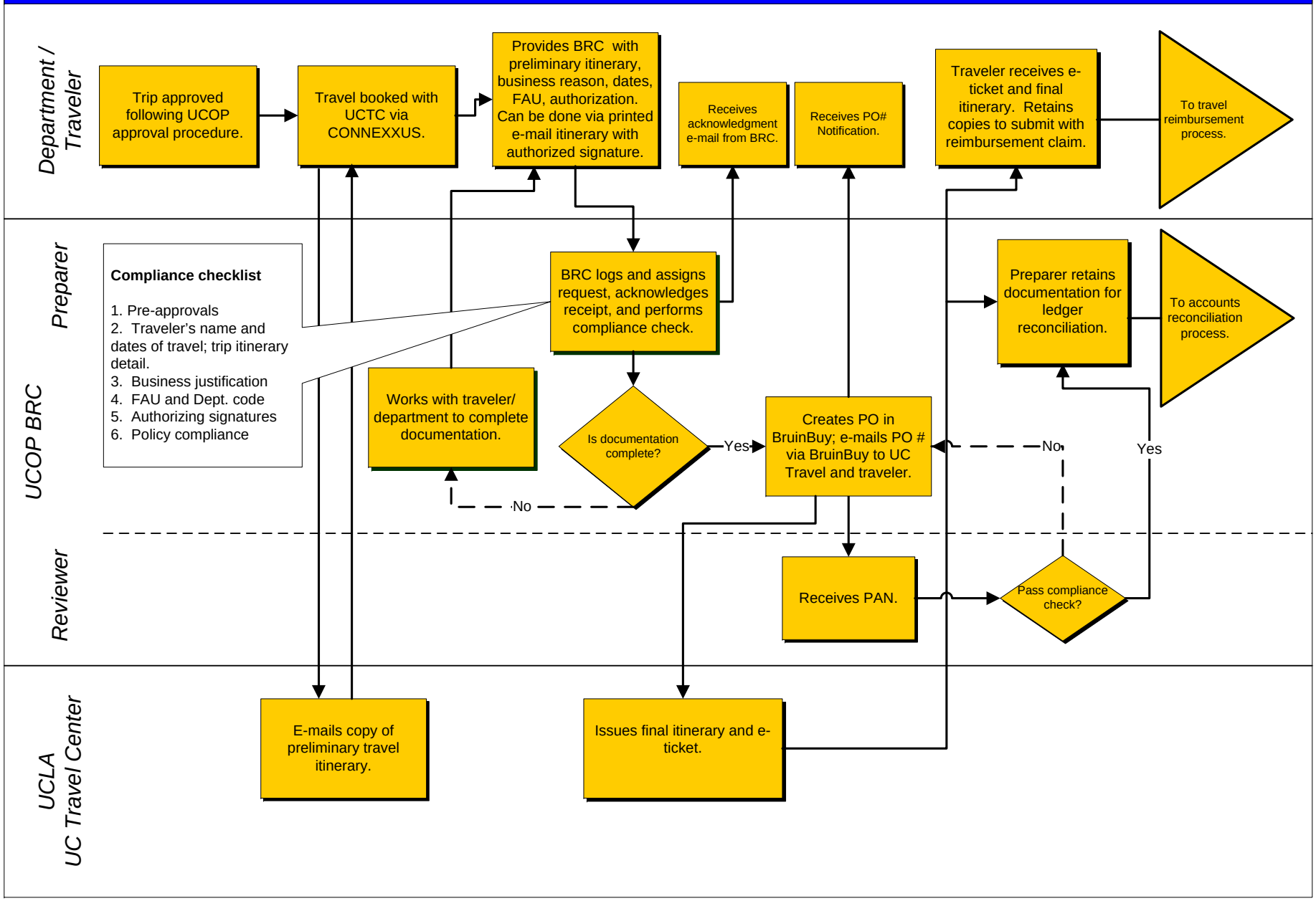Booking Travel through UC Travel Center (UCTC) Process Map