	wed 4/21/20
- ¥	Isletten@li	GCN Daily Updates Story: GPO and its Collection of Last Resort	Wed 4/21/20
\rightarrow	Lauris Sist	RE. GIS presentation	Tue 4/20/200
→	@ Mark Ferg	GIS presentation	Tue 4/20/200

Typical E-mail "In Box" - Most of the messages shown are NOT Records!

From: "jbrand@darwinmag.com" <cio@UPDATE.ClO.COM>

To: Mark Ferguson

Date: Wednesday - April 17, 2002 4:17 PM

Subject: Darwin Observer: Tele-immersion, maps, taxes and more

Mime.822 (4348 bytes) <u>Miewl [Save As]</u>

April 17, 2001

Typical Non-Record, "Spam" E-mail

The Darwin Observer, I our galoe to the latest on Darwininag.com

Tele-immersion: The Virtual Meeting

Listen and watch as scientist and visionary Jason Lanier (coiner of the phrase "virtual reality") describes how the newest melding of virtual you-are-there with videoconferencing might just save you the cost of a lot of business trips in the future.

http://www2.cio.com/conferences/january2002/lanier.html

-----ADVERTISEMENT--------

This Darwin Observer is sponsored by Satmetrix

Another example of "Spam" E-mail

F

Subject

For those of you who have been anxiously waiting, my newly published book, *Spirit of the Red Horse* has arrived!!

I have ordered a limited number of hard-bound copies for my special friends and will have them available for sale tomorrow at lunch time at Union 3.

Come on up, meet the author and get your own autographed copy (\$28.00 – cash, check or money order) and share my excitement!!

If you prefer a paperback edition, it is available at Amazon.com for \$15.99. Go here: http://www.amazon.com/Spirit-Red-Horse-Cindy-Birko/dp/1419686690/ref=sr-1-17 ie=UTF8&s=books&gid=1203020918&sr=1-1

Non-Record message

Subject: Rogue River Float Guide

Attachments: Rogue_River_Middle_Section_map.jpg (2 MB)

Reference Sources;

- http://www.blm.gov/or/resources/recreation/rogue/index.php
- http://www.blm.gov/or/resources/recreation/rogue/files/FloatGuide04.pdf
- http://en.wikipedia.org/wiki/Whitewater

Rapid Class Designations;

- Class 1: Very small rough areas, requires no maneuvering. (Skill Level: None)
- Class 2: Some rough water, maybe some rocks, small drops, might require maneuvering. (Skill Level: Basic Paddling Skill)
- Class 3: Whitewater, medium waves, maybe a 3-5 ft drop, but not much considerable danger. May require significant maneuvering.

 (Skill Level: Experienced paddling skills)

River Guide with Camp & Ramp Locations;

Whitehorse Park (right bank) is a Josephine County facility with fee camping at 44 campsites, eight with full hookups. The park features restrooms, showers, a playground, a picnic area, a boat ramp, fishing access, and a short hiking trail through a wetland birding area. Contact: Josephine County Parks Department, 541/474-5285, 125 Ringuette, Grants Pass, OR 97527 www.co.josephine.or.us/parks/index.htm (26.3 miles upriver from Grave

Non-Record message

Subject: FW: Sad News

With all the sadness and trauma going on in the world at the moment, it is worth reflecting on the death of a very important person, which almost went unnoticed.

Larry LaPrise, the man who wrote "The Hokey Pokey", died peacefully at the age of 93.

The most traumatic part for his family was getting him into the coffin. They put his left leg in. And then the trouble started.

From: Laurie Sletten Sent: Tue 4/7/2015 12:12 PM

To: Aaron McCoy; Al Course; Alina Tejera; Aliya Dibrell; Allen Meacham; Amal Smith; Amelia Regacho; Amy Liao; Angela Hom;

Anne Shaw; Anne St. George; Annette Mora; Arthur Barker; Barbara Clark; Bea Deering; Benjamin Wong; Benjamin Zhou; Bill Freire; Brad Niess; Candace Jones; Carlos Arias; Carlos Lemos; Carol Lee; Carrie Gatlin; Catherine Montano; Cathy Foster; Cathy O'Sullivan; Charles Barragan; Chris Hornbeck; Chris Orr; Christopher Simon; Colleen Connor;

Cc:

Subject: Non-Records Purge week April 20-24, Webinar April 14

Message

Tiper for event 2015 vo10.pdf (892 KB)

Hi, Everyone,

I wanted to let you know that we will be having another Non-Records Purge April 20-24, 2015. This one, called Non-Records D-TOKs [Delete, TOss, or Keep stuff] Purge Week, will be for paper and electronically stored non-records.

There will be a webinar with more information on Tuesday, April 14 from 2:00-3:00 pm. The topic is called "D-TOKs: Getting rid of paper and electronic records that are no longer needed" and will include some tips and tricks.

The session will be available via ReadyTalk:

Call in information:

Number: 1-866-740-1260 Access code: 9879411

Online portion:

www.readytalk.com Access code: 9879411

Reference "FYIonly" for you

For anyone who will not have the opportunity to attend the webinar, it will be recorded through Ready Talk and will be accessible shortly after at this web-page:

 $\underline{http://www.ucop.edu/information-technology-services/initiatives/records-retention-management/training-materials.html}$

I have attached a flyer for more information about the Non-Records D-TOKs purge week and webinar.

R P

Retention Policy: UCOP E-Mail Management Policy - Inbox (1 year) Expires: 4/6/2016

stuff

Laurie Sletten Sent: Tue 4/7/2015 12:12 PM From:

Aaron McCoy; Al Course; Alina Tejera; Aliya Dibrell; Allen Meacham; Amal Smith; Amelia Regacho; Amy Liao; Angela Hom; To: Anne Shaw; Anne St. George; Annette Mora; Arthur Barker; Barbara Clark; Bea Deering; Benjamin Wong; Benjamin Zhou;

Bill Freire; Brad Niess; Candace Jones; Carlos Arias; Carlos Lemos; Carol Lee; Carrie Gatlin; Catherine Montano; Cathy Foster; Cathy O'Sullivan; Charles Barragan; Chris Hornbeck; Chris Orr; Christopher Simon; Colleen Connor;

