UC IT Town Hall

March 21, 2016
10 – 11 a.m.

Submit questions during the live session to **ITSTownHall@ucop.edu**

10:00   **Welcome and Agenda Review** – Tom Andriola, UC System CIO

10:05   **Sharing Data: Opportunities and Technology** – Mike Pazzani, Vice Chancellor for Research and Economic Development, UCR

10:20   **UCPath Update** – Mark Cianca, UCPath Program Director and Deputy UC Chief Information Officer

10:35   **UC IT Leadership, Innovation and Collaboration Program**
- Tom Andriola, UC System CIO
- Patricia Donnelly, Assistant Dean for Instructional and Information Technology and Services, UCB
- Pierre Brickey, Director, Office of the CIO, UCSF

10:55   **Wrap-up / Questions**

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UC IT Communications

- 700 blog subscribers
    - 500 new subscribers since last year
- 2340 Twitter followers
    - 1140 new followers since last year
- 275 quarterly Town Hall participants
    - Remote Town Hall viewers grew by 84 attendees in 2015
- 19 videos on YouTube
    - Average of 110 viewers per video
- 30 attendees per monthly webinar

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UCITi is a "change platform"

Idea	Proof of Concept	Project	Service	Shared Service	External Customers	Commercial ization

Structured, Repeatable Innovation Process

Ideation Space

UC NEXT

- *Ideation*
- *Collaboration tools*
- *Profiles*

UC IT Innovate
Location-Led, UC-Supported Shared Services

Support Mechanisms
 * Financial
 * Service Delivery, SLA
 * Agile Development
 * Marketing & Comm.
 * User Experience
Portfolio Management

Competency Building

- *UC-IT Leadership Program (Haas)*
- Boot camps
- Value Proposition / Biz case
- Business /Pricing models
- Product Management
- Customer / Engagement Mgmt.

Community Building (~7000 FTE)

UNIVERSITY OF CALIFORNIA **UC IT Blog** **UCCSC** IN A CLOUD OF OUR OWN • 2015

Tools

Blog   Webinars   Social media
News stories & features Collaboration platform   Portal
Design Events   Competitions   Exchanges

Change Platform*

Top-Down ➔ Activist-Out   **Sold ➔ Invited**   **Managed ➔ Organic**

Goals by UCCSC 2016

- 1000 blog followers
- 500 staff profiles
- 100 work streams in the Innovation Process
- Funding arrangements for 5 shared services
- 2 services offered commercially

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UCCSC at UC Santa Cruz, July 10-12

- "In IT Together"
- Submit proposals for presentations by March 31
- Conference registration opens April 15
  - Waiver for first-time attendees
  - Enter the contest at http://uccsc.ucsc.edu/

Sharing Data: Opportunities and Technology

Mike Pazzani
Vice Chancellor for Research and Economic Development
UCR

UC IT Leadership, Innovation and Collaboration Program

- Partnership with UCB Haas School of Business
- Developing a cohort of emerging IT leaders
- Program dates:
  - August 31 – September 2; December 8 – 10
- 31 participants representing UC campuses and medical centers
- Two programs planned for 2016/17

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2015 UC IT Leadership, Innovation and Collaboration Program

