

ITS Town Hall

January 23, 2015

UNIVERSITY
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CALIFORNIA



Today's Agenda

Submit questions during the live session: ITSTownHall@ucop.edu

- 9:00** **Welcome and Agenda Review – *Tom Andriola, CIO***
- 9:05** **Overview of Goals and Objectives; Your Questions – *Tom Andriola***
- 9:25** **UCPath Update – *Mark Cianca, Deputy CIO***
- 9:35** **Launching MOTIVE – *Paul Weiss, CTO***
- 9:45** **UC Information Center – *Pamela Brown, Vice President, Institutional Research and Academic Planning***
- 10:00** **Meeting Adjourns**

Review of ITS Goals and Objectives

– *Tom Andriola*



INFORMATION TECHNOLOGY SERVICES

GUIDING STATEMENT

We deliver data and technology services and, through collaboration with partners, transform the role of Information Technology to advance the UC mission.

FIVE-POINT STRATEGY

- Deliver quality services through continuous assessment and improvement
- Promote data as an institutional asset with strategic value to all constituencies
- Collaborate with partners on technology initiatives to ensure UC continues to be accessible and affordable
- Prepare the workforce to support the initiatives of the Office of the President and the increasingly strategic role of IT
- Connect UC leaders to promote collaborative solutions and the value of enterprise interoperability

OBJECTIVES for 2014 – July 2015

1. Build a competency roadmap for ITS that outlines capabilities and professional development needs
2. Complete service design on "Anytime/Anywhere Access"
3. Complete deployment of the first phase of ITIL service management
4. Reduce IT infrastructure and operations cost by 5% each year
5. Demonstrate the power of data visualization to facilitate the use of UC information for public benefit
6. Meet project milestones in alignment with customer project plans
7. Structure ITS to make it easy for customers to engage with us and co-create business solutions through the use of IT
8. Deploy a transparent and consistent budget model in collaboration with UCOP and campus customers
9. Develop a focused UCOP information security strategy and lead the revision of systemwide information security policy
10. Create communications vehicles within ITS and across the UC IT community to exchange information, ideas, and accomplishments

Your Questions



UCPath Update

– Mark Cianca

HOME ABOUT UCPath UCPath ON CAMPUS NEWS CONTACT US FAQ

WHAT IS UCPath?

UCPath is the University of California's priority program to implement a single payroll, benefits, human resources and academic personnel solution for all UC employees.

UCPath will replace UC's 35-year old Payroll/Personnel System (PPS) with a single new payroll and HR technology system, standardize and streamline payroll and HR processes systemwide, and centralize certain HR/APD and payroll transactional processes within the UCPath shared service center.

[More about UCPath >](#)
[UCPath Quick Facts >](#)

LATEST NEWS:

- [New UCPath Leads](#)
- [Update from UC Deputy CIO on UCPath](#)
- [UCPath Center Taps Expert Talent from Campuses and Beyond](#)
- [Progress Reported on UCOPs Launch](#)
- [UC Shared Services \(EDUCAUSE review\)](#)

SIGN UP FOR IMPORTANT UPDATES

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AN UPDATE FROM THE UC DEPUTY CIO

Welcome to the UCPath program web site. This is where you can find the latest information about the UCPath program.

We have made significant progress standardizing business processes across the UC system and preparing our new shared services center and HR/payroll system to support each UC location, beginning with UCOP.

While UCOP was originally scheduled to transition to UCPath in December 2014, testing showed that more work is needed to ensure that UCPath can provide the most accurate payroll possible.

To determine a new date, we are working with Internal UC experts, advisors, and leaders to outline a new timeline based on the remaining activities and the length of time they require. As soon as a new date is approved, we will notify our local stakeholders and teams and will update this web site.

As always, please continue to let me know if you have any questions or feedback whatsoever.

Best,
Mark Cianca
UC Deputy Chief Information Officer (CIO)
12/2/2014

CURRENT QUESTION

What was involved in standardizing our UC business processes?

In 2014, as a key component of the UCPath program, the University of California standardized over 100 HR/payroll and other business processes so that they could be supported by a common technology platform and service center. Given the wide variety of ways that each campus and health system conducts business, this was a large, complex effort and represents a huge success for the University of California.

UC leaders in HR/payroll and associated areas — from almost all of our 20 UC locations— reviewed each new business process to make sure it was right for the University of California and would work for each location. The work was facilitated and documented by short-term consultants who brought expertise from supporting process alignment efforts at similar organizations.

[See who from your organization is involved in current UCPath efforts.](#)

EMPLOYMENT OPPORTUNITIES

Working on the Program in Oakland

Working at the Center in Riverside

[More about working at the UCPath Center](#)

MOdernization of Technology Infrastructure for ValuE

– *Paul Weiss*

What is MOTIVE?

- MOTIVE is a program composed of affiliated projects that enable us to move out of the current Kaiser data center

Why

- Save costs (lease, electrical usage) by exiting the lease
- Leverage cloud (commercial and campus) services
- Accelerate our ability to pick appropriate services
- Get out of the real estate, data center physical management, rack and hardware business over time

Logistics

When

- Projects sequenced over the next 12 months
- Exit data center by 1Q 2016



How

- Migrate slices of current data center footprint to campuses, San Diego Supercomputer Center, and service providers
- Program manager – Brian Tharp
- Up to 15 contractors and point service providers

Key Principles

- Minimize customer disruption
- Retain ITIL processes and the responsibility to deliver services to our customers
- To meet deadline and minimize the impact on application teams, will not refactor most applications
- Optimize our footprint where possible within required timeframe
- Phase II will have follow on activities to continue optimization

Sample Projects

- z/OS migration to UCLA or UCSD – decision by February 2015
- Broker migrating some of our colo customers to different provider
- CDL migrating to cloud
- Address AIX/Sybase challenge
- Move email/calendaring to the cloud
- VM servers to UCB and/or UCSD
- Migrate some servers in traditional manner



UC Information Center

– Pamela Brown

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Admissions Job Contact

NEWS UC SYSTEM SUPPORT UC

UC System > Information Center

Information Center - Beta

Explore the UC story through data

Understanding UC



UC Provides Access to Diverse Californians

UC admits a growing percent of first generation and ethnically diverse undergraduates who come primarily from California high schools and communities colleges.

Undergraduate Experience



UC Remains Affordable for Undergraduates

Dashboards

UC Freshman Admissions Summary

UC applicants, admits and enrollments by first generation status, residency, ethnicity, high school GPA and gender.

UC Transfer Admissions Summary

UC applicants, admits and enrollments by first generation status, residency, ethnicity, transfer GPA and gender.

UC Fall Enrollment at a Glance

Fall undergraduate and graduate enrollment by discipline, gender, ethnicity, residency, country (for undergraduates), and campus.

UC Degrees Awarded at a Glance

Degrees by level, discipline, gender, ethnicity, and campus.

Data Tables

UC Admissions by Source School

UC applicants, admits and enrollments by California high schools or California community colleges for freshman and transfer entrants, respectively.

UC Fall Enrollment

UC undergraduate and graduate enrollment by level and residency, discipline, and ethnicity and gender and for undergraduates, enrollments by entry status and Fall status by residency and parental income.

UC Degrees Awarded

UC degrees awarded by level, discipline, residency, gender and ethnicity and for BA recipients, degrees awarded by Fall and entry status, residency, discipline and parental income.

UC Personnel Data Table

UC headcount personnel data by gender, ethnicity, location and appointment type.

UC Revenue and Expense Data Table

UC revenues and expenses by source/function, including or excluding DOT fees, system-wide and by campus and option for inflation adjusted figures.

Thank You!



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