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A "Record" message for me

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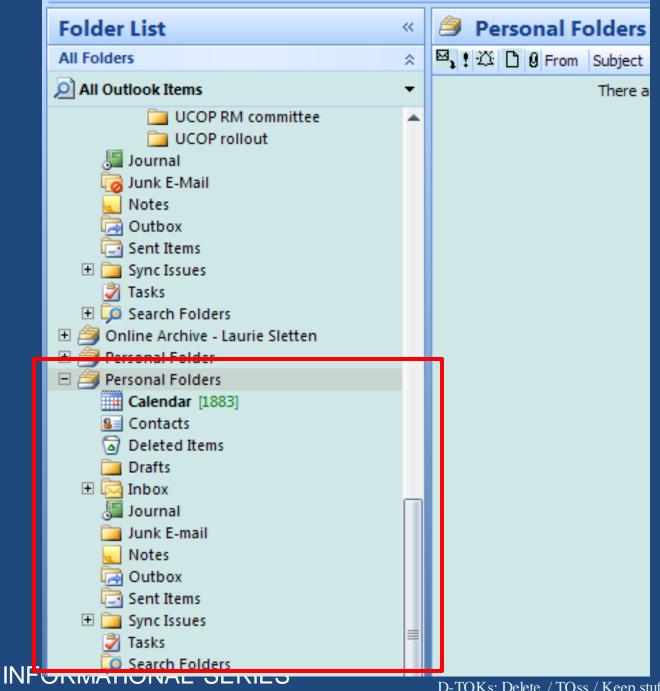
Questions you should ask when reviewing messages

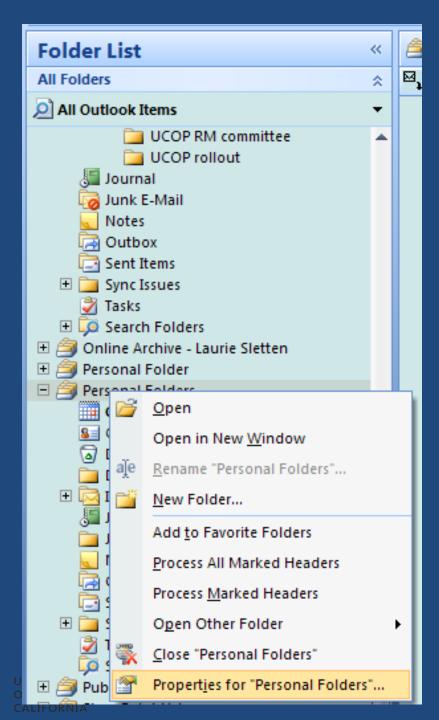
- * Am I the <u>originator</u> of the message?
- Is it a <u>substantive</u> message or just routine 'chit-chat'?
- If so, does the message have to do with the work of my office?
- Is the content of the message something that I will need in future years to do my job?

Questions you should ask when reviewing messages

- Does the message support decisions that were made in my program area?
- If I am the recipient, is the message "information only"?
- Does it require me to take action?
- Will someone need the message for operational, fiscal, or legal purposes?

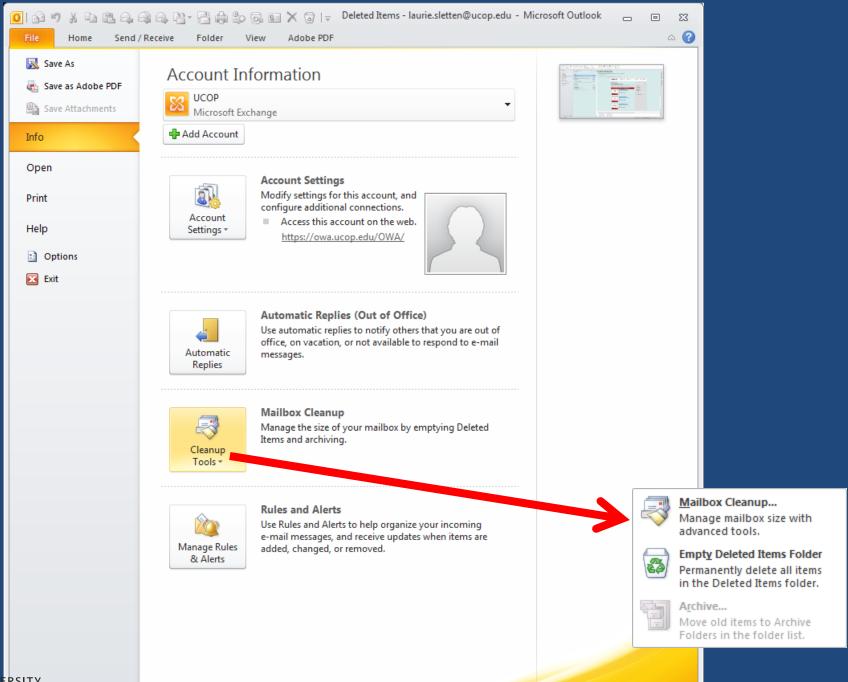
Use the same thought processes as you do when taking action on other documents that cross your desk! BE SELECTIVE ABOUT WHAT YOU KEEP!



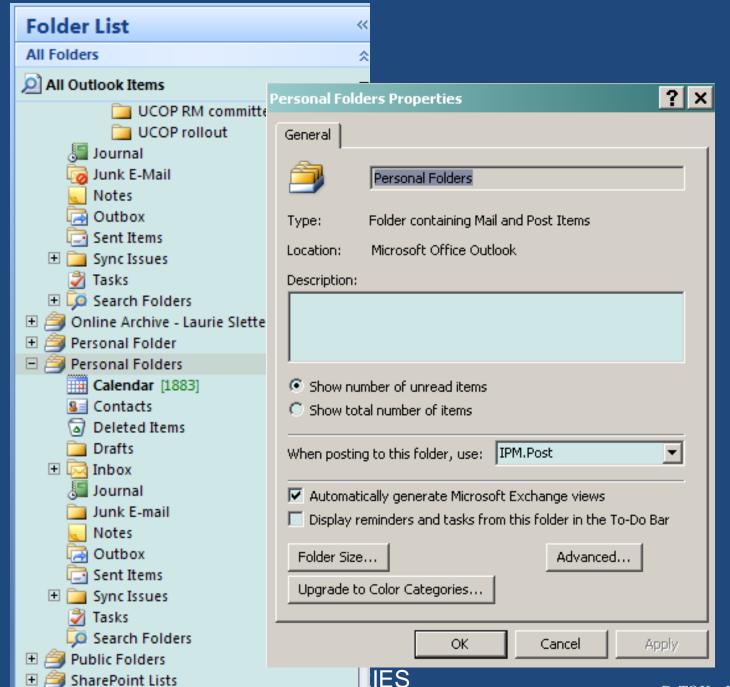


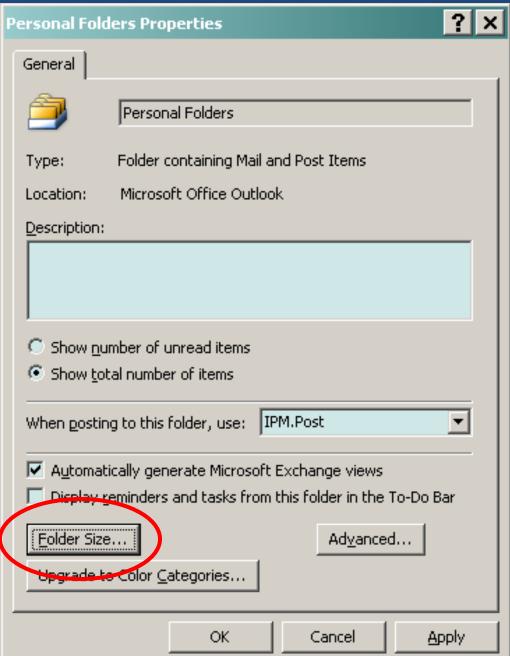
Right click at root folder. Click on last option for "Properties for . . .