	Module 1			Module 2		
Day	**Monday**	**Tuesday**	**Wednesday**	**Tuesday**	**Wednesday**	**Thursday**
Date	31-Aug-15	1-Sep-15	2-Sep-15	8-Dec-15	9-Dec-15	10-Dec-15
Program location	UC Berkeley Haas School of Business - Helzel Room / Evening Faculty Club Seaborg Room	UC Berkeley Haas School of Business - Helzel Room / Evening Bank of America Forum	UC Berkeley Haas School of Business - Helzel Room	UC Berkeley Haas School of Business - Helzel Room / Evening Wells Fargo Room	UC Berkeley Haas School of Business - Helzel Room / Evening Wells Fargo Room	UC Berkeley Haas School of Business - Helzel Room
Theme	Innovation / Defining the Mission	Core Leadership	Strategy and Collaboration	Leading Change	Leveraging Culture, Communications and Time Management	Taking the Mission Forward
Morning	8:00 - 9:00 Program Introduction: Tom Andriola, UCOP and Andrew Isaacs, UC Berkeley	8:00 - 10:30 Strategic Innovation: Peter Wilton, UC Berkeley	8:00 - 10:30 Negotiations and Conflict Resolution: Holly Schroth, UC Berkeley	8:00 - 8:30 Module Introduction: Tom Andriola, UCOP and Andrew Isaacs, UC Berkeley	8:00 - 8:30 Framing the Day - Culture and Communications: Andrew Isaacs, UC Berkeley	8:00 - 8:30 Towards a New Culture: Tom Andriola, UCOP
	9:00 - 10:30 Defining the Core Mission of the University: TBD, UC Speaker			8:30 - 10:30 Refresh - Applied Leadership towards Shared Objectives: Andrew Isaacs, UC Berkeley	8:30 - 10:30 Leading by Leveraging Culture: Jenny Chatman, UC Berkeley	8:30 - 10:30 Workshop - New Objectives: Andrew Isaacs, UC Berkeley
	10:30 - 10:45 Break	10:30 - 10:45 Break	10:30 - 10:45 Break	10:30 - 10:45 Break	10:30 - 10:45 Break	10:30 - 10:45 Break
	10:45 - 12:00 Defining Leadership in the CIO Role: Tom Andriola, UC IT	10:45 - 12:00 Strategic Innovation: Peter Wilton, UC Berkeley	10:45 - 12:00 Negotiations and Conflict Resolution: Holly Schroth, UC Berkeley	10:45 - 12:00 Defining and Driving Change: Tom Andriola, UCOP	10:45 - 12:00 Leading by Leveraging Culture: Jenny Chatman, UC Berkeley	10:45 - 12:00 Role Modeling - Building an Agile IT Organization: Doug Harr
Lunch	12:00 - 1:15 Lunch at the Faculty Club / SIG 1	12:00 - 1:15 Lunch at the Faculty Club / SIG 2	12:00 - 1:15 Lunch at the Faculty Club / SIG 3	12:00 - 1:15 Lunch at the Faculty Club / SIG 1	12:00 - 1:15 Lunch at the Faculty Club / SIG 2	12:00 - 1:15 Lunch at the Faculty Club / SIG 3
	1:15 - 3:00 Frameworks for Innovation: Andrew Isaacs, UC Berkeley	1:15 - 3:00 Effective Leadership: Jenny Chatman, UC Berkeley	1:15 - 3:00 Effective Teaming and Collaboration in the Organization: Homa Bahrami, UC Berkeley	1:15 - 3:00 Change Leadership: Cameron Anderson, UC Berkeley	1:15 - 3:00 Communicating as a Leader: Cort Worthington, UC Berkeley	1:15 - 3:00 Setting Strategic Priorities: Andrew Isaacs, UC Berkeley
	3:00 - 3:15 Break	3:00 - 3:15 Break	3:00 - 3:15 Break	3:00 - 3:15 Break	3:00 - 3:15 Break	3:00 - 3:15 Break
Afternoon	3:15 - 4:30 Frameworks for Innovation: Andrew Isaacs, UC Berkeley	3:15 - 4:30 Effective Leadership: Jenny Chatman, UC Berkeley	3:15 - 4:30 Towards a Culture of Collaboration: Homa Bahrami, UC Berkeley	3:15 - 4:30 Change Leadership: Cameron Anderson, UC Berkeley	3:15 - 4:30 Effective Time Management: Andrew Isaacs, UC Berkeley	3:15 - 4:30 Synthesis and Learning to Action: Tom Andriola, UCOP and Andrew Isaacs, UC Berkeley
	4:30 - 6:00 Synthesis and Learning to Action: Tom Andriola, UCOP and Andrew Isaacs, UC Berkeley	4:30 - 6:00 Synthesis and Learning to Action: Tom Andriola, UCOP and Andrew Isaacs, UC Berkeley	4:30 - 6:00 Synthesis and Learning to Action: Tom Andriola, UCOP and Andrew Isaacs, UC Berkeley	4:30 - 6:00 Synthesis and Learning to Action: Tom Andriola, UCOP and Andrew Isaacs, UC Berkeley	4:30 - 6:00 Synthesis and Learning to Action: Tom Andriola, UCOP and Andrew Isaacs, UC Berkeley	4:30 - 5:00 Program Conclusion: Tom Andriola, UCOP and Andrew Isaacs, UC Berkeley
Evening	6:00 - 8:30 Reception and Dinner	6:00 - 7:00 Reception	6:00 Depart	6:00 - 8:30 Reception and Dinner; 7:00 - 8:30 Fireside Chat with Pat Knight, UC Health	6:00 - 8:30 Reception and Dinner; 7:00 - 8:30 Fireside Chat with John Jones, Xecutive Advisory Partners	5:00 Depart

Wrap-up & Questions

Remember our goals by UCCSC 2016:

- 1000 blog followers
- 500 staff profiles
- 100 work streams in the Innovation Process
- Funding arrangements for 5 shared services
- 2 services offered commercially

- Register for UCCSC
- Apply for a Sautter Award
- Spend 2 hours per month "in the mission"