



2008 Carrier Holiday Schedule

CARRIER	December 24th Wednesday	December 25th Thursday	December 26th Friday	December 29th Monday	December 30th Tuesday	December 31st Wednesday	January 1st Thursday	January 2nd Friday
American Home	CLOSE AT 1PM	CLOSED	CLOSED	OPEN	OPEN	OPEN	CLOSED	CLOSED
Anthem Blue Cross	Open	Closed	Closed	Open	Open	Open	Closed	Open
A Plus Auto	Open	Closed	Closed	Open	Open	Open	Closed	Open
ARAG Legal	Close at 3:00 PST	Closed	Normal business hours	Normal business hours	Normal business hours	Close at 3:00 PST	Closed	Normal business hours
CIGNA	Open	Closed	Open	Open	Open	Open	Closed	Open
CONEXIS	Closed	Closed	Open	Open	Open	Open	Closed	Open
DeltaCare USA	Opened	Closed	Closed	Opened	Opened	Opened	Closed	Closed
Delta Dental	Opened	Closed	Closed	Opened	Opened	Opened	Closed	Closed
Fidelity	Open	Closed	Open	Open	Open	Open	Closed	Open
Health Net	Closed (Medicare has voice mail coverage 7 days a week and on holidays from 8am-8pm)	Closed (Medicare has voice mail coverage 7 days a week and on holidays from 8am-8pm)	Actives 8am-6pm. Medicare 8am-8pm	Actives 8am-6pm. Medicare 8am-8pm	Actives 8am-6pm. Medicare 8am-8pm	Closed (Medicare has voice mail coverage 7 days a week and on holidays from 8am-8pm)	Closed (Medicare has voice mail coverage 7 days a week and on holidays from 8am-8pm)	Actives 8am-6pm. Medicare 8am-8pm
Kaiser of CA	CS –OPEN ACCT. OFFICE- OPEN	CLOSED	CS –OPEN ACCT. OFFICE- OPEN	CS –OPEN ACCT. OFFICE- OPEN	CS –OPEN ACCT. OFFICE- OPEN	CS –OPEN ACCT. OFFICE- OPEN	CLOSED	CS –OPEN ACCT. OFFICE- OPEN
Kaiser Mid Atlantic	Open/CS/ET	Closed	Open/CS/ET	Closed	Open/CS/ET	Open/CS/ET	Closed	Open/CS/ET
Liberty Mutual	AO= OPEN Claims= OPEN	AO= CLOSED Claims= CLOSED	AO= OPEN Claims= OPEN	AO= OPEN Claims= OPEN	AO= OPEN Claims= OPEN	AO= OPEN Claims= OPEN	AO= CLOSED Claims= CLOSED	AO= OPEN Claims= OPEN



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MHN	Intake open 24/7	Intake open 24/7	Intake open 24/7	Intake open 24/7	Intake open 24/7	Intake open 24/7	Intake open 24/7	Intake open 24/7
Prudential	BUSINESS AS USUAL	CLOSED	CLOSED	BUSINESS AS USUAL	BUSINESS AS USUAL	BUSINESS AS USUAL	CLOSED	BUSINESS AS USUAL
SHPS	Phones close at 5:00 pm EST	Closed	Open	Open	Open	Phones close at 5:00 pm EST	Closed	Open
StayWell	Open	Closed	Closed	Open	Open	Open	Closed	Closed
United Behavioral Health	Open	Closed Intake open 24/7	Closed Intake open 24/7	Open	Open	Open	Closed Intake open 24/7	Open
Vision Service Plan	open	Closed	Closed (Account Mgr avail)	Open	Open	Open	Closed	Open
Western Health Advantage	Open	Closed	Closed	Open	Open	Open	Closed	Open

Abbreviations: CS- Customer Service **AO or Acct. Office** – Account Office / Management Office **ET-** Eastern Time **PSU-**Purchaser Support Unit