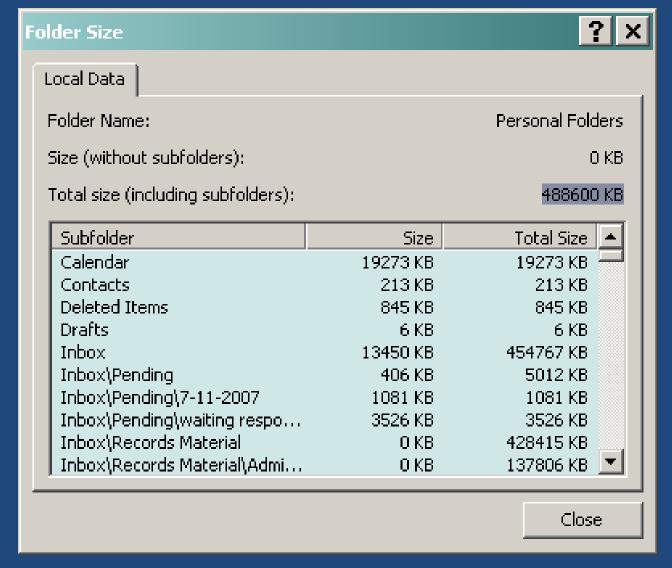
Or . . .



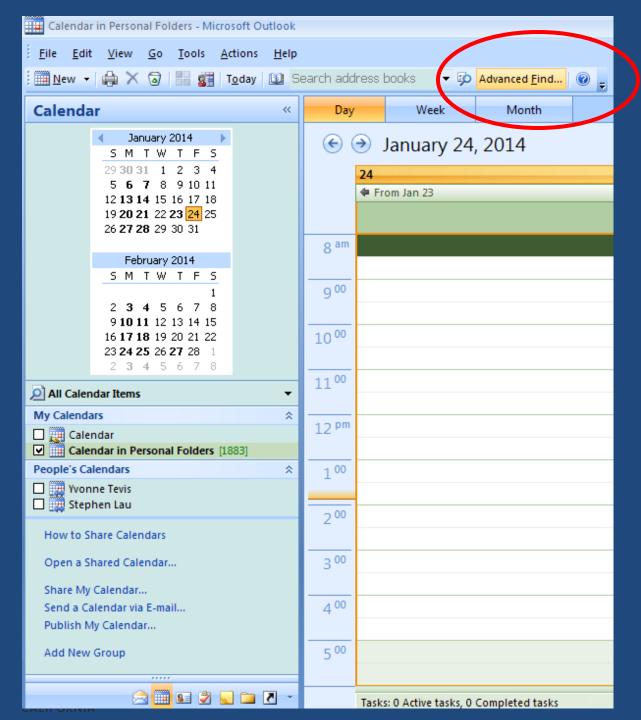
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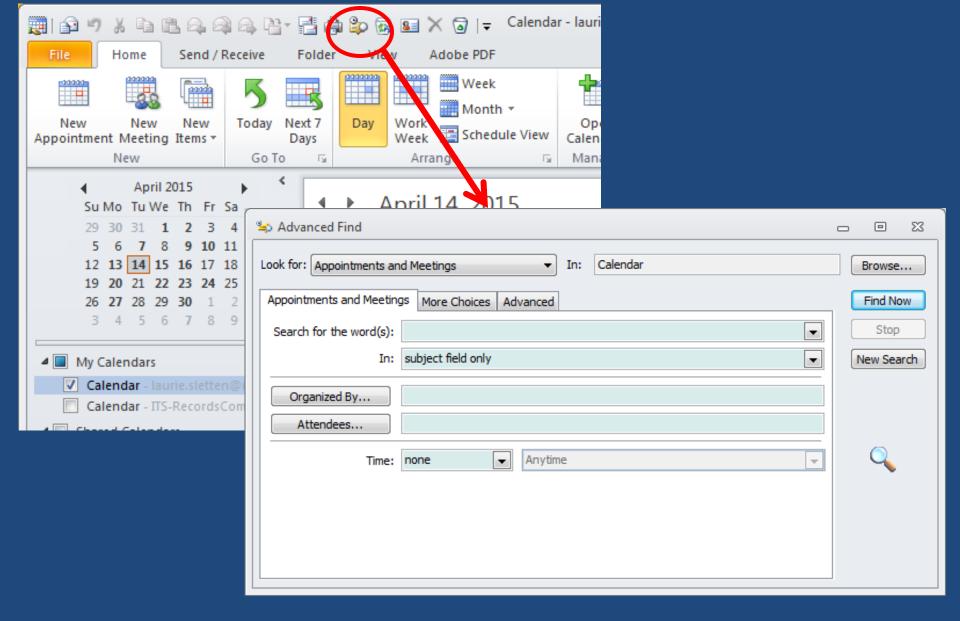


