

Dear Family Member,

We, at the University of California, Irvine in collaboration with Trinity Care Hospice, very much appreciate the opportunity to have cared for your loved one in the last phase of life. Could we trouble you now to give us some feedback on your satisfaction with your UCI physician, Dr. Timothy Byun, and return the questionnaire in the self-addressed, stamped envelop? The few minutes you take will allow us to improve the care physicians provide to future patients. Please circle the number that is closest to your impression.

- 1) How successful did your physician communicate with you and your family?
Unsuccessful Very successful
1 2 3 4 5 6 7 8 9 10

- 2) How responsive was your physician to the patient's needs and your family's needs?
Unresponsive Very responsive
1 2 3 4 5 6 7 8 9 10

- 3) How successful did your physician work with the rest of the hospice team?
Unsuccessful Very successful
1 2 3 4 5 6 7 8 9 10

- 4) How empathetic and caring was your physician towards your loved one and your family?
Not empathetic Very empathetic
1 2 3 4 5 6 7 8 9 10

- 5) Please rate the overall quality of the care the physician provided?
Unsatisfactory Excellent
1 2 3 4 5 6 7 8 9 10

Comments:

Date Completed: _____

Thank you.

Solomon Liao, M.D.
Assistant Clinical Professor