How to Pay for Your BART Parking with Commuter Check Card Prepaid Mastercard

(Due to IRS rule, you cannot use **transit** funds on your **Commuter Check Card Prepaid MasterCard** to pay for your parking and vice versa.)

You can pay for your BART parking by placing a parking order at <u>Commuter Check website</u> for a **Commuter Check Card Prepaid Mastercard.** Even though the Commuter Check Card is a NON-PIN debit card, it is processed like a credit card. As such, you can use it to set up for automatic payment with <u>Select-a-Spot</u> for monthly reserved parking or <u>BART EZ-Rider</u> for daily parking. When given the option for Debit or Credit, you will need to select the CREDIT option. For more information about BART parking programs, please visit <u>BART website</u>.

Monthly Reserved Parking

Per <u>Select-a-Spot</u>, all credit cards are charged in the Select-a-Spot system on the 15th of each month to pay for next month's parking. If there are credit cards that aren't funded until after that date, the initial attempt will fail. Whenever a transaction is unsuccessful, customers are notified by e-mail. Also, in cases where the first attempt to charge a card is unsuccessful, their system retries on the 25th of the same month. BART reserves the right to suspend sales of parking permits to those patrons whom are having reoccurring rejections.

Unfortunately, Commuter Check Direct does not load your monthly parking fund onto the Commuter Check Card until the 20th – 23rd of the month. If this is your first time setting up payment with Select-A-Spot, you should set it up using your own personal credit card to pay for the next month's parking, then wait until after the 23rd to log in to Select-A-Spot to change the credit card to Commuter Check Card. The fund on the card is now available for Select-A-Spot to collect payment on the 15th of the next month to pay for the following month. <u>Therefore, the fund loaded on Commuter Check Card each month will never be used for next month's parking but always the month after.</u>

Daily Parking

If you have an existing EZ-Rider account, when you receive your new Commuter Check Card, activate it then wait until the 23rd to ensure the fund is available before logging in to your EZ-Rider account and update your account information with the Commuter Check Card as the funding source. If you already have a Commuter Check Card currently loaded with transit dollars, you will not receive a new card as the parking dollars will be loaded onto the same card.

If you don't have an EZ-Rider account, sign up for a new account at <u>https://ezrider.bart.gov/ezrider/</u> and pay for the initial charge with your own personal credit card. When you receive your new Commuter Check Card, activate it then wait until the 23rd to ensure the fund is available before logging in to your EZ-Rider account and update your account information with the Commuter Check Card as the funding source.

NOTE: Commuter Check Direct is only responsible for loading the fund onto your Commuter Check Card by the 23rd of each month as you order. How you use the Card is your responsibity. For any issue with payment, contact Select-A-Spot or EZ-Rider as appropriate.

Helpful Tips

Your Clipper card is only a convenient tool linking your EZ-Rider account to Clipper to allow you to use Clipper card instead of BART own EZ-Rider parking card (which has been discontinued). If you have any issue with your parking account, it's BART EZ-Rider program that you must contact, not Commuter Check Direct and not Clipper. You can also access your parking account at EZ-Rider website any time to check your usage balance and history.

You need to monitor your parking balance at EZ-Rider website and the balance of your Commuter Check Card at Commuter Check Direct website to ensure there is enough funding to fund your next parking autoload. If there is not enough funding, your EZ-Rider account will be inactive until you contact EZ-Rider to provide <u>another</u> credit card to use in the interim. Or you can just pay by cash until your Commuter Check Card is funded and then contact EZ-Rider to update the account information.