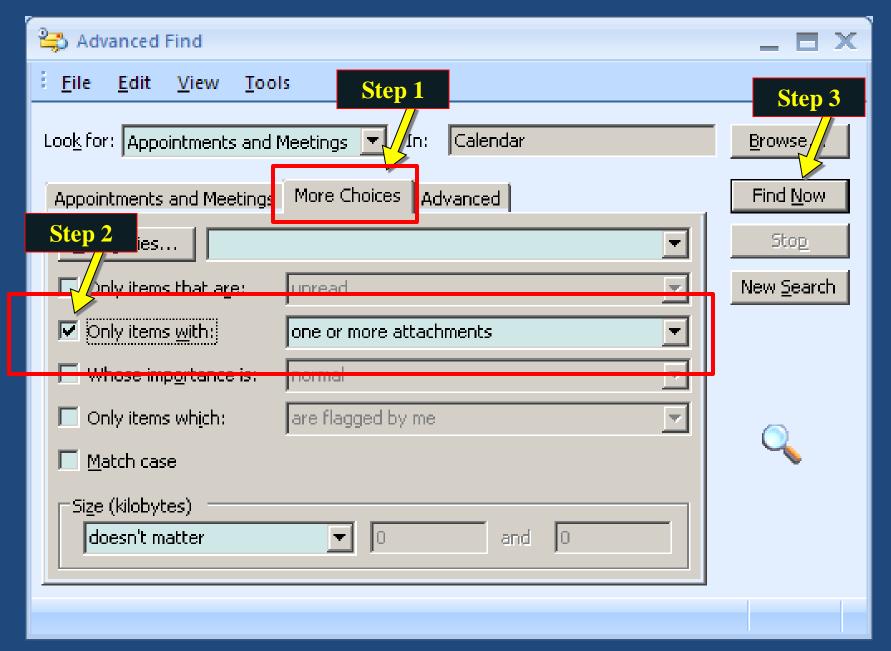




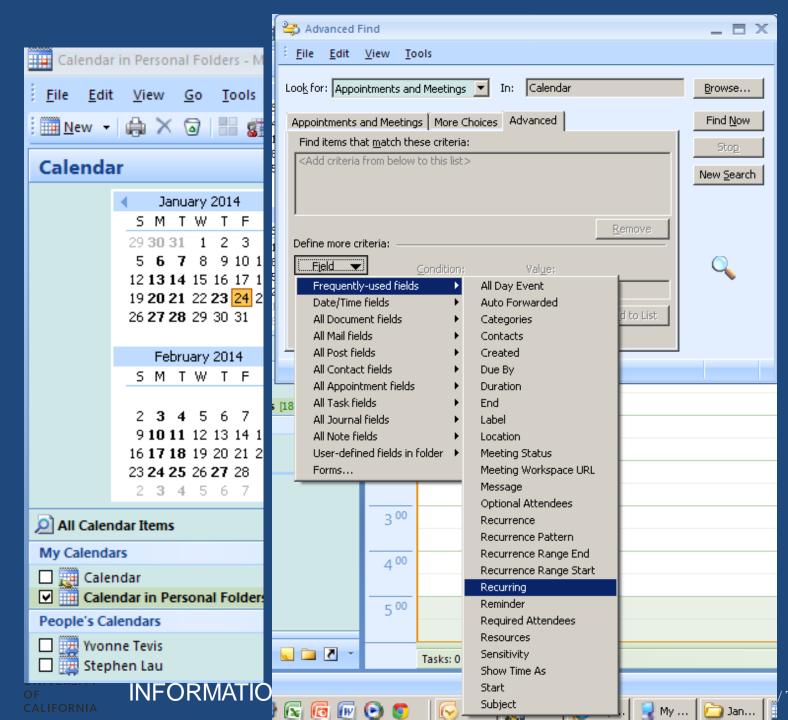
"Microsoft recommends never, ever letting your PST file get above 1.6 gigs, because of the likelihood of corruption and the difficulty in restoration."

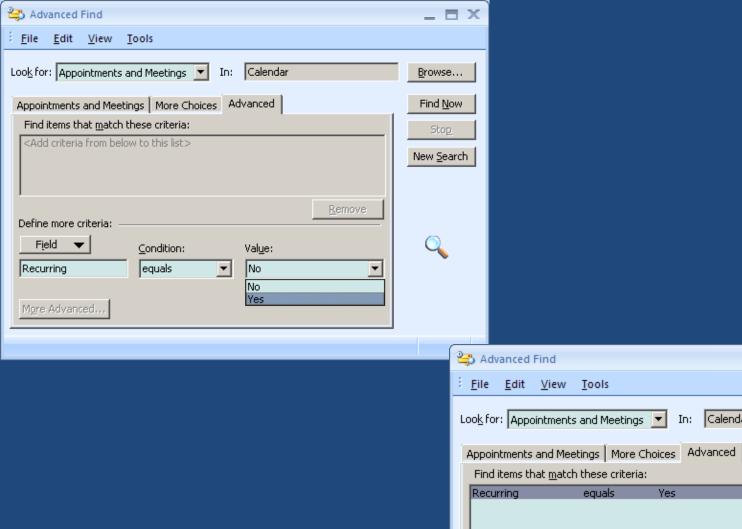






- Appointments and Meetings: More Choices - Advanced Find													
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I'd like to go over the UIUC/OCLC project to let you know what we've been talking about. I've touched on some of this in bits and pieces, and it's in the white paper that I'v e passed around (mov													
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Browse...

