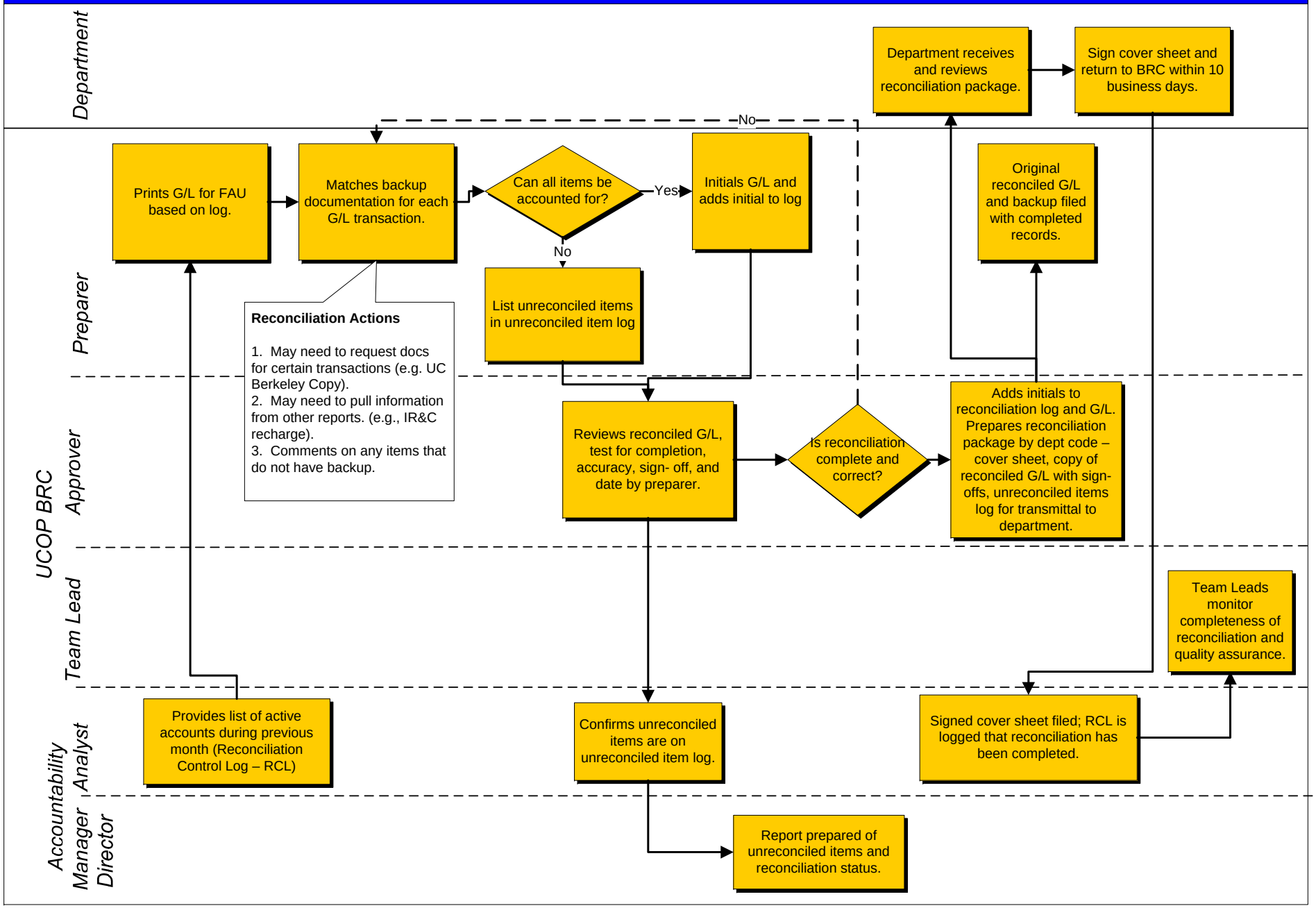Reconciliation Process Map