

Collection Management Initiative

Return Request Survey Results

Note: "Surveys completed and returned" includes only the forms that library users had filled out, in part or in full. Not included in this total were the 33 surveys where the user provided no information and the 42 pieces of staff-provided recall documentation. "Print volumes recalled from storage during study period" is based on campus-reported quarterly totals from the main journal use study.

Surveys completed and returned	63
Print volumes recalled from storage during study period	201
Response rate	31.3%

Broad disciplinary area	#	%
Arts & Humanities	5	10.4%
Life & Health Sciences	27	56.3%
Physical Sciences & Engineering	10	20.8%
Social Sciences	2	4.2%
Multi/Interdisciplinary Studies	4	8.3%
Total	48	100.0%

Not Stated

15

University status	#	%
Undergrad	4	6.5%
Graduate Student	31	50.0%
Post Doc	4	6.5%
Faculty	12	19.4%
Staff	3	4.8%
Other UC	3	4.8%
Non-UC	5	8.1%
Total	62	100.0%

Not Stated

1

Campus	#	%
Berkeley	5	7.9%
Davis	42	66.7%
Irvine	1	1.6%
Los Angeles	3	4.8%
Riverside	0	0.0%
Santa Barbara	0	0.0%
Santa Cruz	0	0.0%
San Diego	11	17.5%
San Francisco	1	1.6%
Total	63	100.0%

Not Stated

0

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Reason for requesting journal in print format	Explicitly selected (checked)	Not checked, but reflected in comments	Total
The online version is incomplete - I need material only available in the print version.	21	7	28
I prefer to browse or scan the volume/issue in the print format.	14	0	14
I prefer to read the material in the print format.	13	0	13
I was unaware that an online version was available.	7	0	7
I was unable to gain access to the material when I needed it due to system problems, such as unavailability of the server on which the material is stored.	3	2	5
I was unable to access the online version from my off-campus location.	4	1	5
Accessing, displaying and/or printing the online version takes too long.	1	2	3
My computer equipment is inadequate to print a usable copy from the online version.	2	0	2
My professor insisted I use the print source, not the online version.	1	1	2
Vision problems make use of print preferable.	2	0	2
Images or photos in article don't possess adequate resolution in electronic version.	1	0	1
My computer equipment is inadequate to retrieve and view the online version.	0	0	0
I need a full-color copy of the material, and do not have access to a color printer.	0	0	0
Maps or other special features don't work well in the online format.	0	0	0
My network connection is too slow or unreliable to provide acceptable performance with the online version.	0	0	0

Reasons given in Comments:
The status listing did not make it clear to me that the essay I wanted to read could be recovered online.
If I could access the journal from home, great. But I don't even know how to download a copy of article from school. Then to have to go home and print! That's just too much work. I need the printed article for my files.
I followed the Melvyl link to the journal but the journal site indicated only issues beginning vol. 46 issue 4 and I wanted volume 46 issue 3.
I use on-line but it is visual torture. It took 40 minutes of computer play to find, although I had its specs and knew it was there...and 24 hours to obtain. A serious waste of time.
I discovered that it was not available in the on-line version, but I strongly prefer print version to be available.
I like to be able to lay out a number of articles in organized piles when writing a paper. This allows me to rapidly compare them for a meta Analysis. (e.g. a comparison and tally of methods used for a certain type of study). It is inconvenient to use a computer for this as you can generally only look at one article at a time. Also I think I can save paper by not printing out all the articles! Also some journals do not give the most recent year or on-line.
I would disqualify this title as a full text journal. Full text and PDF articles require a subscription or individual article purchase.
The volume I want is a special issue of this journal and it is not available online.
Unable to figure out how to access journal online in library. Input article title search words in search box so did not find the journal and requested paper.

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I also wish to read the instructions to submitters. It is much easier to browse through a (print) volume than it is online. In addition frequently the recent issues are not available online. (Reported on two survey forms.)

I am submitting an article to this journal and I wanted to look at several recent articles to get a feel for them. Instructions to authors are surprisingly often not available online. I didn't actually check for Bio. Cons, but I have noticed this problem with other journals often enough that I didn't even try this time. Also I wanted to see who the current editors are etc.

Other issues of the volume online, not this one.

Online version goes only to Dec 2001, I need more recent issues.

Heredity had been available online. Now it stops at 2001.

Issue not online.

Online version is no longer available to UC. Otherwise, I would have printed this article from my office.

2002 articles are not on the web.

Printing error part way through - I could only print the first 4 pages.

Companies aren't authorized to use internet resources.

Online version does not include Supplements (Reported on two survey forms.)