Find Now

New Search

Remove

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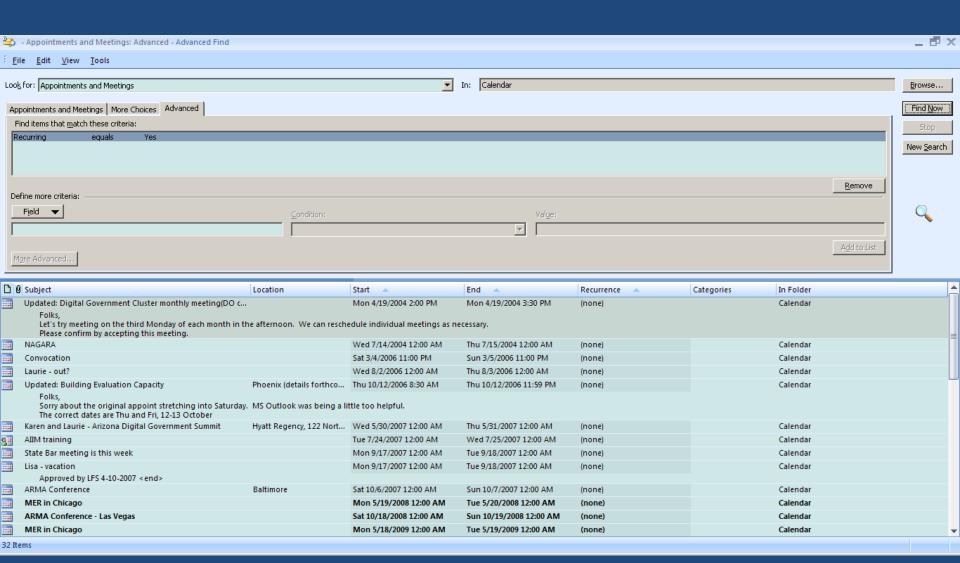
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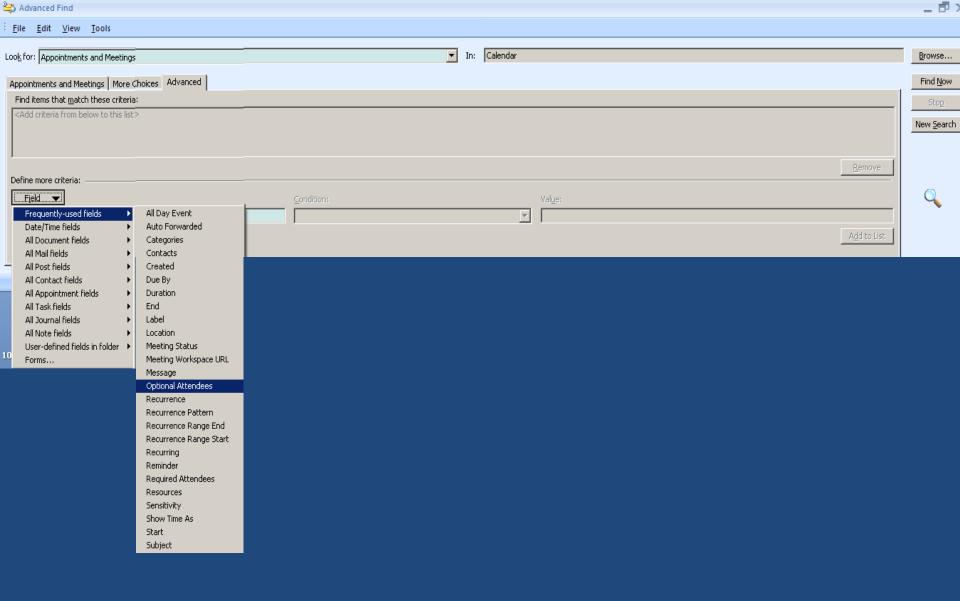
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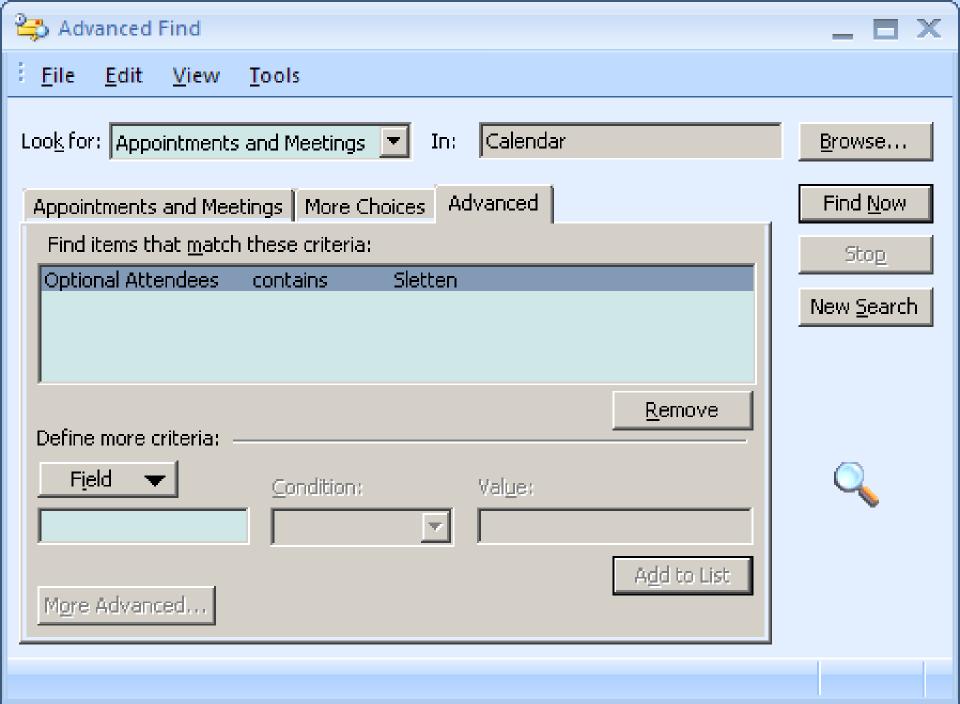
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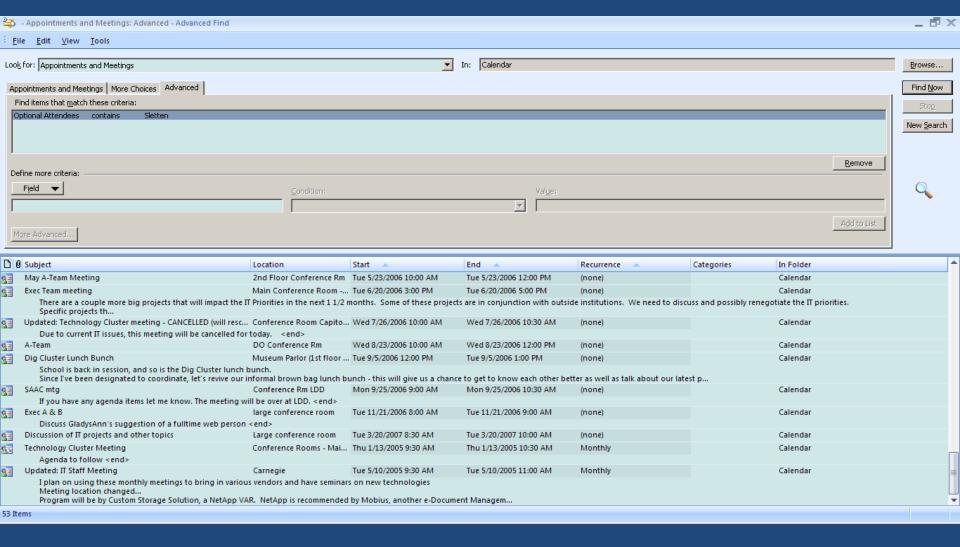
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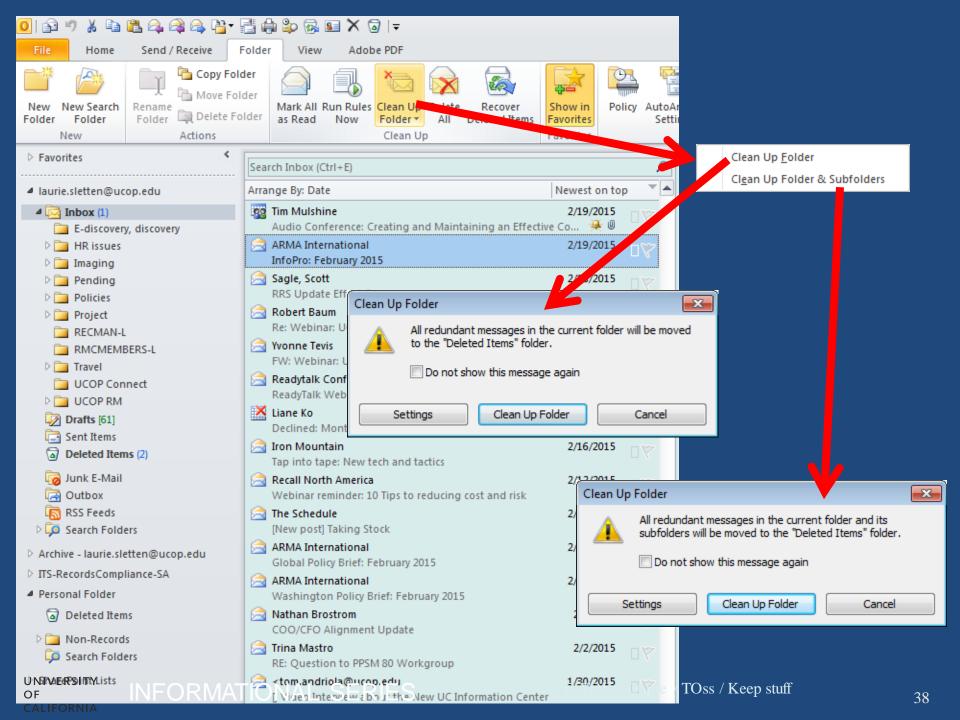
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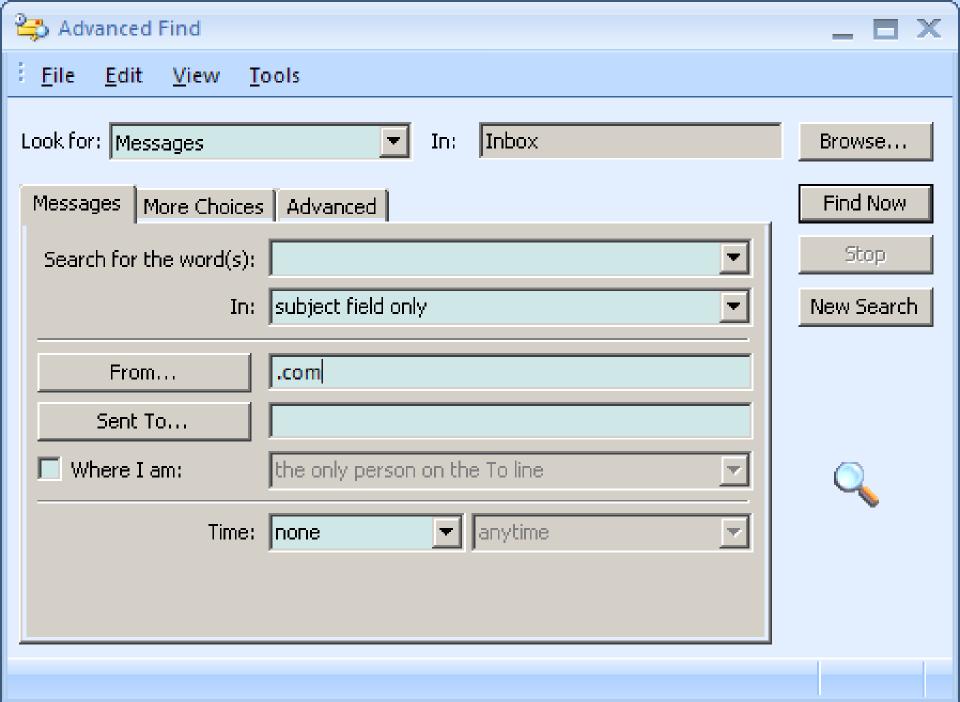


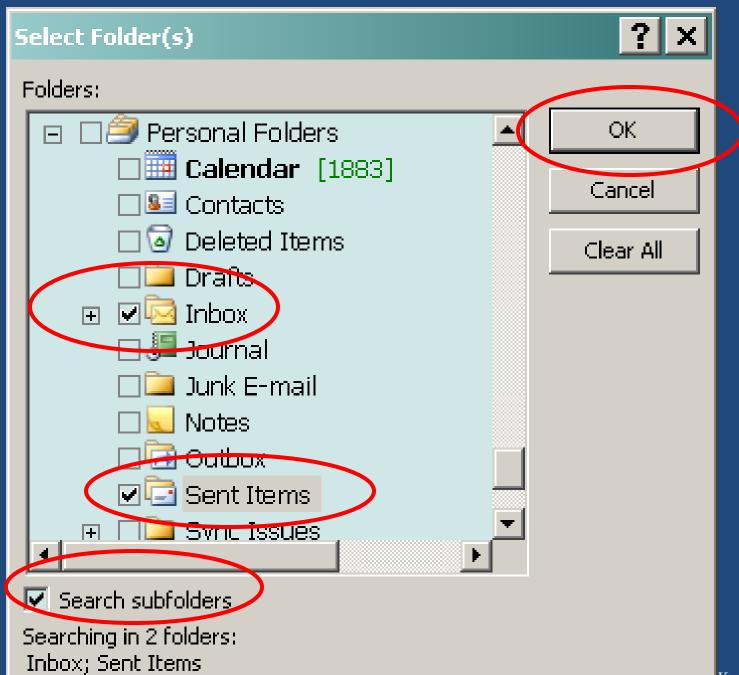


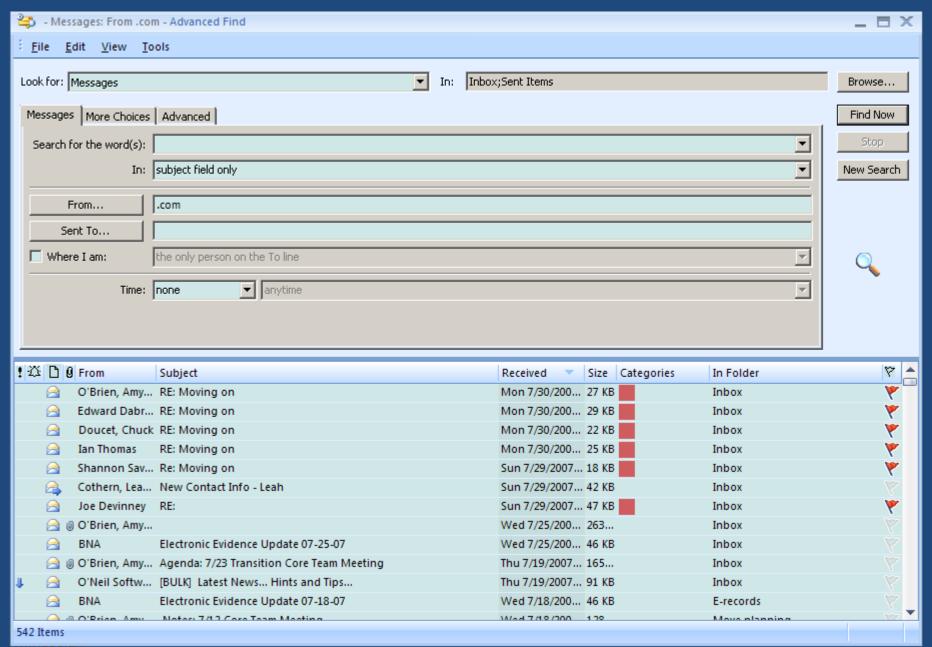


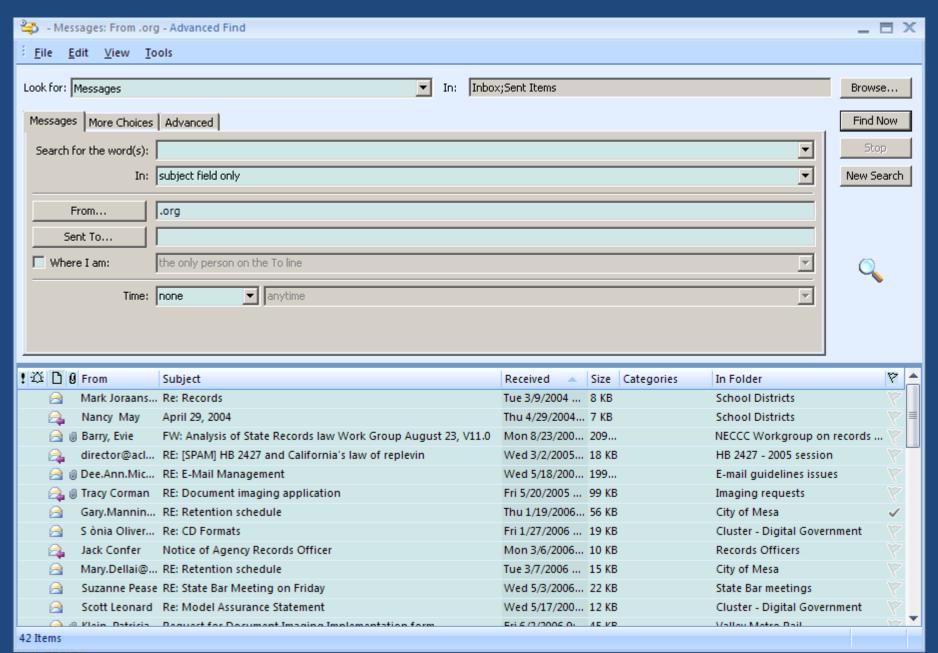


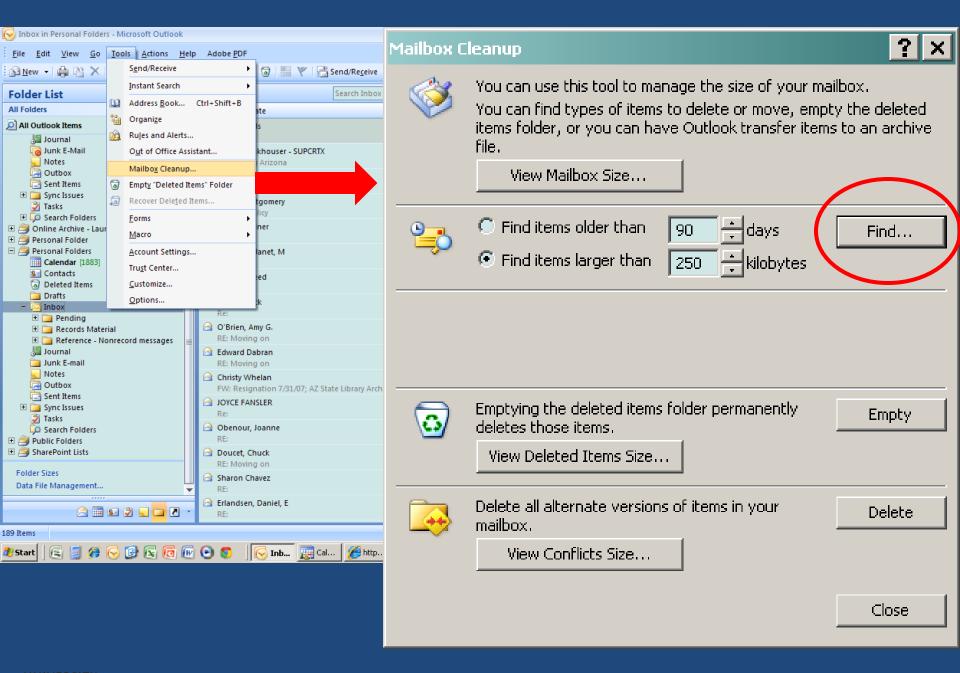


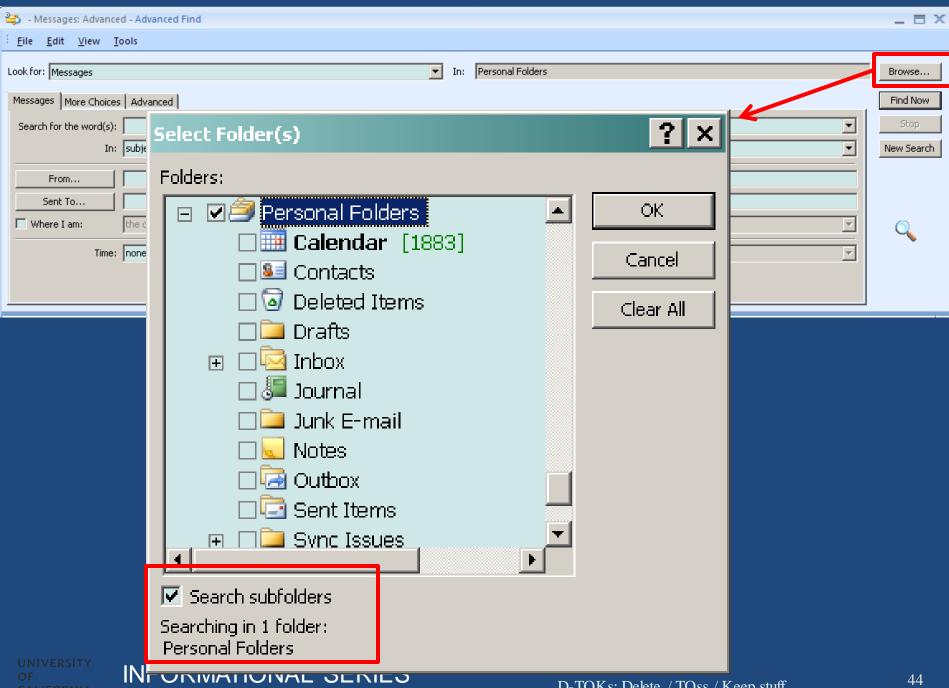


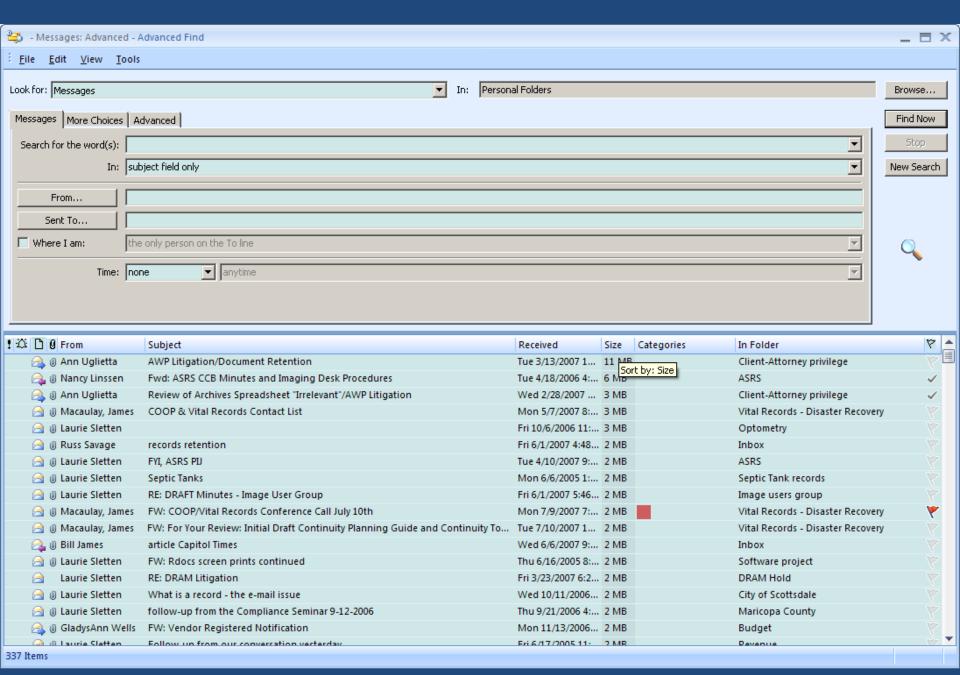


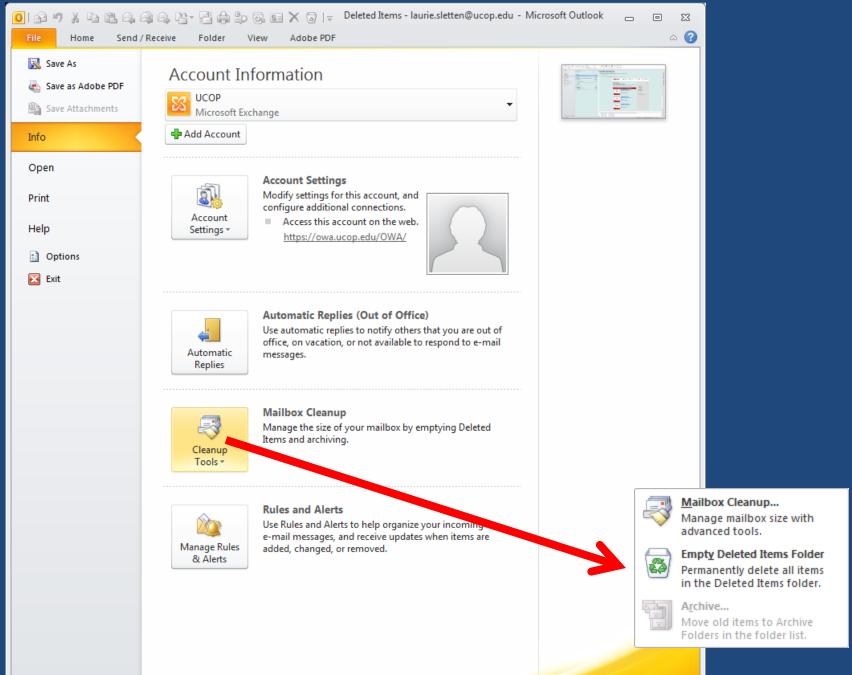












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Things to think about for the future

- Do you need to hit reply all?
- Do you need to reply at all?
- Do you need to send a message to multiple people with an attachment? Can you send them a link instead?
- Do you need to retain the message at all?
- E-mail messages can be subject to the Public Records Act, investigations, and e-discovery.

Things to think about for the future

- Once an e-mail leaves your outbox, you have lost control over its distribution. Be careful about sending information (proprietary, confidential, trade secrets, etc.) that should not be seen by everyone.
- Proof read your message before sending.
- Ask permission before forwarding someone else's message.
- Use a descriptive subject line.

Sorting out other types of E-files

- Non-Records- Delete
 - Personal Files Delete
 - Informational/Reference Files (not considered record material) <u>Delete</u> when no longer needed
- Work-Related Documents

What to purge....

- Those non-records that are no longer needed for reference; ones you thought you'd refer back to but never did.
- Duplicates of things already stored and officially filed somewhere else
- Duplicates of things on Inter-, Intranet sites.
- Extra versions of final documents, and extra versions of drafts that are no longer needed.

What to purge....

- Those records with lapsed retention periods and are no longer required to be kept.
- All records holds for the records have been lifted.

What to keep

- Those things still needed for reference (that you really will use)
- Things used for creating or updating other things: Photos, PowerPoint Slides, etc.
- Duplicates that you use differently from the "original"
- Anything that you still need that is best left in electronic form so that it can updated and/or shared
- Consider moving these reference things into a central place where they can be easily identified as non-records that are used for reference and easily purged when no longer of value

What to keep and how

- Things that are still required to be kept
- Use naming conventions for titles of documents and other objects that have been agreed upon by all users
- Set up a framework that allows items to have the proper security measures in place so they can be protected from unauthorized access
- Avoid storing duplicate copies
- This framework should also allow for easy purging
- Move the items to specific filing locations that have been agreed upon by all users

What else do you need to know about our D-TOKs Non-Records Purge Week?

- It is April 20-24, 2015. Our Records Compliance Week will be in August.
- There will be recycle barrels available.
- Please work with your manager to coordinate the purging of your department's paper and electronic Non-Records.
- If you need help, I will be available to help:
 - Phone before event, ext. 7-9411
 - laurie.sletten@ucop.edu
 - Phone during event, ext. 7-3823

What else do you need to know about our D-TOKs Non-Records Purge Week?

Do not discard anything that is the subject of a litigation hold or other records freeze or has been requested pursuant to the California Public Records Act, an investigation, an ongoing audit or other legal process.

If you have any questions about whether something is required to be preserved for legal reasons, please contact the Office of the General Counsel.

Important Websites

- **UC** Records Retention Schedule (http://recordsretention.ucop.edu/)
- ❖ <u>UC-Office of the President Records Retention Management</u> (http://www.ucop.edu/information-technology-services/initiatives/records-retention-management/index.html)
- **Email Management at UCOP** (http://www.ucop.edu/information-technology-services/units/e-mail-management-at-ucop.html)
- ❖ <u>Shredding Records</u> (http://www.ucop.edu/building-administrative-services/services/records-shredding.html)
- * <u>UCOP Central Records Collection Guidelines for Submission of Materials</u> (http://www.ucop.edu/information-technology-services/services/ucop-it-services/records-management/ucop-central-records-collection-guidelines-for-submission-of-materials-.html)
- UC-Wide Records Management
 (http://www.ucop.edu/information-technology-services/initiatives/records-management/index.html)

Laurie Sletten, CRM, CA
Records Manager
Laurie.Sletten@ucop.edu
Phone: (510) 987-9411